

City and County of San Francisco

2010-2011 Consolidated Annual Performance and Evaluation Report (CAPER)

For Program Year July 1, 2010 – June 30, 2011

Mayor's Office of Housing Office of Economic and Workforce Development San Francisco Redevelopment Agency

One South Van Ness Avenue, Fifth Floor San Francisco, CA 94103

Phone: 415-701-5500 TDD: 415-701-5503

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EXECUTIVE SUMMARY

The Consolidated Annual Performance and Evaluation Report (CAPER) for the 2010-2011 program year represents the annual report of the City and County of San Francisco's implementation of four U.S. Department of Housing and Urban Development (HUD) programs:

- The Community Development Block Grant (CDBG);
- The Emergency Shelter Grant (ESG);
- The HOME Investment Partnership (HOME); and
- The Housing Opportunities for Persons With AIDS (HOPWA) Programs.

The 2010-2011 CAPER serves two purposes: 1) a summary of resources used during the program year July 1, 2010 through June 30, 2011; and 2) a self-evaluation of a) progress and challenges addressing priorities; and b) key accomplishments.

The City and County of San Francisco received the following new entitlement grants from the U.S. Department of Housing and Urban Development (HUD) for program year 2010-2011:

CDBG: \$22,267,380 ESG: \$926,523 HOME: \$8,580,153 HOPWA: \$9,977,748 **2010-2011 Total:** \$41,751,804

In San Francisco, the Mayor's Office of Housing (MOH) is the lead agency responsible for the consolidated planning process and for submitting the Consolidated Plan, annual Action Plans and Consolidated Annual Performance Evaluation Reports to HUD. MOH administers the housing activities of the CDBG program and all HOME activities. Under its Community Development Division, MOH also administers CDBG public facility, non-workforce development public service and organizational planning/capacity building activities, and all ESG activities. The Office of Economic and Workforce Development (OEWD) is responsible for economic development and workforce development activities of the CDBG program. The San Francisco Redevelopment Agency (SFRA) is the lead agency for the three-county HOPWA program that serves San Francisco, San Mateo and Marin Counties.

This report describes the goals and objectives that San Francisco's CDBG, ESG, HOME and HOPWA programs are intended to address and then describes the distinct program areas through which these goals are to be achieved. The overarching goals for San Francisco's use of CDBG, ESG, HOME and HOPWA funds, as reflected in its 2010-2014 Consolidated Plan and 2010-2011 Action Plan, were the following:

- Families and individuals are healthy and economically self-sufficient;
- Neighborhoods and communities are strong, vibrant and stable;
- Formerly homeless individuals and families are stable, supported and live in permanent housing;
- Families and individuals have safe, healthy and affordable housing; and
- Public housing developments that were severely distressed are thriving mixed-income communities.

For each goal, there are objectives and for each objective, there are strategies. The City is dedicated to the articulation of specific performance measures for each objective, to ensure that we are investing our resources to achieve optimal outcomes for our communities. We developed a 2010-2011 Performance Measures Matrix to track all relevant indicators for each objective. Additionally, we designed a Five-year Master Performance Measures Matrix, to assess investment outcomes across the 2010-2014 timeframe of the Consolidated Plan. Performance under each measure will be tracked against a five-year goal and one-year goals.

Investments were made in the following program areas:

- CDBG Capital Projects;
- CDBG Public Space Improvements;

- CDBG Public Services;
- CDBG Housing-related Services;
- CDBG Planning and Capacity Building;
- CDBG Economic Development;
- ESG Essential Services:
- ESG Homeless Prevention;
- ESG Shelter Operating Expenses;
- CDBG and HOME Affordable Housing Development;
- HOPWA Capital Projects;
- HOPWA Rental Assistance Programs; and
- HOPWA Supportive Services and Operating Subsidies.

Over the course of the 2010-2011 program year, CDBG, ESG, HOME and HOPWA funds were strategically executed to renovate and develop community facilities; improve ADA access to community facilities; improve play structures at public elementary schools; improve community areas at child development centers; plant trees; deliver timely, relevant and effective social services; provide low-income residents with employment readiness skills; support the placement of residents in jobs that pay living wages; provide housing-related services including tenant rights counseling, eviction prevention counseling, tenant-based rental assistance and homeownership counseling; deliver services that help to prevent homelessness; provide shelter and essential social services to homeless individuals and families; assist small businesses and micro-enterprises; support affordable housing; support public housing developments; and support housing for people with AIDS. Additionally, CDBG funds were used to support nonprofit organizational capacity building.

Select highlights of the 2010-2011 program year include:

- Nine capital projects were completed;
- 10,325 individuals received non-housing related public services;
- 5,806 individuals received housing-related services;
- 2,102 individuals received ESG-funded homeless or homeless prevention services;
- 2,972 individuals received economic development-related services;
- 1,361 small businesses and micro-enterprises received business technical assistance;
- 1,576 persons in 1,401 households received HOPWA-funded services;
- Significant progress towards the five-year goals for the six NRSAs;
- The City's leveraging of significant resources through public, private and not for profit support of programs that strengthen and optimize federal funds;
- Increased coordination of services; and
- Improved monitoring and management of sub-recipients.

In general, housing and community development activities that were implemented during program year 2010-2011 served the identified needs. The five-year program matrix in subsection C and the one-year program matrix in subsection D of the Self Evaluation section show how the City performed against the goals that were set in the five-year strategic plan and the one-year action plan. The comparison of accomplishment data to goals indicate that the Consolidated Plan activities made a positive impact on the identified needs. However, due to the complexity and extent of the needs in the City, the identified needs are still significant.

I. INTRODUCTION

A. Background and Purpose

The Consolidated Annual Performance and Evaluation Report (CAPER) for the 2010-2011 program year represents the annual report of the City and County of San Francisco's implementation of four U.S. Department of Housing and Urban Development (HUD) programs:

- The Community Development Block Grant (CDBG);
- The Emergency Shelter Grant (ESG);
- The HOME Investment Partnership (HOME); and
- The Housing Opportunities for Persons With AIDS (HOPWA) Programs.

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B. HUD Program Descriptions

Community Development Block Grant Program

Title I of the Housing and Community Development Act of 1974 (Public Law 93-383) created the Community Development Block Grant (CDBG) Program. Reauthorized in 1990 as part of the Cranston-Gonzalez National Affordable Housing Act, local communities can use the resources of the CDBG Program to develop flexible, locally designed community development strategies to address the program's primary objective, which is "... development of viable urban communities, by providing decent housing and suitable living environments and expanding economic development opportunities principally for persons of low and moderate income."

The CDBG program is directed toward neighborhood revitalization through the funding of local programs that support the empowerment of low-income households through workforce development initiatives, economic development, housing and the provision of improved community facilities and services. Through the CDBG program, cities are allowed to develop their own programs and funding priorities, but are limited to activities that address one or more of the national objectives of the program. The national objectives include benefiting low- and moderate-income persons, aiding in the prevention or elimination of blight, and addressing other urgent community development needs.

Emergency Shelter Grant Program

The Emergency Shelter Grant Program, authorized by the Stewart B. McKinney Homeless Assistance Act, provides funding for four types of activities that assist homeless individuals and families: (1) rehabilitation or conversion of buildings for use as emergency shelter, (2) operating expenses for emergency shelters, (3) essential social services for homeless individuals, and (4) prevention activities that help reduce the number of people who become homeless.

HOME Investment Partnership Program

The HOME Investment Partnerships, introduced in the Cranston-Gonzalez National Affordable Housing Act of 1990, provides funding that can be used for rehabilitation, new construction, acquisition of affordable housing, and/or tenant-based rental assistance.

Housing Opportunities for Persons With AIDS Program

The Housing Opportunities for Persons With AIDS program allocates funds to assist all forms of housing designed to prevent homelessness of persons with HIV/AIDS, and to meet the housing needs of persons with HIV/AIDS, including lease/rental assistance, shared housing arrangements, apartments, single room occupancy (SRO) dwellings, and community residences. Supportive services may also be included in the program.

C. San Francisco Neighborhood Definitions

In order to ensure consistency in the geographic definition of San Francisco neighborhoods, MOH has described neighborhood boundaries with year 2000 census tracts. Population data has been included to broaden our understanding of density within these neighborhoods.

Neighborhood Boundary Definitions

Neighborhood Boundary Definiti Neighborhood	Census Tracts	Total Population*
Bayview Hunters Point	230.01, 230.02, 230.03, 231.01, 231.02, 231.03, 232, 233, 234, 606, 609, 610	34,835
Bernal Heights	251, 252, 253, 254.01, 254.02, 254.03	24,952
Chinatown	107, 113, 114, 118	13,601
Diamond Heights/Glen Park	217, 218	8,053
Excelsior	256, 260.01, 260.02, 260.03, 260.04, 263.01, 263.02, 263.03	37,064
Financial District	115, 117	2,506
Fisherman's Wharf/North Waterfront	101,105	5,096
Golden Gate Park	603	137
Haight Ashbury	166, 171	12,308
Hayes Valley	163, 164, 167, 168	19,114
Inner Sunset	301.01, 302.01, 302.02, 303.01, 303.02	22,266
Japan Town	155	3,591
Lakeshore/Stonestown	331, 332.01, 332.02, 604	15,590
Lone Mountain/North of Panhandle	156, 157, 165	14,817
Marina	126, 127, 128, 129, 130	22,457
Mission	177, 201, 202, 207, 208, 209, 210, 228.01, 228.02, 228.03, 229.01, 229.02, 229.03	60,202
Mission Bay	607	676
Nob Hill	110, 111, 112, 119, 120, 121	26,965
Noe Valley	211, 212, 213, 214, 215, 216	21,477
North Beach	104, 106	9,138
Oceanview Merced Ingleside	262, 312, 313, 314	29,792
Outer Mission	255, 261	13,513
Pacific Heights	131, 132, 134, 135, 152, 153	23,205
Portola	257, 258, 259	15,370
Potrero Hill	226, 227.01, 227.02, 227.03	10,542
Presidio	601	2,234
Presidio Heights/Laurel Heights	133, 154	9,907
Richmond	401, 402, 426, 427, 451, 452, 476, 477.01, 477.02, 478, 479.01, 479.02	66,083
Russian Hill	102, 103, 108, 109	18,016
Seacliff/Lake District	428, 602	2,682
South Beach	176.02, 179.01	5,942
South of Market	176.01, 178, 180	13,870
Sunset	326, 327, 328, 329, 330, 351, 352.01, 352.02, 353, 354	70,672
Tenderloin	122, 123, 124, 125	29,155
Treasure Island	179.02	1,453
Twin Peaks	204	6,742
Upper Market/Castro	169, 170, 203, 205, 206	17,302
Van Ness/Civic Center	151, 160, 162	6,948
Visitacion Valley	264.01, 264.02, 264.03, 264.04, 605.01, 605.02	18,069
West of Twin Peaks	301.02, 304, 305, 306, 307, 308, 309, 310, 311	44,098
Western Addition	158, 159, 161	16,293
	Total Population for City and County of San Francisco	776,733

*Source: U.S. Census 2000, SF 1

D. Citizen Participation

The Draft 2010-2011 CAPER was available to the public for review and comment between September 8, 2011 and September 22, 2011. The City published a notice in the San Francisco Examiner on August 31, 2011 and September 14, 2011 informing the public of the availability of the draft document for review and comment. The public had access to a hard copy of the document at the Main Branch of the Public Library and at the offices of MOH and SFRA. An electronic copy of the draft document was posted on the MOH Community Development Division's website.

One comment was received from Linda Martin, Ombudsman of the San Francisco Housing Authority (SFHA), requesting MOH and SFRA to consider allowing SFHA to be eligible for grant funding under the CDBG, ESG and HOPWA programs.

MOH and SFRA staff contacted Linda Martin and informed her that SFHA is currently eligible to receive CDBG and ESG funding. Eligible CDBG and ESG applicants include:

- 501(c)(3) registered non-profit corporations with proposed program based in San Francisco. Applicants should have a Board of Directors with a minimum of 7 members that reflect the diversity of the program(s) and clients being served;
- Governmental entities, including public agencies, commissions or authorities that are independent of the City and County of San Francisco's government (e.g. S.F. Housing Authority);
- Churches and religious organizations that meet the requirements of IRC section 501(c)(3), regardless of their application and recognition from the IRS; and
- Institutes of higher education.

While SFRA staff is aware of the impact HIV/AIDS has had on all segments of the San Francisco population, there are several reasons why the San Francisco Housing Authority (SFHA) cannot directly use HOPWA funding for households currently living in housing subsidized through the SFHA. The primary reason a deep rent HOPWA subsidy cannot be used by a household residing in public housing is because neither the SFHA nor the HOPWA program can double subsidize a housing unit, this is considered double dipping which is specifically prohibited by HUD.

The SFRA does not anticipate any HOPWA increases in the upcoming year and all of the current allocation is used to support existing HOPWA-funded programs including a tenant based subsidy program that is operated by the SFHA and five Residential Care Facilities for the Chronically Ill so there isn't any room in the HOPWA program to fund ongoing expenses (i.e., additional subsidies) that could be allocated specifically for individuals (living with HIV/AIDS) who want to transition out of public housing.

The SFRA has supported a Housing Waitlist (HWL) to access a HOPWA deep rent subsidy because it insures equal access and fair distribution of these subsidies. The HWL has been closed since 2001, and is currently being revamped to assure individuals most in need (i.e., very low income, living with disabling HIV/AIDS, and not receiving any type of housing assistance) can access housing. Specifically, the SFRA contracts with two organizations that operate the deep rent subsidy program for the City and County of San Francisco: Catholic Charities CYO (CCCYO) and the San Francisco Housing Authority. CCCYO (along with the SFRA) monitor the usage of subsidies (and funds) to determine when names should be drawn from the HWL to determine eligibility, and certify individuals and households for a deep rent subsidy. Therefore, an individual living in housing subsidized by the SFHA can be on the HWL (once it is open) however, if a person's name is selected to receive a subsidy, and they are certified as eligible, then the person must decide whether they want to continue to live in public housing or if they choose to live in a unit subsidized by the SFHA.

Finally, there are 163 units in affordable housing projects whose development was funded by HOPWA and that are subsidized with project based Section 8 units. These units all take referrals from the Section 8 wait list, which no longer has any HOPWA-eligible households identified, so they are taking referrals from the HWL. Once the Section 8 wait list is re-opened and replenished with HOPWA-eligible households those units will once again take referrals solely from the Section 8 wait list.

E. Resources Available for 2010-2011

New Entitlement Grants for 2010-2011

The City and County of San Francisco received the following new entitlement grants from the U.S. Department of Housing and Urban Development (HUD) for program year 2010-2011:

CDBG: \$22,267,380 ESG: \$926,523 HOME: \$8,580,153 HOPWA: \$9,977,748 **2010-2011 Total:** \$41,751,804

Funds Available and Expenditures for 2010-2011

The table below details the funds available and expenditures during program year 2010-2011 (July 1, 2010 – June 30, 2011). The table first shows funds available at the end of the prior year for each program. To arrive at the funds available to draw as of July 1, 2011, 1) the 2010-2011 entitlement amount and the program income earned in 2010-2011 are added and 2) the expenditures during 2010-2011 are subtracted.

Unexpended Funds + Entitlement + Program Income - Expenditures = Available to Draw

PROGRAM	UNEXPENDED FUNDS AT END OF PRIOR YEAR (JUNE 30, 2010)	2010-2011 ENTITLEMENT	PROGRAM INCOME EARNED IN 2010-2011	EXPENDITURES DURING 2010- 2011	AVAILABLE TO DRAW, AS OF JULY 1, 2011*
CDBG	18,885,161	22,267,380	1,409,112	-20,474,682	22,086,971
HOME	8,103,276	8,580,153	0	4,647,895	21,331,324
ESG	128,663	926,523	0	-954,265	100,921
HOPWA	4,913,729	9,977,748	62,592	-8,974,310	5,979,759

^{*}Available to Draw includes funds that are committed to projects but not yet disbursed.

F. Leveraging Resources

MOH, OEWD and SFRA pursued all resources that were originally indicated in the 2010-2011 Action Plan, and all three agencies provided certifications for consistency for other HUD programs. MOH, OEWD and SFRA did not hinder the implementation of the 2010-2014 Consolidated Plan or the 2010-2011 Action Plan by action or willful inaction.

Renewal Community

The Renewal Community (RC) program sunset on December 31, 2009. Therefore, the federal tax credits that were associated with the program have all expired. However, OEWD continued to provide certifications of consistency for projects that serve the RC area and were submitting applications under federal or state programs that provide preference for projects located in a Renewal Community. San Francisco's RC area covers the Tenderloin and some parts of the Mission, Financial District, Chinatown and South of Market.

HOPE SF

Founded in 2007, the HOPE SF initiative is San Francisco's solution to addressing the deterioration of public housing with diminishing federal support. Through the use of innovative strategies, the project works to transform eight of San Francisco's most distressed public housing sites into vibrant, thriving communities. The largest local commitment to public housing in San Francisco's history, HOPE SF will also increase affordable housing and ownership opportunities, as well as improve the quality of life for existing residents and those in surrounding communities. Hunters View serves as the pilot site for the program; as construction begins at Hunters View, planning has proceeded at four additional sites: Potrero Terrace and Annex, Sunnydale, Westside Courts, and Alice Griffith. Residents, community members, and a team of architects and developers are working together to design new communities with open spaces, building architectures, and community facilities. Simultaneously, developers have pursued financing from multiple public and private sources for infrastructure, building, services, and community amenities and programs.

At Hunters View, much of the construction activities of the past year were on infrastructure work which is now 30% complete. This work was extremely important to the process of replacing the aging infrastructure. It is anticipated that vertical construction will begin in Fall 2011 at Hunters View. The Alice Griffith redevelopment will enter its master planning and design phase in Fall 2011, bolstered by the award of a Choice Neighborhoods grant of \$30.5M in September 2011. The Sunnydale and Potrero Annex/Terrace sites have completed their master planning phase which included significant community input, and will proceed in FY 2011-12 with more detailed financial analysis and securing entitlements.

At Hunters View, Urban Strategies and its service connection team has assessed residents to determine service needs, worked to prepare residents for the Hunters View construction and other employment opportunities and linked youth to summer enrichment opportunities. At Alice Griffith, the Urban Strategies team continues to link residents with senior programs, youth programming, afterschool activities and workforce development opportunities. At Potrero Annex/Terrace, Bridge continues to provide community building activities and foster individual participation in planning sessions. Currently, these activities include nutrition workshops/field trips, a young men's group, gardening/sustainability programs and social activities. This year, Bridge plans to conduct household surveys to identify service needs, barriers to employment and education, and other challenges facing the community. At Westside Courts, the team hosted a workshop on workforce development opportunities with the Office of Economic and Workforce Development and residents were able to learn about services from the One-Stop, Goodwill Industries, RAMP SF, and employment opportunities from UCSF. The second workshop was hosted on senior services planned in collaboration with HSA's DAAS. At Sunnydale, Mercy has created a strong violence prevention partnership between Ingleside Police Station; Vis Valley Middle School, Vis Valley Elementary School, Philip and Sala Burton High School; the property management at Heritage Homes, Britton Court, Carter Terrace and John King Senior Center; Department of Public Health and CBOs including TURF, Community Response Network. This partnership has been effective at de-escalating situations, preventing retaliation, and reducing violence in the neighborhood. Mercy will also survey existing households to assess service needs, and identify barriers to employment, education and other opportunities. Residents will then be provided with (translated) information and referrals to appropriate services.

Project Connect

As reported in previous CAPERs, the city began a comprehensive effort in 2004 to assess community needs using an on the ground survey of residents in San Francisco's most disenfranchised neighborhoods. Since 2004, Project Connect has evolved and has grown to focus on six separate areas, Project Homeless Connect, Veterans Connect, Family and Youth Connect, Growing Home Garden Project, Bayview Connect, and Golden Gate Park Connect.

Project Homeless Connect (PHC) is the first and the most well known of the many successful "connect" efforts that have sprung from the original Project Connect. The project began in October 2004 and is now a national best practice model that is being replicated in over 260 cities across the United States, as well as Canada and Australia. In May of 2009, HUD Secretary Sean Donovan expressed interest in showcasing Project Homeless Connect as a best practice for national service as part of the recently signed Service Act.

The goals of Project Homeless Connect are to improve access to services and housing for people experiencing homelessness in San Francisco; engage with and maintain an active, involved volunteer base that consists of local businesses, nonprofits, and individual community members all working together to help end homelessness; improve the system of care through collaboration and the sharing of best practices among San Francisco's homeless service provider community; and partner with the private sector, corporations, and foundations to expand service capacity and funds.

Every two months, over 1,000 community volunteers partner with government agencies, nonprofits and the private sector to provide a one-stop shop of health and human services for homeless San Franciscans. During PHC's events, participants are able to accomplish in one day what might normally take eight months.

Hundreds of corporations, nonprofits, and government agencies provide PHC and its clients with services such as dental care, eyeglasses, family support, food, HIV testing, housing, hygiene products, medical care, mental health services, substance abuse treatment, SSI benefits, legal advice, California identification cards, voice mail, employment counseling and job placement, wheelchair repair, methadone and needle exchange.

As of March 2011, 22,290 volunteers have provided services to more than 32,462 homeless and poor San Franciscans.

Golden Gate Park is home to many of San Francisco's major tourist attractions including the Academy of Sciences, Conservatory of Flowers and the de Young Museum. The neighborhoods surrounding the park's eastern side including Haight-Ashbury, 9th and Irving and the Panhandle are considered home to some of San Francisco's homeless population, many of whom can be described as younger and transient.

Beginning in 2007, an effort by the Mayor's Office helped drop the number of homeless individuals staying overnight in Golden Gate Park from approximately 200 to about 25 individuals. Mayor Gavin Newsom saw the need for Project Homeless Connect to step in and help connect homeless individuals moving out of the park and into the streets of the surrounding neighborhoods. In 2009, *Golden Gate Park Connect* served almost 200 individuals living in and around the Golden Gate Park area, approximately 50% of whom were below the age of 30 years. This event connected many individuals to services that will keep them off the streets.

In September of 2010, Golden Gate Park Connect will return to provide much needed services for the homeless. In partnership with the Haight-Ashbury Free Clinic, the Homeless Youth Alliance and Blue Shield of California, this event will assist approximately 500 individuals in need. Services and programs for this event will include medical, dental, HIV testing, legal services, Healthy San Francisco, and many others.

The Bayview Hunters Point neighborhood has the second largest homeless population in the City. In the community 22-percent of residents live below the poverty level, one in three people live with the daily threat of hunger, and many lack access to health care. And when the economy hits a rough patch it is often the poorest communities that suffer the most.

Beginning in 2007, Project Homeless Connect, in collaboration with The United Council of Human Services, Bayview Hunters Point Foundation, and Southeast Health Clinic, has brought the "under one roof" model of homeless service provision to the Bayview neighborhood. Getting from the Bayview to Civic Center where PHC

typically takes place can be can be an ordeal. Bringing those necessary services to those most in need, in the community where they live, further defines the service model for effective and efficient access.

In 2010 *Bayview Connect* featured a special partnership between Project Homeless Connect and Honoring Emancipated Youth (HEY). This event is in honor of National Foster Care Month. Current statistics indicate that 70% of foster care youth become homeless when transitioned out of the foster care system.

Current statistics indicate between 20% and 33% of people experiencing homelessness are veterans. In the City and County of San Francisco, where the homeless population is between 6,300 and 12,000 persons, veterans may account for 1,260 to 3,960 individuals. Between 5% and 10%, or 100 to 200 individuals, at PHC events identify themselves as veterans. Therefore, it appears, a large group of homeless veterans are not accessing services available to them. *Veterans Connect* was developed to address this discrepancy.

Veterans Connect is a collaboration of PHC, Veterans Administration Medical Center, City and County of San Francisco, Swords to Plowshares, Vet Center and other veteran groups who will focus outreach to the veteran community. The objective of this unique collaboration and outreach is to connect veterans to services available from the city, the VA and other non-profits.

With the rising number of homeless and poor families in San Francisco, including emancipated youth, attending the one-day PHC events suited for single adults, Project Homeless Connect responded by hosting a *Family Connect*. Through collaboration with the San Francisco Unified School District, the City and County of San Francisco and the many community nonprofits, Family Connect focuses outreach to families, youth and children and provides crucial services. This one-day event provides participants with services they would not otherwise receive or which may take months to secure. A primary goal of this one-day event is to eliminate the institutional barriers which prevent access to services.

The mission of the *Growing Home Community Garden (GHCG) Project* is to provide a community garden where both homeless and housed San Franciscans work side-by-side to grow nutritious food, access green space, and build community.

Greening the neighborhood and providing edible foods in an urban environment are obvious goals. Skill building, nutritional education, and food preparation classes provide additional community value. However, what makes this program unique is its focus on building community. The GHCG provides an inspirational venue to change community norms and prejudices; to improve community relations-to celebrate and harvest together.

Today, the Mayor is encouraging citizens to plant gardens and convert vacant public spaces to green space. Problems such as malnutrition, unemployment, and homelessness can be addressed in the same way-through community activism and innovative programs.

Project Homeless Connect, in collaboration with the Department of Public Health, Department of Public Works, San Francisco Clean City Coalition, Farms to Grow, the Hayes Valley Neighborhood Association, and many others, are working to make Growing Home a functional, sustainable, and educational green space while increasing efficient use of the city's resources for our homeless population.

The garden is located on the east side of Octavia Street, between Page and Oak Streets.

South of Market Community Stabilization Fund

The Fund was created in 2005 to receive stabilization impact fees of \$14 per square foot on certain residential developments in the Rincon Hill Area Plan to mitigate the impacts of residential development and provide community stabilization benefits in the South of Market (SOMA) neighborhood. Funds will be used to address the impacts of destabilization on residents and businesses in SOMA, including affordable housing and community asset building; small business assistance; and eviction prevention, employment development and capacity building for SOMA residents. The SOMA Community Stabilization Fund Community Advisory Committee was created to advise the San Francisco Board of Supervisors and the Mayor on recommended expenditures of the SOMA Community Stabilization Fund.

MOH is responsible for administration of the Fund, which is projected to generate up to \$32 million in new revenue support for the SOMA neighborhood as defined in Ordinance 217-05. Through a strategic planning process, the Committee identified the following four goals of the Fund: 1) strengthen community cohesion; 2) support economic and workforce development for low income residents and businesses that serve SOMA; 3) increase access to perpetually affordable housing opportunities for existing residents of SOMA; and 4) improve the existing infrastructure and physical environment.

To date, the Fund has awarded slightly over \$5 million to a total of twenty-four projects, more than half of which will complete their contracts by the end of 2011. Approximately \$2.9 million of the \$5 million went toward affordable housing in the neighborhood, while the remainder went to a variety of services and community stabilization/community building activities. The Committee and MOH staff is in the process of reviewing and assessing the grantees' outcomes to inform a revision of the strategic plan which will be completed in early 2012. It is projected that a second round of funding will begin in mid-2012, guided by the revised strategic plan.

Programmatic Agreement for Compliance with National Historic Preservation Act

The City and County of San Francisco, acting through the Mayor's Office of Housing, negotiated a Programmatic Agreement (PA) with the California State Historic Preservation Officer (SHPO) and the Advisory Council on Historic Preservation (ACHP) in January 2007. The agreement ensures that the City and County of San Francisco meets its obligations under Section 106 of the National Historic Preservation Act and establishes the standards, stipulations and procedures which govern the Section 106 review of City and County of San Francisco projects subject to 24 CFR Part 58. The agreement allows for the expedited review of construction projects which have the potential to affect cultural resources and which are subject to 24 CFR Part 58. Projects subject to 24 CFR Part 58 include the Community Development Block Grant, Emergency Shelter Grant, Housing Opportunities for Persons with AIDS, and other numerous HUD programs.

The review process contemplated by the PA also allows for the exemption of routine capital projects necessary to maintain public facilities in good repair and ensure they comply with existing building codes. Examples of such projects include the replacement of roofing materials, the upgrading of electrical wiring and the repair of fencing. In addition, the PA sets forth methodology for the determination of eligibility of resources for listing on the National Register of Historic Places, consultation with Native Americans, and setting the boundaries of the Area of Potential Effects of different types of projects. The PA does not reduce the level of protection afforded by the National Historic Preservation Act to cultural resources; the PA expedites and streamlines review under the National Environmental Policy Act. The PA is authorized by 36 CFR §800.14(b).

The PA has been used to successfully conduct Section 106 reviews on projects ranging from routine rehabilitation to the construction of housing developments of over 1200 units. The programmatic agreement has considerably reduced project implementation time and costs. Eight reports have been filed with the California Office of Historic Preservation as required by the PA.

II. MANAGING THE PROCESS

A. Lead Agency

In San Francisco, the Mayor's Office of Housing (MOH) is the lead agency responsible for the consolidated planning process and for submitting the Consolidated Plan, annual Action Plans and Consolidated Annual Performance Evaluation Reports to HUD. MOH administers the housing activities of the CDBG program and all HOME activities. Under its Community Development Division, MOH also administers CDBG public facility, non-workforce development public service and organizational planning/capacity building activities, and all ESG activities. The Office of Economic and Workforce Development (OEWD) is responsible for economic development and workforce development activities of the CDBG program. The San Francisco Redevelopment Agency (SFRA) is the lead agency for the three-county HOPWA program that serves San Francisco, San Mateo and Marin Counties.

The Citizen's Committee on Community Development (CCCD) is a nine-member advisory body charged with promoting citizen participation for CDBG and ESG programs. Members are appointed by the Mayor and the Board of Supervisors, and represent a broad cross-section of communities served by the two programs. The CCCD holds public hearings, assists with the identification of community needs and the formulation of program priorities, and makes funding recommendations for the CDBG and ESG programs to the Mayor. The CCCD has regular monthly public meetings.

B. Funding Allocation Process

CDBG and **ESG**

In 2010-2011, MOH's Community Development Division and OEWD were responsible for allocating Community Development Block Grant and Emergency Shelter Grant funds for community development, economic development and workforce development activities in San Francisco. The process is outlined below:

- In partnership with the Citizen's Committee on Community Development (CCCD), MOH and OEWD conducted multiple public hearings to solicit citizen input on community needs;
- MOH and OEWD issued Requests for Proposals and held technical assistance workshops to provide information on the application and the review process;
- MOH and OEWD staff reviewed applications and made recommendations to the CCCD;
- CCCD made funding recommendations to the Mayor;
- In partnership with the CCCD, MOH and OEWD conducted a public hearing to solicit input on the preliminary recommendations;
- Funding recommendations went through the San Francisco Board of Supervisors review process;
- The Board of Supervisors and the Mayor approved the funding recommendations; and
- MOH submitted annual Action Plan application for HUD consideration.

The implementation of the 2010-2011 CDBG and ESG programs began in the Fall of 2009, when the development of the 2010-2011 CDBG and ESG programs coincided with the development of San Francisco's 2010-2014 Consolidated Plan. In developing the new Consolidated Plan as well as the 2010-2011 Action Plan, MOH, OEWD and SFRA convened 10 public hearings in key neighborhoods, including each of the six HUD-approved Neighborhood Revitalization Strategy Areas, to collect more detailed public input on specific community needs. In addition, a separate hearing was convened specifically with homeless providers and individuals to receive comments specifically on homeless strategies.

In addition to the needs hearings, the development of the 2010-2014 Consolidated Plan and the formulation of the 2010-2011 CDBG and ESG programs took into consideration the priorities established in more than 100 relevant City planning and policy documents, including the 2009 Draft Housing Element, Five-Year Strategic Plan of the San Francisco Local Homeless Coordinating Board, HOPE SF: Rebuilding Public Housing and Restoring Opportunity for Its Residents, San Francisco Housing Authority's Five-Year Plan, OEWD's Workforce Strategic Plan and OEWD's San Francisco Economic Strategy. MOH and OEWD also considered the neighborhood plans that were

completed as part of the Enterprise Community application process, which were updated during the development of both the 2005-2009 and the 2010-2014 Consolidated Plans. Finally, OEWD conducted a Small Business needs Assessment and developed a Citywide Workforce Development Strategic Plan during this time.

Following the establishment of priorities and strategies, two Requests for Proposals (RFP) were issued, one in November 2009 and one in early January of 2010, and publicly noticed RFP technical assistance workshops were conducted by MOH and OEWD staff to facilitate the application process. Proposals were due in late December 2009 and early February 2010. MOH and OEWD staff reviewed all of the proposals that were received and made recommendations to the CCCD and the Mayor in late February of 2010. A public hearing was conducted in the middle of March 2010 to receive comments on the preliminary funding recommendations. The preliminary funding recommendations were included in the Draft 2010-2011 Action Plan, which was made available for public review and comments for 30 days.

Following the public review period, the proposed funding recommendations for the 2010-2011 CDBG and ESG programs were presented to the San Francisco Board of Supervisors in April 2010 for approval. The Board of Supervisors' process included a review of fiscal aspects of the proposed activities by an independent budget analyst and another opportunity for the public to provide comments on the funding recommendations. After the Board of Supervisors and Mayoral approvals, the funding recommendations were included in the 2010-2011 Action Plan that was submitted for HUD approval in May 2010.

Documents and reports that were available to the general public during the 2010-2011 program year include:

- Consolidated Plan for 2010-2014;
- 2010-2011 Annual Requests for Proposals;
- List of Funding Recommendations for 2010-2011 (funded projects);
- 2010-2011 Annual Action Plan;
- 2009-2010 Annual CAPER;
- All Citizens Committee of Community Development meeting minutes;
- All public notices regarding the CDBG and ESG programs; and
- Summary of all public comments received regarding the CDBG and ESG programs.

The Action Plan includes a summary of citizen comments from the public needs hearings and the public hearing on preliminary funding recommendations. Any citizen comments received on the draft Action Plan is included in the final Action Plan. Any comments received on the draft CAPER is included in the final CAPER.

Housing Development

The Mayor's Office of Housing (MOH) and San Francisco Redevelopment Agency (SFRA) are the principal agencies responsible for allocating housing development funds for privately (for-profit and non-profit) owned affordable housing. SFRA and MOH also acquires real estate, and then executes ground leases for the privately owned affordable housing developments upon it. The San Francisco Housing Authority (SFHA) is responsible for allocating funds for the rehabilitation and redevelopment of public housing. This section will describe the process administered jointly by MOH and SFRA for privately owned housing. The funding priorities for public housing have been described elsewhere, in the Annual Plans prepared by the City in connection with the five-year Consolidated Plan.

