

**A Conversation on Housing and Community Development  
Tuesday, February 26, 2019  
Visitacion Valley Elementary (Visitacion Valley/District 10)**

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**Barriers to Fair Housing Break-out Groups**

**Session #1**

**1. What’s important to you that brought you here tonight?**

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Station 1 – Neighborhood Change and Choice

**2. Based on the maps and your personal experience, what are the most important or noteworthy changes in this neighborhood in the past 5 years?**

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- 

**3. What do you think has caused or contributed to those changes in your neighborhood?**

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**4. If money were not object, where would you choose to live (top 3 desirable places) and where would you choose to not live (top 3 least desirable places)?**

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**5. What makes a neighborhood a desirable place to live?**

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**6. Do you feel like you have a choice in where you live? And where do you live now (zip code)?**

- 
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**7. What makes you feel like you have a choice or don’t have a choice?**

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Station 2 – Access to Opportunity

8. **What are the most pressing challenges to getting or keeping a job for you and for others in your neighborhood?**
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9. **What has helped you or others in your neighborhood get or a keep a job?**
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10. **What are the most pressing challenges that you or others in your neighborhood face in accessing public transportation?**
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11. **What has helped you or others in your neighborhood in accessing public transportation?**
  - 
  -
12. **What are the most pressing challenges that you or others in your neighborhood face in living in or creating more healthy neighborhoods?**
  - 
  -
13. **What has helped you or others in your neighborhood in live in or create healthy neighborhoods?**
  -

Station 3: Fair Housing Violations

14. **Have you or a member of your household experienced a violation of your fair housing protections?**
  -
15. **What did you do/Who did you go to for support? How helpful was it?**
  -

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**Session #2**

**1. What's important to you that brought you here tonight?**

- Resources for “the forgotten Valley”
- Equity & justice
- Understanding housing landscape
- Needs for youth and families
- Understanding how lottery system works

**Station 1 – Neighborhood Change and Choice**

**2. Based on the maps and your personal experience, what are the most important or noteworthy changes in this neighborhood in the past 5 years?**

- Displacement of African American population
- Multiple families living in same house
- Slow development (Sunnydale, schlage lock)
- Sub-standard schools
- Loss of businesses
- Loss of job-centers/ anchor
- Income growth hasn't kept up with rest of City

**3. What do you think has caused or contributed to those changes in your neighborhood?**

- Global capitalism
- Housing prices increasing
- Ability to make living wages decreasing
- Over incarceration of African-Americans “war on drugs”
- Racial discrimination in housing and employment
- Lottery system not prioritizing long-term residents
- Influx of tech workers

**4. If money were not object, where would you choose to live (top 3 desirable places) and where would you choose to not live (top 3 least desirable places)?**

- 

**5. What makes a neighborhood a desirable place to live?**

- Good schools
- Good transportation
- Walkable to stores, social spaces, etc
- Economic stability
- Parks / open space
- Good, clean sidewalks, safe places to walk
- Safety
- Sense of community

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- 6. Do you feel like you have a choice in where you live? And where do you live now (zip code)?**
  - No choice: 94114, 94102, 94110,94134
  - A lot of choice: 94601
- 7. What makes you feel like you have a choice or don't have a choice?**
  - No choice: money, available housing options, property taxes, number of people in households, pets, community distance to work
  - Choice: money, multiple income in household

Station 2 – Access to Opportunity

- 8. What are the most pressing challenges to getting or keeping a job for you and for others in your neighborhood?**
  - Challenges: Transportation more routes, high ER, education and training, Language barriers, Need more high quality childcare
- 9. What has helped you or others in your neighborhood get or a keep a job?**
  - Assets: community ties/network, childcare (Felton), transportation (8 to bart)
- 10. What are the most pressing challenges that you or others in your neighborhood face in accessing public transportation?**
  - Challenges: T-line, elimination of 15, too slow, infrequent
- 11. What has helped you or others in your neighborhood in accessing public transportation?**
  - Assets: 8 direct to downtown, ride share is accessible
- 12. What are the most pressing challenges that you or others in your neighborhood face in living in or creating more healthy neighborhoods?**
  - Challenges: lack of grocery stores, safety, lack of medical services, no rec center, gyms, dirty streets need more DPW services, need O.E.W.D. outreach, Pedestrian safety “little village”, liquor store selling to underage, drug / alcohol use
- 13. What has helped you or others in your neighborhood in live in or create healthy neighborhoods?**
  - Assets: McLarson park, green way

