

EVICTON PREVENTION & HOUSING STABILIZATION

HOUSING STABILIZATION SERVICES & SHARED HOUSING

Strategy Description

Housing Stability Case Management, Navigation and Triage Services

This service strategy will support programs that provide displacement triage services and housing stability case management to households who neither qualify for housing assistance in the City's Homelessness Response System nor are eligible in the near-term for MOHCD Affordable Rental Opportunities. These residents, who include recently displaced households, those at imminent risk of displacement, and tenant-based voucher holders, would benefit from navigation support to create a path to housing stability.

For applicants interested in applying for rental readiness services funding, view the Rental Housing Counseling strategy under the Access to Housing program area on page 123 of this RFP. For applicants interested in applying for HOPE SF or Rental Assistance Demonstration (RAD) converted public housing development-specific housing stability services, view the Housing Place-Based Services strategy under the Access to Opportunity program area on page 97 of this RFP.

Housing stability case management consists of the following program components:

- Assessing housing strengths and barriers;
- Goal setting and the development of a Housing Stability Action Plan; and
- Supporting long-term housing stability through monitoring progress and ongoing follow-up.

For individuals and families who are not stably housed, the primary goal is to develop a strategy to assist them in securing housing. Once housed, the goal is to ensure that adequate supports are in place and linkages to community resources are made so that clients can stabilize and maintain housing. The case manager's role is especially critical in supporting clients to follow through on goals.

Housing location and landlord recruitment and support are critical components and

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Strategy Description (continued)

should be performed by a housing specialist staff member with a different skill set than the case manager. The housing specialist understands needs and concerns of landlords, identifies housing resources, recruits landlords, helps assess housing needs, and has tenant-landlord expertise. The case manager provides support during search and after placement, makes linkages to mainstream benefits and community resources, assesses strengths and barriers to securing and retaining housing, and makes home visits.

Grantee(s) will be expected to collaborate with MOHCD on triaging individual cases and to receive referrals citywide to help bridge various types of housing-related services on behalf of households. These housing-related services include the Tenant Right to Counsel (TRC) Program, tenant counseling, tenant-based rental subsidies, rental housing counseling, and services within the City's Homelessness Response System. Programs must serve both individuals and families, and not limit services to individuals and families experiencing homelessness or those who formerly experienced homelessness.

Shared Housing

This service strategy will support a shared housing program that is designed to leverage San Francisco's existing stock of rental and single-family housing to create affordable housing opportunities. It will also promote aging in place and the reduction of social isolation by connecting people (especially seniors) who have extra space in their home with people seeking a place to share.

The program should outreach to and screen home providers and home seekers, connect potential home providers to potential home seekers, provide ongoing support to "matched" home providers and home seekers, and check-in periodically with those in the pipeline. Proposals may include financial incentives for home providers that participate in the program.

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Key Metrics

Here are some suggested outcomes to include in your proposal:

Outcome Metric
of households who develop a Housing Stability Action Plan
of households placed in housing
of home visits conducted
of shared housing program applications completed
of successful shared housing program matches made

Feel free to expand on these, or offer other measures of success in your proposal.

Applicant Qualifications

- Shared Housing applicants must have at least one year of experience operating a shared housing program in San Francisco, more than five years' experience in the Bay Area, or more than ten years' experience in Northern California.