MOH and SFRA allocate housing development funds through a process designed to leverage outside funding for projects to the maximum extent consistent with the intended income targeting of the project, and to maintain financial accountability and efficiency on the part of project sponsors. These goals are accomplished by (1) making early commitments of City funds to sponsors so that they can demonstrate these commitments to other funders to satisfy matching fund requirements; and (2) encumbering and disbursing funds only when other funding sources are known and project costs are firm, in order to require developers to control costs and maximize other resources.

The process is as follows:

<u>Notice of Funding Availability:</u> Initially, MOH and SFRA budget specific portions of their development funds to a number of Funding Programs distinguished by target populations (e.g. family rental housing, housing with supportive services, senior housing). After these allocations are made to <u>programs</u>, generally developers submit proposals for funding specific <u>projects</u> in response to Notices of Funding Availability (NOFAs).

Reservation of Funds for "Pipeline" Projects: After receiving applications, MOH and SFRA staff work with the applicants to determine project feasibility prior to making recommendations to the Citywide Affordable Housing Loan Committee. During this period (which can sometimes be extended for complex projects), funds from the NOFA are reserved for projects that appear likely to proceed. These reservations are tentative, as the dollar amounts in particular are often subject to change. Funds are also reserved for projects which have received prior commitment of part of the overall funds needed (such as for site acquisition), but which are not ready to receive final funding commitments.

Commitment of Funds: When a project is deemed feasible by staff, it is presented to the Citywide Affordable Housing Loan Committee (consisting of MOH, SFRA, DHS and DPH) for review and recommendation. At this stage, a specific dollar amount is proposed to be committed to the project sponsor, subject to removal of specified contingencies. The Loan Committee's recommendation is then forwarded to the Redevelopment Commission, the Housing Committee or the Mayor, depending on the source of funds. These commitments are for firm dollar amounts, but are still subject to change as the contingencies are removed (if, for example, other funding source commitments are higher or lower than expected).

Encumbrance of Funds: Most funds are not encumbered (by execution of a funding agreement binding the City and the sponsor) until all contingencies, such as execution of other funding and construction contracts, are removed – usually close to construction start. By deferring encumbrance to this time, the City can maximize its ability to require developers to pursue other funding sources and to reduce project cost.

<u>Disbursement of Funds:</u> Funds are disbursed only as required by the project, either for acquisition of the site, payment of preconstruction development costs (e.g. architecture, engineering, etc.) or for actual construction draws. MOH and SFRA staff review and approve all requests for disbursement of funds prior to drawdowns.

HOPWA

For over ten years, San Francisco has not received an adequate increase in HOPWA formula funds to release a Notice of Funding Availability ("NOFA") for new capital projects. The majority of San Francisco's annual HOPWA allocation has gone to maintain funding commitments to 2 rental assistance programs and 5 supportive service contracts to HOPWA-funded residential care facilities. These contracts are re-bid and/or renewed every three years. Remaining funds have been either reserved for the rental assistance programs or reserved/spent on rehabilitation of previously funded capital projects. When SFRA receives a sufficient increase in HOPWA funds or an adequate amount of uncommitted funds does exist, SFRA will release a NOFA for the specifically stated HOPWA-eligible activity. HOPWA staff and a designated review panel will review all proposals and staff will recommend the highest ranked one to the HOPWA Loan Committee. After the HOPWA Loan Committee approves the recommended proposal, SFRA's Commission will make the final funding approval decision.

C. Monitoring

Monitoring for Community Development Activities

Managing Grants and Loans

In program year 2010-2011, the Community Development Division of MOH administered CDBG public facility, non-workforce development public service and organizational planning/capacity building activities, and all ESG activities. MOH's Housing Division administered the housing activities of the CDBG program and all HOME activities. The Office of Economic and Workforce Development (OEWD) administered CDBG economic development and workforce development activities.

Activities under the CDBG and ESG Programs were provided primarily through grant agreements with community-based non-profit organizations which provide a range of services, including legal, job training and placement, case management, information and referral and technical assistance to small businesses and micro-enterprises.

MOH and OEWD provided fiscal and programmatic monitoring of each project that received CDBG or ESG funds. Monitoring included both internal and on-site reviews. In addition, MOH monitored construction projects for labor standards compliance related to the Davis-Bacon regulations. MOH also monitored for access requirements related to Section 504 of the Rehabilitation Act and the Americans With Disabilities Act. Fair Housing, EEO and Local Business Enterprise (LBE) contracting is monitored by the City's Human Rights Commission.

Since program year 2006-2007, MOH has been part of the steering committee for the City's Joint Fiscal and Compliance Monitoring Task Force, which serves to consolidate fiscal and compliance monitoring among various City departments. This consolidation effort increases communication among city departments, reduces multiple fiscal and compliance site visits to a single joint site visit or self-assessment, and decreases the administrative burden on both non-profit entities and City departments.

For CDBG and ESG Grants

Each agency receiving a CDBG and/or ESG grant entered into a grant agreement which stipulates the conditions upon which the grant was awarded, the performance outputs and program outcomes to be met, and the budget. Regular program performance reports were required of grant recipients, along with financial reports. Program site visits were conducted to determine client eligibility, compliance with Federal and local requirements and program progress. Since most Public Services grants qualified as limited clientele activities, recipient organizations had to demonstrate that they were verifying income eligibility for their clients to MOH and OEWD grant coordinators/community builders at site visits.

For each grant, a MOH/OEWD grant coordinator/community builder was responsible for providing technical assistance, reviewing progress reports, conducting on-site visits when appropriate, and evaluating performance outputs and program outcomes. The grant coordinator/community builder was also responsible for reviewing monthly expenditure reports and monitoring for fiscal compliance with regulations and accounting policies.

For CDBG-Assisted Business Loans

Each loan recipient was required to enter into an agreement that stipulates the loan conditions and repayment schedule. The borrower was required to comply with a first source hiring agreement covering all jobs to be created as a condition of the loan.

Capacity Building for MOH/OEWD Staff and Delegate Agencies

In 2010-2011, MOH and OEWD continued to invest in the training of its staff to build internal capacity so that MOH and OEWD could better assist its delegate agencies on both organizational and programmatic development. Organizational capacity building needs of delegate agencies include financial management, human resource management, technical assistance with compliance with federal and local regulations, Board of Directors development and program evaluation.

During the program year, MOH and OEWD staff worked closely with the Controller's Office and other City departments in assisting grantees to build internal capacity and to ensure compliance with all city, state and federal requirements.

Monitoring for Housing Activities

Single Family (Owner-Occupied) Properties

MOH monitored single-family owner-occupied CDBG funded properties to insure ongoing compliance with the program requirements. Monitoring activities were carried out to insure that owners of CDBG assisted owner occupied properties continue to reside in the property; that they retain title to the property; and that property taxes are current. MOH continues to monitor all owner-occupied properties to ensure compliance with regulations and standards of the City's housing programs.

Multifamily Properties

The Mayor's Office of Housing (MOH) monitored the compliance of 169 City-assisted multifamily rental projects, including 116 CDBG- and HOME-funded rental housing projects to assure compliance with program requirements. Monitoring activities included review of: (1) tenant income and rent schedules; (2) management and maintenance reports; and (3) income and expense statements, including financial statements and use of program income. MOH continues to work with rental property owners and their property management agents to ensure ongoing compliance with tenant income and rent restrictions as well as HUD housing quality standards and local code.

The multi-family monitoring encompassed a wide range of housing types, including family and senior housing; housing for people with special needs; housing for people with AIDS/HIV; permanent housing for the homeless and those at risk of becoming homeless; and transitional housing for homeless families and individuals.

In 2010-11, MOH inspected 30 HOME- funded properties.

Monitoring of HOPWA Activities

HOPWA-funded projects are monitored on an annual basis through the following procedures: (1) review of annual monitoring reports submitted by project sponsors; (2) review of audited financial statements; (3) site visits to a sample of projects; and (4) written evaluations of services based on accomplishment of objectives, quantity and quality of services provided, agency program evaluation, client record documentation, collaborative efforts, and quality assurance. This past year, the Agency has also monitored the status of several older HOPWA facilities by providing technical assistance (non-HOPWA funded) to complete Capital Needs Assessments of the sites and Facility Operating Manuals to ensure safety and sustainability of the facilities. These procedures are designed to insure that all residents of HOPWA-supported housing development and assistance programs receive the most appropriate services and level of care in a decent, safe and sanitary setting.

III.SELF EVALUATION

A. Five-year Goals, Objectives and Strategies

In general, housing and community development activities that were implemented during program year 2010-2011 served the identified needs. The five-year program matrix in subsection C and the one-year program matrix in subsection D of this Self Evaluation section show how the City performed against the goals that were set in the five-year strategic plan and the one-year action plan. The comparison of accomplishment data to goals indicate that the Consolidated Plan activities made a positive impact on the identified needs. However, due to the complexity and extent of the needs in the City, the identified needs are still significant.

The following information provides a more detailed view of our five-year strategic plan. Below each goal, there are objectives and below each objective, there are strategies. The City is dedicated to the articulation of specific performance measures for each objective, to ensure that we are investing our resources to achieve optimal outcomes for our communities. We developed a 2010-2011 Performance Measures Matrix to track all relevant indicators for each objective. Additionally, we designed a Five-year Master Performance Measures Matrix, to assess investment outcomes across the 2010-2014 timeframe of the Consolidated Plan. Performance under each measure will be tracked against a five-year goal and one-year goals.

Goal 1: Families and individuals are healthy and economically self-sufficient

Objective 1: Remove barriers to economic opportunities and create economic stability through enhanced access to and utilization of social services

- Stabilize vulnerable populations through data-driven strategies that achieve multiple goals for families and individuals, such as integrated case management that connects individuals and families to interdepartmental safety net services; vocational programs with educational support; and legal services that reduce discriminatory wage practices, maximize access to housing and employment opportunities, and ensure mandated language access to services
- 2. Provide families and individuals living in areas of highly concentrated poverty with services that address multiple systems involvement, economic opportunities, public safety, and community building linked with neighborhood improvement planning efforts
- 3. Promote long-term housing stability and economic stability for homeless individuals and families with wraparound support services, employment services, mainstream financial entitlements and education
- 4. Provide victims, survivors and potential perpetrators of violence and their children with career paths, safe and affordable housing, quality and effective education, successful re-entry for those exiting the criminal and juvenile justice system, strengthened youth development and empowerment opportunities, strengthened family support and senior support, trauma reduction services, and improved social connectedness and resident involvement
- 5. Provide disconnected transitional age youth with high quality training and paid employment opportunities, expanded housing opportunities, residential treatment for youth with significant mental health issues, expanded safe recreational and social activities, individualized support to prepare them for transition out of or among service systems, and comprehensive neighborhood-based service centers to provide high quality services
- 6. Provide community-based systems of services to seniors, individuals with severe disabilities and persons living with AIDS that support their independence and quality of life, especially those who are isolated, in need of protective services, and who are living in poverty
- 7. Stabilize and support individuals and families who are linguistically and culturally isolated through societal integration support and culturally competent services, especially language-appropriate service delivery

- 8. Support access to services at neighborhood-based multi-service, multi-generational centers that provide families and individuals one-stop access to family support, youth and senior services, leadership opportunities, and access to wellness information and financial literacy
- 9. Provide support to multi-service centers that provide support citywide to vulnerable communities, e.g. citywide communities related by culture, language, age, ethnicity, disability, sexual orientation
- 10. Support access to affordable housing information and accessibility, including affordable homeownership opportunities for underserved low- and moderate-income populations

Objective 2: Support the healthy development of families and individuals

Strategies

- 1. Ensure that children and youth are healthy, ready to learn, succeeding in school, and contribute to the growth, development and vitality of San Francisco
- 2. Ensure support for children and families that are system involved, under housed, and/or experiencing obstacles or challenges putting them at risk of experiencing negative outcomes
- 3. Ensure that families have access to resources and opportunities, build their own capacity and improve family functioning
- 4. Ensure that parents/caregivers have the knowledge, skills, strategies and support to parent effectively, even in times of stress

Objective 3: Increase families' savings and assets to assist them in moving from poverty/public assistance to stability and self-sufficiency

Strategies

- 1. Integrate peer learning and reduce social isolation to increase efficacy of social and financial programs
- 2. Support asset-building opportunities, including training to use financial and legal tools to maintain and protect individual and/or family assets
- 3. Build the capacity of workforce development, micro-enterprise programs, and private, public and non-profit employers to expand uptake of income supports, tax credits, and financial education
- 4. Support citywide public and non-profit agencies to coordinate family economic support

Objective 4: Improve the responsiveness of the workforce system to meet the demands of sustainable and growing industries, providing employers with skilled workers and expanding employment opportunity for San Francisco residents

Strategies

- 1. Create Sector Committees that engage multiple employers within an industry, education & training providers, public agencies, labor organizations and social service providers to create responsive solutions, ensuring the workforce system is able to quickly adapt to dynamic changes in the labor market
- 2. Focus on employer outreach in key industries to gauge their workforce needs and market the services available through the workforce system
- 3. Produce high quality labor market intelligence that the workforce system and workforce providers can use to design and retool workforce strategies to target key industries
- 4. Launch Sector Academies that integrate skill development, support services, and job development that prepare and place low-to-high skilled individuals for a range of jobs within a targeted industry
- 5. Integrate necessary supportive services, barrier removal and other pre-employment services that assist a range of job seekers to complete training and retain employment within targeted sectors

Objective 5: Re-engage youth disconnected from the education system and labor market to achieve academic credentials, transition to post-secondary education, and/or secure living wage employment

- 1. Create "on-ramp" and "bridge" programs --programs that assist low skilled youth to meet the skills and education requirements for entry into post-secondary education and/or existing vocational training programs that otherwise would not meet the participation pre-requisites
- 2. Develop a continuum of services that reengage and assist at-risk youth to achieve an academic credential, attain postsecondary education and credentials if appropriate, complete vocational training and secure an employer recognized credential/competency, and secure living wage employment
- 3. Build the capacity of One Stop Career Link Centers that appeal to youth ages 16-24, connecting them to age-appropriate workforce services, training and youth-employment opportunities

Objective 6: Increase access to workforce services for populations underserved by the workforce development system

Strategies

- 1. Expand One Stop Career Link Services geographically to high need neighborhoods by establishing neighborhood-based and Satellite One Stop Service Centers
- 2. Launch "navigator" initiatives that customize existing workforce services provided through the One-Stop Career Link Centers to be more responsive to the needs of specific underserved populations
- 3. Fund new services and coordinate with existing programs to focus intensively on targeted hard-to-serve populations
- 4. Develop "on-ramp" programs that incorporate intensive basic skills training, remedial math and language, life skills training, and intensive "wrap-around" supportive services
- 5. Integrate intensive comprehensive case management to support workforce clients through job training and employment
- Customize workforce services to support under-employed workers to participate in skills training while employed

Objective 7: Improve the quality of services available to businesses through the workforce system to promote hiring San Francisco job seekers

Strategies

- 1. Recognize the "dual-customer" nature of the workforce system by promoting the utilization of services that both reduce the personnel-related operating costs of employers and support the professional development and economic conditions of their employees
- 2. Strengthen the enforcement of local hiring policies, and improve the workforce system's capacity to assist employers in meeting their local hiring requirements by providing qualified candidates
- 3. Provide a single point of contact for employers' staffing needs, utilizing tools and technologies that provide effective candidate screening, appropriate matching with available employment opportunities, and efficient referral to employer partners
- 4. Utilize business feedback and standardized marketing efforts to position the San Francisco workforce development system as the "first choice" in local staffing services

Objective 8: Establish, enhance, and retain small businesses and micro-enterprises

- 1. Provide technical assistance and consulting services to small business owners and entrepreneurs
- 2. Provide businesses with access to capital by identifying sources of capital, completing loan applications, and providing capital through the City's Revolving Loan Fund and Section 108 loans
- 3. Support the establishment of incubator spaces with focused services, specific target markets, and effective strategies for business 'graduation'
- 4. Provide commercial real estate support such as location identification, contract review, and lease negotiation
- 5. Ensure broad access to technical assistance and financial resources by providing services that are culturally and linguistically relevant

- 6. Provide assistance that is customized to meet the specific needs of businesses with fast growth potential in industries with particular promise to create jobs for low-to-moderate income persons and to expand into new markets
- 7. Build a strong, interconnected network of economic development service providers to improve small businesses' access to relevant information about financial services, incentives, technical assistance, merchants associations, networking opportunities, market opportunities, and other opportunities and resources
- 8. Leverage the Small Business Assistance Center to ensure that business owners and entrepreneurs are able to navigate the permits and licensing processes, and have access to any relevant city services

Goal 2: Neighborhoods and communities are strong, vibrant and stable

Objective 1: Improve the infrastructure and physical environment of San Francisco neighborhoods, especially in those neighborhoods with high concentrations of low- and moderate-income residents

Strategies

- 1. Rehabilitate and construct neighborhood and constituency-focused multi-service centers
- 2. Rehabilitate and construct city-designated workforce one-stop centers and other sites that provide key elements of the City's workforce development strategy as designated by Office of Economic and Workforce Development
- 3. Rehabilitate and construct neighborhood based and population focused family resource centers as designated by City's First Five San Francisco
- Rehabilitate and construct Aging and Disability Resource Centers and Out Stations as designated by City's Department of Aging and Adult Services
- Rehabilitate and construct key health and mental health community facilities in consultation with City's Department of Public Health
- 6. Rehabilitate and construct key youth development facilities in consultation with City's Department of Children, Youth and their Families
- 7. Rehabilitate and construct community centers located within or near public and affordable housing developments
- 8. Rehabilitate and construct licensed child care facilities, in consultation with City's Childcare Facilities Interagency Group
- 9. Improve public spaces and upgrade outdoor-oriented facilities, including school sites, child development centers, and areas with little greenery, especially in areas of high concentration of low- and moderate-income residents, especially through landscaping, tree planting, and installation of play structures
- 10. Promote green standards and energy efficiency in community facilities, especially those with low energy efficiency

Objective 2: Promote the development of social capital and sustainable healthy communities through leadership development and civic engagement activities

Strategies

- 1. Support community building in public housing facilities, especially HOPE SF sites
- 2. Support leadership development efforts for transitional age youth, especially in areas of high violence
- 3. Promote resident involvement in community stewardship activities
- Coordinate and convene community organizations to promote neighborhood community building, maximize sharing of information and resources and promote sustainability
- 5. Coordinate and leverage city resources to better address the needs of low-income residents citywide

Objective 3: Improve the social service delivery system that leads to self-sufficiency and healthy sustainable outcomes for low-income individuals and families

- 1. Support place-based centers that provide neighborhood support, convening opportunities, and leadership opportunities to neighborhood residents
- 2. Support neighborhood-based capacity building efforts that bring together community stakeholders to map assets, encourage strategic collaboration, and develop leadership
- 3. Use resources to create better alignment between the needs of residents in targeted neighborhoods and social services
- 4. Strengthen community partners by supporting their infrastructure and staff capacity, sharing best practices, providing tools and resources, and supporting them to focus on organizational development, fiscal management and strategic planning
- 5. Provide a wide range of direct technical assistance to community based organizations, including training, coaching, peer mentoring and other methods of technical assistance
- 6. Support innovative and effective collaborative planning efforts to address collective needs, leverage capacities to deliver programs, and create pathways to success by avoiding duplication and addressing gaps in services
- 7. Develop neighborhood-wide and uniform intake, assessment, planning, and tracking tools when appropriate
- 8. Support business technical assistance providers to create a strong, interconnected network

Objective 4: Strengthen commercial corridors in low- and moderate-income neighborhoods and increase corridor potential for providing jobs, services, and opportunities for residents

Strategies

- 1. Support the attraction, retention, expansion, and relocation of locally owned small businesses by building the capacity of neighborhood business districts to launch, maintain, and grow local-serving retailers and services
- 2. Provide access to technical assistance including business assessment, referral to other business support organizations, business planning, and access to capital
- 3. Provide technical assistance to assist businesses and commercial corridors in the development of marketing plans, branding, and engaging in neighborhood and citywide marketing campaigns
- 4. Engage in beautification activities—such as façade improvement, public art, tenant improvement, and graffiti abatement—that highlight local identity and neighborhood character
- 5. Enhance public spaces in neighborhoods
- 6. Maintain and improve the neighborhood quality of life, such as safety and cleanliness, to attract desirable businesses and industries
- 7. Build partnerships between residents, merchants, property owners, and community groups to sustain these districts over the long-term
- 8. Enhance and encourage neighborhood corridors to be commercial, cultural, and entertainment centers that attract a diverse and multigenerational population

Goal 3: Formerly homeless individuals and families are stable, supported and live in permanent housing

Objective 1: Decrease the incidence of homelessness by avoiding tenant evictions and foreclosures and increasing housing stability

Strategies

- 1. Support the transition from incarceration, foster care and hospitals into permanent housing
- 2. Provide legal assistance and counseling services to help avoid eviction
- 3. Provide short-term rental support, including rental subsidies, move-in costs, first and last month's rent, and wraparound services to address underlying issues threatening housing stability
- 4. Increase outreach and education about eviction prevention resources and tenant rights laws
- 5. Prevent foreclosures and assist those impacted by foreclosures

Objective 2: Stabilize homeless individuals through outreach, services and residency in emergency and transitional shelters that lead to accessing and maintaining permanent housing

Strategies

- 1. Support appropriate outreach through the Homeless Outreach Team
- 2. Support community partnerships to provide services through Project Homeless Connect
- 3. Support the general operation of culturally competent emergency shelters that meet the standards for safety, health and hygiene, including shelters that accommodate diverse needs such as the elderly, domestic violence victims, immigrants, teenagers, respite beds, and people in crisis needing an unstructured low-threshold shelter
- Support services in shelters and transitional housing that lead to accessing and maintaining permanent housing
- 5. Promote service coordination with other community service providers and between departments

Objective 3: Promote long-term housing stability and economic stability through wraparound support services, employment services, mainstream financial entitlements, and education

Strategies

- 1. Provide case management services within transitional housing programs appropriate to address individualized needs and emphasize economic stability
- 2. Improve linkages to mainstream benefits
- 3. Provide a comprehensive range of support services aimed at facilitating acquisition and retention of permanent housing
- 4. Maintain and expand employment-related services targeted to homeless people to increase job readiness, training, placement and retention

Objective 4: Create and maintain supportive housing

Strategies

- 1. Provide capital financing to non-profit developers and property owners for the purpose of acquiring and rehabilitating existing housing or constructing new permanently affordable service-enriched housing
- To the extent possible, underwrite permanently affordable housing for low and very low income persons
 and families to include supportive housing units for formerly homeless persons in mixed income
 developments
- 3. Provide on-going financial support to community-based organizations for the purposes of entering into long-term master-leases with private landlords for service-enriched units in market-rate housing
- 4. Provide funding for services that support the varying needs of people experiencing homelessness, such as transitional age youth, seniors, immigrants, families, and chronically homeless singles, including wraparound supportive services, socialization opportunities, and case management
- 5. Maximize leveraging of state and federal operating and rent subsidies such as MHSA, McKinney Act subsidies or project-based Section 8 subsidies to support long-term operation of permanently supportive housing
- 6. Provide local operating subsidies when necessary
- 7. Conduct annual monitoring and site visits to ensure that existing supportive housing is safe, healthy, and affordable to extremely low-income formerly homeless people
- 8. Provide financing for capital improvements when necessary to maintain the habitability or affordability of supportive housing

Goal 4: Families and individuals have safe, healthy and affordable housing

Objective 1: Create and maintain permanently affordable rental housing through both new construction and acquisition and rehabilitation programs for individuals and families earning 0-60% of AMI

- 1. Provide financial assistance to create new safe, healthy, accessible and affordable housing through new construction and acquisition/rehabilitation programs
- 2. Partner with private non-profit developers, and landlords to preserve existing affordable and low-cost rental housing stock

Objective 2: Create and maintain permanently affordable ownership housing opportunities through both new construction and acquisition and rehabilitation programs for individuals and families earning up 120% of AMI

Strategies

- 1. Encourage production of ownership housing with inclusionary zoning
- 2. Facilitate creation and preservation of limited equity cooperative housing. Provide financing for the purchase of at-risk HUD co-ops
- 3. Offer financial assistance to low- and moderate-income first-time homebuyers through down-payment and mortgage assistance
- 4. Preserve aging housing stock and retain low-income homeowners
- Provide grants for counseling and mediation services to prevent foreclosures and assist those impacted by foreclosures

Objective 3: Reduce the barriers to access housing affordable to low- and moderate-income individuals

Strategies

- 1. Fund counseling for renters seeking housing
- 2. Build an information network about affordable opportunities through the MOH/SFRA websites, the annual report, and the BMR rental list
- 3. Facilitate the transition of low-income and moderate-income renters into homeownership by funding homebuyer education and financial training programs that assist first time homebuyers to navigate the home purchase and financing opportunities available to them

Objective 4: Provide both services and permanently affordable, supportive housing opportunities for people with specific needs

Strategies

- 1. Partner with non-profit developers and service providers to create new permanent supportive housing
- 2. Provide comprehensive supportive services and operating funding in supportive housing developments to help tenants retain their housing and improve their overall health and stability
- 3. Provide rental assistance to persons disabled with HIV/AIDS
- 4. Maintain the Investment in Supportive Housing

Objective 5: Meet the need for affordable and accessible housing opportunities for our aging population and people with physical disabilities

Strategies

- 1. Provide financial assistance to create new safe, healthy, and accessible affordable housing specifically for seniors and younger adults with disabilities
- 2. Require inclusion of adaptable/ accessible units in all new construction and moderate rehabilitation of affordable housing in order to further increase the overall supply of accessible/adaptable affordable housing
- 3. Address the need for accessible affordable housing by enforcing local, state, and federal regulations

Objective 6: Reduce the risk of lead exposure for low-income renters and owners, especially families with children under 6 years old

Strategies

- 1. Continue formal working relationships with key city agencies that have enforcement authority over lead regulations
- Develop and manage strategic collaborations with community groups in neighborhoods with high lead
 poisoning rates in children, high concentrations of children under 6 living in poverty, and high
 concentrations of seniors
- Continue formal collaborative relationships with key groups and agencies serving tenants and landlords
 including community based organizations, the San Francisco Housing Authority, and the San Francisco
 Rent Stabilization and Arbitration Board

Objective 7: Provide energy efficiency rehabilitation programs to meet high green standards, preserve affordability, and extend the useful life of aging housing stock

Strategies

- Provide technical assistance to assess the home or buildings' energy and water efficiency needs, assemble subsidy sources, monitor performance over time, and train homeowners or property maintenance staff and tenants
- 2. Leverage a diverse set of resources to finance green retrofits
- 3. Link to City workforce development activities

Goal 5: Public housing developments that were severely distressed are thriving mixed-income communities

Objective 1: Replace obsolete public housing within mixed-income developments

Strategies

- Demolish and construct new housing in phases to minimize displacement and disruption during construction
- 2. Integrate public housing, affordable units, and market rate units
- 3. Support use of green and healthy building practices to create sustainable and healthy living environments
- 4. Involve residents in planning

Objective 2: Improve social and economic outcomes for existing public housing residents

Strategies

- 1. Facilitate access to services that enhance the lives of current public housing families including health and social supports, employment opportunities and education
- 2. Prepare residents to transition to the redevelopment or the most appropriate housing opportunities

Objective 3: Create neighborhoods desirable to individuals and families of all income levels

- 1. Offer Community Building activities that focus on building and strengthening a lasting sense of community among residents and neighbors by engaging them on issues of importance and shared interest, such as public safety and neighborhood schools
- 2. Coordinate housing redevelopment with the neighborhood improvement and service efforts of other public agencies and organizations
- 3. Partner with the San Francisco Unified School District to improve neighborhood schools near HOPE SF developments

B. HUD CPD Outcomes and Objectives

For each of San Francisco's five-year housing and community development objective, a HUD performance measurement objective and outcome have been indicated in the table below. For performance indicators, see the Five-Year Performance Measures Matrix and the Annual Performance Measures Matrix below in the next subsections.

	HUD Objective	HUD Outcome
Homeless Objectives		
G3, O1: Decrease the incidence of homelessness by avoiding tenant evictions and foreclosures and increasing housing stability	Decent Housing	Affordability
G3, O2: Stabilize homeless individuals through outreach, services and residency in emergency and transitional shelters that lead to accessing and maintaining permanent housing	Suitable Living Environment	Availability/ Accessibility
G3, O3: Promote long-term housing stability and economic stability through wraparound support services, employment services, mainstream financial entitlements, and education	Suitable Living Environment	Availability/ Accessibility
G3, O4: Create and maintain supportive housing	Decent Housing	Availability/ Accessibility
Special Needs Objectives		
G4, O4: Provide both services and permanently affordable, supportive housing opportunities for people with specific needs	Decent Housing	Availability/ Accessibility
G4, O5: Meet the need for affordable and accessible housing opportunities for our aging population and people with physical disabilities Rental Housing	Decent Housing	Availability/ Accessibility
G4, O1: Create and maintain permanently affordable rental housing through both new construction and acquisition and rehabilitation programs for individuals and families earning 0-60% of AMI	Decent Housing	Affordability
G4, O3: Reduce the barriers to access housing affordable to low- and moderate-income individuals	Decent Housing	Availability/ Accessibility
G4, O6: Reduce the risk of lead exposure for low-income renters and homeowners, especially families with children under 6 years old	Decent Housing	Availability/ Accessibility
G5, O1: Replace obsolete public housing within mixed-income developments	Suitable Living Environment	Sustainability
G5, O3: Create neighborhoods desirable individuals and families of all income levels	Suitable Living Environment	Sustainability
Owner Housing		
G4, O2: Create and maintain permanently affordable ownership housing opportunities through both new construction and acquisition and rehabilitation programs for individuals and families earning up 120% of AMI	Decent Housing	Affordability
G4, O3: Reduce the barriers to access housing affordable to low- and moderate-income individuals	Decent Housing	Availability/ Accessibility
G4, O6: Reduce the risk of lead exposure for low-income renters and homeowners, especially families with children under 6 years old	Decent Housing	Availability/ Accessibility
G4, O7: Provide energy efficiency rehabilitation programs to meet high green standards, preserve affordability, and extend the useful life of aging housing stock	Decent Housing	Affordability
<u>Infrastructure Objectives</u>		
none		
Public Facilities Objectives		
G2, O1: Improve the infrastructure and physical environment of San Francisco neighborhoods, especially in those neighborhoods with high concentrations of	Suitable Living Environment	Sustainability

	HUD Objective	HUD Outcome
low- and moderate-income residents		
Public Services Objectives		
G1, O1: Remove barriers to economic opportunities and create economic	Suitable Living	Availability/
stability through enhanced access to and utilization of social services	Environment	Accessibility
G1, O2: Support the healthy development of families and individuals	Suitable Living Environment	Availability/ Accessibility
G1, O3: Increase families' savings and assets to assist them in moving from	Economic	Availability/
poverty/public assistance to stability and self-sufficiency	Opportunity	Accessibility
G1, O4: Improve the responsiveness of the workforce system to meet the	Economic	Availability/
demands of sustainable and growing industries, providing employers with skilled workers and expanding employment opportunity for San Francisco residents	Opportunity	Accessibility
G1, O5: Re-engage youth disconnected from the education system and labor	Economic	Availability/
market to achieve academic credentials, transition to post-secondary education, and/or secure living wage employment	Opportunity	Accessibility
G1, O6: Increase access to workforce services for populations underserved by	Economic	Availability/
the workforce development system	Opportunity	Accessibility
G1, O7: Improve the quality of services available to businesses through the	Economic	Availability/
workforce system to promote hiring San Francisco job seekers	Opportunity	Accessibility
G2, O2: Promote the development of social capital and sustainable healthy communities through leadership development and civic engagement activities	Suitable Living Environment	Sustainability
G5, O2: Improve social and economic outcomes for existing public housing residents	Suitable Living Environment	Sustainability
Economic Development Objectives		
G1, O8: Establish, enhance, and retain small businesses and micro-enterprises	Economic Opportunity	Affordability
G2, O4: Strengthen commercial corridors in low- and moderate-income	Suitable Living	Sustainability
neighborhoods and increase corridor potential for providing jobs,	Environment	
services, and opportunities for residents		
Other Objectives - Policy/Planning Objectives		
G2, O3: Improve the social service delivery system that leads to self-sufficiency	Suitable Living	Availability/
and healthy sustainable outcomes for low-income individuals and families	Environment	Accessibility

C. 2010-2014 Five-Year Performance Measures Matrix

GOAL 1: FAMILIES AND INDIVIDUALS ARE HEAD	LTHY ANI	D ECONO	MICALL	Y SELF-	SUFFI	CIENT						
Objective 1: Remove barriers to economic opportunitie	s and creat	e economi	c stability	through	enhanc	ed acce	ss to ar	nd utili	zation (of socia	l servic	es
Performance Measure	al	Yea	ır 1	Year	2	Yea	ır 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of people receiving information and referral	5,000	980	988	1,235								20%
# of people receiving legal counseling and representation	12,500	2,751	3,407	3,081								27%
# of people receiving educational services, including ESL/VESL, parenting classes, technology training	2,000	668	948	45								47%
# of people receiving case management services	3,000	681	821	249								27%
Objective 2: Support the healthy development of familie	es and indi	viduals										
Performance Measure	al	Yea	ır 1	Year	2	Yea	ır 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
This objective will be achieved with non-Consolidated Plan funding sources												
Objective 3: Increase families' savings and assets to ass	ist them in							1				T
Performance Measure	al	Yea	r 1	Year	· 2	Yea	ır 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of people receiving financial education linked to financial goals, including improved credit, increased assets, opening IDA accounts and becoming banked	2,500	595	545	355								22%