Station 3: Fair Housing Violations

- 14. Have you or a member of your household experienced a violation of your fair housing protections?**
  - Yes- 3 people
  - No- 0 people
- 15. What did you do/Who did you go to for support? How helpful was it?**

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- Do: moved on, kept looking
- Go for help: HUD, CA Dept. of Fair Housing and Employment, Human Rights Commission

## Community Development/Social Service Needs Break-out Groups

### **Session #1**

**1. What is important to you that brought you here tonight?**

- City know our needs in Vis. Valley
- Development Board Base Neighborhood (Diverse)
- Needs & service in the City for Vis. Valley
- Access to services in Vis. Valley language, childcare, transportation
- Services in this area (Vis. Valley)

**2. Other than housing services, what are the services that are most important for you and/or your family?**

- Employment
- Workforce Development
- Education (2)-K through Adults and outdoor education
- Remedial reading
- Robust afterschool program
- Local newspaper in Vis Valley
- Other ways folks can be informed and involved
- Action plan. Neighborhood safety
- Program draw on senior and elders in neighborhood
- Farmers Market

**3. How would you find out about these services?**

- Large monitors in senior center, grocery outlet throughout Vis. Valley
- Multiple languages newspaper
- No current access to this information now
- Social media
- "page" for this neighborhood
- Communicate in all languages (Cantonese)
- 311 improve, not responsive
- Website specific or app for Vis. Valley
- Resources available
- Different attitudes from the city- take action when they get a request

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**4. What gets in the way of being able to access or use existing programs and services?**

- Language
- Money!!
- Funding
- Digital Divide
- Lack of advertisement
- Town Hall meeting, bring back!
- Transportation
- Completing priorities, who they are working for
- Language services, barriers, information not provided to elders, and immigrants
- What can SF do for SF folks

**5. If there are services that you use and you think needs to be improved, how do they need to be improved?**

- Transportation
- \*\*Muni planners need to work with community, increase of crime, more lighting & safety “police patrol” more and better retail in neighborhood
- Leland nor, more business
- More lighting of transportation, safety or shelter (7-11 location Arletta & Bayshore)
- Services for homelessness
- Better access to McLarson Park, feel blocked out, nor welcome entrance
- Feel for safety with homeless in area neighborhood
- Local pantry
- Homeless in neighborhood, refuse service and help
- Mental health, sewer lines too small and causing backup

**6. What are the services that you need but have been unable to find?**

- Homeless
- Safety lighting
- Teach prevention and intervention
- Basketball HUB and new neighborhood parking
- Police patrol, more patrols
- More police
- Assist business, empty store fronts along Leland
- Pay attention to Vis Valley “NOT FORGETTEN NEIGHBORHOOD”
- More resources, need attention
- Equity and justice policies (Sunnydale Housing)

**7. What do you and others in your neighborhood need to get, keep and advance in a job?**

- ESL classes in District 10
- Vocational education
- Career teen education in Vis. Valley
- Chinese as second language

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- Workforce Development
- Different ethnic group classes
- Robust reentry programs
- Amnesty program (license)

**8. How would you find out about services that would meet those needs?**

- Word of mouth
- Electronic divide (digital divide)
- Bayview neighborhood jobs not vis valley
- Need to advertise in different language (college classes, vocational)
- Realistic outreach
- Program to assist families with children and parents. Services for parents to be able to communicate with children

**9. What, if any, suggestions do you have for the City to improve access to good jobs?**

- Create pathway to trades electrical, carp, and plumbing
- Communicate, advertise, posting, classes in our neighborhood
- Recruit and outreach
- Re-entry
- Homelessness
- Easier access to City jobs
- Multi-language
- Come to Vis. Valley for assistance
- Funding its graduates to go to college (more funding)
- Housing- teachers and first responders
- Families moving out of the City

**10. What would you and your family need in order to be financially stable and/or to be able to build wealth?**

- 

**11. What are the public space improvements that you believe are needed in your neighborhood?**

- 

**12. What do you like most and least about your neighborhood shopping area?**

- 

**13. What are things that would build your sense of community?**

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**Session #2**

**1. What is important to you that brought you here tonight?**

- Working on Sunnydale- wanted to hear what the community had to say

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2. Other than housing services, what are the services that are most important for you and/or your family?
  -
3. How would you find out about these services?
  -
4. What gets in the way of being able to access or use existing programs and services?
  -
5. If there are services that you use and you think needs to be improved, how do they need to be improved?
  -
6. What are the services that you need but have been unable to find?
  -
7. What do you and others in your neighborhood need to get, keep and advance in a job?
  -
8. How would you find out about services that would meet those needs?
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9. What, if any, suggestions do you have for the City to improve access to good jobs?
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10. What would you and your family need in order to be financially stable and/or to be able to build wealth?
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11. What are the public space improvements that you believe are needed in your neighborhood?
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12. What do you like most and least about your neighborhood shopping area?
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13. What are things that would build your sense of community?
  -



