

**A Conversation on Housing and Community Development
Tuesday, February 19, 2019
Chinatown YMCA (Chinatown/District 3 and District 2)**

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[Barriers to Fair Housing Break-out Groups](#)

Session #1

1. What’s important to you that brought you here tonight?

- Stay in rent-control apt
- 3rd eviction
- Cheap landlord
- Lack of property maintenance

Station 1 – Neighborhood Change and Choice

2. Based on the maps and your personal experience, what are the most important or noteworthy changes in this neighborhood in the past 5 years?

- Not enough infrastructure
- Park issues- more traffic
- Not enough housing (more TICS)
- Small dwellings but unaffordable
- Evictions-unlawful detainer
- No interaction with landlord

3. What do you think has caused or contributed to those changes in your neighborhood?

- Developments
- Real Estate

4. If money were not object, where would you choose to live (top 3 desirable places) and where would you choose to not live (top 3 least desirable places)?

- Most desirable places to live per map - North Beach, Haight Ashbury, Western Addition, Laurel Heights
- Least desirable places to live per map – Visitacion Valley, South San Francisco, Excelsior, Mount Davidson, Outer Sunset, Tenderloin

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5. What makes a neighborhood a desirable place to live?

- Green Space
- Transportation
- Farmer's market/ hospitals/ food/ coffee
- safety

6. Do you feel like you have a choice in where you live? And where do you live now (zip code)?

- No choice: 94108, 94115
- A lot of choice: 94115

7. What makes you feel like you have a choice or don't have a choice?

-

Station 2 – Access to Opportunity

8. What are the most pressing challenges to getting or keeping a job for you and for others in your neighborhood?

-
-

9. What has helped you or others in your neighborhood get or a keep a job?

-
-

10. What are the most pressing challenges that you or others in your neighborhood face in accessing public transportation?

-
-

11. What has helped you or others in your neighborhood in accessing public transportation?

-
-

12. What are the most pressing challenges that you or others in your neighborhood face in living in or creating more healthy neighborhoods?

- Challenges: Small room (district 3)

13. What has helped you or others in your neighborhood in live in or create healthy neighborhoods?

- Assets: Convenient to stores, people/ community

Station 3: Fair Housing Violations

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14. Have you or a member of your household experienced a violation of your fair housing protections?

- Yes: 2
- No: 0

15. What did you do/Who did you go to for support? How helpful was it?

-

Session #2

1. What's important to you that brought you here tonight?

- Families with children
- Not all housing opportunities in DHALIA, especially senior housing
- No neighborhood preference in Chinatown
- Hard to get selected by lottery
- More housing for disable people
- No access to fill out paper applications
- More senior housing
- Need more info about subletting rent a room for small landlords
- Income restrictions/ language discrimination

Station 1 – Neighborhood Change and Choice

2. Based on the maps and your personal experience, what are the most important or noteworthy changes in this neighborhood in the past 5 years?

- Higher rent for both business and housing
- Cannot afford affordable housing rent is too high
- More tech people live in SRO's
- SRO's are only marketed in English, targeted to certain groups of people

3. What do you think has caused or contributed to those changes in your neighborhood?

- Too little housing in certain neighborhood marketing in English

4. If money were not object, where would you choose to live (top 3 desirable places) and where would you choose to not live (top 3 least desirable places)?

-

5. What makes a neighborhood a desirable place to live?

-

6. Do you feel like you have a choice in where you live? And where do you live now (zip code)?

- No choice: 94108 = 9 people, 94112= 1 person, 94133= 1 person, 94111, 94104

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12. What are the most pressing challenges that you or others in your neighborhood face in living in or creating more healthy neighborhoods?

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13. What has helped you or others in your neighborhood in live in or create healthy neighborhoods?