Performance Measure	al	Yea	r 1	Year	· 2	Yea	ır 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of people receiving case management and supportive services	250	49	53	300	,		,		1		,	219
# of people receiving industry-specific vocational training	300	106	102	267								349
Objective 5: Re-engage youth disconnected from the education, and/or secure living wage employment	ication sys	tem and la	bor mark	et to achi	ieve aca	demic	creden	tials, tr	ansitio	n to pos	st-seco	ndary
Performance Measure	F	Yea	r 1	Year	· 2	Yea	ır 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of transitional age youth receiving leadership, life skills, mentoring, case management, GED preparation and educational support	2,500	418	477	455	7		7		7		7	19%
Objective 6: Increase access to workforce services for po	pulations	underserv	ed by the	workforc	e devel	opment	t systen	1		ı		
Performance Measure	oal	Yea	r 1	Year	2	Yea	ır 3	Yea	ar 4	Yea	ar 5	- e-
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of people receiving basic educational services including Adult Basic Education, VESL/ESL	400	573	703	426	Ţ	_	·		,		Ţ	1769
# of people receiving barrier removal services	500	243	336	641								679
# of people receiving case management and supportive services	700	1,230	1,815	701								259%

	=	Yea	r 1	Year	r 2	Yea	ar 3	Yea	ır 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
This objective will be achieved with Workforce												
Investment Act funding Objective 8: Establish, enhance, and retain small busine	esce and m	ioro ontor	////	<u> </u>		///						
Performance Measure		Yea		Year	. 2	Yea	or 3	Yea	nr 4	Yea	r 5	<u> </u>
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of start-ups assisted	2,000	322	356	305	- ₹		₹		₹		¥	18%
# of existing businesses assisted	750	586	802	466								107%
# of loans made to small businesses and micro-enterprises	500	103	83	85								17%
# of jobs created and retained	3,500	534	396	595								11%
GOAL 2: NEIGHBORHOODS AND COMMUNITIES	ARE STRO	ONG. VIB	RANT A	ND STAR	RLE.							
		31,0,,,			70,0							
Objective 1: Improve the infrastructure and physical er concentrations of low- and moderate-income residents	nvironment	,				pecially	y in tho	se neig	hborho	ods wit	h high	
	I	,	ancisco no		oods, es		y in tho	se neig Yea		ods wit		
concentrations of low- and moderate-income residents	I	of San Fr Yea	ancisco no	eighborho Year	oods, es	Yea	ar 3	Ü	ar 4	Yea	nr 5	% of Five- Year Goal
concentrations of low- and moderate-income residents	Acar Goal	of San Fr	ancisco no	eighborho	oods, es			Yea		T		% of Five- % Year Goal
concentrations of low- and moderate-income residents Performance Measure # of community facilities constructed or rehabilitated that	5-year Goal	of San Fr Yea	Actual	Year Year	oods, es	Yea	ar 3	Yea	ar 4	Yea	nr 5	-over Goal Note: The control of the

Objective 7: Improve the quality of services available to businesses through the workforce system to promote hiring San Francisco job seekers

Performance Measure	= _	Yea	r 1	Year	· 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of people receiving training in leadership and civic engagement	2,000	0	0	0	,		,		,		- 1	0
Objective 3: Improve the social service delivery system families	that leads to	self-suff	iciency an	d healthy	sustair	able o	utcome	s for lo	w-inco	me indi	vidual	s and
Performance Measure	al	Yea	r 1	Year	· 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of community based organizations receiving technical assistance	400	93	99	92								25
# of community based organizations supported in collaboratives that strengthen services and infrastructure	100	27	27	23								27
Objective 4: Strengthen commercial corridors in low- a services, and opportunities for residents	nd moderate	e-income	neighborl	hoods and	l increa	se corr	ridor po	tential	for pro	oviding	jobs,	
Performance Measure	=	Yea	r 1	Year	· 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of existing businesses receiving technical assistance	250	130	101	112								40
# of business receiving safety consultation	100	21	5	30								5
# of business attracted, retained, and expanded	100	20	14	23								14
# of façade improvements and beautification	100	33	21	17								21

Objective 1: Decrease the incidence of homelessness by	avoiding te	nant evict	ions and f	oreclosur	es and	increas	ing hoi	ısing st	ability			
Performance Measure		Yea		Year		Yea			ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of people receiving representation and/or tenants' rights counseling	15,000	3,620	4,208	3,216	7		7		7		7	289
# of people avoiding eviction	5,000	1,663	1,929	1,119								399
# of people receiving rental assistance	1,125	326	407	135								36%
Objective 2: Stabilize homeless individuals through out maintaining permanent housing	reach, servi	ices and re	esidency i	n emerger	ncy and	transi	tional s	helters	that le	ad to ac	ecessin	g and
Performance Measure	al	Yea	r 1	Year	2	Yea	ır 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of people receiving shelter, including supportive services	5,000	1,710	1,818	1,213	7		7		7		7	36%
# of people transitioning from shelter to more stable housing	500	219	754	288								1519
Objective 3: Promote long-term housing stability and edinancial entitlements, and education	conomic sta	ability thro	ough wrap	paround s	upport	service	es, empl	oymen	t servic	es, mai	nstrea	m
Performance Measure	ਫ਼ਿ	Yea	r 1	Year	· 2	Yea	ır 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
This objective will be achieved with non-CDBG and ESG funding sources												

Objective 4: Create and maintain supportive housing												
Performance Measure	le	Yea	r 1	Year	· 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	_
	5-year Goa	Goal	Actual	% of Five- Year Goal								
# of new units created through new construction or acquisition and rehabilitation activities	600	88	58	90								10%

GOAL 4: FAMILIES AND INDIVIDUALS HAVE SAFE, HEALTHY AND AFFORDABLE HOUSING

Objective 1: Create and maintain permanently affordable rental housing through both new construction and acquisition and rehabilitation programs for individuals and families earning 0-60% of AMI

Performance Measure	а	Yea	ır 1	Year	· 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	_
	5-year Gos	Goal	Actual	% of Five- Year Goal								
# of new affordable rental units completed	1,700	231	341	120								20%
# of new affordable rental units completed through acquisition and rehabilitation or conversion of an existing property	300	0	0	0								0%
# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	700	212	212	101								30%
# of affordable rental units created through the City's Inclusionary Housing Program	50	0	0	0								0%

Objective 2: Create and maintain permanently affordable ownership housing opportunities through both new construction and acquisition and rehabilitation programs for individuals and families earning up 120% of AMI

Performance Measure	al	Yea	ır 1	Year	2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	5-year Go	Goal	Actual	% of Five- Year Goal								
# of first time homebuyers receiving financial assistance	500	100	46	60								9%
# of homeowners receiving post-purchase, default, and foreclosure prevention services	1,500	300	322	500								21%
# of homeowners avoiding foreclosure	240	41	49	79								20%

# of HUD financed limited equity cooperative housing units at risk of insolvency or conversion to market-rate that were supported	1,545	486	0	151								0%
# of new first-time homeowners in below market rate homes (BMR) through the City's Inclusionary Housing Program	300	100	30	60								10%
# of homeownership opportunities created through new limited equity cooperative housing	100	23	0	20								0%
# of new affordable homes completed	30	0	0	32								0%
# of homes rehabilitated or assisted by Housing Rehabilitation Programs	350	70	224	5								64%
Objective 3: Reduce the barriers to access housing affor	dable to lo	w- and m	oderate-in	come ind	ividual	S						
Performance Measure	la la	Yea	r 1	Year	· 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of renters receiving counseling assistance to find and/or maintain housing appropriate for their needs and budget	5,000	293	246	142	7		7		7		7	5%
# of potential first-time home-buyers receiving pre- purchase counseling and education services.	4,575	902	661	610								14%
# of homeowners created	415	90	86	68								21%
# of subscribers who will receive regular updates on affordable rental and homeownership opportunities through a centralized online resource	2,500	1,000	40	500								2%
Objective 4: Provide both services and permanently affective	ordable, su	pportive h	ousing op	portuniti	es for p	people v	with spe	ecific n	eeds			
Performance Measure		Yea	r 1	Year	: 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	& Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
Acquire, rehabilitate or construct new units in partnership with community-based non-profits	100	88	58	90	7		7		7		7	58%

# of beds in residential care facilities for the chronically ill that will be supported on an annual basis with funding for services and operations	113	113	113	113								100%
# of units in supportive housing developments receiving operating and leasing subsidies	1,400	636	691	793								49%
Objective 5: Meet the need for affordable and accessible	e housing o	pportunit	ies for our	aging po	pulatio	n and p	people v	with ph	ysical o	lisabilit	ties	
Performance Measure	=	Yea	ır 1	Year	: 2	Yea	ır 3	Yea	ır 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
Percent of new City supported affordable rental units that will be accessible/adaptable	75%	231 (100%)	341 (100%)	120 (100%)							·	
# of units with improved accessibility features for people with disabilities in private and non-profit owned low-income housing	15	50	0	50								0%
Objective 6: Reduce the risk of lead exposure for low-in	come rent	ers and ho	meowners	, especiall	ly fami	lies wit	h child	ren und	der 6 ye	ars old		
Objective 6: Reduce the risk of lead exposure for low-in Performance Measure		ers and ho Yea		, especiall Year	•	lies wit Yea			ler 6 ye ar 4	ears old Yea		
Performance Measure	5-year Goal	Yea Goal	Actual	Year Goog	•				•			% of Five- Year Goal
		Yea	r 1	Year	2	Yea	ar 3	Yea	ar 4	Yea	ır 5	% of Five-
Performance Measure # of families involved in childcare who become enrolled	5-year Goal	Yea Goal	Actual	Year Goog	2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
# of families involved in childcare who become enrolled in lead hazard reduction and remediation # of children reached with information about lead	5-year Goal	Yea Peo S	r 1 Page 12	Year roog	2	Yea	ar 3	Yea	ar 4	Yea	ır 5	120%
# of families involved in childcare who become enrolled in lead hazard reduction and remediation # of children reached with information about lead poisoning	10 2,500	Yea 100	r 1 r 1	Year	2	Yea	ar 3	Yea	ar 4	Yea	ır 5	120%

# of trainings held in collaboration with the Department of Public Health. Each training will utilize the curriculum established by the EPA for lead worker training.	10	2	3	2				30%
# of households enrolled in the Section 8 program who will undertake lead hazard control in their properties through the Lead Program.	40	0	0	10				0%
# of tenants and/or landlords referred that require education and clarification on participation in the lead program to the Rent Board	50	10	8	30				16%
# lead workers trained on lead-based paint work practices	250	30	25	30				10%

Objective 7: Provide energy efficiency rehabilitation programs to meet high green standards, preserve affordability, and extend the useful life of aging housing stock

Performance Measure	al	Yea	ır 1	Year	r 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of affordable housing units with improved energy and water efficiency in affordable multifamily developments (2 year goal)	600	300	0	0								0%
# of owned homes with improved energy and water efficiency, including installation of solar panels in single family homes (2 year goal)	20	10	0	0								0%
Total amount of annual utility expense savings for MOH multifamily affordable housing (2 year goal)	\$84,000	\$42,000	\$0	0								0%

GOAL 5: PUBLIC HOUSING DEVELOPMENTS THA	T WERE	SEVEREI	LY DISTI	RESSED A	ARE T	HRIVI	NG MI	XED-II	NCOM	E COM	IMUN	ITIES
Objective 1: Replace obsolete public housing within mix	ed-income	developm	ents									
Performance Measure	al	Year 1		Year 2		Year 3		Year 4		Year 5		
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
% of residents in good standing who will have the right to revitalized housing onsite after construction is completed	100%	100%	100%	100%								100%
# of pre-existing public housing units that will be replaced with new Housing Authority- assisted units	225	0	0	0								0%
# of new affordable rental units developed	125	0	0	0								0%
# of new affordable homeownership units developed	38	0	0	0								0%
# of new market-rate units developed	212	0	0	0								0%
% compliance with Mandatory Green Communities Criteria in each building	100%	100%	100%	100%								100%
# of points from Optional Green Communities Criteria earned by each building	35	0	0	0								0%
Objective 2: Improve social and economic outcomes for	existing pu	ıblic housi	ng reside	nts								
Performance Measure	la	Yea	r 1	Year	2	Yea	ır 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of public housing residents receiving a referral to one or more needed service	1,000	125	168	248								17%
# of public housing residents receiving education about tenancy expectations in the revitalized community	400	0	0	0								0%
# of public housing residents involved in planning or community building activities	500	125	144	318								29%

Objective 3: Create neighborhoods desirable to both lov	v and mide	dle-income	individu	als and fa	milies							
Performance Measure	oal	Yea	ır 1	Year	r 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	5-year Goa	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of new partnerships with City or nonprofit entities established by each HOPE SF Development Team. Partners must be able to demonstrate they have the basic elements of an effective collaboration: defined roles, articulation and agreement of shared vision & outcomes, and sustained involvement of both parties.	25	5	3	6								12%
# of neighborhood residents involved in community planning and engagement around key issues of neighborhood importance	150	0	0	67								0%
# of adult residents who are referred to the HOPE SF Leadership academy	50	10	12	22								24%
# of youth residents who are referred to the HOPE SF Youth Academy	50	10	21	0								42%

D. 2010-2011 Annual Performance Measures Matrix

The following program matrix tracks year-end performance indicators against estimates that were provided in the 2010-2011 Action Plan.

GOAL 1: FAMILIES AND INDIVIDUALS ARE HEALTHY AND ECONOMICALLY SELF-SUFFICIENT Objective 1: Remove barriers to economic opportunities and create economic stability through enhanced access to and utilization of social services

	Organization	Performance measure	Goal	Actual	2010-2011
					Recommendation
1	AIDS Legal Referral Panel of the SF Bay	Legal counseling and representation	195	206	\$37,000
	Area				
2	Arab Cultural and Community Center	Case management and supportive services	40	90	\$38,000
		Educational services	20	65	
3	Asian & Pacific Islander Wellness Center	Case management and supportive services	30	53	\$40,000
4	Asian Law Caucus	Legal counseling and representation	180	151	\$52,000
5	Asian Pacific American Community	Information and referral	550	474	\$57,000
	Center				
6	Asian Women's Shelter	Case management and supportive services	50	36	\$35,500
7	Bay Area Legal Aid	Legal counseling and representation	40	113	\$40,000
8	Bayview Hunters Point Center for Arts & Technology	Educational services	10	10	\$44,225
9	Booker T. Washington Community Service Center	Educational services	60	63	\$40,000
10	Brothers Against Guns	Case management and supportive services	20	38	\$40,000
11	CAMINOS/Pathways Learning Center	Educational services	225	404	\$40,000
12	Central American Resource Center (CARECEN)	Legal counseling and representation	600	875	\$45,000
13	Community United Against Violence	Case management and supportive services	35	35	\$40,000
14	Compass Community Services	Case management and supportive services	165	71	\$37,000
		Educational services	70	70	
15	Donaldina Cameron House	Case management and supportive services	50	100	\$45,000
		Educational services	45	57	
16	Ella Hill Hutch Community Center	Educational services	30	28	\$50,000
17	Filipino-American Development	Information and referral	80	96	\$75,000
	Foundation: Filipino Community Center				
		Case management and supportive services	40	46	

18	Good Samaritan Family Resource Center	Case management and supportive services	50	68	\$40,000
19	Gum Moon Residence Hall	Educational services	30	43	\$30,000
20	Instituto Laboral de la Raza	Legal counseling and representation	600	574	\$65,000
21	La Casa de las Madres	Case management and supportive services	55	59	\$50,000
22	La Raza Centro Legal	Legal counseling and representation	300	670	\$90,000
23	La Raza Community Resource Center	Legal counseling and representation	250	242	\$55,000
24	Mission Neighborhood Centers	Information and referral	20	54	\$30,000
25	Mission Neighborhood Health Center	Case management and supportive services	16	15	\$30,000
26	Network For Elders	Case management and supportive services	20	37	\$30,000
27	Nihonmachi Legal Outreach	Legal counseling and representation	486	457	\$90,000
28	Portola Family Connections	Case management and supportive services	60	68	\$50,000
		Educational services	60	60	
		Information and referral	70	96	
29	Refugee Transitions	Educational services	68	102	\$40,000
30	Samoan Community Development Center	Information and referral	70	65	\$60,000
31	Shanti Project	Case management and supportive services	50	105	\$25,000
32	Swords to Plowshares Veterans Rights Organization	Legal counseling and representation	100	119	\$81,000
33	Together United Recommitted Forever (T.U.R.F.)	Educational services	25	26	\$40,000
		Information and referral	15	20	
34	Vietnamese Community Center of SF	Information and referral	75	71	\$40,000
	-	Educational services	25	20	
35	Vietnamese Elderly Mutual Assistance Association	Information and referral	100	112	\$35,000
	Subtotals for G1, O1	# of people receiving information and	980	988	
		referral			
		# of people receiving legal counseling and representation	2,751	3,407	
		# people receiving educational services, including ESL/VESL, parenting classes, technology training	668	948	
		# of people receiving case management services	681	821	
					\$1,636,725

Objective 2: Support the healthy development of families and individuals

This objective will be achieved with non-Consolidated Plan funding sources.

	Organization	Performance measure	Goal	Actual	2010-2011
	0				Recommendation
1	Family Independence Initiative (FII - National)	Financial education	160	162	\$70,000
2	Mission Asset Fund	Financial education	65	86	\$40,000
3	Mission SF Federal Credit Union	Financial education	150	105	\$40,000
4	Northeast Community Federal Credit Union	Financial education	220	192	\$45,000
	Subtotals for G1, O3	# of people receiving financial education linked to financial goals, including improved credit, increased assets, opening IDA accounts and becoming banked	595	545	\$195,000

Objective 4: Improve the responsiveness of the workforce system to meet the demands of sustainable and growing industries, providing employers with skilled workers and expanding employment opportunity for San Francisco residents

	Organization	Performance measure	Goal	Actual	2010-2011
					Recommendation
1	Arriba Juntos	Case management and supportive services	15	15	\$60,000
		Industry-specific vocational training	15	15	
2	Bayview Hunters Point Center for Arts & Technology	Industry-specific vocational training	20	15	\$60,000
3	Charity Cultural Services Center	Case management and supportive services	34	38	\$60,000
		Industry-specific vocational training	34	38	
4	Friends of the Urban Forest	Industry-specific vocational training	37	34	\$55,000
	Subtotals for G1, O4	# of people receiving case management and supportive services	49	53	
		# of people receiving industry-specific vocational training	106	102	
					\$235,000

Objective 5: Re-engage youth disconnected from the education system and labor market to achieve academic credentials, transition to post-secondary education, and/or secure living wage employment

	Organization	Performance measure	Goal	Actual	2010-2011
					Recommendation
1	Chinatown Community Development	Transitional age youth services	16	25	\$40,000

	Center				
2	Conscious Youth Media Crew	Transitional age youth services	12	20	\$40,000
3	Filipino American Development Foundation/Pin@y Educational Partnerships	Transitional age youth services	45	45	\$40,000
4	GirlSource Inc.	Transitional age youth services	58	14	\$35,000
5	Hearing and Speech Center of Northern California	Transitional age youth services	17	34	\$29,000
6	Jewish Vocational and Career Counseling Service	Transitional age youth services	50	39	\$70,000
7	Lavender Youth Rec. & Info. Ct.(LYRIC)	Transitional age youth services	15	27	\$50,000
8	Mission Neighborhood Centers	Transitional age youth services	40	96	\$42,000
9	Sunset District Comm. Develop. Corp.	Transitional age youth services	30	30	\$55,000
10	United Playaz	Transitional age youth services	75	76	\$55,000
11	Urban Services YMCA	Transitional age youth services	20	30	\$47,000
12	Year Up, Inc.	Transitional age youth services	40	41	\$50,000
	Subtotals for G1, O5	# of transitional age youth receiving leadership, life skills, mentoring, case management, GED preparation and educational support	418	477	553,000
Obj		vices for populations underserved by the workf			2010 2011
	Organization	Performance measure	Goal	Actual	2010-2011 Recommendation
1	APA Family Support Services	Basic educational services	48	50	\$50,000
		Case management and supportive services	48	50	
2	Arriba Juntos	Basic educational services	35	44	\$100,000
		Case management and supportive services	35	43	
3	Asian Neighborhood Design	Basic educational services	13	19	\$50,000
		Case management and supportive services	15	19	
		Barrier removal services	15	19	
4	Central City Hospitality House	Basic educational services	12	23	\$50,000
		Case management and supportive services	29	31	
5	Charity Cultural Services Center	Basic educational services	44	59	\$66,500
		Case management and supportive services	44	60	
6	Chinese for Affirmative Action	Basic educational services	73	218	\$75,000
		Case management and supportive services	73	218	

7	Chinese Newcomers Service Center	Basic educational services	92	66	\$80,000
		Case management and supportive services	92	66	
8	Community Center Pjt of S.F dba The San Francisco LGBT Community Center	Case management and supportive services	81	78	\$60,000
9	Community Housing Partnership	Basic educational services	20	33	\$50,000
		Case management and supportive services	50	59	
10	Community Youth Center-San Francisco (CYC-SF)	Case management and supportive services	48	48	\$60,000
11	Episcopal Community Services of SF	Basic educational services	20	28	\$100,000
		Case management and supportive services	60	39	
12	Goodwill Industries of San Francisco, San Mateo & Marin Counties	Case management and supportive services	100	133	\$125,000
		Barrier removal services	125	181	
13	Hearing and Speech Center of Northern California	Case management and supportive services	15	16	\$40,000
		Barrier removal services	15	16	
14	Mission Hiring Hall, Inc.	Case management and supportive services	120	511	\$60,000
15	Mission Language and Vocational School, Inc.	Case management and supportive services	26	43	\$50,000
16	Mujeres Unidas y Activas	Case management and supportive services	46	49	\$50,000
17	Office of Economic and Workforce Development				\$193,373
18	Positive Resource Center	Case management and supportive services	45	72	\$50,000
		Barrier removal services	70	72	
19	Renaissance Parents of Success	Case management and supportive services	30	30	\$50,000
20	San Francisco Conservation Corps	Case management and supportive services	18	48	\$200,000
		Barrier removal services	18	48	
21	Toolworks	Case management and supportive services	55	42	\$50,000
22	Upwardly Global	Case management and supportive services	32	44	\$50,000
23	Vietnamese Community Center of SF	Basic educational services	120	74	\$50,000
		Case management and supportive services	120	74	
24	Walden House	Basic educational services	96	89	\$100,000
		Case management and supportive services	48	42	
	Subtotals for G1, O6	# of people receiving basic educational services including Adult Basic Education and VESL/ESL	573	703	

	# of people receiving barrier removal	243	336	
	services			
	# of people receiving case management and	1,230	1,815	
	supportive services			
				\$1,809,873

Objective 7: Improve the quality of services available to businesses through the workforce system to promote hiring San Francisco job seekers

This objective will be achieved with Workforce Investment Act funding.

	Organization	Performance measure	Goal	Actual	2010-2011 Recommendation
1	CCSF Small Business Development Center	# of start-ups assisted	40	71	\$150,000
		# of existing businesses assisted	60	174	
		# of loans made	10	20	
		# of jobs created and retained	45	26	
2	Children's Council of SF	# of start-ups assisted	18	9	\$40,000
		# of existing businesses assisted	12	8	
		# of jobs created and retained	22	0	
3	Chinese Newcomers Service Center	# of start-ups assisted	30	4	\$65,000
		# of existing businesses assisted	70	14	
		# of jobs created and retained	5	0	
4	Community Center Pjt of S.F dba The San Francisco LGBT Community Center	# of start-ups assisted	20	18	\$85,000
		# of existing businesses assisted	17	23	
		# of loans made	6	1	
		# of jobs created and retained	16	2	
5	La Cocina	# of start-ups assisted	10	10	\$65,000
		# of existing businesses assisted	33	30	
		# of jobs created and retained	15	27	
6	Mission Economic Development Agency	# of start-ups assisted	14	35	\$65,000
		# of existing businesses assisted	0	93	
		# of jobs created and retained	14	17	
7	Mission Economic Development Agency	# of start-ups assisted	50	39	\$165,000
		# of existing businesses assisted	60	97	
		# of loans made	8	4	

		# of jobs created and retained	73	15	
8	Mission SF Federal Credit Union	# of start-ups assisted	4	3	\$44,000
		# of existing businesses assisted	16	17	
		# of loans made	20	23	
		# of jobs created and retained	60	0	
9	Opportunity Fund Northern California	# of start-ups assisted	0	5	
		# of existing businesses assisted	20	100	\$65,000
		# of loans made	20	8	
		# of jobs created and retained	15	0	
10	Pacific Community Ventures	# of start-ups assisted	0	3	
		# of existing businesses assisted	20	63	\$65,000
		# of jobs created and retained	90	125	
11	Renaissance Entrepreneurship Center	# of start-ups assisted	30	41	\$165,000
		# of existing businesses assisted	30	48	
		# of loans made	12	11	
		# of jobs created and retained	20	18	
12	Renaissance Entrepreneurship Center- Bayview	# of start-ups assisted	20	31	\$170,000
		# of existing businesses assisted	50	52	
		# of loans made	2	1	
		# of jobs created and retained	16	16	
13	Section 108 Loan Program	# of jobs created and retained			\$357,343
14	South of Market Foundation	# of start-ups assisted	25	30	\$70,000
		# of existing businesses assisted	35	40	
		# of loans made	7	4	
		# of jobs created and retained	21	42	
15	Southeast Asian Community Center	# of start-ups assisted	10	26	\$150,000
		# of existing businesses assisted	60	47	
		# of loans made	8	10	
		# of jobs created and retained	30	108	
16	Women's Initiative for Self Employment	# of start-ups assisted	25	22	\$100,000
		# of existing businesses assisted	65	55	
		# of loans made	10	1	
		# of jobs created and retained	75	0	
17	Wu Yee Children's Services	# of start-ups assisted	26	17	\$40,000

	# of existing businesses assisted	38	34	
	# of jobs created and retained	17	0	
Subtotals for G1, O8	# of start-ups assisted	322	356	
	# of existing businesses assisted	586	802	
	# of loans made to small businesses and	103	83	
	micro-enterprises			
	# of jobs created and retained	534	396	
				\$1,861,343

GOAL 2: NEIGHBORHOODS AND COMMUNITIES ARE STRONG, VIBRANT AND STABLE

Objective 1: Improve the infrastructure and physical environment of San Francisco neighborhoods, especially in those neighborhoods with high concentrations of low and moderate-income residents

	Organization	Performance measure	Goal	Actual	2010-2011 Recommendation
1	Asian Neighborhood Design	# of facilities	8	8	\$40,000
1	0		8	0	
2	Booker T. Washington Community Service Center	# of facilities	I	1	\$150,000
3	Friends of the Urban Forest	# of sites greened	135	135	\$40,000
4	Mission Hiring Hall, Inc.	# of facilities	1	1	\$200,000
5	Mission Kids	# of facilities	1	1	\$99,900
6	Mission Language and Vocational School, Inc.	# of facilities	1	1	\$70,000
7	Mission Neighborhood Centers	# of facilities	1	1	\$75,000
8	Portola Family Connections	# of facilities	1	1	\$144,524
9	Richmond District Neighborhood Center	# of facilities	1	1	\$150,817
10	San Francisco Conservation Corps	# of child development centers, schools, parks and other public spaces enhanced through play structures or landscaping	7	7	\$200,000
11	Section 108 Loan Repayment for capital projects	# of facilities	1	1	\$210,000
12	The Janet Pomeroy Center	# of facilities	1	1	\$98,600
13	Walden House	# of facilities	1	1	\$200,000
14	Contingency (for existing capital and	# of facilities			\$450,000
	public space improvement projects)				
	Subtotals for G2, O1	# of facilities constructed or rehabilitated that incorporates green construction principles	10	10	

	# of sites greened	135	135	
	# of child development centers, schools, parks and other public spaces enhanced through play structures or landscaping		7	
				\$2,128,841

Objective 2: Promote the development of social capital and sustainable healthy communities through leadership development and civic engagement activities

No CDBG- or ESG-recommended projects primarily meet this objective

Objective 3: Improve the social service delivery system that leads to self-sufficiency and healthy sustainable outcomes for low-income individuals and families

	Organization	Performance measure	Goal	Actual	2010-2011 Recommendation
1	Asian Neighborhood Design	# of CBOs receiving technical assistance	9	9	\$111,000
2	Bar Assoc. of SF Volunteer Legal Services	# of CBOs receiving technical assistance	20	16	\$20,000
3	Community Design Center	# of CBOs receiving technical assistance	4	2	\$20,000
4	Compasspoint Nonprofit Services	# of CBOs receiving technical assistance	50	58	\$92,475
5	Consolidated Planning				\$110,000
6	Dolores Street Community Services	# of CBOs supported in collaboratives	13	13	\$10,000
7	Earth Island Institute/Connect the Dots	# of CBOs receiving technical assistance	10	14	\$25,000
8	HomeownershipSF	# of CBOs supported in collaboratives	5	5	\$25,000
9	Mission Economic Development Agency	# of CBOs supported in collaboratives	5	5	\$20,000
10	Richmond District Neighborhood Center	# of CBOs supported in collaboratives	4	4	\$30,000
	Subtotals for G2, O3	# of CBOs receiving technical assistance	93	99	
		# of CBOs supported in collaboratives that strengthen services and infrastructure	27	27	
					\$463,475

Objective 4: Strengthen commercial corridors in low- and moderate-income neighborhoods and increase corridor potential for providing jobs, services, and opportunities for residents

	Organization	Performance measure	Goal	Actual	2010-2011
					Recommendation
1	Community Initiatives/EAG	# of existing businesses assisted	70	47	\$190,000
		# of marketing technical assistance provided	50	27	
		# of business assisted with access to	30	8	
		resources			
		# of businesses receiving safety consultation	15	0	

	# of businesses attracted, retained and	10	4	
		20	13	
Community Initiatives/VVBIG		32	=	\$65,000
,		17	16	. ,
	# of business assisted with access to	10	11	
	resources			
	# of businesses receiving safety consultation	6	5	
	# of businesses attracted, retained and expanded	5	6	
	# of façade improvements and beautification	10	4	
Japanese Community Youth Council (JCYC)/Japantown Task Force	# of existing businesses assisted	13	15	\$50,000
	# of jobs created and retained	10	10	
North of Market Neighborhood Improvement Corp.	# of existing businesses assisted	15	11	\$70,865
	# of businesses attracted, retained and expanded	5	4	
		2	2	
SF Shines Façade Program	# of façade improvements and beautification	1	2	\$25,362
Subtotals for G2, O4	# of existing businesses assisted	130	101	
	provided	67	43	
		40	19	
		21	5	
		20	14	
		20	14	
		33	21	
	beautification			
	# of jobs created and retained	10	10	
				\$401,227
	(JCYC)/Japantown Task Force North of Market Neighborhood Improvement Corp. SF Shines Façade Program	expanded # of façade improvements and beautification Community Initiatives/VVBIG # of existing businesses assisted # of marketing technical assistance provided # of business assisted with access to resources # of businesses receiving safety consultation # of businesses attracted, retained and expanded # of façade improvements and beautification Japanese Community Youth Council (JCYC)/Japantown Task Force # of jobs created and retained North of Market Neighborhood Improvement Corp. # of existing businesses assisted # of businesses attracted, retained and expanded # of façade improvements and beautification SF Shines Façade Program # of façade improvements and beautification Subtotals for G2, O4 # of existing businesses assisted # of marketing technical assistance provided # of marketing technical assistance provided # of businesses assisted with access to resources # of businesses receiving safety consultation # of businesses attracted, retained and expanded # of businesses attracted, retained and expanded # of businesses receiving safety consultation # of businesses attracted, retained and expanded # of businesses attracted, retained and exp	expanded # of façade improvements and beautification 20 Community Initiatives/VVBIG # of existing businesses assisted 32 # of marketing technical assistance provided 17 # of business assisted with access to 10 # of businesses attracted, retained and expanded # of façade improvements and beautification 10 I papanese Community Youth Council (ICYC)/Japantown Task Force # of existing businesses assisted 113 North of Market Neighborhood # of existing businesses assisted 115 I papanese Community Youth Council (ICYC)/Japantown Task Force # of businesses assisted 115 # of businesses attracted, retained and expanded # of façade improvements and beautification 10 South of Market Neighborhood # of existing businesses assisted 115 # of businesses attracted, retained and expanded # of façade improvements and beautification 1 Subtotals for G2, O4 # of existing businesses assisted 130 # of marketing technical assistance provided # of businesses assisted with access to resources # of businesses assisted with access to 40 # of businesses attracted, retained and expanded # of façade improvements and beautification # of businesses attracted, retained and expanded # of façade improvements and beautification # of businesses attracted, retained and expanded # of façade improvements and beautification # of businesses attracted, retained and expanded # of façade improvements and beautification # of businesses attracted, retained and expanded # of façade improvements and beautification # of businesses attracted, retained and expanded # of façade improvements and beautification # of façade improvements and beautif	expanded

GOAL 3: FORMERLY HOMELESS INDIVIDUALS AND FAMILIES ARE STABLE, SUPPORTED AND LIVE IN PERMANENT HOUSING

Objective 1: Decrease the incidence of homelessness by avoiding tenant evictions and foreclosures and increasing housing stability

	Organization	Performance measure	Goal	Actual	2010-2011 Recommendation
1	AIDS Housing Alliance	Representation and/or tenants' rights counseling	550	552	\$40,000
		# of people avoiding eviction	82	97	
2	AIDS Housing Alliance (ESG)	Representation and/or tenants' rights counseling	74	73	\$50,000
		# of people avoiding eviction	74	76	
		Rental assistance	24	29	
3	AIDS Housing Alliance (TBRA)	# of people avoiding eviction	52	63	\$68,000
		Rental assistance	52	63	
4	AIDS Legal Referral Panel of the SF Bay Area	Representation and/or tenants' rights counseling	130	137	\$45,000
		# of people avoiding eviction	35	101	
5	Bar Assoc. of SF Volunteer Legal Services (ESG)	Representation and/or tenants' rights counseling	350	395	\$90,000
		# of people avoiding eviction	320	368	
6	Bay Area Legal Aid	Representation and/or tenants' rights counseling	180	211	\$65,000
		# of people avoiding eviction	10	37	
7	Catholic Charities (TBRA)	# of people avoiding eviction	140	190	\$180,860
		Rental assistance	140	190	
8	Chinatown Community Development Center	Representation and/or tenants' rights counseling	250	254	\$50,000
		# of people avoiding eviction	100	97	
9	Compass Community Services	Representation and/or tenants' rights counseling	60	55	\$35,000
		# of people avoiding eviction	25	15	
10	Eviction Defense Collaborative, Inc.	Representation and/or tenants' rights counseling	425	541	\$30,000
		# of people avoiding eviction	382	415	
11	Hamilton Family Center, Inc	Representation and/or tenants' rights counseling	140	162	\$35,000
		# of people avoiding eviction	72	108	

12	Hamilton Family Center, Inc (TBRA)	# of people avoiding eviction	110	125	\$136,140
		Rental assistance	110	125	
13	Legal Assistance to the Elderly	Representation and/or tenants' rights counseling	216	225	\$30,000
		# of people avoiding eviction	30	42	
14	Self-Help for the Elderly	Representation and/or tenants' rights counseling	550	587	\$41,000
		# of people avoiding eviction	15	21	
15	Tenderloin Housing Clinic, Inc.	Representation and/or tenants' rights counseling	150	146	\$87,500
		# of people avoiding eviction	34	36	
16	Tides Center/Housing Rights Committee of San Francisco	Representation and/or tenants' rights counseling	250	582	\$100,000
		# of people avoiding eviction	25	25	
17	Causa Justa:: Just Cause	Representation and/or tenants' rights counseling	295	288	\$38,000
		# of people avoiding eviction	157	113	
	Subtotals for G3, O1	# of people receiving representation and/or tenants' rights counseling	3,620	4,208	
		# of people avoiding eviction	1,663	1,929	
		# of people receiving rental assistance	326	407	
					\$1,121,500

Objective 2: Stabilize homeless individuals through outreach, services and residency in emergency and transitional shelters that lead to accessing and maintaining permanent housing

	Organization	Performance measure	Goal	Actual	2010-2011
					Recommendation
1	Asian Women's Shelter (ESG)	Shelter, including supportive services	50	36	\$52,000
		Transitioning from shelter to housing	38	36	
2	Central City Hospitality House (ESG)	Shelter, including supportive services	170	113	\$65,000
		Transitioning from shelter to housing	17	18	
3	Community Awareness & Treatment Services (ESG)	Shelter, including supportive services	55	128	\$25,000
		Transitioning from shelter to housing	6	37	
4	Community Awareness & Treatment Services (ESG)	Shelter, including supportive services	55	105	\$25,000
		Transitioning from shelter to housing	6	37	

5	Compass Community Services (ESG)	Shelter, including supportive services	165	69	\$50,000
		Transitioning from shelter to housing	17	34	
6	Dolores Street Community Services (ESG)	Shelter, including supportive services	40	40	\$33,000
		Transitioning from shelter to housing	4	18	
7	Episcopal Community Services of SF (ESG)	Shelter, including supportive services	57	60	\$65,000
		Transitioning from shelter to housing	6	22	
8	Friendship House Association of American Indians (ESG)	Shelter, including supportive services	10	10	\$36,900
		Transitioning from shelter to housing	9	9	
9	Gum Moon Residence Hall (ESG)	Shelter, including supportive services	15	15	\$55,000
		Transitioning from shelter to housing	8	3	
10	Hamilton Family Center, Inc (ESG)	Shelter, including supportive services	56	93	\$50,000
		Transitioning from shelter to housing	6	20	
11	La Casa de las Madres (ESG)	Shelter, including supportive services	42	38	\$100,000
		Transitioning from shelter to housing	22	10	
12	Larkin Street Youth Services	Shelter, including supportive services	100	184	\$58,000
		Transitioning from shelter to housing	10	128	
13	Larkin Street Youth Services (ESG)	Shelter, including supportive services	325	264	\$54,000
		Transitioning from shelter to housing	33	134	
14	Providence Foundation (ESG)	Shelter, including supportive services	50	52	\$45,000
		Transitioning from shelter to housing	5	49	
15	The Mary Elizabeth Inn (ESG)	Shelter, including supportive services	120	93	\$50,000
		Transitioning from shelter to housing	12	78	
16	YMCA of San Francisco (Bayview)/United Council/United Council of Human Services (ESG)	Shelter, including supportive services	400	518	\$70,000
		Transitioning from shelter to housing	20	121	
	Subtotals for G3, O2	# of people receiving shelter, including supportive services	1,710	1,818	
		# of people transitioning from shelter to more stable housing	219	754	
					\$833,900

Objective 3: Promote long-term housing stability and economic stability through wraparound support services, employment services, mainstream financial entitlements, and education

No CDBG- or ESG-recommended projects primarily meet this objective.