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## Immediate Housing Needs Break-out Groups

### Session #1

- 1. What is important to you that brought you here tonight?**
  - Homeless & community activist looking for housing
  - Resources for section 8 vouchers
  
- 2. What do you and your family need to get or stay in housing?**
  - Housing voucher (stepping stone to get back on her feet)
  - Housing for dependent too, so senior housing. Not an option
  
- 3. In your opinion, do you feel that existing housing services that address those needs are accessible to you and your family? Why or why not?**
  - Section 8 housing is difficult to apply (requires computer literacy)
  - Not as easy to access
  - No family units available (senior only)
  
- 4. Thinking about specific groups of people, what would they need to get or stay in housing? Specific groups may include seniors and persons with disabilities.**
  - Seniors
  - Young ladies with children
  - Transition from shelter to housing
  
- 5. If you wanted to learn about affordable rental or ownership opportunities, what method of being notified would you prefer?**
  - A lot of homeless people are not computer literate
  - Word of mouth from outreach, teams or community members
  - A lot of people don't have phones
  - In person communication
  
- 6. If homeownership is something that you're considering, what do you feel are the main barriers to purchasing a home in San Francisco?**
  - Credit (lack of )
  - Lack of programs (for info and build credit)
  
- 7. What are the kinds of things that help people move on from temporary housing or shelter into more permanent housing? What gets in the way of moving on?**
  - Counseling
  - To know all the steps to quality
  - Information on housing opportunities
  
- 8. What are the public space improvements that you believe are needed in your neighborhood?**
  - Recreation center- brings community together

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- activities
- events
- kids programs
- senior programs
- food
- outings
- Fun activities to bring community together

**9. What are things that would build your sense of community?**

- Community Center
- Live music Brings cultures together and pushes out negativity
- theater

**Session #2**

**1. What is important to you that brought you here tonight?**

- New immigrants and parents that lost jobs and affects their growth
- Applying for BMR for multiple tears
- Community of folks that need Housing now and support
- See pregnant patients that are assigned public housing out of SF and no resources
- Need to be sensitive of homeless students in school
- Concern about choices City is making

**2. What do you and your family need to get or stay in housing?**

- More BMR opportunities (ex)
- Difficult to find a good job
- Due to language barrier
- Limited housing options
- Difficult to access information

**3. In your opinion, do you feel that existing housing services that address those needs are accessible to you and your family? Why or why not?**

- Website not easy to access
- Outreach when new opportunities come up
- City contact list of people
- Information is only presented online, mention on a news broadcast or social media
- Concerns about housing will affect benefits (i.e. medical)
- Undocumented individuals not accessing services in fear of immigration
- Need to simplify processes, be more transparent
- Through media broadcast differently information
- Disconnect with City to community

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- 4. Thinking about specific groups of people, what would they need to get or stay in housing? Specific groups may include seniors and persons with disabilities.**
  - Parents with children
  - Immigrants
  - Expecting mothers (shouldn't be offered at 3<sup>rd</sup> trimester, but sooner)
  - College graduate
  - First time homeowners
  - Young people building careers
  
- 5. If you wanted to learn about affordable rental or ownership opportunities, what method of being notified would you prefer?**
  - Media
  - Direct outreach to communities
  - One on one interaction
  - Social media (i.e. Facebook)
  - Explicit about application process
  - Schools- youth translate for families
  - Targeted outreach to communities
  - Unclear about housing qualifications
  - Language is a barrier. Allocate funds to translate application
  - Prove strategies on how to survive and adjust. Better linkage between community and City
  - Direct outreach to other City departments improved communication (i.e. reach out to schools)
  - Housing for college grads
  
- 6. If homeownership is something that you're considering, what do you feel are the main barriers to purchasing a home in San Francisco?**
  -
  
- 7. What are the kinds of things that help people move on from temporary housing or shelter into more permanent housing? What gets in the way of moving on?**
  -
  
- 8. What are the public space improvements that you believe are needed in your neighborhood?**
  -
  
- 9. What are things that would build your sense of community?**
  -

## Long Range Housing Planning Break-out Groups

Notes for the Long Range Housing Planning break-out groups will be synthesized and posted on the

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Planning Department's website after all of the forums have taken place.