-

Station 3: Fair Housing Violations

14. Have you or a member of your household experienced a violation of your fair housing protections?

- Yes: 4 people
- No: 0 people

15. What did you do/Who did you go to for support? How helpful was it?

- Do: Contact MOHCD – No help
- Where went for help? Private attorney, Tenderloin neighborhood

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Community Development/Social Service Needs Break-out Groups

Session #1

- 1. What is important to you that brought you here tonight?**
 -
- 2. Other than housing services, what are the services that are most important for you and/or your family?**
 - Job programs- to support & raise their families immigration policies- get access & info & legal services
 - More public services & community organizations funding for training specifically social workers
 - More info. To run for public office I.E. education commissioner
 - Funding for TAY programs- workforce training & school/education
 - Language, vocational training & English courses
 - Case Management for TAY youth 18-24 non-school age
 - Vocational training for special needs individuals
 - Funding for community building
- 3. How would you find out about these services?**
 - Local newspaper- Tsing Tao
 - Radio
 - YMCA/senior centers will language capacity
 - CCDC
- 4. What gets in the way of being able to access or use existing programs and services?**
 - Language barriers-YMCA/ senior Center needs
 - Job training/ programs- insufficient, minimum funding, needs language capacity, needs bilingual
 - Staff, lower English proficiency
 - Neighborhood needs a building or community facilities
- 5. If there are services that you use and you think needs to be improved, how do they need to be improved?**
 -
- 6. What are the services that you need but have been unable to find?**
 -
- 7. What do you and others in your neighborhood need to get, keep and advance in a job?**
 - MOHCD look at neighborhood & community holistically to determine needs
 - API counseling
 - Provide stability for nonprofits; assistance for staff to retain housing in the City
 - Needs assistance for small business; businesses are closing and many store fronts are vacant
 - Homeless population- MOHCD needs a plan to assist the homeless population

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- Childcare- parents work night shift; no childcare available at night times
 - Sanitary concerns- City provide more facilities
- 8. How would you find out about services that would meet those needs?**
-
- 9. What, if any, suggestions do you have for the City to improve access to good jobs?**
-
- 10. What would you and your family need in order to be financially stable and/or to be able to build wealth?**
-
- 11. What are the public space improvements that you believe are needed in your neighborhood?**
- Provide more bathroom facilities to eliminate public urination and waste
 - More shelters to decrease overcrowding
 - More street lights/ lighting in alley ways
 - Fund more nonprofits and community agencies
 - Chinatown & funding to clean up and repair Stockton tunnel
 - Keep households in their homes; provide funding for nonprofits for homeowner assistance and other programs
- 12. What do you like most and least about your neighborhood shopping area?**
-
- 13. What are things that would build your sense of community?**
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Session #2

- 1. What is important to you that brought you here tonight?**
- Housing affordability
 - Housing rental assistance
- 2. Other than housing services, what are the services that are most important for you and/or your family?**
- Needs more languages assistance; find non-profits & community agencies to support language capacity
 - Need rental assistance programs; funding for rental assistance programs
 - Housing expenses are higher than income; wants more funding for renter assistance
 - Self-help for the elderly is very important to the community. It has a long history & provides many programs/ for seniors, the organizations is very good
 - The City needs to provide more funding to this organizations; it provides info and resources. Community will support organizations

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- Rental housing increase to 4% (ccdc)
- 3. How would you find out about these services?**
 - Community centers nonprofits to disperse information & resources to the public
 - Flyers in multiple languages is important. Flyers at public spaces, non-profits organizations
 - Public libraries- for internet access but availability is limited
 - Broadcast on Chinese radio
 - Newspaper- Tsing Tao
 - Senior housing information online is brief, needs more information
 - 4. What gets in the way of being able to access or use existing programs and services?**
 -
 - 5. If there are services that you use and you think needs to be improved, how do they need to be improved?**
 - Improve 911 – services took 30 minutes.
 - Improve sanitary conditions; add waste/recycling bins in front of business
 - Accessibility in SROS –elevators
 - Improve communication/ marketing- radio, newspapers, flyers, non-profit organization; enlist the help of non-profits & community centers; enlist the help on small neighborhood businesses to check on community members during disasters, etc.
 - Make sure community use 311 to report non-emergency
 - Childcare for SRO occupants
 - Support youth in community; encourage youth to connect with seniors
 - Meal programs
 - Make signs to discourage throwing trash, spitting in street
 - 6. What are the services that you need but have been unable to find?**
 -
 - 7. What do you and others in your neighborhood need to get, keep and advance in a job?**
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 - 8. How would you find out about services that would meet those needs?**
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12. What do you like most and least about your neighborhood shopping area?