Objective 4: Create and maintain supportive housing

	Organization	Performance measure	Goal	Actual	2010-2011
					Recommendation
1	Multiple recipients of MOH & SFRA	# of new units created through new	88	58	
	financing in prior years	construction or acquisition and rehabilitation			
		activities			
		# of new units created through new	88	58	
		construction or acquisition and			
		rehabilitation activities			

GOAL 4: FAMILIES AND INDIVIDUALS HAVE SAFE, HEALTHY AND AFFORDABLE HOUSING

Objective 1: Create and maintain permanently affordable rental housing through both new construction and acquisition and rehabilitation programs for individuals and families earning 0-60% of AMI

	Organization	Performance measure	Goal	Actual	2010-2011
					Recommendation
1	Bernal Heights Neighborhood Center	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi-year goal ¹	Multi- year goal ¹	\$132,000
2	Chinatown Community Development Center	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi-year goal ¹	Multi- year goal ¹	\$215,000
3	Community Housing Partnership	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi-year goal ¹	Multi- year goal ¹	\$145,000
4	Dolores Street Community Services	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi-year goal ¹	Multi- year goal ¹	\$43,056
5	GP/TODCO, Inc.	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi-year goal ¹	Multi- year goal ¹	\$47,000
6	Tenderloin Neighborhood Development Corporation	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi-year goal ¹	Multi- year goal ¹	\$271,000

7	TNDC: 220 Golden Gate rehabilitation/conversion project (supportive)	# of new affordable rental units completed	Multi-year goal ¹	0	\$800,000
8	TNDC: Taylor/Eddy acquisition of site (family rental to be constructed later)	# of new affordable rental units completed	Multi-year goal ¹	82	\$4,000,000
9	Chinatown CDC: Broadway/Sansome new construction project (family rental)	# of new affordable rental units completed	Multi-year goal ¹	0	\$1,775,000
10	Mercy Housing California: St. Anthony's new construction (senior rental)	# of new affordable rental units completed	Multi-year goal ¹	0	\$1,500,000
11	CHP: Acq./Conversion of Edward II (supportive)	# of new affordable rental units completed	Multi-year goal ¹	0	\$2,300,000
12	TBD: Rehabilitation of Midtown Park Apartments (planning grant)	# of new affordable rental units completed	Multi-year goal ¹	0	\$500,000
13	Multiple recipients of MOH & SFRA financing from prior years	# of new affordable rental units completed	231	341	3
14	Multiple recipients of MOH & SFRA financing from prior years	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	212	212	3
	Subtotals for G4, O1	# of new affordable rental units completed	231 (47 homeless, 28 special needs and 156 non- homeless/non- special needs)	341	

# of new affordable rental units completed through acquisition and rehabilitation or conversion of an existing property	0	0	
# of units in existing non-profit owned affordable housing projects that will be maintained and preserved homel	and on-	212	
# of affordable rental units created through the City's Inclusionary Housing Program	0	0	
			\$11,728,056

Objective 2: Create and maintain permanently affordable ownership housing opportunities through both new construction and acquisition and rehabilitation programs for individuals and families earning up 120% of AMI

	Organization	Performance measure	Goal	Actual	2010-2011
					Recommendation
1	Asian Inc.	Post-purchase, default and foreclosure	50	50	listed under Goal
		prevention counseling			4, Objective 3
		# of homeowners avoiding foreclosure	5	0	
2	Mission Economic Development Agency	Post-purchase, default and foreclosure	180	243	listed under Goal
		prevention counseling			4, Objective 3
		# of homeowners avoiding foreclosure	30	46	
3	San Francisco Housing Development	Post-purchase, default and foreclosure	70	29	listed under Goal
	Corporation	prevention counseling			4, Objective 3
		# of homeowners avoiding foreclosure	6	3	
4	MOH financing for acquisition of small	# of homeownership opportunities created	23	0	\$2,000,000
	properties (for co-op ownership)	through new limited equity cooperative			
		housing			
5	MOH & Redevelopment Agency	# of HUD financed limited equity	486	0	\$3,573,868
	financing for preservation of co-operative	cooperative housing units preserved			
	owned housing				2
6	MOH First Time Homebuyer	# of first time homebuyers receiving financial	100	46	2
	Downpayment Assistance Programs	assistance			
7	City of San Francisco Inclusionary	# of new first-time homeowners in BMR	100	30	2
	Zoning Program				

8	MOH Home Rehabilitation Programs	# of homes rehabilitated or assisted by Housing Rehabilitation Programs	70	224	2
9	MOH & Redevelopment Agency financing for development of new homeownership units	# of new affordable homes completed	0	0	2
	Subtotals for G4, O2	# of first time homebuyers receiving financial assistance	100	46	
		# of homeowners receiving post-purchase, default, and foreclosure prevention services	300	322	
		# of homeowners avoiding foreclosure	41	49	
		# of HUD financed limited equity cooperative housing units at risk of insolvency or conversion to market-rate that were supported	486	0	
		# of new first-time homeowners in below market rate homes (BMR) through the City's Inclusionary Housing Program	100	30	
		# of homeownership opportunities created through new limited equity cooperative housing	23	0	
		# of new affordable homes completed	0	0	
		# of homes rehabilitated or assisted by Housing Rehabilitation Programs	70	224	
					\$5,573,868
Ob		sing affordable to low- and moderate-income		<u> </u>	
	Organization	Performance measure	Goal	Actual	2010-2011 Recommendation
1	Asian, Inc.	Pre-purchase counseling and education	200	200	\$40,000
		Homeowners created	35	35	
2	Community Center Pjt of S.F dba The San Francisco LGBT Community Center	Pre-purchase counseling and education	70	84	\$40,000
		Homeowners created	5	1	
3	Independent Living Resource Center of SF	Rental housing counseling	129	86	\$55,000
4	Manilatown Heritage Foundation	Rental housing counseling	100	96	\$30,000
5	Mental Health Association of San	Rental housing counseling	25	27	\$41,877

	Francisco				
6	Mission Economic Development Agency	Pre-purchase counseling and education	325	183	\$155,000
		Homeowners created	25	25	
7	San Francisco Community Land Trust	Pre-purchase counseling and education	57	32	\$34,900
8	San Francisco Housing Development Corporation	Pre-purchase counseling and education	150	73	\$70,000
		Homeowners created	15	15	
9	SF Urban Community Housing Corporation	Pre-purchase counseling and education	100	89	\$50,000
		Homeowners created	10	10	
10	The Arc Of San Francisco	Rental housing counseling	39	37	\$25,000
11	MOH Housing Opportunity Updates	# of subscribers receiving regular updates on affordable rental and homeownership opportunities through a centralized online resource	1,000	40	2
	Subtotals for G4, O3	# of renters receiving counseling assistance to find and/or maintain housing appropriate for their needs and budget	293	246	
		# of potential first-time home-buyers receiving pre-purchase counseling and education services	902	661	
		# of homeowners created	90	86	
		# of subscribers who will receive regular updates on affordable rental and homeownership opportunities through a centralized online resource	1,000	40	
					\$541,777
Obj	ective 4: Provide both services and perma	nently affordable, supportive housing opportu	nities for people	with specia	l needs
	Organization	Performance measure	Goal	Actual	2010-2011 Recommendation
1	Multiple recipients of MOH & SFRA financing in prior years	Acquire, rehabilitate or construct new units in partnership with community-based non-profits	88	58 See HOPWA note below	HOPWA portion in Action Plan was \$1,374,491

2	Leland House	# of beds in RCF-CI that will be supported on an annual basis with funding for services and operations	45	45	\$1,660,286
3	Peter Claver	# of beds in RCF-CI that will be supported on an annual basis with funding for services and operations	32	32	\$729,317
4	Dolores Street Community Services	# of beds in RCF-CI that will be supported on an annual basis with funding for services and operations	10	10	\$479,350
5	Larkin Street Youth Services	# of beds in RCF-CI that will be supported on an annual basis with funding for services and operations	12	12	\$348,144
6	Maitri	# of beds in RCF-CI that will be supported on an annual basis with funding for services and operations	14	14	\$492,167
7	MOH Local Operating Subsidy Program	# of units in supportive housing developments receiving operating and leasing subsidies	625	669	
8	SFRA HOPWA Program	# of units in supportive housing developments receiving operating and leasing subsidies	11	22	\$0 in Action Plan
	Subtotals for G4, O4	Acquire, rehabilitate or construct new units in partnership with community-based non-profits	88	58	
		# of beds in residential care facilities for the chronically ill that will be supported on an annual basis with funding for services and operations	113	113	
		# of units in supportive housing developments receiving operating and leasing subsidies	636	691	
	HOPWA Note: For Line 1 above: 23 beds assisted with capital funds disbursed.				\$3,709,264
	In Action Plan, under Capital Projects we had: Transbay (estimated 6 units) = \$950,000	During 2010-11, project was approved for \$950,000 in HOPWA dollars (for 9 units). \$0 disbursed during the year.			

	In Action Plan, under Capital Projects we had capital improvements (20 beds) for \$424,491	During 2010-11, capital rehab funds disbursed = \$127,173 (23 beds).			
	jective 5: Meet the need for affordable and abilities	accessible housing opportunities for our aging	g population and	people witl	n physical
CID	Organization	Performance measure	Goal	Actual	2010-2011 Recommendation
1	Multiple recipients of MOH & SFRA financing in prior years	Percent of new City supported affordable rental units that will be accessible/adaptable	231 (100%)	341 (100%)	3
2	Multiple recipients of MOH & SFRA financing in prior years	# of units with improved accessibility features for people with disabilities in private and non-profit owned low-income housing	50	0	3
	Subtotals for G4, O5	Percent of new City supported affordable rental units that will be accessible/adaptable	100%	100%	
		# of units with improved accessibility features for people with disabilities in private and non-profit owned low-income	50	0	
		housing			
Ob	•	for low-income renters and homeowners, espe	•		under 6 years old 2010-2011
	Organization	Performance measure	Goal	Actual	Recommendation
1	MOH Lead Program	# of families involved in childcare who become enrolled in lead hazard reduction and remediation	2	12	2
		# of children reached with information about lead poisoning	500	482	
		# of tenants reached with information about lead issues	200	512	
		# of tenants referred for tenant/ landlord issue counseling	30	20	
		# of lead workers trained on lead post- remediation cleaning practices and insure that they are hired for MOH sponsored lead remediation projects	10	10	

Organizatio	n Performance measure	Goal	Actual	2010-2011 Recommendation			
life of aging hou	Objective 7: Provide energy efficiency rehabilitation programs to meet high green standards, preserve affordability, and extend the useful life of aging housing stock						
	# lead workers trained on lead-based work practices		25				
	# of tenants and/or landlords referred require education and clarification of participation in the lead program to t Board	1	8				
	# of households enrolled in the Secti- program who will undertake lead has control in their properties through the Program.	zard e Lead	0				
	# of trainings held in collaboration w Department of Public Health. Each to will utilize the curriculum established EPA for lead worker training.	raining	3				

	Organization	Performance measure	Goal	Actual	2010-2011
					Recommendation
1	MOH Green Rehab Program	# of affordable housing units with improved energy and water efficiency in affordable multifamily developments (2 year goal)	300	0	
		# of owned homes with improved energy and water efficiency, including installation of solar panels in single family homes (2 year goal)	10	0	
		Total amount of annual utility expense savings for MOH multifamily affordable housing (2 year goal)	\$42,000	\$0	

GOAL 5: PUBLIC HOUSING DEVELOPMENTS THAT WERE SEVERELY DISTRESSED ARE THRIVING MIXED-INCOME COMMUNITIES

Objective 1: Replace obsolete public housing within mixed-income developments

	Organization	Performance measure	Goal	Actual	2010-2011 Recommendation
1	HOPE SF Developments	% of residents in good standing who will have the right to revitalized housing onsite after construction is completed	100%	100%	2

		# of pre-existing public housing units that will be replaced with new Housing Authority- assisted units	0	0	
		# of new affordable rental units developed	0	0	
		# of new affordable homeownership units developed	0	0	
		# of new market-rate units developed	0	0	
		% compliance with Mandatory Green Communities Criteria in each building	100% (0 buildings will be completed in 2010-2011)	100%	
		# of points from Optional Green Communities Criteria earned by each building	0	0	
Ob	jective 2: Improve social and economic out	comes for existing public housing residents			
	Organization	Performance measure	Goal	Actual	2010-2011 Recommendation
1	Bridge Housing Corporation	# of public housing residents involved in planning or community building activities	50	59	\$110,000
2	Family Service Agency of San Francisco	# of public housing residents involved in planning or community building activities	35	35	\$100,000
3	Family Service Agency of San Francisco	# of public housing residents receiving a referral to one or more needed service	125	168	\$290,000
4	Mercy Housing California	# of public housing residents involved in planning or community building activities	40	50	\$175,000
	Subtotals for G5, O2	# of public housing residents receiving a referral to one or more needed service	125	168	
		# of public housing residents receiving education about tenancy expectations in the revitalized community	0	0	
		# of public housing residents involved in planning or community building activities	125	144	
					\$675,000

	Organization	Performance measure	Goal	Actual	2010-2011
					Recommendation
1	Four HOPE SF organizations listed under	# of new partnerships with City or nonprofit	5	3	listed under Goal
	Goal 5, Objective 2	entities established by each HOPE SF			5, Objective 2
		Development Team. Partners must be able to			
		demonstrate they have the basic elements of an effective collaboration: defined roles,			
		outcomes, and sustained involvement of both parties			
		# of neighborhood residents involved in	0	0	
		community planning and engagement around			
		key issues of neighborhood importance			
2	HOPE SF Leadership Academy	# of adult residents who are referred to the	10	12	2
		HOPE SF Leadership academy			
3	HOPE SF Youth Academy	# of youth residents who are referred to the	10	21	2
	·	HOPE SF Youth Academy			
	# of new partnerships with City or not	profit entities established by each HOPE SF	5	3	
		st be able to demonstrate they have the basic	_	_	
	elements of an effective collaboration				
	shared vision & outcome				
	# of neighborhood residents invol	0	0		
		ound key issues of neighborhood importance			
		# of adult residents who are referred to the	10	12	
		HOPE SF Leadership academy	10		
		# of youth residents who are referred to	10	21	
		the HOPE SF Youth Academy	10	21	
		the HOPE SF Touth Academy			
1					
1	The goal will be achieved in a subsequent y	ear. The goal will be listed in the Action Plan of t	he program year t	hat it will b	e achieved.
2	Activity is supported by non-Consolidated	Plan funding.			
3	Activity was supported with prior year fund	ling (including Consolidated Plan sources and non	Consolidated Dla	m .co.m.co.c)	and anal will be

E. Community Development and Economic Development Assessment

Community Development

During the first year of its new Consolidated Plan, San Francisco successfully utilized its Community Development Block Grant (CDBG) funds to promote economic self-sufficiency for its low income residents, strengthened the neighborhood vitality of targeted neighborhoods, and provided necessary social services to serve the most at-risk residents.

A substantial investment of CDBG dollars were primarily used for the provision of social services to low and moderate income residents. Regularly leveraging the strength of over 100 community-based organizations each year, San Francisco's funds were used for public services which became the most visible aspect of its community development program. Service areas included homeless services, legal services, workforce development, tenant counseling and homeownership counseling, case management, immigrant services, domestic violence services, financial literacy programs, and services for transitional age youth.

In the crucial area of workforce development, the most important indicator over the past five years was the number of individuals placed in jobs. Again, San Francisco exceeded its target of job placements by 63%, even though the national economic recession created barriers to job placement opportunities. This challenge, perhaps more difficult than any time since the 1970's, is expected to decrease as the economy rebounds. The City restructured its entire workforce development strategy, reconstituted its Workforce Investment Board, and consolidated city funding from various departments into one integrated workforce system overseen by the Workforce Division of the Office of Economic and Workforce Development.

Although MOUs and plans were not formally tracked to show improved outcomes for employment and training efforts, the Office of Economic and Workforce Development established new programs such as CityBuild and One-Stop Centers that served this same purpose. CityBuild is the City's construction academy that effectively links local building and trades unions to City-sponsored construction training ultimately leading to union membership and job placement. One-Stop Centers are strategic partnerships located in key neighborhoods in the City that bring together community based organizations in formal partnerships allowing a single point of entry into the workforce system through each Center. There are currently One-Stop Centers located in the following Districts: the Mission, the Western Addition, the Bayview, Chinatown, the Civic Center area, and a satellite office in the Western Addition.

San Francisco increased its commitment to asset building during these past five years as well. Our efforts in this area has resulted in a close partnership with the Financial Education Network, a collaborative spearheaded by the City's Tax Collector's Office, and has resulted in more focused outcomes for our programs and the ability to specifically solicit grant proposals in this area to increase our impact. MOH has also been an integral partner in the Family Economic Success Working Group, a public-private partnership with other City departments and community based organizations.

MOH has also been an active partner in TAY-SF, a public-private partnership focused on improving access to services to young people ages 16-24 who exhibit high risk factors such as for homelessness, unemployment, lack of GED or high school diploma. In 2010-11 the department for the first time created an explicit portfolio of agencies dedicated to serving this often ignored population, as identified in our new Consolidated Plan.

As CDBG dollars remain often the only governmental funding source to support the often aging infrastructure of community buildings, the need to prioritize this source of funding is high. The City also prioritized the construction of play structures for child development centers serving low-income children, as well as promoting the planting of trees to provide greening opportunities in low-income neighborhoods that traditionally lack any substantial greenery.

Overall the City's ability to provide important capacity building and technical assistance to its grantees was greatly strengthened. By increasing the investment in intermediary organizations that could provide expertise to struggling non-profits, the City saw an increase in performance, greater fiscal management, and a better understanding of meaningful outcomes. The Department created a community building focus that expanded the traditional grants

monitoring role into a more holistic function of bringing together CDBG grantees, government partners, funders, and strategic consultants to strengthen neighborhoods, empower individuals, and create more meaningful collaboratives between service providers. This focus has resulted in a current neighborhood building program that has expanded capacity in the Ocean Merced Ingleside neighborhood in 2010-2011 and will be building capacity in the Western Addition neighborhood in 2011.

CDBG Program Areas

Capital Projects

Essential services are provided to low- and moderate-income residents through publicly and privately owned neighborhood facilities. Capital Projects support the physical needs of neighborhood facilities and include 1) rehabilitation of existing facilities and 2) development of new facilities.

Rehabilitation of existing facilities preserves and expands the service capacities of existing centers that provide activities for children, youth, adults and seniors. Many neighborhood facilities need rehabilitation work to meet code requirements necessitated by more intensive use of the facilities and/or to increase the level of services. Some organizations housed in older buildings may require modernization or redesign to meet current use.

As neighborhoods change, the infrastructure often is not in place to provide services that are needed by community members. For example, aging neighborhoods may need senior centers and neighborhoods that are becoming family-oriented may need youth centers. MOH responds to these emerging needs by supporting the development of new facilities. Limited funds may be available for new facilities in low-income areas if current needs are not being met by existing centers. The high costs of developing new facilities generally ensure that buildings are multi-purpose and that the CDBG funds are leveraged with other sources of revenue.

Capital Grants

During the 2010-2011 program year, a total of \$2,141,714 in capital funding was allocated for nine projects. Of the nine capital projects, four are multi-purpose neighborhood centers that offer multi-services to low- and moderate-income individuals and families; two are neighborhood centers that focus on employment services; one is childcare center; one is a homeless facility; and one is a facility that serves persons with disabilities. This funding allocation reflects the needs identified in the Consolidated Plan. Neighborhood centers and childcare centers are high priority facility needs for San Francisco. Facilities that serve homeless individuals and facilities that serve persons with disabilities are medium priority needs.

All nine projects that received 2010-2011 program year funding are underway. A total of nine projects funded with prior year capital funds were completed during program year 2010-2011. Of the nine completed projects, three are multi-purpose centers; two are employment centers; two are health centers; one is a childcare center; and one is a facility that serves persons with disabilities. See Appendix A for a list of 2010-2011 grants for capital projects and a list of projects that were completed during the program year.

• Section 108 Loan Repayments for Capital Projects

In program year 2007-2008, MOH applied for and received a Section 108 loan in the amount of \$2,229,000 from HUD to finance the renovation of an existing building to serve as a new youth sports facility in the Hunter's Point neighborhood. The new facility, which was completed and opened in June 2008, consists of 23,000 square feet of interior space, including a large gymnasium, an auditorium/multi-purpose meeting room and a row of office/classrooms. It also includes a courtyard in the center and an adjoining athletic field.

The Boys and Girls Clubs of San Francisco, the nonprofit operator of the facility, provides a full range of programs for local children and youth, including homework assistance, reading and math skills development, fine arts instruction, leadership programs, job training, community service projects, health and prevention programs, and sports, fitness and recreation programs that include Junior Giants Baseball and other leagues.

The total capital project cost was approximately \$5 million. \$1 million was generated by a September 2004 City and County of San Francisco settlement with AIMCO in which the Denver-based real estate investment trust settled litigation involving four federally-subsidized apartment complexes it owns and operates in the Bayview/Hunter's Point neighborhood. Approximately \$1 million was provided through private sources secured by the Boys and Girls Clubs of San Francisco. MOH provided nearly \$1 million, through two CDBG grants (\$500,000 in 2005 and \$471,000 in 2007). The remaining costs of nearly \$2 million were provided through the Section 108 financing.

Repayment of this Section 108 loan is made with future San Francisco CDBG entitlements. In 2010-2011, \$164,045 in CDBG funds was used for the repayment of this loan.

<u>Public Space Improvements</u>

This program funds the improvement of public spaces for the benefit of low-income users, particularly in targeted neighborhoods. In 2010-2011, a total of eight projects were funded under this program area for a total of \$240,000. One project was completed during the program year and seven are still underway. Projects included installation of play structures and safety matting at public elementary schools; improvements of community areas at child development centers; and tree planting. See Appendix A for a list of 2010-2011 grants for public space improvement projects.

Public Services

MOH uses CDBG dollars to fund services that are needed to stabilize low-income individuals, families and neighborhoods. In 2010-2011, MOH focused its Public Service efforts on programs that provide essential support services to low-income persons and their families. Public services include a multitude of different activities, including job training and placement, recreational activities and academic support for children and youth, legal counseling and representation, health services, services for victims of domestic violence, services for the homeless and other services which contribute to the well-being of members of the community. These programs are designed to serve low- and moderate-income residents as well as particular population groups such as persons with disabilities, homeless, unemployed, children, seniors and battered spouses. The Public Services program focuses on essential human needs, and complements CDBG-funded physical projects such as affordable housing developments, construction of community facilities and public space improvements. This strategy supports a comprehensive approach to sustainable neighborhood revitalization.

During the program year, 86 Public Services grants were provided to service delivery organizations, for a total of \$5,242,598. The table below indicates the number of programs that were funded during the program year by service category. See Appendix A for a list of 2010-2011 Public Service grants by organizations funded. These grants resulted in direct services to 10,325 individuals. Nearly all were low- or moderate-income persons.

2010-2011 Public Service Grants by Categories of Services

Service Category	Number of	Number of
	Programs	Persons
	Funded	Served
Community Center	7	1,125
Domestic Violence Services	3	169
Financial Literacy	4	545
Homeless Services	3	270
HOPE SF	4	288
Legal Services	9	3,407
Multi-services/Other Services	11	1,196
Transitional Age Youth Services	14	502
Workforce Development	30	2,823
TOTAL	85	10,325

Housing-related Services

Housing-related services include tenant rights/eviction prevention counseling; tenant-based rental assistance; and homeownership counseling. These services complement CDBG- and HOME-funded affordable housing development.

In 2010-2011, MOH issued 25 housing program grants to non-profit organizations for a total of \$1,523,277. Through these grants, 5,806 individuals received housing-related services during the program year (3,986 received tenant rights/eviction prevention counseling, 378 received tenant-based rental assistance and 1,442 received homeownership counseling services). See Appendix A for a list of 2010-2011 Housing Program grants by organizations funded.

Planning and Capacity Building

Planning and capacity building grants provide support and resources for projects that improve an organization or community's capacity to plan, implement and manage programs and services. Funds under this category are available for organizational capacity building and planning activities that focus on new and emerging community needs, coordination of resources and innovative approaches to the delivery of services. This program area directs limited resources by strengthening non-profit organizations that provide essential services in neighborhoods and encourages new solutions to community development challenges. Planning and capacity building grants correspond to MOH's strategy of building and strengthening sustainable neighborhood institutions.

During the 2010-2011 program year, \$396,475 was allocated for 10 planning and capacity building projects. See Appendix A for a list of grants for planning and capacity building activities. Due to the limited amount of CDBG funds available for planning and capacity building activities, MOH restricted these grants to 1) capacity building activities for non-profit organizations provided by technical assistance providers and 2) planning and capacity building activities such as strategic planning and staff/professional development conducted by groups of agencies. Planning/capacity building projects for single agencies were not eligible due to limited resources.

Emergency Shelter Grants (ESG) Program

Emergency Shelter grants are designed for (1) rehabilitation or conversion of buildings for use as emergency shelters, (2) operating expenses for emergency shelters, (3) essential social services for homeless individuals and (4) prevention activities that help reduce the number of people who become homeless.

In 2010-2011, MOH provided 17 Emergency Shelter grants, for a total of \$962,226. These grants provided funding for operating costs of shelters, for essential services to individuals and families living in shelters and for legal counseling services to prevent homelessness. As a result of this funding, a total of 2,102 persons were provided homeless or homeless prevention services. See Appendix A for a list of 2010-2011 Emergency Shelter Grants.

San Francisco did not exceed the ESG program caps. For program year 2010-2011, San Francisco received a total of \$962,226 in ESG funding. Of the total grant amount:

- 23.6% or \$226,900 was expended for Essential Services;
- 14.5% or \$140,000 was expended for Homeless Prevention;
- 4.8% or \$46,326 was expended for Administration; and
- 57.1% or \$549,000 was expended for Shelter Operating Expenses.

For each of the Shelter Operating grants, not more than 10% of the grant will be spent on administrative expenses. See table on the following page.

		2010-2011 Grant Amount by ESG Category													
Organization Name AIDS Housing Alliance	2010- 2011 ESG Grant Amount \$50,000	Essential Services (Matrix Code 05)	Homeless Prevention (Matrix Code 05Q) \$50,000	Admin	Shelter Operating Expenses	Shelter Operating Expenses - Admin Staff \$	Shelter Operating Expenses - Admin Staff %								
	,,,,,,,		7.0,000												
Asian Women's Shelter	\$52,000				\$52,000	\$0	0.00%								
Bar Assoc. of SF Volunteer Legal Services	\$90,000		\$90,000												
Central City Hospitality House	\$65,000				\$65,000	\$0	0.00%								
Community Awareness & Treatment Services	\$50,000	\$25,000			\$25,000	\$0	0.00%								
Compass Community Services	\$50,000				\$50,000	\$0	0.00%								
Dolores Street Community Services	\$33,000				\$33,000	\$0	0.00%								
Episcopal Community Services of SF	\$65,000				\$65,000	\$0	0.00%								
Friendship House Association of American Indians	\$36,900	\$36,900													
Gum Moon Residence Hall	\$55,000				\$55,000	\$0	0.00%								
Hamilton Family Center	\$50,000				\$50,000	\$0	0.00%								
La Casa de Las Madres	\$100,000				\$100,000	\$0	0.00%								
Larkin Street Youth Services	\$54,000				\$54,000	\$0	0.00%								
Providence Foundation	\$45,000	\$45,000													
The Mary Elizabeth Inn	\$50,000	\$50,000													
YMCA of San Francisco/United Council of Human Services	\$70,000	\$70,000													
ESG Administration	\$46,326			\$46,326											
2010-2011 Total Funds	\$962,226	\$226,900	\$140,000	\$46,326	\$549,000										
% of Total Funds		23.6%	14.5%	4.8%	57.1%										

The ESG Program requires localities to match federal ESG funding dollar for dollar. As in past years, San Francisco used General Funds allocated by the Department of Human Services (DHS) to meet the ESG match requirement. For the 2010-2011 program year, the City far exceeded the match requirement, allocating \$28,900,117 in General Fund dollars through DHS to the following activities, which were also awarded ESG funding:

	Local Matching Dollars
Asian Women's Shelter	\$276,581
Central City Hospitality House	\$1,505,010
Community Awareness & Treatment Services	5,841,832
Compass Community Services	\$812,316
Dolores Street Community Services	\$868,794
Episcopal Community Services	\$13,095,018
Friendship House Association of American Indians	\$306,889
Gum Moon Residence Hall	\$57,433
Hamilton Family Center	\$1,922,072
La Casa de las Madres	\$285,303
Larkin Street Youth Services	\$613,450
Providence Foundation	\$1,017,852
The Mary Elizabeth Inn	\$1,300,227
YMCA of San Francisco/United Council of Human Services	\$997,340
Total ESG Match	\$28,900,117

Economic Development

During the 2010-2011 fiscal year the City of San Francisco's economic development portfolio of Community Development Block Grants, managed by the Office of Economic & Workforce Development (OEWD), made significant achievements towards the City's economic and community development goals as laid out in the 2010-2014 Consolidated Plan. The program faced a number of contextual challenges as the nation continued to feel the effects of a deep recession during much of the fiscal year. In the face of those challenges, the activities that were implemented by organizations funded through the economic development program created or retained nearly 400 jobs for San Francisco residents; launched, expanded, or strengthened over 1,000 small businesses and microenterprises; assisted 1,500 people seeking to launch a new business; contributed to the economic stability of hundreds of families; and helped to revitalize neighborhoods across the City. Additionally, OEWD expanded the program to fill unmet needs that were identified by a small business needs assessment conducted in early 2010. OEWD also worked with the CDBG grantees in an effort to make systemic improvements to the City's network of economic development service providers. This section of the CAPER assesses the achievements and shortcomings of the 2010-2011 economic development program.

