Questions and Responses –Week of November 18, 2017 – November 22, 2017

**Q #1**: It appears that the service provider needs 48 months experience providing services to low income families in San Francisco (preferably in the general vicinity of the Site) to meet the Minimum Service Provider Experience.  And then for points, the team/service provider earns 1 point for each additional 12 months (beyond the 48 months of minimum experience) serving low income families and formerly homeless families.  Our question is, since the RFQ does not specify, can you confirm that neither the 48 months for minimum experience nor the additional up to 60 months of service experience for points have to be for services delivered at one project?

**A #1**: Yes

**Q #2**: Can we show multiple projects to evidence the minimum experience of 48 months service delivery?

**A #2**: Yes. As long as you can demonstrate experience with the target population.

**Q #3**: Also can you confirm that we can show more than 5 projects to show an additional 60 months of experience to garner the full 5 points for service provider experience?

**A #3**: Y

**Q #4**: Can you clarify the service staffing ratio on LOSP homeless units?

**A #4**: 1:25

**Q #5**: To what level was the SFMTA remediation work completed? Did it contemplate future residential uses and clean up to that standard?

**A #5**: The Central Subway Project remediated the contaminated soils within the boundaries of the site. Developers should plan to perform their own environmental investigations as needed to make sure that the soils meet residential standards.

**Q #6**: Is it possible to get some guidance from the engineering team for the MTA station regarding the most likely location of the transformer to serve the housing development?   Will a subsurface transformer vault in the sidewalk be allowed, considering there is substantial underground infrastructure for the station itself?  What is the likelihood that an at-grade transformer room will be required?

**A #6**: Any above ground structure (transformer) needs to be reviewed/approved by the SF Arts Commission. Any installation in the sidewalk needs to be reviewed and approved by DPW. There should be room for a sub-surface transformer, especially if it’s toward the western/southern side of the site. The station does not lie underneath the entire housing site—just the eastern 2/3’s or ¾’s of the site.