-

13. What are things that would build your sense of community?

-

Immediate Housing Needs Break-out Groups

Session #1

1. What is important to you that brought you here tonight?

- Applicants fee for lottery. We pointed that for City sponsored projects, no fee
- 415 701-5500
- Fund nonprofits to help with application work
- DHALIA doesn't give feedback about application
- Many and empty properties not rented out
- Education about new immigration laws that affect affordable housing

2. What do you and your family need to get or stay in housing?

-

3. In your opinion, do you feel that existing housing services that address those needs are accessible to you and your family? Why or why not?

-

4. Thinking about specific groups of people, what would they need to get or stay in housing? Specific groups may include seniors and persons with disabilities.

-

5. If you wanted to learn about affordable rental or ownership opportunities, what method of being notified would you prefer?

-

6. If homeownership is something that you're considering, what do you feel are the main barriers to purchasing a home in San Francisco?

-

7. What are the kinds of things that help people move on from temporary housing or shelter into more permanent housing? What gets in the way of moving on?

-

8. What are the public space improvements that you believe are needed in your neighborhood?

-

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9. What are things that would build your sense of community?

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Session #2

1. What is important to you that brought you here tonight?

- Allow TIC
- Eviction prevention
- Down payment assistance
- Housing too small
- More affordable senior housing
- Help paying rental subsidies for affordable housing
- Affordable housing for 62*65 year olds low income
- More housing
- Family housing
- Support organizations like self-help elderly
- More rental subsidies
- Update technology to be more responsive to applicants
- Elevators in older building especially SRO's
- Single parent household
- Make it clear that you don't need ssn to live in housing

2. What do you and your family need to get or stay in housing?

- Rent for seniors keep rising
- Need more indoor community center in Chinatown
- Space for seniors and children
- Preference for affordable lottery for 1st time applicants for families with children
- More housing subsidies like section 8 and get more landlords to accept section 8
- List of properties/ landlords that accept section 8
- Increase funds for senior services
- Well-funded small sites program. Affordable housing preservation should be priority

3. In your opinion, do you feel that existing housing services that address those needs are accessible to you and your family? Why or why not?

-

4. Thinking about specific groups of people, what would they need to get or stay in housing? Specific groups may include seniors and persons with disabilities.

-

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- 7. **What are the kinds of things that help people move on from temporary housing or shelter into more permanent housing? What gets in the way of moving on?**
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- 8. **What are the public space improvements that you believe are needed in your neighborhood?**
 -
- 9. **What are things that would build your sense of community?**
 -

Written Statement Received:

My name is Chang Jok Lee, I'm the president of the Ping Yuen Residents Improvement Association. Our mission is to strive for better living conditions for nearly 1,000 residents that are residing at Ping Yuen and North Ping Yuen. Since the establishment in 1968, the leadership has continuously working with our security measure. One successful example of getting security improvement was back 1978 where we organized the first Public Housing rent strike in the city after a brutal rape and murder of a young girl at North Ping Yuen. Nowadays Ping infrastructure upgrades because of resident's support and collaboration during the Rental Assistance Demonstration conversation and renovation. With all the additional resident services funding, we are able to focus on breaking through isolation by connecting residents through community building work. Residents feel closer to their neighbors and start building a sense of belonging to the community. This is not something we can achieve in a blink of an eye. It takes time, resources and a lot of work. The work must continue, so residents feel welcome to their community to increase their interests in participating in the service programs. When they build the sense of community ownership, they will become more socialize and active which will help improved their health and wellness overall. Thus, I strongly urge the MOHCD to allocate more funding for community building, so that we can continue the work on building a healthier and solidarity community.

Long Range Housing Planning Break-out Groups

Notes for the Long Range Housing Planning break-out groups will be synthesized and posted on the Planning Department's website after all of the forums have taken place.