Program Summary

During the 2010-2011 program year, OEWD continued to refine the economic development program in an effort to increase its efficiency and effectiveness. The program included 21 grants totaling \$1,905,227. There are three categories of services that comprise San Francisco's economic development CDBG program: technical assistance for small businesses and microenterprises, access to capital, and commercial corridor revitalization. Each of these service areas are directly related to the goals and objectives defined by the City's Consolidated Plan.

Economic Development Outcomes, 2010-2011	Goal	Actual
# of Small Businesses and Microenterprises Assisted	1,058	1,361
# of Pre-Startups Assisted	n/a	1,614
# of Business Expansions	113	133
# of Loans Made	103	83
# of Jobs Created	305	179
# of Jobs Retained	239	217

The table above tabulates the outcomes achieved by the 2010-2011 economic development program. Program activities surpassed their projected goals for providing assistance to small businesses and microenterprises, but fell short of their goals for loan approval, job creation, and job retention. This is likely due not to a reduction in program quality or efficiency, but rather to macro-economic factors such as increased unemployment and reduced availability of capital.

Program Expansions

From late 2009 to early 2010 OEWD conducted extensive research on the needs of the City's small business owners and entrepreneurs. The resulting report, "Assessing the Needs of Small Businesses and Entrepreneurs in San Francisco" (available at www.oewd.org) identified a number of opportunities for programmatic expansion. OEWD was able to adapt the economic development program during the 2010-2011 fiscal year in order to capitalize on some of those opportunities.

One of OEWD's key findings was that there was no organization in the City dedicated to meeting the needs of manufacturing businesses. Manufacturing is a key segment of our economy; it provides high quality jobs to people without a four-year college degree, and is experiencing some growth despite the recession. During the past year, CDBG funding helped to launch SF Made, which provides technical assistance that is specifically tailored to meet the needs of local manufacturing businesses. In just its first year of existence, SF Made established relationships with over 100 businesses, was responsible for creating or retaining a significant number of jobs, and has garnered national recognition as a service delivery model that should be replicated in other cities.

The economic development portfolio was expanded to include Opportunity Fund, an alternative lender that has recently expanded its activities in San Francisco. Opportunity Fund provides microloans that enable small

businesses to expand or strengthen their operations. CDBG support enabled Opportunity Fund to make eight additional loans to San Francisco businesses owned by low- and moderate-income entrepreneurs during the 2010-2011 program year.

The other new program launched during the past fiscal year was a retail incubation program in one of the City's low-income neighborhoods. Thanks to CDBG support, the Mission Economic Development Agency (MEDA) established the 'Mercadito' business incubator. The program enabled new microenterprise businesses to launch with small retail spaces in the ground floor of Plaza Adelante, a building in the Mission District that co-locates economic development and social service programs.

Cultivating the Network

OEWD took a number of actions during the past program year in order to cultivate the network of economic development service providers and make systemic improvements to the program. The small business needs assessment found that the various service providers were not all adhering to certain best practices related to client assessment and referral. Subsequently OEWD worked with its grantees to develop tools that enabled organizations to assess and refine their program models. Additionally, OEWD hosted regular convenings that enabled service providers to build and strengthen relationships with each other, and share and learn information about small business trends and resources. The organizations reported a high level of satisfaction from their participation in these forums.

Façade Improvement Program

OEWD'S SF Shines Façade Improvement Program provides grants to small businesses for exterior improvements to commercial buildings. Under this program, four façade improvement projects totaling \$76,264 were completed during the 2010-2011 program year.

Small Business Revolving Loan Fund

OEWD's Small Business Revolving Loan Fund (RLF) provides small businesses and micro-enterprises with loans that can be used for a number of purposes, including working capital, equipment purchase and other business expansion activities. The goals of OEWD's Revolving Loan Fund are 1) to provide access to capital for businesses that do not qualify for mainstream funding, and 2) to create jobs for low-income City residents. Borrowers must create a minimum of one full-time job or more depending on the loan amount. Interested small businesses apply for loans under this program through CDBG-funded economic development organizations.

During the 2010-2011 program year, the RLF made 17 loans totaling \$435,585. The loan amounts ranged from \$7,500 to \$50,000. Eleven of the seventeen loan recipients were new business start-ups. Ten of the seventeen are women-owned, and six are minority-owned. These seventeen loans have resulted in the creation of 42 new jobs.

Section 108 Loan Guarantee Program

No new loans were made under the Section 108 Loan Program in 2010-2011. However, the City did begin to market the Section 108 program to potential applicants seeking to undertake catalytic development projects in the Central Market and Tenderloin areas, low-income neighborhoods that have for decades experienced disinvestment and blight. The City did receive an application from Show Dogs, LLC, requesting a loan of \$238,850 to expand its restaurant on Market Street and create at least six new jobs. That application is currently in the final stages of review and approval.

Pearl's Deluxe Burgers

In addition, in April 2011, the City used CDBG funds to make a loan of \$215,000 to Pearl's Deluxe Burgers, LLC to expand the award-winning restaurant chain to a new location at the corner of Market Street and 6th Street. This new small business will help to eliminate neighborhood blight and attract more foot traffic to an economically depressed area. The restaurant projects to create at least five new jobs.

Summary of Accomplishments

Persons Assisted with CDBG and ESG

Accomplishments this year include renovation and development of community facilities; provision of essential services to individuals and families; job creation and business start-up, retention and expansion through economic development activities; and support for strategic planning and organizational capacity building.

Persons assisted with CDBG and ESG funding received a range of services from community-based organizations. Below is the number of persons by income brackets and by race/ethnicity that received direct services funded by CDBG and ESG dollars during the 2010-2011 program year.

	Extremely			Above	
	Low-	Low-	Moderate-	Moderate-	
	Income	Income	Income	Income	Total
Economic Development	1,768	651	376	177	2,972
Housing Program Grants	4,065	855	585	301	5,806
Public Services	8,364	1,541	344	76	10,325
CDBG Total	14,197	3,047	1,305	554	19,103
ESG Total	2,038	56	5	3	2,102
Total # of Persons Served	16,235	3,103	1,310	557	21,205

	American Indian or Alaskan Native	American Indian or Alaskan Native - Hispanic	American Indian or Alaskan Native AND Black	American Indian or Alaskan Native AND Black - Hispanic	American Indian or Alaskan Native AND White	American Indian or Alaskan Native AND White – Hispanic	Asian	Asian - Hispanic	Asian AND White	Asian AND White - Hispanic	Black or African American	Black or African American - Hispanic	Black or African American AND White	Black or African American AND White - Hispanic	Native Hawaiian or Pacific Islander	Native Hawaiian or Pacific Islander - Hispanic	Other	Other - Hispanic	White	White - Hispanic	Fotal
Economic Development	24	101	11	1	9	87	579	6	16	*	343	10	8	1	21	11	167	891	641	45	2,972
Housing Program Grants	103	164	16	24	27	27	1,674	6	18	2	1,173	10	13	7	86	3	236	633	1,434	150	5,806
Public Services	104	121	35	33	24	145	2,608	14	20	27	1,310	42	28	7	343	14	568	3,595	996	291	10,325
CDBG Total	231	386	62	58	60	259	4,861	26	54	29	2,826	62	49	15	450	28	971	5,119	3,071	486	19,103
ESG Total	18	5	3	1	8	2	123	4	9	1	895	5	12	2	31	4	141	240	547	51	2,102
Total # of Persons Served	249	391	65	59	68	261	4,984	30	63	30	3,721	67	61	17	481	32	1,112	5,359	3,618	537	21,205

Neighborhood Revitalization Strategy Area (NRSA) Goals, Activities and Accomplishments

Background

Six San Francisco neighborhoods are designated by HUD as Neighborhood Revitalization Strategy Areas.

- Bayview Hunters Point
- Chinatown
- Mission
- South of Market
- Tenderloin
- Visitacion Valley

All six neighborhoods are areas of low-income concentration as defined in San Francisco's 2010-2014 Consolidated Plan. Bayview Hunters Point, Chinatown, Mission and Visitacion Valley are also areas of minority concentration as defined by HUD in the Consolidated Plan.

In 1993, San Francisco applied to HUD for consideration of six neighborhoods as federally designated Enterprise Communities. In order to be considered, all six neighborhoods developed ten-year strategic plans for community development. Of the six neighborhoods considered for recognition as Enterprise Communities, four were selected: Bayview Hunters Point; Mission; South of Market and Visitacion Valley. The two neighborhoods not selected include Chinatown and the Tenderloin. The ten-year plans developed for the Enterprise Community application were sufficient for HUD to designate all six neighborhoods as Neighborhood Revitalization Strategy Areas (NRSAs) in 1996. During the development of the 2005 Consolidated Plan and the 2010 Consolidated Plan, the City reviewed each of the NRSA strategic plans and committed to achieving very specific outcomes over the next five years. In the 2005-2009 Consolidated Plan and then again in the 2010-2014 Consolidated Plan, the City requested an extension of the NRSA designation for all six neighborhoods. HUD approved the request for the five-year period that is covered by the Consolidated Plan.

The designation of these neighborhoods as NRSAs provides the City with more flexibility in undertaking public service activities with CDBG funds. This flexibility is intended to promote innovative programs and economic development within these neighborhoods. In 2010-2011, the City continued to make progress toward the goals established in each of the six neighborhood plans. Below is a list of goals for each neighborhood. Under each goal is a list of 2010-2011 CDBG- and ESG-funded programs and projects that addresses the goal. Many CDBG- and ESG-funded programs address these goals, but the list under each goal only includes ones where a majority portion (51% or more) of the program addresses the particular goal in the particular neighborhood. For many programs, the majority of the program did not focus on any one NRSA neighborhood, but primarily served the six NRSA neighborhoods. These programs are listed under the NRSA-wide section. For each neighborhood, progress towards the specific outcomes that were defined in the 2010-2014 Consolidated Plan for the next five years are also described.

This year, CDBG and ESG funding focused on those goals where strategic investments could have the most impact relative to other resources available to the City. These activities illustrate the broad strategies focused in these six neighborhoods. Projects and programs include capital projects, improvement of neighborhood public spaces, technical assistance for small businesses and micro-enterprises, operating support for homeless shelters and direct services such as employment training, case management, legal services and transitional age youth services. This range of services reflects the broad interests and scope of the neighborhood plans.

Direct investments toward public safety were made through non-CDBG criminal justice funding sources and the San Francisco Police Department. In all of these neighborhoods, housing acquisition and rehabilitation funds were made available through the housing funds provided under the CDBG and HOME programs. Future plans include continued progress and strategic investments in each of these neighborhoods.

NRSA Goals, Activities and Accomplishments

Bayview Hunters Point Goals, Activities and Accomplishments

1. Improve the overall socio-economic conditions

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Economic	Renaissance Entrepreneurship	\$170,000	Entrepreneurial consultation, training, and support for
Development	Center - Bayview		small business owners and entrepreneurs primarily
			targeting the Bayview Hunters Point, Potrero Hill, and
			Visitacion Valley neighborhoods.

2. Generate employment opportunities and support job development, training and placement for neighborhood residents

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Public Services	Friends of the Urban Forest	\$55,000	Vocational Skills Training - Green Collar
Public Services	Renaissance Parents of Success	\$50,000	Job readiness services - barrier removal services; job
			readiness training; intensive case management; and
			connection to employment, vocational training, andor a
			postsecondary education degree or certificate program.

- 3. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.
 - 4. Improve public safety

No CDBG/ESG activity primarily served this goal in this neighborhood.

5. Improve the physical environment

Type of Program	Name of Organization	2010-2011 Allocation	Description
Public Space Improvement	Friends of the Urban Forest		Planting of 250 trees in Visitacion Valley and Bayview Hunters Point
Public Space Improvement	San Francisco Conservation Corps - Bret Hart Elementary School	\$52,724	Installation of benches, trellis and compost bin
Public Space Improvement	San Francisco Conservation Corps - Whitney Young Child Development Center	\$21,319	Installation of planter boxes, benches and sand box

6. Provide adequate, efficient and properly located health and human services facilities

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Capital Project	Mission Neighborhood Centers		Construct loft area of a family resource center in Bayview neighborhood
Emergency Shelter Grant	Providence Foundation	\$45,000	Shelter beds for homeless individuals
Emergency Shelter Grant	YMCA of San Francisco (Bayview)/United Council/United Council of Human Services	\$70,000	Day shelter for homeless individuals

Public Services	Brothers Against Guns		Leadership development, mentorship and case management primarily targeting 18-25 year old males living in Bayview Hunters Point and the Western Addition.
Public Services	Family Service Agency of San		Community building activities for residents of the
	Francisco		Hunters View public housing development
Public Services	Network for Elders	\$30,000	Case management and in-home care for frail seniors
			primarily living in the Bayview Hunters Point
			neighborhood

2010-2014 Five-Year Goals for Bayview Hunters Point

• Stimulate development for one grocery store to open

OEWD helped secure a deal between Fresh and Easy neighborhood grocery and the developer of a mixed-use project at 5800 Third Street. The grocery store opened in August 2011. Over fifty percent of the jobs created went to residents of the Bayview Hunters Point neighborhood.

Strengthen service provision capacity – this includes increasing culturally competent programming in a
diversifying neighborhood, and supporting the development of fiscally sustainable organizations that
provide needed services

MOH identified new service providers to provide focused services to transitional age youth living in the Bayview, and provided support to a new agency focusing specifically on strategically serving the shifting ethnic and racial constituencies living in the neighborhood.

- Encourage development of farmer's market No substantial progress during program year 2010-2011.
 - Revitalize Southeast One-Stop Career Link Center

During the 2010-2011 program year, OEWD has had ongoing discussions with multiple stakeholders and interested parties as to the revitalization of the Southeast One-Stop Career Link Center. Currently the 5-floor facility is understudy for how to best utilize the space. The One-Stop Career Link Center computer lab and other equipment (i.e. fax access, phone lines, workshop rooms) are located on the first floor and One-Stop staff are located on the second floor. The remaining three floors are being considered to house additional Bayview community based organizations and/or to be used as a major adult learning center. Final decisions on usage of the building should be made in year two of the current Consolidated Plan.

• Leverage improvements to Bayview Opera House in order to stimulate cultural and economic development programming of underutilized community facilities

MOH continues to work with the Arts Commission to leverage CDBG funds in conjunction with S.F. Redevelopment Agency funds to maximize the improvements to the Opera House.

- Develop new mixed-income housing being developed at Hunters View Closed financing on infrastructure and initiated infrastructure development. Received permits for first phase of residential development.
- Connect public housing residents to family supports and access to social services

 Through a grant to a community-based organization, CDBG investments provided on-site community building and service connection activities to support residents through the HOPE SF revitalization process to maximize the economic and social benefit to the current public housing residents, while they remained in their community through reconstruction. The model was intensive, whole family, and integrated to address a range of service needs including children & youth needs, workforce, health, through direct services provision and partnership with a network of community service providers. The scope of work also included community building events and activities.

 Support the Renaissance Bayview and Third Street Corridor Program's on-going efforts to provide technical assistance and access to capital

OEWD has worked closely with the San Francisco Redevelopment Agency, the other major funder of the Renaissance Bayview and 3rd St Corridor Program. The collaborative effort has allowed for streamlining of reporting, thus providing more staff time and resources toward direct technical assistance to businesses. Furthermore, the open communications has resulted in optimized and complementary funding strategies (ie., OEWD funds staffing/operational costs and SFRA funds programmatic costs). The lessons learned from FY 10-11 have helped to structure FY 11-12 program funding, development and delivery.

Chinatown Goals, Activities and Accomplishments

- 1. Expand markets for local entrepreneurs and stimulate job development for local residents No CDBG/ESG activity primarily served this goal in this neighborhood.
 - 2. Generate employment opportunities and support job development, training and placement for neighborhood residents

No CDBG/ESG activity primarily served this goal in this neighborhood.

- 3. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.
 - 4. Improve public safety

No CDBG/ESG activity primarily served this goal in this neighborhood.

5. Enhance the physical and aesthetic conditions of Chinatown

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Public Space	San Francisco Conservation	\$30,354	Install new matting, play structure components, outdoor
Improvement	Corps - Gordon Lau		classroom/social area, benches, tables
	Elementary School		
Public Space	San Francisco Conservation	\$22,689	Installation of new matting, benches, planter boxes
Improvement	Corps - Wu Yee Lock Yuen		
	Child Development Center		

6. Provide accessible, multi-lingual and affordable human services

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Emergency	Gum Moon Residence Hall	\$55,000	Shelter beds in a comprehensive transitional housing
Shelter Grant			program primarily for Asian immigrant women who are
			survivors of domestic violence and sexual assault

2010-2014 Five-Year Goals for Chinatown

• Reduce language barriers to accessing social services and affordable housing OEWD awarded \$300,000 to five grantees to provide ESL/VESL services. Through this investment, 405 individuals received services. Many were able to increase their ESL level by at least 2 steps, with the vast majority reaching ESL level 4, which is considered a level efficient enough for entry-level employment. Feedback from staff of awarded grantees and client interviews indicated many who received ESL/VESL services were in a better position to access other social services.

In addition, CDBG funds supported programming to provide tenant counseling, transitional age youth services, eviction prevention services to seniors, domestic violence services, and community center services to limited-English speaking Chinatown residents.

- Support commercially viable commercial corridor with diverse businesses

 Through the economic development program, a number of technical assistance providers provide assistance to

 Chinatown businesses.
 - Improve and activate Chinatown alleyways, by programming cultural activities and providing microenterprise opportunities

OEWD helped to launch Art In Storefronts, a program that reduces neighborhood blight by filling vacant storefronts with arts instillations, in Chinatown during the past program year. This included the activation of Wentworth Alley with art installation and music and cultural events.

 Support on-site business technical assistance services and coordinate efforts with City College to provide programs for business development

Support from the economic development program has enabled the Small Business Development Center to hire and retain a multilingual small business consultant who provides technical assistance to monolingual Cantonese- and Mandarin-speaking small business owners and entrepreneurs. The consultant also has conducted significant outreach with local merchants and community organizations, which has positioned City College to be a high capacity provider of small business services once their new Chinatown campus opens its doors in 2012.

Mission District Goals, Activities and Accomplishments

- 1. Improve the overall socio-economic conditions in the Mission No CDBG/ESG activity primarily served this goal in this neighborhood.
 - 2. Generate employment opportunities and support job development, training and placement for neighborhood residents

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Capital Project	Mission Language and	\$70,000	ADA upgrades to entry, doors hardware, parking,
	Vocational School, Inc.		restrooms, elevator, HVAC, fire sprinklers upgrades and
			pipe repairs

- 3. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.
- 4. Improve the Mission's overall levels of safety No CDBG/ESG activity primarily served this goal in this neighborhood.
- 5. Improve the physical environment No CDBG/ESG activity primarily served this goal in this neighborhood.

6. Improve the quality and expand existing health and human services to local residents

Type of				2010-2011	
Program	Namo	e of Organiza	tion	Allocation	Description
Capital Project	Missi	on Kids		\$99,900	Bring childcare facility (licensed to serve 45 infants and
					toddlers) into compliance with state licensing
					requirements
Emergency	Asian	Women's Sh	elter	\$52,000	Shelter beds in a comprehensive support program
Shelter Grant					primarily for Asian and Pacific Islander battered

			women and their children
Emergency Shelter Grant	Dolores Street Community Services	\$33,000	Shelter beds for homeless men
Planning	Mission Economic Development Agency		Plaza Adelante service and collaboration planning and assessment for co-located programs
Public Services	Asian Women's Shelter		Intensive case management, counseling and advocacy services primarily for Asian and Pacific Islander battered women and their children.
Public Services	Mission Neighborhood Health Center		Case management, service learning and education for homeless individuals

2010-2014 Five-Year Goals for the Mission

• Support commercial district revitalization

During the 2010-2011 program year, OEWD expanded the Neighborhood Marketplace Initiative (NMI) to the 24th Street commercial corridor in the Mission District. NMI provides technical assistance to merchants and enables merchants and residents to work together to undertake neighborhood improvement projects.

• Develop retail incubation program

The Mission Economic Development Agency successfully launched a retail business incubator program during the past year, which has enabled twelve businesses to establish new storefronts and has created eight new jobs.

• Support coordination of services at new community hub

MOH provided support for a multi-agency planning process to coordinate services in a newly developed multi-services building located in the Mission.

• Coordinate with other city departments that support youth and seniors to address identified needs MOH continues to work with the Department of Children, Youth and Their Families and the Department of Aging and Adult Services to coordinate citywide services in the Mission.

South of Market Goals, Activities and Accomplishments

1. Revitalize the neighborhood's economic activities

No CDBG/ESG activity primarily served this goal in this neighborhood.

Generate employment opportunities and support job development, training and placement for neighborhood residents

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Capital Project	Mission Hiring Hall, Inc.	\$200,000	Build out of tenant improvements in a former medical
			clinic to program space for job development services in
			the South of Market neighborhood.

- 3. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.
 - 4. Improve public safety

No CDBG/ESG activity primarily served this goal in this neighborhood.

5. Improve the physical environment

No CDBG/ESG activity primarily served this goal in this neighborhood.

6. Provide needed health and human services to local residents

Т		2010 2011	
Type of Program	Name of Organization	2010-2011 Allocation	Description
Emergency Shelter Grant	Community Awareness & Treatment Services.	\$25,000	Case management services for homeless women in a shelter
Emergency Shelter Grant	Community Awareness & Treatment Services.	\$25,000	Shelter beds for homeless women
Emergency Shelter Grant	Episcopal Community Services of SF	\$65,000	Shelter beds for homeless adults
Emergency Shelter Grant	Friendship House Association of American Indians	\$36,900	Life skills and case management primarily for Native American adults
Housing Program Grant	The Arc of San Francisco		Housing counseling services primarily for adults with developmental disabilities
Public Services	Bay Area Legal Aid	\$40,000	Legal assistance and education for victims of domestic violence
Public Services	La Raza Centro Legal	\$90,000	Legal services including counseling, representation and processing

2010-2014 Five-Year Goals for South of Market

• Increase coordination of services between community based organizations

Through partnership with the South of Market Stabilization Fund, a community-based organization was funded to coordinate and focus community benefits offered through the development of the new residential units built at 333 Harrison Street, focusing on bringing together groups that offer support to residents around workforce, housing and other social supports.

• Support eviction prevention efforts

Through partnership with the South of Market Stabilization Fund, the City increased its investments by funding four community based organizations specifically to provide eviction prevention and tenant counseling to South of Market residents.

• Support financial education and asset building programs

Through partnership with the South of Market Stabilization Fund, the City expanded its funding to three organizations providing financial counseling and financial literacy to South of Market residents, and supported the opening of a credit union based in the South of Market for unbanked South of Market residents.

 Support community-serving businesses by providing incentives to hire residents and improving access to services/affordable business space

No substantial progress during program year 2010-2011.

• Support Six on Sixth Commercial Revitalization – small business development and facade improvement plan

OEWD continued its support of Urban Solutions, an organization that focuses efforts on revitalizing Sixth Street and the South of Market neighborhood. Urban Solutions, which also receives significant funding from the San Francisco Redevelopment Agency, provides technical assistance and business attraction services, connects businesses with SFRA incentives, and administers a façade improvement program.

1. Economic revitalization of the neighborhood

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Economic	North of Market	\$70,865	One-on-one assistance to businesses to economically
Development	Neighborhood Improvement		stabilize and strengthen neighborhood businesses in the
	Corp.		Tenderloin

- 2. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.
 - 3. Improve public safety

No CDBG/ESG activity primarily served this goal in this neighborhood.

4. Improve the physical environment

No CDBG/ESG activity primarily served this goal in this neighborhood.

5. Provide needed health and human services to local residents

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Emergency Shelter Grant	Central City Hospitality House	\$65,000	Shelter beds primarily for homeless adult men
Emergency Shelter Grant	Compass Community Services	\$50,000	Shelter beds for homeless families
Emergency Shelter Grant	Hamilton Family Center, Inc	\$50,000	Shelter beds for homeless families
Public Services	Central City Hospitality House	\$50,000	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training andor postsecondary educational degree or certificate program
Public Services	Compass Family Services		Case management, intensive support services, housing placement assistance and workforce readiness for homeless families

2010-2014 Five-Year Goals for the Tenderloin

- Support homeless prevention efforts and efforts to move homeless individuals into more stable housing See Section IV Addressing the Needs of Homeless Persons.
- Increase coordination of Tenderloin social service organizations
 MOH convened meetings with Tenderloin service providers targeting the Southeast Asian and Vietnamese –
 speaking residents to focus on capacity building efforts and infrastructure building. MOH also worked to ensure
 cross-referrals and collaboration between organizations offering tenant-based rental assistance to Tenderloin
 residents.
- Utilization of various resources to stimulate development in Tenderloin and Mid-Market areas OEWD has continued to coordinate many public, private, and nonprofit sector entities and activities that are dedicated to revitalizing the Tenderloin and Mid-Market areas. In February 2011 OEWD launched a community planning process that will culminate in the release of the Central Market Economic Strategy, a plan that will guide future economic development investments in the neighborhood. In the meantime, OEWD has continued to engage in business attraction efforts, which have resulted in some significant successes: over the past year a number of

businesses ranging from small operations (e.g., Huckleberry Bicycles) to global companies (e.g., Twitter, Zendesk) have relocated to the neighborhood or signed leases for a planned move. A City-funded loan enabled Pearl's Deluxe Burgers, an award-winning hamburger restaurant, to launch a new location in the district. Two large development projects that have the potential to transform the neighborhood have stalled due mainly to the global credit crisis and recession, but remain in development.

 Continue to recruit art and cultural entities as a means to stimulate retail growth and create workforce development in the community

A number of art and cultural entities have relocated or established new locations in the Central Market district, most notably Burning Man, which has made a commitment to contribute to the revitalization of the neighborhood and has already invested in some public art installations. OEWD is actively working with key stakeholders to ensure the continued development of the arts district.

Visitacion Valley Goals, Activities and Accomplishments

1. Revitalize the business corridor to create an environment that encourages new businesses to locate in Visitacion Valley and provides expanded goods and services for residents

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Economic	Community Initiatives/VVBIG	\$65,000	One-on-one assistance to businesses to economically
Development			stabilize and strengthen neighborhood businesses in
			Visitacion Valley

2. Improve the delivery of education and training services through a collaboration among public agencies, community based agencies, and families

No CDBG/ESG activity primarily served this goal in this neighborhood.

3. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.

4. Provide needed health and human services to local residents

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Public Services	Asian Pacific American	\$57,000	Community center providing information and referral,
	Community Center		employment, translation, public safety, and other
			services, for primarily low-income Asian immigrants in
			the Visitacion Valley and Bayview Hunters Point
			neighborhoods.
Public Services	Mercy Housing California	\$175,000	Community building activities for residents of the
			Sunnydale public housing development
Public Services	Together United Recommitted	\$40,000	Case management services, academic support and
	Forever (TURF)		empowerment activities primarily for youth and young
			adults residing in public housing

5. Enhance the physical and aesthetic conditions of Visitacion Valley

Type of		2010-2011	
Program	Name of Organization	Allocation	Description
Public Space	Friends of the Urban Forest	\$40,000	Planting of 250 trees in Visitacion Valley and Bayview
Improvement			Hunters Point
Public Space	San Francisco Conservation	\$25,599	Installation of picnic tables, benches, planter boxes, sun
Improvement	Corps - Wu Yee New		shades, nursery mix soil
	Generations Child		
	Development Center		

6. Improve public safety

No CDBG/ESG activity primarily served this goal in this neighborhood.

2010-2014 Five-Year Goals for Visitacion Valley

• Support retail development along Leland Avenue corridor

OEWD has struggled to achieve progress toward this goal, and has discovered that retail attraction on the Leland Avenue corridor is difficult to achieve without financial incentives. OEWD and its partners have focused efforts on providing technical assistance to existing businesses on the corridor. Additionally, in FY 11-12 OEWD is seeking to identify opportunities to support this effort by utilizing other City resources.

 Provide intensive capacity building to community based organizations, including ability to serve increasingly diverse population

MOH is working in partnership with the S.F. Controller's Office which is overseeing a comprehensive capacity building project focusing on Visitacion Valley-based nonprofit service organizations. During the 2010-2011 year the scope was defined to include an Infrastructure Best Practices Memo; a Nonprofit Assessment Tool examining fiscal, compliance, and governance issues; The City Performance Team will develop a performance tool to conduct an assessment of each participating nonprofit's capacity, including fiscal, compliance, and governance issues; a Technical Assistance Plan; and a Post-Technical Assistance Road Map.

• Develop One-Stop Satellite

The Visitacion Valley One Stop satellite office was opened to the public in October 2009. Strategically located at 73 Leland Avenue, the hours of operations are from 9am to 5pm Monday-Friday. This satellite will allow community residents to access job search assistance via workshops, computer access, internet, fax and copying access, referrals to trainings, case management services and other workforce services, such as employer hiring events and information sessions. The center has a staff of five, with volunteers assisting with reception, and answering phones.

- Develop new mixed-income housing being developed at Sunnydale Finalized master plan and began land use entitlements and environmental review.
- Connect public housing residents to family supports and access to social services See below.
 - Engage public housing residents in community building processes working towards sustainability and safety

For the three goals listed above, MOH has invested in Mercy Housing to develop mixed-income housing, service connection and community building to the residents of the Sunnydale public housing complex. Mercy has created a strong violence prevention partnership between the Ingleside Police Station; Visitacion Valley Middle School, Visitacion Valley Elementary School, Philip and Sala Burton High School; the property management at Heritage Homes, Brittan Court, Carter Terrace and John King Senior Center; Department of Public Health and community based organization including TURF and the Community Response Network. This partnership has been effective at de-escalating situations, preventing retaliation, and reducing violence in the neighborhood.

Mercy has established service partnerships with the Samoan Community Development Center, TURF, Bank on SF, Peer Court, Florence Crittendon Services, and the Visitacion Valley One-Stop. Through its partnership with Bank on SF, Mercy has provided financial literacy training to fifty residents.

• Improve access to public park at Sunnydale

HOPE SF's site plan for Sunnydale improves access by contemplating creation of a linear park that goes to Hertz Playground, increasing safety and pedestrian access. Construction is pending financing.

• Develop new community resources—convert the old Schlage Lock office building to a civic use and bring new programming to fit the needs of the local population

The development of the Schlage Lock office building has been temporarily put on hold due to ongoing discussions between the developer and the San Francisco Redevelopment Agency regarding the financing of the project. The Agency's current status is unclear itself based on recent state legislation.

NRSA-Wide Activities

Many programs did not focus primarily on any one NRSA neighborhood, but primarily served residents of multiple NRSA neighborhoods. These activities are listed below.

Type of		2010-2011	
Program	Name of Organization		Description
Emergency	AIDS Housing Alliance	\$50,000	Rent subsidies and case management primarily for HIV
Shelter Grant			positive clients
Emergency	Bar Assoc. of SF Volunteer	\$90,000	Legal representation in eviction cases for indigent
Shelter Grant	Legal Services		clients at immediate risk of becoming homeless
Emergency	La Casa de las Madres	\$100,000	Shelter beds in a comprehensive support program for
Shelter Grant			battered women and their children
Housing	AIDS Housing Alliance	\$40,000	Tenants' rights counseling, individual and group
Program Grant			housing primarily for HIV-positive clients
Housing	AIDS Housing Alliance -	\$68,000	Tenant-based rental assistance for individuals and
Program Grant	TBRA		families
Housing	AIDS Legal Referral Panel of	\$45,000	Housing counseling, direct legal assistance and fair
Program Grant	The SF Bay Area		housing education primarily for people living with
			HIVAIDS.
Housing	Bay Area Legal Aid	\$65,000	Legal assistance and representation for residents,
Program Grant			including public housing residents on HOPE SF sites.
Housing	Catholic Charities - TBRA	\$180,860	Tenant-based rental assistance for individuals and
Program Grant			families
Housing	Causa Justa	\$38,000	Eviction prevention assistance and tenant counseling,
Program Grant			representation and advocacy for renters
Housing	Chinatown Community	\$50,000	Eviction prevention assistance, tenant counseling for
Program Grant	Development Center		primarily monolingual Chinese households
Housing	Eviction Defense	\$30,000	Counseling and emergency legal assistance for tenants
Program Grant	Collaborative		threatened with eviction
Housing	Hamilton Family Center -	\$136,140	Tenant-based rental assistance for individuals and
Program Grant	TBRA		families
Housing	Hamilton Family Center, Inc.	\$35,000	Eviction prevention assistance and housing counseling
Program Grant			for homeless families
Housing	Independent Living Resource	\$55,000	Housing counseling and eviction prevention services
Program Grant	Center of SF		primarily for people with disabilities
Housing	Manilatown Heritage	\$30,000	Tenant counseling, representation and advocacy for
Program Grant	Foundation		renters
Housing	Mental Health Association of	\$41,877	Tenant/landlord counseling and training primarily for
Program Grant	San Francisco		formerly homeless tenants and supportive housing
			providers
Housing	Self-Help for the Elderly	\$41,000	Eviction prevention assistance and tenant
Program Grant		1	counseling/advocacy primarily for elderly renters

Type of Program	Name of Organization	2010-2011 Allocation	Description
Housing Program Grant	Tenderloin Housing Clinic, Inc		Legal counseling and representation for tenants threatened with eviction
Public Services	AIDS Legal Referral Panel of the SF Bay Area	\$37,000	Legal services to low-income San Francisco residents, primarily those with HIV and/or AIDS, entering or reentering the workforce
Public Services	Arab Cultural and Community Center	\$38,000	Case management in immigration, health referrals, employment services and other services
Public Services	Arriba Juntos	\$100,000	One Stop complimentary services - adult basic education skills training, basic computer skills training, and criminal justice/reentry services
Public Services	Asian Neighborhood Design	\$50,000	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training and/or postsecondary educational degree or certificate program
Public Services	CAMINOS/Pathways learning Center	\$40,000	Multi-services including life skills, financial literacy, information & referral and technology training for English learners.
Public Services	Central American Resource Center (CARECEN)	\$45,000	Legal Services including counseling, processing, and representation primarily for immigrants
Public Services	Chinatown Community Development Center	\$40,000	Case management services and leadership training for youth ages 16-24
Public Services	Community Housing Partnership	\$50,000	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to: employment, vocational training, and/or a postsecondary educational degree or certificate program
Public Services	Community United Against Violence	\$40,000	Case management and support services primarily for LGBTQQ (lesbian, gay, bisexual, transgender, queer, and questioning) domestic violence victims
Public Services	Donaldina Cameron House	\$45,000	English tutorial and supportive employment services for adult students
Public Services	Episcopal Community Services of SF	\$108,000	One Stop Complimentary Services - adult basic education skills training, basic computer skills training, criminal justice reentry services, disability services, and services for limited English proficiency job seekers
Public Services	Family Independence Initiative (FII - National)	\$70,000	Case management, financial education, matched savings accounts and increased social networks to assist low-income families in becoming self-sufficient
Public Services	GirlSource, Inc	\$35,000 Technology and leadership training program for Transitional Aged young women.	
Public Services	Good Samaritan Family Resource Center	\$40,000	Education services for monolingual adults, including ESL, computer, and financial literacy
Public Services	Goodwill Industries of San Francisco, San Mateo & Marin Counties	\$125,000	One Stop Complimentary Services - Criminal Justice Reentry Services
Public Services	Hearing and Speech Center of Northern California		Information and referral, life skills training and case management for hearing impaired youth aged 16-24
Public Services	Instituto Laboral de la Raza	\$65,000	Legal services including counseling, referral and representation primarily for low-wage workers that are

Type of		2010-2011		
Program	Name of Organization	Allocation	Description	
			owed wages by employers	
Public Services	Jewish Vocational and Career Counseling Service	\$70,000	Youth Sector Bridge Services - occupational skills training specifically tailored to the needs of Transitional Aged Youth Young Adults (ages 18-24) that serves as a feed to postsecondary education, the City's Sector Academies, or other advanced vocational training.	
Public Services	La Casa de las Madres	\$50,000	Community-based intervention and support services for battered women and their children	
Public Services	La Raza Community Resource Center	\$55,000	Legal services including processing, counseling and referrals	
Public Services	Mission Asset Fund	\$40,000	Provide financial coaching and IDA account services	
Public Services	Mission Hiring Hall	\$60,000	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to: employment, vocational training, andor a postsecondary educational degree or certificate program	
Public Services	Mission Language and Vocational School, Inc.	\$50,000	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to: employment, vocational training, and/or a postsecondary educational degree or certificate program	
Public Services	Mission Neighborhood Centers	\$30,000	Senior services including recreation, meals and social services	
Public Services	Mission Neighborhood Centers	\$42,000	Evening services, including GED, recreation, and life skills for Transitional Aged Youth.	
Public Services	Mujeres Unida y Activas	\$50,000	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to: employment, vocational training, and/or a postsecondary educational degree or certificate program	
Public Services	Northeast Community Federal Credit Union	\$45,000	Financial services primarily for the un-banked population	
Public Services	Refugee Transitions	\$40,000	Individualized home-based and small group VESLESL training to increase job training or employment options primarily for Asian refugees and immigrants.	
Public Services	Samoan Community Development Center	\$60,000	Case management, information, referral and translation services in nutrition, immigration and housing issues primarily targeting Samoan families in the Southeast sector	
Public Services	United Playaz	\$55,000	Case management and recreational activities for TAY	
Public Services	Year Up, Inc	\$50,000	OO Youth Sector Bridge Services - occupational skills training specifically tailored to the needs of Transition Aged Youth Young Adults (ages 18-24) that serves as feeder to postsecondary education, the City's Sector Academies, or other advanced vocational training.	

Summary of Persons Assisted and Projects Completed in NRSAs

Another way to analyze services to the NRSAs is to look at the total number of individuals that were served and determine the number that lived in the NRSAs. In program year 2010-2011, a total of 21,205 individuals received direct services through CDBG- and ESG-funded programs. Of this total number, 11,941 were persons living in NRSAs, or 56% of all persons receiving CDBG- and ESG-funded direct services.

Of the nine capital projects funded in 2010-2011, four are located in NRSAs. Of the eight public space improvement projects completed, six are located in NRSA neighborhoods.

	Bayview/Hunter's Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	Total: All NRSAs	Total: All Non-NRSA Neighborhoods	TOTAL: ALL NEIGHBORHOODS
# of Persons Assisted with Direct Services:									
Economic Development	286	87	512	139	123	179	1,326	1,646	2,972
Housing Program Grants	359	494	514	535	868	267	3,037	2,769	5,806
Public Services	1,060	314	1,410	1,495	711	1,065	6,055	4,270	10,325
CDBG Total	1,705	895	2,436	2,169	1,702	1,511	10,418	8,685	19,103
ESG Total	601	31	127	414	327	23	1,523	579	2,102
Total # of Persons Served	2,306	926	2,563	2,583	2,029	1,534	11,941	9,264	21,205
# of Capital Projects Funded :	1	0	2	1	0	0	4	5	9
# of Public Space Improvement Projects Completed:	2	2	0	0	0	2	6	2	8

F. Housing Assessment

Progress Toward Meeting Annual and 5-Year Numeric Goals in the Consolidated Plan

Despite the poor state of the economy and affordable housing finance, San Francisco has made good progress toward its affordable housing goal of ensuring "San Francisco residents of all income levels have safe, healthy and affordable housing" by supporting the development of affordable rental housing for households earning less than 60% of area median income. Specifically San Francisco funded predevelopment and permanent financing for new construction of housing for low-income families and seniors. San Francisco is also creatively using existing non-residential buildings and adaptively reusing these structures into housing for persons with special needs such as the homeless, veterans and transitionage youth at risk of homelessness. In 2010-2011 San Francisco initiated or continued the rehabilitation of over 400 units of housing for the homeless.

In conjunction with developing housing for these special needs populations, San Francisco is implementing its Local Operating Subsidy Program, which provides operating subsidies to projects that serve the homeless using San Francisco's general funds. This program is considered a model in the State and exemplifies how San Francisco is committed to serving its most needy residents.

San Francisco continued to work on its HOPE SF Initiative with predevelopment work at Potrero Hill and Sunnydale public housing sites and the initiation of demolition of existing housing and commencement of infrastructure construction at Hunters View. Construction on the first phase of the rebuilt public housing and additional affordable rental housing will begin in 2011-2012.

San Francisco also strives to preserve and extend the useful life of its affordable housing stock by funding predevelopment of local non-profit affordable housing developers' multi-unit rehabilitation projects. Furthermore, in 2010 San Francisco initiated its Green Retrofit Initiative Program, which provides grants and loans to affordable housing developments to make energy and water efficiency improvements that will lower the building's energy and water consumption and operating costs.

Barriers to Meeting the Goals

The primary barrier San Francisco countered to meeting its housing goals in 2010-2011 was diminishing federal and local housing resources such as in-lieu inclusionary housing fees due to the economic downturn and the continued stall in market-rate housing development. Furthermore the uncertain future of redevelopment in California with the governor's proposal to eliminate redevelopment agencies across the state and recapturing its tax increment for uses other than affordable housing has put Redevelopment Agency-funded projects on-hold or seeking the assistance of the Mayor's Office of Housing instead .

2010-2011 Funds Available

CDBG FUNDS FOR HOUSING: As in past years, a portion of the City's overall CDBG grant for 2010-2011 was set aside for housing development.

HOME FUNDS: \$8,324,682 in HOME Program funds were available for housing development in 2010-2011. These funds were used for housing development activities.

Anticipated vs. Actual CDBG, HOME and HOPWA Funds Made Available for Affordable Housing Development in 2010-2011

	Anticipated in 2010-2011 Action	Made Available in 2010-2011
Source	Plan	
HOME	\$7,697,977	\$7,697,977
HOME Program Income (includes ADDI)	\$301,605	\$661,072
CDBG	\$7,351,047	\$7,351,047
CDBG Program Income	\$4,700,000	\$474,928
HOPWA (Capital)	\$1,374,491	\$950,000
HOPWA (Services, Operating and Rent Subsidies)	\$7,333,815	\$7,376,071
TOTAL	\$28,758,935	\$24,511,095

Nearly all of San Francisco's affordable housing development efforts in recent years have been carried out in collaboration with local community-based, non-profit housing development corporations, several of which have satisfied HUD requirements to qualify as Community Housing Development Organizations (CHDOs). CHDOs are expected to continue performing the roles that non-profit housing development corporations have traditionally performed in San Francisco, including acquisition and rehabilitation of existing buildings, acquisition of sites and development of new housing, and ownership and management of subsidized developments.

HOME regulations require that a minimum of 15% of the City's HOME allocation be reserved for housing developed, sponsored or owned by CHDOs. MOH has met the 15% set aside requirement by committing \$56,282,694 of its allocation from 1992 through 2011 for use by CHDOs.

HOME regulations also require that localities provide a 25% match for HOME project expenditures. The City met its HOME Match amount by committing \$8,027,726 in the 2010-2011 Program Year. This match number is the combination of excess match from the previous year of \$6,727,726 and the match for the 2010-2011 Program Year of \$1,300,000.

Relocation and Replacement Activities in 2010-2011

As part of its ongoing enforcement of program requirements, the Mayor's Office of Housing requires the submittal of and adherence to relocation plans by project sponsors carrying out demolition or rehabilitation of occupied buildings. All projects assisted with federal funds are required to comply with the requirements of the Uniform Relocation Act, and all projects must apply with state and local law governing relocation.

The following projects carried out the following activities related to relocation during 2010-11:

Project	Description of Relocation Activities
Arlington	Funding granted to support relocation which occurred in starting in
Residence	November 2010

During the 2010-2011 program year, no one-for-one replacement of housing was required for CDBG or HOME funded projects.

Implementation of Accessibility Guidelines

In addition to increasing the supply of accessible housing, the Mayor's Office of Housing works to ensure that property management practices in housing financed by the City fully comply with their obligations under the Fair Housing Amendments Act and other disability rights laws. The specific recommendations include development of written guidelines for ensuring accessibility and reasonable accommodations, establishment of clear and accessible communications with tenants about accessibility and accommodation request procedures, and provision for affirmative marketing of accessible and affordable housing to people with disabilities.

To address accessibility issues, MOH does the following:

- Ensure that housing providers receiving City funding provide the accessible feature or policy modification requested by an applicant or tenant that is required to accommodate a disability, unless it would cause a fundamental alteration to the nature or the program or undue financial and administration burden to the housing provider through the MOH's annual monitoring process.
- Require housing providers to establish a policy that when an accessible unit becomes vacant to offer that unit first to current occupants of the project requiring an accessible unit and second to a qualified applicant on the waiting list requiring an accessible unit before offering the unit to an individual without a disability.
- Require housing providers to include a lease provision that requires a non-disabled household occupying an
 accessible unit to move to an available, appropriately sized and non-accessible unit if a disabled household
 needing that size unit applies for housing or is on the waiting list.
- Ensure that marketing plans for City-funded housing projects include outreach to people with disabilities through disability community organizations and other relevant agencies.

Accessible and Adaptable Units in Projects Completed During 2010-2011

Project Name & Developer	New Construction/ Rehab	Units/ Beds	# of Accessible/Adaptable Units
420 29 th Avenue –	New Construction	20	20
Bernal Heights			
Neighborhood			
Center			
Geary Senior	New Construction	150	150
Housing –			
BRIDGE Housing			
Civic Center	Rehabilitation	212	65
Residence –			
Tenderloin			
Neighborhood			
Development Corp.			
TOTAL		382	235

HOME Program Components

Status of HOME-assisted projects

Projects Completed

420 29th Avenue

New construction of 20 units for disabled households

HOME Funding: \$2,882,352 (12/2009)

CHDO Set-aside project

Construction completed April 2011

Projects Underway

Dolores Hotel

Rehabilitation of 52 supportive housing units for homeless individuals

HOME Funding: \$557,537

Construction to be completed in August 2011

Hunters View

New construction of 107 units for very low income families

HOME Funding: \$597,900

Construction commenced June 2011

Veterans Commons

150 Otis Street

Adaptive reuse and rehabilitation of historic building for 76 units for formerly homeless individuals

HOME Funding: \$2,514,000

Construction commenced November 2010

St. Anthony Foundation Senior Housing

121 Golden Gate Avenue

New construction of 90 units of senior housing

HOME Funding: \$1,251,277

Applied for project land use entitlements and construction financing

Community Housing Development Organizations (CHDOs)

San Francisco had eight certified CHDOs during PY 2010 – Chinatown Community Development Center, Community Housing Partnership, Glide Economic Development Corporation, GP/TODCO-A/Tenants and Owners Development Corporation, Housing Services Affiliate of the Bernal Heights Neighborhood Center, Mission Housing Corporation, San Francisco Housing Development Corporation, and Tenderloin Neighborhood Development Corporation. Please see above for projects either completed or underway by these CHDOs during PY 2010.

HUD-40107, Annual Performance Report/HOME Program is located in Appendix C.

HUD-40107-A, HOME Match Report is located in Appendix C.

Private Sector Participation

San Francisco works solely with private sector developers under its HOME Program. Affordable housing development in San Francisco is mostly undertaken by private nonprofit developers and some by private for-profit developers. Private non-profit developers commonly have the provision of affordable housing for low income

households as part of their core missions and therefore structure projects and their operations to maintain long-term affordability required under our HOME Program. All projects listed in the HOME Completion report were completed by private non-profit developers.

Tenant Assistance/Relocation

The following project carried out relocation activities during 2010-2011 in conformance with the requirements of the Uniform Relocation Act and applicable state and local laws governing relocation.

Project	Description of Relocation Activities
Arlington Residence	Funding granted to support relocation which occurred in starting in
	November 2010

Program Income

San Francisco received \$33,474 in HOME program income this program year. It was received as a loan principal payment.

Monitoring of Completed HOME Projects

HOME-funded projects inspected by MOH, FY2010-2011

Address Number	Street Name	Project Name	Number of Units	Date Inspected
680	Florida Street	Mosaica Family Apartments	93	7/1/10
3101	21st Street	Juan Pifarre Plaza	30	7/6/10
480	Ellis Street	Arlington Hotel	173	7/15/10
655	Alabama Street	Mosaica Senior Apartments	24	7/22/10
650	Eddy Street	Arnett Watson Apartments	83	7/27/10
1346	Folsom Street	Folsom/Dore Apartments	98	8/19/10
424	Guerrero Street	Cameo House	11	10/12/10
1250	Haight Street	Buena Vista Terrace	40	10/14/10
3101	Mission Street	Bernal Gateway	55	10/19/10
195	Woolsey Street	Woolsey Apartments	10	10/21/10
2300	Van Ness Avenue	2300 Van Ness Assoc.	22	10/28/10
538	Holloway Avenue	Holloway House	8	11/9/10
481	Eddy Street	Cameo Apts.	31	11/16/10
1631	Hayes Street	Hamilton Family Transitional Program	20	11/22/10
657	Clay Street	Clayton Hotel	82	12/9/10
1370	California Street	1370 California Street	49	12/16/10
241	Jones Street	Padre Apartments	41	12/21/10
1	Church Street	Church Street Apartments	93	1/6/11
848	Kearny Street	International Hotel	105	1/13/11
205	Jones Street	205 Jones Street Apts.	50	1/21/11
217	Eddy Street	Franciscan Towers	105	1/28/11

525	O'Farrell Street	525 O'Farrell Apartments	26	2/10/11
250	McAllister Street	Plaza Ramona	63	2/17/11
275	10th Street	Bishop Swing Community House	135	3/10/11
990	Polk Street	Geary/Polk Senior Housing	110	3/22/11
145	Eddy Street	West Hotel	105	3/31/11
705	Natoma Street	Canon Kip Community House	104	4/14/11
5199	Mission Street	Crocker Amazon Senior Apartments	37	5/10/11
149	Mason Street	149 Mason Street Apartments	56	6/23/11
1250	Sunnydale Avenue	Britton Courts	92	6/30/11

MOH designates all units as HOME-assisted units in any project that receives HOME funding.

MOH requires the owner of each HOME-assisted project to submit a signed certification annually that includes the following statements:

The project has met affordability and other leasing provisions set forth in the funding agreement/s entered into with CCSF during the entire reporting period. As of the end date of the reporting period, _____ units (*supply exact number*) were occupied or held vacant and available for rental by low-income tenants meeting the income qualifications pursuant to the funding agreement/s entered into with CCSF.

The undersigned has obtained a tenant income certification and/or third party documentation to support that certification from each tenant household occupying a unit restricted to occupancy by income-qualified tenants. All income certifications are maintained onsite with respect to each qualified tenant who resides in a unit or resided therein during the immediately preceding business year.

The total charges for rent and a utility allowance to each income-qualified tenant in a restricted unit do not exceed the maximum rent specified in the funding agreement/s entered into with CCSF as adjusted by the most recent HUD income and rent figures, which have been taken from the figures that are supplied by MOH on its website.

G. Housing Opportunities for Persons With AIDS

For both the five-year Consolidated Plan and the 2010-2011 annual performance periods, all HOPWA program goals and objectives were met as evidenced by maximum occupancy of capital projects and rental assistance programs, service utilization, and program stability. HOPWA funds were disbursed and utilized in a timely way. No projects were terminated.

SFRA provided (non-HOPWA funded) technical assistance to several HOPWA sponsors to complete Capital Needs Assessments ("CNAs") that resulted in expanded rehabilitation scopes for some HOPWA projects. These expanded scopes extended the completion time for some HOPWA rehabilitation projects.

While no real barriers impacted overall HOPWA Program delivery or success, the exorbitant cost of living and inflated San Francisco housing market continually provided barriers, such as longer and more competitive housing searches, for HOPWA tenants. On-going State and City cuts to psychosocial and medical services raised expenses for HOPWA tenants, making basic survival for those on fixed incomes increasingly challenging. HOPWA subsidy amounts increased over time due to the fluctuating rental market.

The HOPWA Program is effectively meeting the local needs of the AIDS housing community to the extent that funding has allowed. No major adjustments are expected to be made to the overall program at this time. SFRA continues to be very involved with HOPWA contractors to get mutual feedback and collaboration regarding any changing needs or program improvements that need to be made.

San Francisco has designated the San Francisco Redevelopment Agency (SFRA) as the lead agency to apply for, accept and expend HOPWA funds on behalf of the San Francisco EMSA, which includes the counties of San Mateo and Marin. SFRA has entered into inter-governmental fiscal agreements with the San Mateo County AIDS Program and the Marin County Community Development Agency, and these agencies determine priorities for funding, select project sponsors, administer the HOPWA funds, and ensure that all HOPWA regulations have been satisfied for their respective jurisdictions.

Funding for 2010-11 is summarized as follows:

County	Funding Per Action Plan	Available Funding	Disbursements per IDIS
San Francisco	\$9,306,448	\$8,927,143	\$7,846,302
San Mateo	\$871,100	\$871,100	\$773,179
Marin	\$350,200	\$350,200	\$353,992
Total – San Francisco EMSA	\$10,527,748	\$10,148,443	\$8,973,473

The following sections (by county) provide an overview of the grantee and community, annual performance under the Action Plan, and barriers and trends as required under Part 1, questions A through C of HOPWA CAPER Measuring Performances Outcomes. All required charts and certifications are located at Appendix B.

San Francisco Priorities, Allocations and Accomplishments

Since the beginning of the AIDS epidemic, San Francisco has had the third largest number of diagnosed AIDS cases (28,840 through March 31, 2011 HIV/AIDS Quarterly Surveillance Report) in the United States. Currently, it is estimated that 18,576 individuals are living with HIV/AIDS in San Francisco, with approximately 723 new infections annually and prevalence increasing every year due to these new infections and longer survival rates (Raymond, 2011). Today, there are more people living with HIV/AIDS in San Francisco than at any previous time in the epidemic. There are also between 11,640 and 15,640 homeless individuals in San Francisco, of whom an estimated 9% are HIV positive. That number, along with the number of individuals living with HIV who are marginally or temporarily housed is one of the highest in the country. While San Francisco currently has 430 capital units and approximately 1,000 tenant based rental subsidies designated for people living with HIV/AIDS, the supply of affordable housing units in no way matches the need.

Affordable housing continues to be a top priority, second only to health care as the highest identified need in San Francisco for those living with AIDS. Setting priorities for HOPWA funding has always been a collaborative process that includes many other city departments, related task forces, consumer surveys and needs assessments, and various other sources. A large scale strategic community process originally produced a Five Year HIV Housing Plan in 1994 and subsequent plan update in June 1998 that continues to direct current funding priorities in San Francisco. In 2006, the Board of Supervisors requested that a new citywide HIV/AIDS Housing Plan be done. San Francisco's Department of Public Health's Housing and Urban Health led this process, which included assembling an HIV/AIDS Housing Work Group with provider, governmental, and consumer participation. This process ended in spring 2007, by producing the Comprehensive HIV/AIDS Housing Plan (the "Plan"). The Plan makes some recommendations regarding improving access to and transfer among HOPWA-funded housing, but the prioritization of HOPWA funding in San Francisco was not altered by the Plan.

In 2010, the Planning Council and the City's Long Term Care Coordinating Committee completed a year-long collaborative process focusing on service and policy issues impacting seniors living with HIV/AIDS. The work of that task force is summarized in a 40 page report that will influence the HOPWA funding decisions for serving those aging with AIDS. Currently persons 50 years of age and over make up 47% of persons living with HIV/AIDS in SF (June 2011 Quarterly HIV/AIDS Surveillance Report-SF DPH) and the projection is that in 2 years over 50% of SF's HIV/AIDS population will be over 50 years of age.

Since the creation of the initial Five Year Plan, the annual HOPWA budget has been developed in consultation with DPH's HIV Health Services Office and the Planning Council. SFRA staff presents the annual budget at workshops, at a public hearing for citizens and consumers, and before SFRA's Commission prior to final approval. Throughout the year, initial and ongoing funding decisions on individual projects are made by the HOPWA Loan Committee, which is comprised of the Director of the Housing and Urban Health Division of DPH, Director of Housing and Homeless Programs for the Department of Human Services, the Executive Director of the Mayor's Office on Housing, the Executive Director of SFRA, and two representatives from the Planning Council. The SFRA contracts with the Corporation for Supportive Housing ("CSH"), a Bay Area non-profit agency, to provide technical assistance to HOPWA-funded organizations to assist them with various property management and service trainings as well as focused evaluations of the changing needs of the community, though this contract is no longer funded by HOPWA.

Most HOPWA programs, except for hospices and emergency shelters, are required to use the Housing Wait List ("HWL"), created in 1995, as their first referral source. The HWL has been closed to new applicants since November 2001. Currently, less than 100 applicants on the list are still waiting for housing assistance. Approximately 45% of people on the HWL report that they are homeless or have a history of homelessness and over 50% have an income below \$1000 per month, which translates to less than 20% of San Francisco's Area Median Income ("AMI") as defined by HUD. Seventy two percent of residents currently living in HOPWA funded housing have incomes below 20% of AMI. Due to the list being outdated and the evolution of the epidemic in various special needs populations, the Agency has approved alternate referral source plans for most HOPWA programs at this point.

The FY 2010-11 Action Plan anticipated \$9,306,448 in HOPWA funding from new FY 2010-11 funding of \$8,756,448 and program income of \$550,000. Funding was to be allocated to the following projects:

	Funding Per Action Plan	FY 10-11 Commitments	Disbursements per IDIS
Capital Projects	\$1,374,491	\$950,000	\$127,173
Rental Assistance Program	\$3,858,932	\$3,858,932	\$3,525,458
Supportive Services and Operating Subsidies	\$3,474,883	\$3,517,139	\$3,615,785
Project Sponsor Administrative Expenses	\$335,449	\$338,379	\$310,556
Grantee Administrative Expenses	\$262,693	\$262,693	\$267,330
Total	\$9,306,448	\$8,927,143	\$7,846,302

Commitments made during the year were \$379,305 lower than anticipated in the FY 2010-11 Action Plan due primarily to the additional time needed to fully assess capital requirements at existing projects. As of June 30, 2011, as reflected in IDIS, \$3,281,144 of the \$8,756,448 in 2010-11 funding (37%) was spent with \$5,475,304 not yet disbursed. Disbursement of the remaining 2010-11 funds will be made during the 2011-12 fiscal year.

The priorities and objectives of the HOPWA program as reflected in the 2010-11 Action Plan include:

1. Rental Assistance Program (295 estimated subsidies).

During 2010-11, \$3.9 million was allocated and \$3.5 million was spent on rental assistance. This represented 43% of San Francisco's commitments for 2010-11 and 45% of funds disbursed. The HOPWA "deep rent" program offers monthly rental subsidies and pre- and post-placement housing advocacy services. The program provided monthly subsidies and supportive services to 286 households (consisting of 340 persons) during FY 2010-11 as well as 33 persons who were provided housing search assistance, but were not placed. Also, the Second Start Program assisted 18 homeless persons by providing transitional hotel beds and comprehensive case management support services. An additional 127 persons (who received partial rent subsidies under a HOPWA Competitive Grant) also were assisted with housing advocacy services during the program year. As a result of these programs, 96% of households assisted were in stable housing in 2010-11. Leveraged non-HOPWA funding totaled \$1.0 million for 2010-11.

The following table depicts the geographical location and neighborhoods of rental subsidies throughout San Francisco:

Zip Code	Neighborhood	Subsidies	Percentage
94102	Hayes Valley/Civic Center	60	19.8 %
94103	South of Market (SOMA)	36	11.8 %
94105	South Beach/Embarcadero	3	1.0 %
94107	Potrero Hill	3	1.0 %
94108	Chinatown	2	0.7 %
94109	Russian Hill/Nob Hill	34	11.2 %
94110	Mission District	18	5.9 %
94112	Excelsior/Outer Mission	12	3.9 %
94114	Castro/Noe Valley	24	7.9 %
94115	Western Addition	28	9.2 %
94116	Parkside	2	0.7 %
94117	Haight-Ashbury/Fillmore	30	9.9 %
94118	Inner Richmond	3	1.0 %
94119	San Francisco (general)	1	0.3 %
94121	Richmond/Seacliff	2	0.7 %
94122	Sunset	7	2.3 %
94124	Bayview	9	3.0 %
94130	Treasure Island	1	0.3 %
94131	Twin Peaks/Diamond Heights	5	1.6 %
94132	Stonestown/Park Merced	4	1.3 %
94133	Telegraph Hill/North Beach	2	0.7 %
94134	Visitacion Valley	5	1.6 %
94142	San Francisco (general)	1	0.3 %
94158	Mission Bay	11	3.6 %
94164	Polk	1	0.3 %
	Total	304	100.0%

Services and operating subsidies for five licensed residential care facilities for people with HIV/AIDS (113 beds).

During 2010-11, \$3.5 million was allocated and \$3.6 million was spent on the five licensed facilities. This represented 39% of San Francisco's commitments for 10-11 and 46% of funds disbursed. During the year, 173 unduplicated residents were assisted. All residents are required to have an income below HUD's very low-income standard—50% of Area Median Income (AMI). During 2010-11, 172 of the 173 assisted (99%) were below HUD's extremely low-income standard—30% of AMI. Also, 112 of the residents (65%) were previously homeless. During 2010-11, 142 of the residents assisted (82%) remained in stable housing, 15 residents (9%) died during the program year, 9 residents (5%) exited to an unstable situation, and 7 residents (4%) exited to temporary housing with reduced risk of homelessness.

Case managers at these programs coordinate care for residents ensuring maximum usage of available resources. HOPWA provides the largest percentage of funding to these projects, covering supportive services (including nursing care) and a portion of operating expenses. Funding for these programs and facilities are supplemented with federal CARE (Comprehensive AIDS Resources Emergency Act) funds, Section 8 Moderate Rehab, project sponsor contributions, and private sector funding including donations. Leveraged non-HOPWA funding totaled \$4.8 million for 2010-11.

The following table depicts by zip code and neighborhood the location of the five licensed care facilities and the number of clients served during the program year:

Zip Code	Neighborhood	# of Beds	# Clients Served
94102	Hayes Valley/Civic Center	12	39
94103	South of Market	10	9
94115	Western Addition	32	34
94117	Haight-Ashbury/Fillmore	14	44
94134	Visitacion Valley	45	47
	Total	113	173

3. New Construction (6 units) and Capital improvements beyond the scope of existing reserves in existing projects (estimated 20 beds to be assisted).

During FY 2010-11, \$950,000 was committed towards the construction of a 120-unit very low-income supportive rental housing project of which 9 units will be set aside for people living with disabling HIV/AIDS. No funds were spent on this project during the year. This represented 11% of San Francisco's commitments for 2010-11. No other funding commitments were made during the year due to additional time needed to assess capital/operating requirements at existing projects.

During the year, \$127,173 in capital improvements and \$13,141 in operating funds were provided at three transitional housing sites in which funds had been committed in a prior year. This represented 2% of San Francisco's disbursements for 2010-11. The three facilities with 34 beds served 105 persons during the program year. 100% of those assisted were below HUD's extremely low-income standard—30% of AMI. Also, 78 clients were previously homeless with 61 chronically homeless, 9 were veterans, and 18 were domestic violence survivors. These projects received leveraged non-HOPWA funding of \$1.2 million during FY 2010-11.

As of June 30, 2011, there were 203 HOPWA stewardship units in 14 housing projects. These capital projects received leveraged non-HOPWA funding of \$2.9 million during FY 2010-11 and assisted 216 households (consisting of 251 persons). During the program year, 206 of the 216 households assisted (95%) were below HUD's extremely low-income standard—30% of AMI. Also, 110 households were previously homeless with 55 chronically homeless. Additionally, of those assisted, 6 were veterans and 19 were domestic violence survivors.

Additionally, as of June 30, 2011, there were 71 units in 7 capital projects which no longer qualified as stewardship units subject to HUD's three- or ten-year use agreements, but continued to serve people living with HIV/AIDS. SFRA has long-term capital loan agreements with these project sponsors. These capital projects received leveraged non-HOPWA funding of \$800,000 during FY 2010-11 and assisted 94 households (consisting of 131 persons). During the program year, 89% of those assisted were below HUD's extremely low-income standard—30% of AMI. Also, 61 households were previously homeless with 57 chronically homeless. Additionally, of those assisted, 3 were veterans and 15 were domestic violence survivors.

All HOPWA activities are targeted to very low-income persons living with HIV/AIDS. Every effort is made to ensure that ethnic and gender diversity is achieved during the selection of eligible clients. Each applicant is required to complete a comprehensive eligibility intake to verify medical diagnosis, income level, and place of residency. Project sponsors are required to provide program evaluation reports on an annual basis.

Projects selected to receive HOPWA funding are required to provide supportive services and to demonstrate the ability to access community-based HIV services, such as those funded under the Ryan White CARE Act and other public and private sources. Project sponsors are encouraged to apply for other HUD administered programs, such as those available under the Stewart B. McKinney Homeless Assistance Act, for populations with multiple special needs. When appropriate, sponsors are required to seek reimbursement for expenses eligible for payment through MediCal or MediCare. Private fundraising activities are also encouraged. CSH, technical assistance provider to the San Francisco Redevelopment Agency's Housing Program and San Francisco Mayor's Office of Housing, has explored alternative funding sources to augment funding to HOPWA-funded programs. Though no viable funding sources were identified, CSH continues to provide technical assistance in this area so that as new sources become available they will be identified and considered for use in HOPWA-funded programs.

Since the San Francisco EMSA began receiving HOPWA funds, HOPWA-funded capital priorities have shifted from entire facilities designated for people living with HIV/AIDS to a percentage of units designated for people living with HIV/AIDS in affordable housing projects. These projects all have multiple funding sources, including the Agency's tax increment funds, federal HOME program funds, and other private and public funding. The HOPWA-funded units in these projects are mainly subsidized with either Section 8 or Shelter Plus Care rental subsidies.

The following barriers were encountered during the program year:					
☑ HOPWA/HUD Regulations	Planning	☐ Housing Availability	⊠ Rent Determination		
and Fair Market Rents					
Discrimination/Confidentiality	Multiple Diagnoses	Eligibility	☐ Technical		
Assistance or Training	M.C. Patrice	M. D	M Civilal I will		
Supportive Services	Credit History	Rental History	Criminal Justice		
History ⊠ Housing Affordability	Other, please explain	further			
M Housing Ariordability	Other, please explain	rurtner			

HOPWA/HUD Regulations: Since the full housing needs of very low income people living with HIV/AIDS have never been fully met with HOPWA funds, increased HOPWA formula funds would best serve the community. In San Francisco, primarily due to access and adherence to anti-retrovirals, there are more people living with HIV/AIDS every year, meaning that there are more people who need housing assistance provided by HOPWA funds each year. Despite this reality, HOPWA funds to San Francisco have remained relatively flat for many years until the slight increase the past two years. San Francisco has one of the nation's densest populations of people living with HIV/AIDS. The formula used to determine HOPWA allocations for areas like San Francisco should ensure that as the number of people living with HIV/AIDS increases, so does HOPWA funding, whenever possible. It is very difficult to sustain our current programs, let alone meet the increasing need within the current and recent HOPWA funding allocations. Additional HOPWA funding is needed for capital improvements, repairs of existing projects, and for rental subsidies that are lost over time to attrition due to rising costs. The flexibility to use a portion of HOPWA formula funds for shallow rent subsidy programs would allow the HOPWA program in San Francisco to lose fewer rental subsidies to attrition over time.

Housing Affordability and Availability: One of the biggest barriers facing people living with HIV/AIDS in San Francisco is the highly competitive local housing market. People living with HIV/AIDS with very low-incomes compete with high-income prospective tenants in a private, consumer driven rental market. For this reason, a tenant-based rental subsidy program is one of the largest HOPWA-funded programs in San Francisco. Unfortunately, due to increasing housing costs, and despite extensive cost-containment measures, this program has been able to subsidize fewer people over time. The decrease in HOPWA formula funding has made it impossible to replace these subsidies.

<u>Multiple Diagnoses</u>: The overwhelming majority of HOPWA-served people are multiply diagnosed with substance use and/or mental health issues. For those living in or seeking independent subsidized housing, these issues can be barriers to finding and maintaining appropriate housing. While services are available at all HOPWA-funded housing programs, participants must be able to locate housing to participate. For those living in supportive HOPWA-funded housing, mental health and substance use issues can make living within a community more difficult for those affected by these issues and others living at the sites. HOPWA-funded housing programs do an excellent job in providing services to people who are multiply diagnosed, but these issues can still present barriers to people as they try to live within a supportive community or the greater community.

<u>Long Term Survivor Health Issues:</u> Though retroviral medications continue to sustain and enhance the lives of people living with AIDS, AIDS-related health issues, such as the high prevalence of Hepatitis C and cancers, such as lymphoma, continue to make living with AIDS an unpredictable medical experience. These health issues and the fear and anxiety regarding possible loss of benefits in returning to work continue to be barriers for those already very disabled with AIDs to be able to increase their incomes.

<u>Credit, Rental, and Criminal Justice History:</u> Credit, rental, and criminal justice history can be a barrier for many HOPWA-eligible people, particularly those who are seeking independent housing. As was previously mentioned, San Francisco's rental housing market is extremely competitive, so prospective landlords can be highly selective when choosing tenants. Often HOPWA-eligible people without stellar rental histories have difficulty finding housing even once they have received a rental subsidy.

<u>Fair Market Rents:</u> San Francisco is one of the most expensive and competitive rental housing markets in the country. This further limits the pool of housing available to people who have received HOPWA subsidies. Appropriate increases to FMR's should also be considered when determining the amount of HOPWA funding available to an area.

Program Contact

San Francisco Redevelopment Agency - Chris Harris, Senior Development Specialist

San Mateo Priorities, Allocations and Accomplishments

Annual Performance under the Action Plan

San Mateo County's share of HOPWA funding for FY 2010-11 totaled \$871,100. Cash disbursements of \$773,179 were made during the program year which included \$592,856 in 2010-11 funding and \$180,323 in 2009-10 funding. The remaining FY 2010-11 funding of \$278,244 was disbursed by end of September 2011.

	Funding Per Action Plan	FY 2010-11 Commitments	Disbursements per IDIS
Rental Assistance Program	\$589,447	\$589,447	\$544,317
Supportive Services	\$200,242	\$200,242	\$152,268
Project Sponsor Administrative	\$55,278	\$55,278	\$51,149
Expenses			

Grantee Administrative Expenses	\$26,133	\$26,133	\$25,445
Total	\$871,100	\$871,100	\$773,179

Priority funding activities for San Mateo County include short-term/emergency rental assistance and various supportive services. During 2010-11, \$589,447 was allocated and \$544,317 was spent on short-term/emergency rental assistance, related housing advocacy services, and permanent housing placement. This represents 68% of total funding and 70% of total disbursements. During the program year, 140 households (consisting of 247 people) were assisted with 94% of the households stable/temporarily stable with reduced risk of homelessness.

During 2010-11, \$200,242 was allocated and \$152,268 was spent on various supportive services including benefits counseling and case management. This represents 23% of total funding and 20% of disbursements. During the program year, 486 persons were assisted.

Outputs Reported

State and federal budget cuts continued to affect the STD/HIV Programs (SMSH) during Fiscal Year 2010-2011. State funds reduced the amount of funding provided for primary care and surveillance services and the amount of federal funds received through the San Francisco Eligible Metropolitan Area was also reduced, affecting the food, housing and mental health programs. The effect of the economy continues to affect our clients in a disproportionate manner. We have experienced an increase in the number of new patients requesting services and also seen the needs of existing patients increase as a result of reduction in other benefits they receive. The most common reason for the increase in the number of new clients seems to be due to the fallout of the economy with patients becoming unemployed and losing their health benefits coverage. SMSH sees medical care as an important vehicle in improving the quality of life of patients and decreasing their chances of becoming homeless. To that end we have made a concerted effort to address seamless care within the clinic and have lowered our No Show rate for clients follow through with appointment from 30% to 15%. This was accomplished by follow up and reminder calls going out to patients one day prior to their scheduled appointment. The high cost and limited housing options in San Mateo County have become an even more pressing issue for our clients, since agencies providing additional goods to our clients have also been impacted by the economy and have less resources available. As a result, clients have to utilize more of their funds to pay for their living expenses and have less money left for housing.

Outcomes Assessed

140 households (consisting of 247 people) were assisted with 94% of the households stable or temporarily stable with reduced risk of homelessness. As a result of HOPWA-funded assistance:

94% of clients in permanent housing maintained their housing through the end of the fiscal year.

89% of all clients who responded to an in-house client satisfaction survey indicated satisfaction with the housing services received from contractor.

85% of clients reported that the assistance received from contractor helped them maintain or improve their quality of life.

Three hundred seventy-four (374) clients received need assessments, information and referrals to other organizations that could increase their access to care, improve their opportunities of achieving a more stable living environment, and reduce their risk of becoming homeless.

One hundred twelve (112) clients received comprehensive case management, including treatment adherence and community based services to assist them in maintaining complex medical regimes for the purpose of creating a more suitable living environment.

90% of the clients reported that the support services provided by the program facilitated their access to care and reduced their risk of homelessness.

Coordination

SMSH continues to work closely with many of the county's non-profit organizations, community-based agencies, state and local organizations to offer clients the widest array of services and to ensure a coordinated delivery of services. As more clients move to and from nearby counties, SMSH has strengthened linkages with counties such as Santa Clara and San Francisco to make sure that clients have a smoother transition and continue to have access to medical care. SMSH has developed procedures to facilitate the provision of services and referrals between our prevention and client services components. Memorandums of Understanding delineating referrals processes have also been negotiated with various county divisions to optimize referrals and service provision. Our staff continues to participate in community commissions and boards, providing information and direction related to our field of work and inviting staff from other agencies to collaborate in projects aimed at optimizing the services we provide. SMSH also participates in educational forums, outreach events and health fairs throughout the county, providing a visible presence to outreach to clients and establishing/strengthening links with agencies providing related services.

Barriers and Trends

pay rent while they wait.

The following barriers were encountered during the program year:

☐ HOPWA/HUD Regulations	Planning	☐ Housing Availability	Rent Determination
and Fair Market Rents Discrimination/Confidentiality	Multiple Diagnoses	Eligibility	Technical Assistance
or Training	Multiple Diagnoses	Engionity	Technical Assistance
Supportive Services	Credit History	Rental History	Criminal Justice
History			
☐ Housing Affordability	Other, please explain i	further	
HOPWA/HUD Regulations: HOPV	VA regulations limit servic	e to 21 weeks per year. Th	nis isn't always practical as
it can take more time than that for c	1 0	•	•
months to receive a response to a So	ocial Security Disability app	plication and clients rarely	have enough income to

Supportive Services: Clients in our programs are living longer. Ten years ago 28% of program clients were fifty years or older compared with 35% of current clients who are 50 years or older. While clients are living longer, they seem to start experiencing symptoms usually associated with people in their seventies or eighties at relatively young ages. We are seeing clients with orthopedic problems, cancers, memory loss, incontinence and a variety of other comorbidities. We expect this trend to continue. Clients with impaired cognition or impulse control, mental illness or problems with activities of daily living would benefit from supportive housing, such as board and care. An aging HIV positive population seems to highlight the need for increased housing resources such as boards and care. In San Mateo County, licensed board and care facilities are usually full or charge much more than clients can afford.

<u>Housing Affordability</u>: All program participants are living below the Area Median Income of \$95,000 with average gross annual incomes of approximately \$13,000. Affordable and subsidized housing in San Mateo County is scarce, and most affordable developments have lengthy wait lists.

<u>Multiple Diagnosis</u>: The combination of different health issues such as mental health, drugs and alcohol abuse decreases the makes obtaining housing even more difficult. The behavior exhibited by someone with multiple diagnosis is not easily accepted by landlords or other tenants. In addition, because of multiple diagnosis and health issues, many clients are unable to negotiate with roommates over mutual needs and behaviors in shared or transitional housing.

<u>Credit History</u>: Poor credit histories (including evictions, which appear on credit reports) make it nearly impossible to find rental housing. A lot of the program clients have poor credit histories. When possible, staff reviews credit reports with clients to identify the reasons for specific debts and to develop ways to address the problems and to begin building a good tenant history. Many of our clients don't have enough money to pay for living expenses, have debts and are unwilling to stop using credit cards because they use them for necessities like food. As a result, local credit counseling agencies cannot work with them.

Rental History: A lot our clients have poor rental histories and that makes it difficult to find housing for them. Finding landlords who are willing to accept tenants who have poor rental histories and/or have experienced eviction is difficult. When possible, the program works with clients to resolve outstanding problems associated with past evictions in order to reassure potential landlords that they aren't taking unnecessary risks in accepting our clients as tenants.

<u>Criminal Justice History</u>: Many shelters in San Mateo County won't accept people who are on parole. Most agencies that place clients in housing in the community refuse to work with registered sex offenders because of liability issues. One church has agreed to house a sex offender, but there are no other housing resources available to this group.

Program Contacts

San Mateo County STD/HIV Program - Matt Geltmaker, STD/HIV Program Director Mental Health Association of San Mateo County - Susan Platte, Program Coordinator

Marin County Priorities, Allocations and Accomplishments

Marin County's share of HOPWA funding for 2010-11 totaled \$350,200. Cash disbursements of \$353,992 were made during the program year which included \$160,333 in 2010-11 funding and \$193,659 in 2009-10 funding. 87% of the remaining 2010-11 funds were disbursed by end of September 2011.

	Funding Per Action Plan	FY 2010-11 Commitments	Disbursements per IDIS
Rental Assistance Program	\$315,916	\$315,916	\$314,560
Project Sponsor Administrative Expenses	\$23,778	\$23,778	\$31,425
Grantee Administrative Expenses	\$10,506	\$10,506	\$8,007
Total	\$350,200	\$350,200	\$353,992

During 2010-11, \$315,916 was allocated and \$314,560 was spent on long-term rental assistance. This represents 90% of total funding and 89% of disbursements. During the 2010-11 program year, the Marin Housing Authority provided 33 low-income households (consisting of 47 people) with long-term rental assistance to enable them to remain in stable privately-owned rental housing at affordable rents. Due to relatively stable funding and careful financial management, no clients lost their HOPWA rental assistance during the program year. No clients exited the HOPWA rental assistance program during the 2010-11 program year.

Most of the HOPWA rental assistance was provided in the cities of Novato and San Rafael, which are the two largest cities in Marin County. The geographic distribution of HOPWA rental assistance funds reflects the location of people with AIDS in Marin County. Every one of our HOPWA rental assistance clients has a housing plan for maintaining stable housing, has contact with a case manager or benefits coordinator, and has ongoing access to medical care. This year, voluntary attrition did not occur. During the 2010-11 program year, no clients voluntarily left the HOPWA rental assistance program, no clients had to be terminated due to funding limitations, no clients died, and 5 clients were added to the program. HOPWA rental assistance clients also received case management and medical care services from agencies funded with CARE funds. Staff of the Marin Housing Authority, which

administers the HOPWA rental assistance program, coordinate closely with staff of the Marin AIDS Project, which is the primary provider of services to people with AIDS in Marin County.

The Drake's Way Apartments project in Larkspur, completed in the previous program year, continues to provide three HOPWA-assisted one-bedroom apartments. This project received leveraged non-HOPWA funding of \$4,034 during FY 2010-11.

The staff member of the Marin County Community Development Agency who manages the County's HOPWA contracts is also a member of the Marin HIV/AIDS Care Council.

The Housing Authority is planning to open its HOPWA rental assistance waiting list in the coming year, and is interested in exploring the possibility of a year-round open waiting list, and perhaps providing preference points for applicants with minor children. Technical assistance on how to best structure and manage a waiting list, and whether to give preference to families with children, could assist the Housing Authority with policy decisions that need to be made soon.

The following partiers were encountered during the program year:						
☐ HOPWA/HUD Regulations	Planning	☐ Housing Availability	☐ Rent Determination			
and Fair Market Rents			_			
☐ Discrimination/Confidentiality	Multiple Diagnoses	☐ Eligibility	☐ Technical Assistance			
or Training						
Supportive Services	Credit History	Rental History	Criminal Justice			
History						
☐ Housing Affordability	Other, please explain	further				

The most significant barrier is the community's general lack of affordable housing and the shortage of government funding for affordable housing. More specifically, Marin County's HOPWA allocation is not enough to meet the need for rent subsidies among people with AIDS. HOPWA clients who also have psychiatric issues can have difficulty maintaining a good relationship with their landlords and roommates, and this places a serious burden on case managers and property management staff.

As HIV becomes a more chronic and manageable disease, and funding for AIDS-specific services declines, it is becoming more necessary to link people with HIV to both HIV-specific services and more generally available community services. Due to anticipated cuts in government funding for services for people with AIDS, clients may have to shift from HIV-specific services (which used to be more generously funded) to more limited services available to the general public.

Reports on the HOPWA rental assistance program are available from the Marin County Community Development Agency.

Program Contacts

Marin County Community Development Agency – Roy Bateman, Community Development Coordinator Marin Housing Authority – June Miyake, Program Manager Drake's Way Housing Partners, L.P. (c/o EAH, Inc.) – Takeisha Theriot, Property Supervisor

HOPWA Performance Charts and Other Required Data

The assessment of unmet needs, sources of leveraging and performance charts required under Part 1 through 6 of HOPWA CAPER Measuring Performance Outcomes and other required data including grantee and project sponsor information are located at Appendix B.

H. Overall Status of HUD Funds

Across the CDBG, ESG, HOME, and HOPWA programs, San Francisco's practice is to obligate the entire portion of each year's entitlement prior to award. Each dollar is allocated to a specific activity as soon as funds are available in IDIS. In the housing development and rehabilitation areas, pools are utilized due to the unpredictable nature of housing development. San Francisco has a long development and rehab pipeline due to the complexity of gaining entitlements and funding for projects which often must combine a variety of funding sources. Utilization of the pool approach allows San Francisco to obligate funds to projects immediately upon award, but also maintain the flexibility to fund projects as they are ready to begin construction.

Also across all programs, funds are expended promptly. Due to the nature of housing development and rehabilitation, as well as CDBG capital improvement projects, funds may be obligated but unspent until construction expenditures have actually been incurred. Additionally, certain administrative costs are multi-year commitments, requiring an up-front obligation followed by several years of expenditure. For a summary of funds available for expenditure by grant program, please refer to the table on page 7 of San Francisco's 2010-2011 CAPER.

IV. ADDRESSING THE NEEDS OF HOMELESS PERSONS

Prevention and Elimination of Homelessness

The City has created two primary documents to address homelessness among its residents. The first is the "San Francisco Plan to Abolish Chronic Homelessness," developed by the Ten Year Planning Council under the auspices of the Mayor. The Ten-Year Plan, created in 2004, identifies as the primary strategy for ending chronic homelessness the shifting of resources from shelter and transitional housing to the acquisition, production and operation of permanent supportive. The Plan specifically called out the need for the creation of an additional 30,000 supportive housing units or beds for the chronically homeless by the year 2010. In addition, the Plan's other recommendations included: a) supportive housing options be made available to chronically homeless persons with criminal records; b) chronically homeless inmates be identified prior to discharge and given an appropriate exit strategy; c) chronically homeless individuals be assessed at medical and psychiatric discharge instead of simply discharging to the streets; d) interventions be improved when patients are brought to psychiatric emergency services; e) veterans services be expanded so that the Veteran's Administration has more resources to provide for substance abuse and medical health needs for chronically homeless veterans.

In 1994, Mayor Gavin Newsom created the City's Ten Year Council with a mandate to create a ten year plan to target the 3,000 chronically homeless. Because the chronically homeless were considered to be the most in need, that population consumed the lion's share of dedicated resources. If their needs are met, the city will can then redirect those savings to the remaining general homeless population. The plan's focus is the 3,000 individuals who are the most visible reminders of our failure to find solutions. This focus does not imply that the needs of the other 12,000 should be neglected, but rather, that the resulting efficiencies of such a targeted effort will result in more assistance for the general homeless population.

Permanent supportive housing has been proven to be the most effective and efficient way to take the chronically homeless off the streets. San Francisco has its own successful versions of permanent supportive housing, one of which, Direct Access to Housing, is regarded as a national "best practice."

Statistics show that the care of one chronically homeless person using Emergency Room services, and/or incarceration, cost San Francisco an average of \$61,000 each year. On the other hand, permanent supportive housing, including treatment and care, would cost \$16,000 a year. The \$16,000 in permanent supportive housing would *house* the person, as opposed to the \$61,000 in care and services that leaves the person living on the streets. Logic and compassion dictate that moving our 3,000 chronically homeless into permanent supportive housing would be cost effective, saving the taxpayers millions of dollars each year. Doing so would also provide the chronically homeless with their best opportunity to break the cycle of homelessness that controls their lives.

Permanent Supportive Housing

The recommended goal of the Ten Year Council is a simple one: create 3,000 units of new permanent supportive housing designed to accommodate the chronically homeless. The "Housing First" model is a radical departure from the Continuum model in use for almost two decades in San Francisco. Under the Continuum model, homeless individuals try to find space in a shelter. The next step is often transitional housing before eventual placement in permanent housing. The goal has been to stabilize the individual with a variety of services *before* permanent housing placement.

The "Housing First" model emphasizes immediate placement of the individual in permanent supportive housing, and then provides the services, on site, necessary to stabilize the individual and keep them housed. This model has been endorsed by the Federal U.S. Interagency Council on Homelessness (USICH), the National Alliance to End Homelessness (NAEH), and by most other cities that have already written their Ten Year Plans.

The 2004 Ten Year Plan to End Chronic Homelessness called for the creation of 3,000 total new units of permanent supportive housing, half to be master leased by the City, and the other half to be owned and operated by non-profit agencies. The attached Supportive Housing Pipeline documents progress to date.

- Non-profit owned housing Since Fall 2004, 1,149 non-profit owned units have been created (at 26 sites), and 268 units are under construction (at 3 sites). 1,952 total non-profit owned units for chronically homeless are projected to be complete by the end of 2014 (in a total of 43 sites).
- Leased housing Since Fall 2004, 780 leased housing units targeting the chronically homeless have been occupied (at 17 sites), and another 62 units are in the planning phase at another site.
- Overall, projects have been identified that will create 2,794 homeless units through both non-profit owned and leased housing by the end of 2014 (at 61 sites).

Progress on 10 Year Plan toward 3,000 units by 2014:	
Nonprofit Owned Completed to Date	1149
Owned Under Construction	268
Owned Active Predevelopment	408
Owned Future Funding	127
Total Indentified Owned Units	1,952
Leased and Occupied to Date	780
Future Planned Leased	62
Total Leased:	842
Total Owned and Leased Identified Units	2,794
Total Owned and Leased Units To Date	1,929

Recently Completed Projects: 195 Units for formerly homeless persons

- Edith Witt Senior Housing (9th and Jessie) Mercy Housing California has targeted 27 of the 107 units to formerly homeless seniors.
- Armstrong Place Senior Housing (5600 Third Street) Bridge Housing Corporation developed the 116
 unit senior development in Bayview Hunters Point, which includes 23 units targeted to formerly homeless
 seniors.
- Coronet (3595 Geary Boulevard) A partnership between BRIDGE Housing Corporation and Institute on Aging (IOA) has created 150 units of affordable senior housing above an IOA Senior Health Clinic and senior services center. 53 of the units are targeted to frail seniors who are homeless or at risk of homelessness. 25 of those units were leased through referrals from the Department of Public Health.
- Central Freeway Parcel G was recently completed at Fulton and Gough, providing 120 units to chronically homeless individuals.

Projects under construction:

• Includes Central YMCA Building which is being converted to 174 units of supportive housing for chronically homeless individuals with an on-site Public Health Department-sponsored Wellness Center.

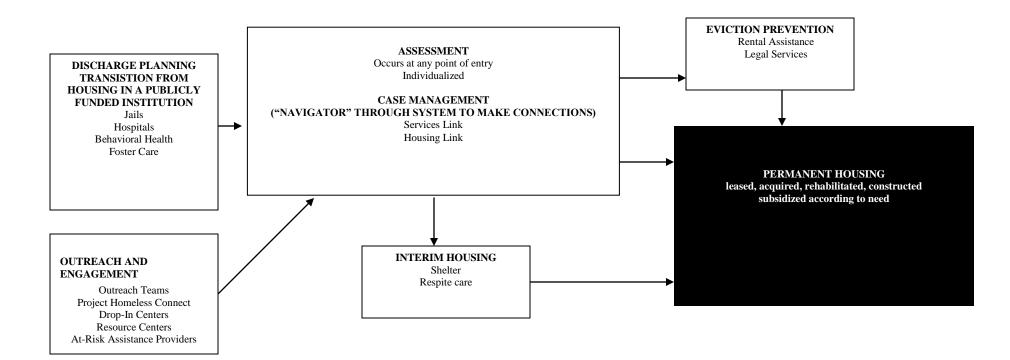
Total 10 Year Plan Summary by Target Population: 2,794 units

	chronic homeless	homeless senior	homeless family	Total		
Owned	1,268	381	303	1,952		
Leased	739	103	0	842		
Total	2,007	484	303	2,794		

Local Homeless Coordinating Board Five-Year Strategic Plan

The second primary document is the Five-Year Strategic Plan covering the years 2008-2013 created by the City's Local Homeless Coordinating Board. This document provides one unified citywide plan to prevent and eradicate homelessness. The plan is a synthesis of a number of other documents, including the Ten-Year Plan and the 2005-2009 Consolidated Plan. The Five-Year Strategic Plan's priorities, initiatives, actions and outcomes are described below.

CITYWIDE PLANNING AND COORDINATION SERVICES AND HOUSING ATTENTIVE AND RESPONSIVE TO DIVERSE NEEDS AND CULTURES CIVIL RIGHTS SUPPORTED AND PROTECTED



SERVICES

Income Benefits/Employment

Supplemental Security Income (SSI) Cash Assistance Program for Immigrants (CAPI) Veteran's Services Mainstream Entitlement Benefits Mainstream Employment Programs Employment and training Child Care Money Management

Integrated/Wrap-Around with Varying Levels According to Need

Care Management Credit/felony record and ID support Life skills Parenting skills Drop-in Centers Crisis Centers Legal Services Immigration Counseling and Advocacy **Health Care** Mental Health Services Substance Abuse Services + Detox Center Primary Care Services

Transitional Housing Setting (Including dental)

Transition-in-Place Group living

"Treatment" in a

City and County of San Francisco 2010-2011 CAPER

Education

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MOH's Homeless Services

MOH addresses the needs of homeless persons through the provision of grants to community based organizations that offer a variety of services to homeless persons or persons at risk of homelessness. These grants are funded through the Emergency Shelter Grant program and the Community Development Block Grant program

Emergency Shelter Grant Program

MOH's Emergency Shelter grants provide operating expenses for emergency shelters, essential social services for homeless individuals and prevention activities that help reduce the number of people who become homeless.

In 2010-2011, MOH provided 17 Emergency Shelter grants, for a total of \$915,900. As a result of this funding, a total of 2,102 persons were provided homeless or homeless prevention services. Of the total grant amount:

- Five groups were funded for a total of \$226,900 to provide essential services. These services included case management for women in shelter; supportive services in a shelter program primarily for homeless Native Americans with substance abuse issues; nutritious meals and service referrals for low-income and homeless individuals; case management, counseling, housing placement and referrals for homeless individuals; benefits claims assistance and case management for chronically homeless veterans; case management, showers, meals and other drop-in services primarily for homeless and low-income individuals. 801 individuals were served by these programs.
- Two groups were funded for a total of \$140,000 to provide homeless prevention services. These services included legal representation and advocacy for homeless residents and rental housing subsidies and supportive services primarily for homeless persons with HIV/AIDS. 468 individuals were served by these programs.
- 10 groups were funded for a total of \$549,000 to provide shelter operating expenses for shelters serving men, women, young people, families, and survivors of domestic violence and their children. 833 individuals were served by these programs.

Community Development Block Grant Program

Community Development Block Grant funds were also targeted to provide homeless and homeless prevention services.

Six organizations were funded for a total of \$250,500 to provide services directly to 594 homeless individuals, including:

- intensive case management, counseling, collaboration and advocacy for primarily Asian and Pacific Islander battered women and their children;
- legal assistance and education for victims of domestic violence;
- case management, intensive supportive services, housing placement assistance and workforce readiness for homeless families;
- community-based intervention and support services for battered women and their children;
- case management and housing placement for youth;
- case management, service learning, and education for homeless individuals;

Community Development Block Grant funds also provided a total of \$ 1,133,377 of funding to provide tenant based assistance to prevent homelessness to households. These services include housing counseling, eviction prevention, and emergency legal assistance for renters, including

- homeless and formerly homeless families,
- people with disabilities,
- individuals living with HIV/AIDS,
- conjore
- adults with developmental disabilities,
- residents of subsidized housing, and
- monolingual immigrant households.

V. OTHER ACTIONS

A. Actions to Address Obstacles to Serving Underserved Needs

Obstacles to meeting underserved needs for San Francisco are related to the extent of need in the City and the diversity of the population of the City. Major obstacles are limited funds, language barriers and gaps in institutional structure.

Due to high housing costs, economic conditions, poverty and unemployment, a significantly large number of low-income San Franciscans are not economically self sufficient. The limited resources that are available to support programs and services that help individuals and families to become self sufficient are inadequate. The situation is made worse by reductions in funding at the federal, state and local government levels at the same time as needs are increasing due to the weak economy. To minimize the impact of the City's limited resources, MOH and OEWD have increased our strategic coordination with other City departments in an effort to avoid duplication of services and to maximize the leveraging of federal, state and local dollars.

Another major obstacle is language barriers. San Francisco has historically been a haven for immigrants. Language barriers impact immigrants' abilities to access necessities such as employment, healthcare, and police protection. Many adult immigrants and refugees are not necessarily literate in their own native languages, and struggle to master the complexities of English. In particular, sophisticated transactions such as legal issues or governmental forms may be confusing. Of all San Franciscans over the age of five, 46% speak a language other than English at home, with the largest language groups being Chinese, Spanish, Tagalog and Russian. Fifty percent of the Asian population are of limited English proficiency (LEP), meaning that they speak English less than "very well." Thirty percent of Asian children are identified as LEP. Fourteen percent of San Francisco households are "linguistically isolated" with no one in the household over the age of 14 indicating that they speak English "well" or "very well". Among Asian households, that number increases to 35%. At the individual level, about 25% of all San Franciscans in the 2008 survey indicated that they did not speak English "very well", which is the third highest percentage in the state of California, and the 10th highest percentage of any county in the entire United States.

In response to this particular obstacle, San Francisco uses CDBG resources to provide language-appropriate services to linguistically and culturally isolated individuals and families, including translation services, legal services, vocational ESL instruction, information and referral, and case management. Services are provided through CDBG funding to neighborhood-based multi-service community centers.

Gaps in institutional structure are discussed below.

B. Actions to Foster and Maintain Affordable Housing

The maintenance and preservation of existing affordable housing is a key housing activity for San Francisco given the age of its affordable housing stock. To this end San Francisco periodically issues Notice of Funding Availability for addressing the most pressing capital needs of existing affordable housing, especially those that impact the health and safety and ultimately the long-term livability of the properties. San Francisco allocated \$6,500,000 of CDBG, HOME and Redevelopment Agency funding for this purpose.

C. Actions to Eliminate Barriers to Affordable Housing

San Francisco continues to work on addressing the impediments identified in its 2003 Analysis of Impediments to Fair Housing as it updates the document since the biggest impediment, the overall shortage of affordable housing, despite concerted efforts of the public and private sector to increase its supply.

The most noteworthy action has been collaborations amongst the Mayor's Office of Housing, the San Francisco Redevelopment, the San Francisco Planning Department and Department of Building Inspection to prioritize the development of affordable housing in their agencies' plans and policies. For example the Mayor's Office of Housing and San Francisco Redevelopment Agency work to acquire opportunity sites that have been identified in the Planning Department's Better Neighborhood Plans like the Balboa Park Station Area Plan or the Market-Octavia Plan for the development of affordable housing. In keeping with the housing priority principles of the Plans, these affordable housing sites are located where there is infrastructure, transportation and residential amenities and the housing is designed and operated to enhance the neighborhood in which it is located. The Mayor's Office of Housing also worked closely with the Planning Department in crafting their Eastern Neighborhoods Plan to obtain a balance between the need for jobs and housing in the rezoning of San Francisco's eastern neighborhoods that have historically been used for industry. The Eastern Neighborhood Plan calls for the development of 7,500 to 10,000 new housing units in the next 20 years with emphasis on housing for low, moderate and middle income individuals and families. This could be achieved by allowing higher densities for affordable housing than would otherwise be allowed. The Eastern Neighborhood Plan also eliminates the off-street parking requirement minimum in order to increase the development potential for housing and encourage transit usage in these neighborhoods. The plan also requires a higher percentage of affordable housing be built as a result of market area residential development than San Francisco's Inclusionary Housing Ordinance.

The San Francisco Department of Building Inspection and the Planning Department have worked to streamline their permitting process for affordable housing development. The Department of Building Inspection includes permits for the development of new affordable housing in its list of permits that are prioritized for review and issuance by that department. The Planning Department also allows affordable housing developments to defer payment of its planning review fees until issuance of the building permit.

D. Actions to Overcome Gaps in Institutional Structure

San Francisco's housing and community development service delivery system includes the private sector, the non-profit sector and the public sector. For the City, each of these sectors is an integral part of an effective social service delivery system.

The City and the private sector engage in dialogue to better inform our mutual community investments. The City is working to strengthen its private sector communications to better leverage and coordinate resources.

The non-profit sector is the primary implementation arm of the City in the direct provision of social services such as job training, legal services, health and domestic violence services, housing counseling, and economic development technical assistance to small and micro businesses. Non-profit organizations provide an invaluable source of information regarding the changing needs, gaps in services and successes in our housing and community development activities. These organizations often provide stability in neighborhoods that have few other resources for receiving information, assistance and services.

The large number of non-profit organizations serving low-income communities in San Francisco is both an asset and a challenge. With a long history of serving the community, the sheer number of non-profits leads to increased competition for limited resources. Conversely, the benefits of a rich variety of social service organizations often translates to more community-based and culturally competent services for low-income residents. Lack of organizational capacity of non-profits is another gap in institutional structure. In response, the City is engaged in an ongoing effort to work with non-profits in organizational and programmatic capacity building to improve the effectiveness and efficiency of service delivery.

It is the City's policy to coordinate community development and housing activities among its departments. Because this works involves many City departments, coordination and information sharing across the various departments are challenges. City staff meets on a regular and as-needed basis with colleagues from other City departments to overcome gaps in institutional structure. In addition, staff of the Mayor's Office of Housing, Office of Economic and Workforce Development and San Francisco Redevelopment Agency uses the Consolidated Plan/Action Plan development process as an opportunity to engage other departments in a dialogue about the current developments and priorities. This dialogue aids the City in being more strategic in the investment of Consolidated Plan dollars.

E. Public Housing and Resident Initiatives

The HOPE SF initiative is described under the Leveraging Resources section.

F. Actions to Reduce Lead-Based Paint Hazards

The Mayor's Office of Housing is currently administering a HUD Lead-Based Paint Hazard Control Grant program funded through a 2008 American Recovery and Reinvestment Act stimulus grant and has submitted an application to HUD for an additional three years of funding to administer a Lead-Based Paint Hazard Control Grant program and a Healthy Homes Grant program. MOH is responsible for implementing and coordinating the key components of lead hazard identification and control activities such as community outreach and education, dust testing, enrollment of units, lead paint inspections, risk assessments, recruitment of contractors, work specifications, temporary relocation, interim control and abatement remediation, minor rehabilitation and clearance examinations. Because of MOH's partnership with the Department of Public Health, 65% of the units cleared by the Lead Program at MOH have been cases referred by the Department of Public Health's Childhood Lead Poisoning Prevention Program.

MOH's Lead Program provides assistance to property owners in the form of a grant. In the case of those owners who have been issued a notice of violation by the Department of Public Health or the Department of Building Inspections, enrolling in MOH's program suspends prosecution. The grant agreement that the owner must sign in order to receive the services and/or the suspension of prosecution obligates the owners to maintain their properties rented and occupied by low income families with children 6 years of age or younger. Should those properties become vacant or are vacant at the time of remediation, priority will be given to low income families with children 6 years of age or younger. The grant agreement also obligates the owner to maintain the property free of lead hazards. The Lead Program averages 100 remediated and cleared units per calendar year.

Additionally, the Lead Program has also been conducting Blood Lead Level (BLL) testing of children under the age of 6 years through a partnership with San Francisco Head Start Programs and through private day care centers in San Francisco in order to increase the breadth of the program's outreach, service provision, and lead hazard prevention education.

G. Actions to Reduce Number of Families in Poverty

All San Franciscans deserve to live in safety and prosperity. But today, not all San Franciscans do. In truth, while we are one City, united in name and government, we remain separate communities. In neighborhoods with concentrated poverty, there is a San Francisco that is a community apart, separated by geography, violence, and decades of neglect. According to the U.S. Census Bureau's 2005-2009 American Community Survey Five-Year Estimates, more than 90,000, or 11.5%, of San Francisco's residents live in poverty. Creating opportunity for socially and economically isolated San Franciscans requires a multifaceted and comprehensive approach. Below are highlights of San Francisco's efforts to reduce poverty.

City's Minimum Compensation Ordinance

The Minimum Compensation Ordinance (MCO) generally requires City contractors that provide services and tenants at the San Francisco Airport to provide to their covered employees: (1) no less than the MCO hourly wage in effect; (2) 12 paid days off per year (or cash equivalent); and (3) 10 days off without pay per year. The current MCO hourly wage for for-profit contractors is \$11.54/hour and for nonprofit contractors is \$11.03/hour.

City's First Source Hiring Program

The intent of the First Source Hiring Program is to connect low-income San Francisco residents with entry-level jobs that are generated by the City's investment in contracts or public works; or by business activity that requires approval by the City's Planning Department or permits by the Department of Building Inspection.

<u>Project Homeless Connect</u> reaches out to homeless individuals every other month and provides a one-stop shop of health and human services for them. For a more detailed description of this project, see page 10 of San Francisco's 2010-2011 CAPER.

<u>Housing First</u> is a successful program that places homeless individuals into permanent supportive housing with wrap around services.

HOPE SF is described under the Public Housing and Resident Initiatives and the Leveraging Resources sections.

<u>The Employment On-Ramp Program</u> takes elements from the City's job readiness program and from work in public housing nationwide and combines it with the removal of barriers to work such as obtaining GEDs, expunging criminal records and securing drivers licenses.

<u>Single Stop/Benefits Screening</u> uses technology and personal assistance to work with residents to ensure they receive all the benefits they are entitled to, including child care and financial supports that are critical to maintaining a job.

Sector Based Approach to Workforce Development

San Francisco has identified a sector, or industry-based approach to organize key aspects of its workforce development activities. Sector-based programs are skill-development that align training to meet the specific demands of growing or high demand industries. They incorporate case management, career counseling, and job search assistance for workers.

The key characteristics of San Francisco's Sector Based Approach include:

- Identified 7 priority industries based upon employment growth, job accessibility to moderately skilled workers, career ladder opportunities, and providing self sufficiency wages.
- Align skill development and occupational skills training to meet the workforce needs of these priority industries.
- Identify intermediaries who can engage industries serve as a bridge to social service providers that work intensively with disadvantaged participants.
- Integrate intensive case management into skill development and job training programs
- Implement and enforce policies that generate employment opportunities for San Francisco workers.

<u>The Working Families Credit (WFC)</u> program provides a local 10% match to the federal Earned Income Tax Credit (EITC) for low-income San Francisco families.

<u>Bank on San Francisco</u> is an award winning national model program which allows families dependent on high-cost check-cashers to easily open a starter bank account with mainstream financial institutions.

<u>Individual Development Accounts (IDAs)</u> work with residents to develop saving plans and good financial management habits and then match their savings 2:1 for use to buy a home, go to school or start a business

<u>The City's First Time Homebuyers' Program</u> helps low-income residents afford to own in San Francisco.

<u>The City's Family Resource Center Initiative</u> brings national and local best practices in parent education and family support to high need communities. The program has tracks for parents of new babies, preschoolers and young kids. It provides support for all parents so they can help each other in the knowledge that it "takes a village".

<u>Gateway to College</u> is a nationally recognized dropout recovery program that helps young adults get both their GED and Associates Degree in a community college setting.

SF Promise guarantees college financial assistance for SF students who do well in school and graduate high school.

VI. APPENDICES

Appendix A: 2010-2011 CDBG and ESG Funding Allocations

Appendix A is a list of 2010-2011 grants by program areas. For each grant, the table indicates whether the project is completed or still underway, the 2010-2011 funding allocation, a brief description of the funded activity and the geographical service area(s) of the activity. The table shows that significant investments were made in the six Neighborhood Revitalization Strategy Areas (Bayview Hunters Point, Chinatown, Mission, South of Market, Tenderloin and Visitacion Valley), which are also areas of minority concentration and areas of low-income concentration. Other areas include Western Addition, Excelsior and Ocean Merced Ingleside, also areas of minority concentration.

			2010-2011	Capital Project Grants							
							Ser	vice A	Area		
Status	Agency	2010-2011 Grant Amount	Type of Facility	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	Other Area(s) or City- Wide
Underway	Booker T. Washington	\$150,000	Multi-	Funding for predevelopment soft costs	<u> </u>	0	2	S	T	>	O S X
Officerway	Community Service Center	\$130,000	purpose	related to build out of a community center.							Λ
Underway	Mayor's Office Housing - Capital and Public Space Improvement Program Contingency	\$405,000		Funds for unforeseen expenses for existing capital and public space improvement projects							
Underway	Mayor's Office of Housing - Capital and Public Space Improvement Program Delivery Costs	\$337,873		Capital and Public Space Improvement program delivery costs.							
Underway	Mayor's Office of Housing- Section 108 Loan Repayment	\$210,000		Section 108 loan repayment for a capital project.							
Underway	Mission Hiring Hall, Inc.	\$200,000	Employment	Build out of tenant improvements in a former medical clinic to program space for job development services in the South of Market neighborhood.				X			

			2010-2011	Capital Project Grants							
							Ser	vice A	Area		
Status	Agency	2010-2011 Grant Amount	Type of Facility	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin		Other Area(s) or City- Wide
Underway	Mission Kids	\$99,900	Childcare	Bring childcare facility (licensed to serve 45 infants and toddlers) into compliance with state licensing requirements			X	<u> </u>	-	•	
Underway	Mission Language and Vocational School, Inc.	\$70,000	Employment	ADA upgrades to entry, doors hardware, parking, restrooms, elevator, HVAC, fire sprinklers upgrades and pipe repairs			X				
Underway	Mission Neighborhood Centers	\$75,000	Multi- purpose	Construct loft area of a family resource center in Bayview neighborhood	X						
Underway	Portola Family Connections	\$144,524	Multi- purpose	Replacement of roof and installation of new fire sprinkler system							X
Underway	Richmond District Neighborhood Center	\$150,817	Multi- purpose	Safety and accessibility improvements at multipurpose community center							X
Underway	The Janet Pomeroy Center	\$98,600	Disabled	Replace portions of roof and gutter at Herbst Training and Development Building serving developmentally disabled youth and adults							X
Underway	Walden House	\$200,000	Homeless	Replacement/repair of exterior steel fire stairs							X
		\$2,141,714									l

		Ca	apital Project (Completed in 2010-2011							
			<u> </u>	I			- C	•			
					=		Sei	rvice <i>i</i>	<u>Area</u>		
Status	Agency	Grant Amount	Type of Facility	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	Other Area(s) or City- Wide
Completed	AFRICAN AMERICAN ART & CULTURAL COMPLEX	\$53,351	Multi- purpose	UPGRADE ELECTRICAL SYSTEM SUPPLYING A RECORDING STUDIO, FILM PRODUCTION, SOUND EQUIPMENT AND COMPUTER LAB WITHIN A COMMUNITY CENTER SERVING YOUTH. Workorder to DPW.							X
Completed	CAMINOS-Pathways Learning Center	\$130,000	Employment	Construction of the Community Technology Center in Plaza Adelante, a multi-service community center.			X				
Completed	DPH - SOUTHEAST HEALTH CENTER	\$30,940	Health	PAINTING, LANDSCAPING, AND UTILITY HOOKUP OF MODULAR BUILDING PREVIOUSLY PLACED ON LOT OF EXISTING MEDICAL CLINIC	X						
Completed	GOODWILL INDUS. OF SF, SAN MATEO & MARIN	\$150,000	Employment	CONVERT ADMINISTRATIVE SPACE TO PROGRAM SPACE FOR A ONE-STOP CAREER CENTER.				X			
Completed	LUTHERAN CHURCH OF OUR SAVIOR	\$65,478	Childcare	PROVIDE ACCESS FROM CLASSROOM TO YARD, REPLACE FLOORING AND WINDOWS, AND INSTALL PLAY SINK AT A CHILDCARE CENTER.							X
Completed	MISSION AREA HEALTH ASSOCIATES	\$45,000	Health	INTERIOR ADA UPGRADES AT A HEALTH CENTER SERVING THE HOMELES			X				

		Ca	apital Project	Completed in 2010-2011							
							Sei	rvice	Area		
Status	Agency	Grant Amount	Type of Facility	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	ion Valley	Other Area(s) or City-Wide
Completed	MISSION HOUSING DEVELOPMENT CORPORATION	\$60,500	Multi- purpose	REBUILD ACCESSIBLE RAMP AND CONSTRUCT NEW GATE TO MEET ADA STANDARDS AT A FAMILY RESOURCE CENTER	<u> </u>		X	S	L		<u> </u>
Completed	PORTOLA FAMILY CONNECTIONS	\$164,040	Multi- purpose	RENOVATE GARAGE TO INCREASE PROGRAM SPACE FOR LITERACY SERVICES, COMMUNITY EDUCATION AND COMMUNITY EVENTS							X
Completed	THE ARC OF SAN FRANCISCO	\$55,340	Disabled	SEISMIC UPGRADES TO A FACILITY SERVING ADULTS WITH DEVELOPMENTAL DISABILITIES				X			

		2010	0-2011 Public Space Improvement Grants								
							Servi	ce Ar	ea		
Status	Agency Friends of the Urban Forest	2010-2011 Grant Amount	Program/Project Description Planting of 250 trees in Visitacion Valley and	X Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	X Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	Friends of the Orban Forest	\$40,000	Bayview Hunters Point	Λ					Λ		
Underway	San Francisco Conservation Corps - 2010 Reserve Pool	\$10,000	Materials and rental costs reserve to be used for the seven projects funded in 2010-2011								
Underway	San Francisco Conservation Corps - Bret Hart Elementary School	\$52,724	Installation of benches, trellis and compost bin	X							
Underway	San Francisco Conservation Corps - Gordon Lau Elementary School	\$30,354	Install new matting, play structure components, outdoor classroom/social area, benches, tables		X						
Underway	San Francisco Conservation Corps - Paul Revere Elementary School	\$19,626	Installation of planter boxes, benches, trellis, plants								X
Underway	San Francisco Conservation Corps - Sarah B. Cooper Child Development Center	\$17,689	Enlarge existing play structure, install new matting, prefabricated tables and benches								X
Underway	San Francisco Conservation Corps - Whitney Young Child Development Center	\$21,319	Installation of planter boxes, benches and sand box	X							
Underway	San Francisco Conservation Corps - Wu Yee Lock Yuen Child Development Center	\$22,689	Installation of new matting, benches, planter boxes		X						

		2010	0-2011 Public Space Improvement Grants								
							Servi	ce Arc	ea		
Status	Agency	2010-2011 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Underway	San Francisco Conservation Corps - Wu Yee New Generations Child Development Center	\$25,599	Installation of picnic tables, benches, planter boxes, sun shades, nursery mix soil						X		
		\$240,000									

			2010-2011 Pu	ablic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley		Other Area(s) or City- Wide
Completed	AIDS Legal Referral Panel of the SF Bay Area	\$37,000	Legal Services	Legal services to low-income San Francisco residents, primarily those with HIV and/or AIDS, entering or re-entering the workforce							X	
Completed	APA Family Support Services	\$50,000	Workforce Development	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training and/or postsecondary educational degree or certificate program								Х
Completed	Arab Cultural and Community Center	\$38,000	Community Center	Case management in immigration, health referrals, employment services and other services							X	
Completed	Arriba Juntos	\$100,000	Workforce Development	One Stop complimentary services - adult basic education skills training, basic computer skills training, and criminal justice reentry services							X	
Completed	Arriba Juntos	\$60,000	Workforce Development	Vocational skills training - health care								X

			2010-2011 Pu	ıblic Service Grants								
								Servi	ce Arc	ea		
Status Completed	Agency Asian & Pacific Islander Wellness Center	2010-2011 Grant Amount \$40,000	Type of Service Multi- services/Other Services	Program/Project Description Individual and group support primarily for transgendered API persons	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- X Wide
Completed	Asian Law Caucus	\$52,000	Legal Services	Legal services primarily targeting the Asian immigrant population								X
Completed	Asian Neighborhood Design	\$50,000	Workforce Development	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training and/or postsecondary educational degree or certificate program							X	
Completed	Asian Pacific American Community Center	\$57,000	Community Center	Community center providing information and referral, employment, translation, public safety, and other services, for primarily low-income Asian immigrants in the Visitacion Valley and Bayview Hunters Point neighborhoods.						X		
Completed	Asian Women's Shelter	\$35,500	Domestic Violence Services	Intensive case management, counseling and advocacy services primarily for Asian and Pacific Islander battered women and their children.			X					

			2010-2011 Pu	ablic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Bay Area Legal Aid	\$40,000	Legal Services	Legal assistance and education for victims of domestic violence				X				
Completed	Bayview Hunters Point Center for Arts & Technology	\$44,225	Transitional Age Youth Services	Digital media and technology training for young adults primarily living in Bayview Hunters Point								X
Completed	Bayview Hunter's Point Center for Arts & Technology	\$60,000	Workforce Development	Vocational skills training - digital media								X
Completed	Booker T. Washington Community Service Center	\$40,000	Community Center	Multiple levels of computer training to low-income residents of the Western Addition and Westside Courts public housing.								X
Completed	Bridge Housing Corporation	\$110,000	HOPE SF	Community building activities for residents of the Potrero Annex and Potrero Terrace public housing developments.								X
Completed	Brothers Against Guns	\$40,000	Transitional Age Youth Services	Leadership development, mentorship and case management primarily targeting 18-25 year old males living in Bayview Hunters Point and the Western Addition.	X							

			2010-2011 Pu	ıblic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	CAMINOS/Pathways learning Center	\$40,000	Multi- services/Other Services	Multi-services including life skills, financial literacy, information & referral and technology training for English learners.							X	
Completed	Central American Resource Center (CARECEN)	\$45,000	Legal Services	Legal Services including counseling, processing, and representation primarily for immigrants							X	
Completed	Central City Hospitality House	\$50,000	Workforce Development	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training and/or postsecondary educational degree or certificate program					X			
Completed	Charity Cultural Services Center	\$66,500	Workforce Development	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training and/or postsecondary educational degree or certificate program								X
Completed	Charity Cultural Services Center	\$60,000	Workforce Development	Vocational Skills Training - hospitality								X

			2010-2011 Pu	ablic Service Grants								
								Servi	ce Ar	ea		
Status Completed	Agency Chinatown Community Development Center	2010-2011 Grant Amount \$40,000	Type of Service Transitional Age Youth Services	Program/Project Description Case management services and leadership training for youth ages 16-24	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	X NRSA-wide	Other Area(s) or City-Wide
Completed	Chinese for Affirmative Action	\$75,000	Workforce Development	One Stop Complementary Services - Services for Limited English Proficiency jobseekers and basic computer skills training								X
Completed	Chinese Newcomers Service Center	\$80,000	Workforce Development	One Stop Complementary Services - Services for Limited English Proficiency Jobseekers								X
Completed	Community Center Pjt of SF dba San Francisco LGBT Community Center	\$60,000	Workforce Development	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training and/or postsecondary educational degree or certificate program								X
Completed	Community Housing Partnership	\$50,000	Workforce Development	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to: employment, vocational training, and/or a postsecondary educational degree or certificate program							X	

			2010-2011 Pu	ablic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	X NRSA-wide	Other Area(s) or City- Wide
Completed	Community United Against Violence	\$40,000	Domestic Violence Services	Case management and support services primarily for LGBTQQ (lesbian, gay, bisexual, transgender, queer, and questioning) domestic violence victims							X	
Completed	Community Youth Center-San Francisco (CYC-SF)	\$60,000	Workforce Development	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to: employment, vocational training, and/or a postsecondary educational degree or certificate program								X
Completed	Compass Family Services	\$37,000	Homeless Services	Case management, intensive support services, housing placement assistance and workforce readiness for homeless families					X			
Completed	Conscious Youth Media Crew	\$40,000	Transitional Age Youth Services	Multi-services including media production training, education planning, green living and life skills development for Transitional Aged Youth								X

			2010-2011 Pu	ablic Service Grants								
								Servi	ce Ar	ea		
Status Completed	Agency Donaldina Cameron	2010-2011 Grant Amount \$45,000	Type of Service Community	Program/Project Description English tutorial and supportive	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	X NRSA-wide	Other Area(s) or City-Wide
Completed	House	φ43,000	Center	employment services for adult students							Λ	
Completed	Ella Hill Hutch Community Center	\$50,000	Transitional Age Youth Services	GED preparation primarily for Western Addition youth and young adults								X
Completed	Episcopal Community Services of SF	\$108,000	Workforce Development	One Stop Complimentary Services - adult basic education skills training, basic computer skills training, criminal justice reentry services, disability services, and services for limited English proficiency job seekers							X	
Completed	Family Independence Initiative (FII - National)	\$70,000	Financial Literacy	Case management, financial education, matched savings accounts and increased social networks to assist low-income families in becoming self-sufficient							X	
Completed	Family Service Agency of San Francisco	\$290,000	HOPE SF	Community building activities for residents of the Hunters View public housing development	X							
Underway	Family Service Agency of San Francisco	\$100,000	HOPE SF	Community building activities for residents of the Westside Courts public housing development								X

			2010-2011 Pu	ablic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Filipino American Development Foundation/Pin@y Educational Partnerships	\$40,000	Transitional Age Youth Services	Service learning and mentorship for Transitional Aged Youth								X
Completed	Filipino-American Development Foundation/Filipino Community Center	\$75,000	Community Center	Intake and assessment, case management, and multi-services primarily for the Filipino community in San Francisco								X
Underway	Friends of the Urban Forest	\$55,000	Workforce Development	Vocational Skills Training - Green Collar	X							
Completed	GirlSource, Inc	\$35,000	Transitional Age Youth Services	Technology and leadership training program for Transitional Aged young women.							X	
Completed	Good Samaritan Family Resource Center	\$40,000	Multi- services/Other Services	Education services for monolingual adults, including ESL, computer, and financial literacy							X	
Completed	Goodwill Industries of San Francisco, San Mateo & Marin Counties	\$125,000	Workforce Development	One Stop Complimentary Services - Criminal Justice Reentry Services							X	
Completed	Gum Moon Residence Hall	\$30,000	Multi- services/Other Services	Provide bilingual/bicultural parenting education workshops and peer support groups to 60 parents/caregivers								X

			2010-2011 Pu	blic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	Hearing and Speech Center of Northern California	\$29,000	Transitional Age Youth Services	Information and referral, life skills training and case management for hearing impaired youth aged 16-24						-	X	
Completed	Hearing and Speech Center of Northern California	\$32,000	Workforce Development	One Stop Complimentary Services - Disability Services								X
Completed	Instituto Laboral de la Raza	\$65,000	Legal Services	Legal services including counseling, referral and representation primarily for lowwage workers that are owed wages by employers							X	
Completed	Jewish Vocational and Career Counseling Service	\$70,000	Workforce Development	Youth Sector Bridge Services - occupational skills training specifically tailored to the needs of Transitional Aged Youth Young Adults (ages 18-24) that serves as a feed to postsecondary education, the City's Sector Academies, or other advanced vocational training.							X	
Completed	La Casa de las Madres	\$50,000	Domestic Violence Services	Community-based intervention and support services for battered women and their children							X	

			2010-2011 Pu	ıblic Service Grants								
								Servi	ce Arc	ea		
Status Completed	Agency La Raza Centro Legal	2010-2011 Grant Amount \$90,000	Type of Service Legal Services	Program/Project Description Legal services including	Bayview Hunters Point	Chinatown	Mission	X South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	La Raza Centro Legal	\$90,000	Legal Services	counseling, representation and processing				Λ				
Completed	La Raza Community Resource Center	\$55,000	Legal Services	Legal services including processing, counseling and referrals							X	
Completed	Larkin Street Youth Services	\$58,000	Homeless Services	Case management and transition to stable housing for homeless youth								X
Completed	Lavender Youth Rec & Info Center (LYRIC)	\$50,000	Transitional Age Youth Services	Youth advocacy case management support services and connection to access points for critical services for LGBTQQ youth								X
Completed	Mayor's Office of Housing - Program Delivery, IT	\$45,000	Multi- services/Other Services	Public services IT-related program delivery costs								
Completed	Mercy Housing California	\$175,000	HOPE SF	Community building activities for residents of the Sunnydale public housing development						X		
Completed	Mission Asset Fund	\$40,000	Financial Literacy	Provide financial coaching and IDA account services							X	

			2010-2011 Pu	ablic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Mission Hiring Hall	\$60,000	Workforce Development	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to: employment, vocational training, and/or a postsecondary educational degree or certificate program				8	L		X	
Completed	Mission Language and Vocational School, Inc.	\$50,000	Workforce Development	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to: employment, vocational training, and/or a postsecondary educational degree or certificate program							X	
Completed	Mission Neighborhood Centers	\$30,000	Multi- services/Other Services	Senior services including recreation, meals and social services							X	
Completed	Mission Neighborhood Centers	\$42,000	Transitional Age Youth Services	Evening services, including GED, recreation, and life skills for Transitional Aged Youth.							X	
Completed	Mission Neighborhood Health Center	\$30,000	Homeless Services	Case management, service learning and education for homeless individuals			X					

			2010-2011 Pu	ıblic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Mission SF Federal Credit Union	\$40,000	Financial Literacy	Financial services primarily for the un-banked population								X
Completed	Mujeres Unida y Activas	\$50,000	Workforce Development	Job Readiness Services - barrier removal services; job readiness training; intensive case management; and connection to: employment, vocational training, and/or a postsecondary educational degree or certificate program							X	
Completed	Network for Elders	\$30,000	Multi- services/Other Services	Case management and in-home care for frail seniors primarily living in the Bayview Hunters Point neighborhood	X							
Completed	Nihonmachi Legal Outreach	\$90,000	Legal Services	Culturally and linguistically competent social and legal services primarily for the API community, including legal representation, counseling and referrals in a wide range of civil legal issues								X
Completed	Northeast Community Federal Credit Union	\$45,000	Financial Literacy	Financial services primarily for the un-banked population							X	

			2010-2011 Pu	ıblic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Underway	Office of Economic and Workforce Development - HOPE SF	\$193,373	Workforce Development	Job training, development, and placement								X
Completed	Portola Family Connections	\$50,000	Multi- services/Other Services	Multi-services including ESL, financial literacy, information and referrals and case management for low-income adults with children								X
Completed	Positive Resource Center	\$50,000	Workforce Development	One Stop complimentary services - disability services								X
Completed	Refugee Transitions	\$40,000	Multi- services/Other Services	Individualized home-based and small group VESLESL training to increase job training or employment options primarily for Asian refugees and immigrants.							X	
Completed	Renaissance Parents of Success	\$50,000	Workforce Development	Job readiness services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training, and/or a postsecondary education degree or certificate program.	X							

			2010-2011 Pu	ablic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Samoan Community Development Center	\$60,000	Community Center	Case management, information, referral and translation services in nutrition, immigration and housing issues primarily targeting Samoan families in the Southeast sector							X	
Underway	San Francisco Conservation Corps	\$235,000	Workforce Development	Job readiness services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training, and/or a postsecondary education degree or certificate program.								X
Completed	Shanti Project	\$25,000	Multi- services/Other Services	Supportive services including case management and care navigation primarily for low-income women diagnosed with breast cancer								X
Completed	Sunset District Community Development Corp.	\$55,000	Transitional Age Youth Services	Intensive case management for youth at risk or involved with the juvenile justice system								X
Completed	Swords to Plowshare Veterans Rights Organization	\$81,000	Legal Services	Case management and legal representation for veterans seeking benefits								X

			2010-2011 Pu	ablic Service Grants								
								Servi	e Ar	ea		
Status Completed	Agency Together United	2010-2011 Grant Amount \$40,000	Type of Service Transitional Age	Program/Project Description Case management services,	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	X Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	Recommitted Forever (TURF)	\$40,000	Youth Services	academic support and empowerment activities primarily for youth and young adults residing in public housing						Λ		
Completed	Toolworks	\$50,000	Workforce Development	Job readiness services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training, and/or a postsecondary education degree or certificate program.								X
Completed	United Playaz	\$55,000	Transitional Age Youth Services	Case management and recreational activities for TAY							X	
Completed	Upwardly Global	\$50,000	Workforce Development	Job readiness services - barrier removal services; job readiness training; intensive case management; and connection to employment, vocational training, and/or a postsecondary education degree or certificate program.								X
Completed	Urban Services YMCA	\$47,000	Transitional Age Youth Services	Transitional Age Youth Program at OMI Beacon Center								X
Completed	Vietnamese Community Center of SF	\$40,000	Community Center	Case management for primarily Vietnamese immigrants								X

			2010-2011 Pu	ablic Service Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	Vietnamese Community Center of SF	\$50,000	Workforce Development	One Stop complimentary services - services for limited English proficiency job seekers				<u> </u>	•	-		X
Completed	Vietnamese Elderly Mutual Assistance Association	\$35,000	Multi- services/Other Services	Supportive and practical services primarily targeting low-income Vietnamese seniors								X
Completed	Walden House	\$100,000	Workforce Development	One Stop complimentary services - adult basic education skills training, basic computer skills training, and criminal justice reentry services.								X
Completed	Year Up, Inc	\$50,000	Workforce Development	Youth Sector Bridge Services - occupational skills training specifically tailored to the needs of Transition Aged Youth Young Adults (ages 18-24) that serves as a feeder to postsecondary education, the City's Sector Academies, or other advanced vocational training.							X	
		\$5,242,598										

			2010-2011 Hou	sing Program Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	AIDS Housing Alliance	\$40,000	Tenant Rights/Eviction Prevention Counseling	Tenants' rights counseling, individual and group housing primarily for HIV-positive clients							X	
Completed	AIDS Housing Alliance - TBRA	\$68,000	Tenant-based Rental Assistance	Tenant-based rental assistance for individuals and families							X	
Completed	AIDS Legal Referral Panel of The SF Bay Area	\$45,000	Tenant Rights/Eviction Prevention Counseling	Housing counseling, direct legal assistance and fair housing education primarily for people living with HIVAIDS.							X	
Completed	Asian, Inc.	\$40,000	Homeownership Counseling	Pre- and post-purchase counseling for potential homebuyers								X
Completed	Bay Area Legal Aid	\$65,000	Tenant Rights/Eviction Prevention Counseling	Legal assistance and representation for residents, including public housing residents on HOPE SF sites.							X	
Completed	Catholic Charities - TBRA	\$180,860	Tenant-based Rental Assistance	Tenant-based rental assistance for individuals and families							X	
Completed	Causa Justa	\$38,000	Tenant Rights/Eviction Prevention Counseling	Eviction prevention assistance and tenant counseling, representation and advocacy for renters							X	

			2010-2011 Hou	sing Program Grants								
								Servi	ce Ar	ea		
Status Completed	Agency Chinatown Community	2010-2011 Grant Amount \$50,000	Type of Service	Program/Project Description Eviction prevention assistance,	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	X NRSA-wide	Other Area(s) or City-Wide
Completed	Development Center	\$50,000	Rights/Eviction Prevention Counseling	tenant counseling for primarily monolingual Chinese households							Α	
Completed	Community Center Pjt of SF dba The San Francisco LGBT Community Center	\$40,000	Homeownership Counseling	Pre-purchase homebuyer education and counseling services for primarily the LGBT community								X
Completed	Compass Family Services	\$35,000	Tenant Rights/Eviction Prevention Counseling	Housing counseling for homeless families								X
Completed	Eviction Defense Collaborative	\$30,000	Tenant Rights/Eviction Prevention Counseling	Counseling and emergency legal assistance for tenants threatened with eviction							X	
Completed	Hamilton Family Center - TBRA	\$136,140	Tenant-based Rental Assistance	Tenant-based rental assistance for individuals and families							X	
Completed	Hamilton Family Center, Inc.	\$35,000	Tenant Rights/Eviction Prevention Counseling	Eviction prevention assistance and housing counseling for homeless families							X	

			2010-2011 Hou	sing Program Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Independent Living Resource Center of SF	\$55,000	Tenant Rights/Eviction Prevention Counseling	Housing counseling and eviction prevention services primarily for people with disabilities							X	
Completed	Legal Assistance to the Elderly	\$30,000	Tenant Rights/Eviction Prevention Counseling	Legal advice and representation on housing issues primarily for seniors and adults with disabilities								X
Completed	Manilatown Heritage Foundation	\$30,000	Tenant Rights/Eviction Prevention Counseling	Tenant counseling, representation and advocacy for renters							X	
Completed	Mental Health Association of San Francisco	\$41,877	Tenant Rights/Eviction Prevention Counseling	Tenant/landlord counseling and training primarily for formerly homeless tenants and supportive housing providers							X	
Completed	Mission Economic Development Agency	\$155,000	Homeownership Counseling	Pre- and post-purchase homebuyer education and counseling services, including foreclosure prevention								X
Completed	San Francisco Community Land Trust	\$34,900	Homeownership Counseling	Information sessions, pre- and post-purchase education and counseling services regarding the land trust model								X

			2010-2011 Hou	sing Program Grants								
								Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	San Francisco Housing Development Corporation	\$70,000	Homeownership Counseling	Pre- and post-purchase homebuyer education and counseling services, including foreclosure prevention								X
Completed	Self-Help for the Elderly	\$41,000	Tenant Rights/Eviction Prevention Counseling	Eviction prevention assistance and tenant counseling/advocacy primarily for elderly renters							X	
Completed	SF Urban Community Housing Corporation	\$50,000	Homeownership Counseling	Pre-purchase homeownership education and counseling								X
Completed	Tenderloin Housing Clinic, Inc	\$87,500	Tenant Rights/Eviction Prevention Counseling	Legal counseling and representation for tenants threatened with eviction							X	
Completed	The Arc of San Francisco	\$25,000	Tenant Rights/Eviction Prevention Counseling	Housing counseling services primarily for adults with developmental disabilities				X				
Completed	Tides Center/Housing Rights Committee of San Francisco	\$100,000	Tenant Rights/Eviction Prevention Counseling	Eviction prevention assistance and tenant counseling/advocacy primarily for elderly renters								X
		\$1,523,277										

		2010-2	011 Planning and Capacity Building Grants								
							Servi	ce Arc	ea	T	
Status	Agency	2010-2011 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Underway	Asian Neighborhood Design	\$40,000	Architectural and planning services for CDBG capital grantees				<u> </u>	•	•		X
Completed	Bar Assoc. of SF Volunteer Legal Services	\$20,000	Pro-bono legal advice and representation and capacity building workshops for CDBG-funded organizations								X
Underway	Community Design Center	\$24,000	Technical assistance and owner representation services for CDBG capital grantees								X
Completed	Compasspoint Nonprofit Services	\$92,475	Technical assistance, consultation and workshop vouchers for CDBG-funded agencies and city staff; community planning process for the Western Addition								X
Underway	Dolores Street Community Services	\$10,000	Strategic plan development for Immigrant Rapid Response Collaborative								X
Completed	Earth Island Institute/Connect the Dots	\$25,000	Technical assistance to CDBG funded agencies to make their facilities more financially and environmentally efficient								X
Completed	HomewnershipSF	\$25,000	Capacity building for a collaborative of five San Francisco agencies that provide homeownership assistance to low- and moderate-income residents								X
Underway	Mayor's Office of Housing - Consolidated Planning	\$110,000	Development of HUD required Consolidated Plan and annual Action Plan								X
Completed	Mission Economic Development Agency	\$20,000	Plaza Adelante service and collaboration planning and assessment for co-located programs			X					

		2010-2	011 Planning and Capacity Building Grants								
Status	Agency	2010-2011 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin as	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	Richmond District Neighborhood Center	\$30,000	Organizational capacity building for four CDBG- funded neighborhood centers through participation in SF Neighborhood Centers Together, which offers training and peer support to executive directors				-				X
		\$396,475									

			2010-2011 Eme	rgency Shelter Grants								
								Servi	re Ar			
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley		Other Area(s) or City- Wide
Completed	AIDS Housing Alliance	\$50,000	Homeless Prevention	Rent subsidies and case management primarily for HIV positive clients							X	
Completed	Asian Women's Shelter	\$52,000	Shelter Operating Expenses	Shelter beds in a comprehensive support program primarily for Asian and Pacific Islander battered women and their children			X					
Completed	Bar Assoc. of SF Volunteer Legal Services	\$90,000	Homeless Prevention	Legal representation in eviction cases for indigent clients at immediate risk of becoming homeless							X	
Completed	Central City Hospitality House	\$65,000	Shelter Operating Expenses	Shelter beds primarily for homeless adult men					X			
Completed	Community Awareness & Treatment Services.	\$25,000	Essential Services	Case management services for homeless women in a shelter				X				
Completed	Community Awareness & Treatment Services.	\$25,000	Shelter Operating Expenses	Shelter beds for homeless women				X				
Completed	Compass Community Services	\$50,000	Shelter Operating Expenses	Shelter beds for homeless families					X			
Completed	Dolores Street Community Services	\$33,000	Shelter Operating Expenses	Shelter beds for homeless men			X					

			2010-2011 Eme	rgency Shelter Grants								
					Τ			Servi	ce Ar	ea ea		
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	Episcopal Community Services of SF	\$65,000	Shelter Operating Expenses	Shelter beds for homeless adults				X				
Completed	Friendship House Association of American Indians	\$36,900	Essential Services	Life skills and case management primarily for Native American adults				X				
Completed	Gum Moon Residence Hall	\$55,000	Shelter Operating Expenses	Shelter beds in a comprehensive transitional housing program primarily for Asian immigrant women who are survivors of domestic violence and sexual assault		X						
Completed	Hamilton Family Center, Inc	\$50,000	Shelter Operating Expenses	Shelter beds for homeless families					X			
Completed	La Casa de las Madres	\$100,000	Shelter Operating Expenses	Shelter beds in a comprehensive support program for battered women and their children							X	
Completed	Larkin Street Youth Services	\$54,000	Shelter Operating Expenses	Shelter beds for homeless youth								X
	Mayor's Office of Housing	\$46,326	Administration	ESG Administration								
Completed	Providence Foundation	\$45,000	Essential Services	Shelter beds for homeless individuals	X							

			2010-2011 Eme	rgency Shelter Grants								
Status	Agency	2010-2011 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	The Mary Elizabeth Inn	\$50,000	Essential Services	Drop-in and housing placement day center primarily for homeless women and their children								X
Completed	YMCA of San Francisco (Bayview)/United Council/United Council of Human Services	\$70,000	Essential Services	Day shelter for homeless individuals	X							
		\$962,226										

		20	10-2011 Economic Development Grants								
							Servi	ce Arc	ea		
Status	Agency	2010-2011 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	CCSF Small Business Development Center	\$150,000	Entrepreneurial training, consultation, support for businesses primarily targeting the Chinatown and Mission neighborhoods specialty restaurant program								X
Completed	Children's Council of SF	\$40,000	Business technical assistance child care program in English and Spanish targeting new and existing child care providers								X
Completed	Chinese Newcomers Service Center	\$65,000	Entrepreneurial consultation and support for small business owners and entrepreneurs primarily targeting Asian and Pacific Islander microenterprise and small businesses Citywide								X
Completed	Community Center Pjt of S.F dba The San Francisco LGBT Community Center	\$85,000	Business technical assistance primarily for new and existing lesbian, gay, bisexual and transgender owned micro-enterprises								X
Completed	Community Initiatives/EAG	\$190,000	One-on-one assistance to businesses to economically stabilize and strengthen neighborhood business districts in three neighborhoods, Excelsior, OMI and Portola								X
Completed	Community Initiatives/VVBIG	\$65,000	One-on-one assistance to businesses to economically stabilize and strengthen neighborhood businesses in Visitacion Valley						X		

		20	10-2011 Economic Development Grants								
							Servi	ce Ar	ea		
Status	Agency	2010-2011 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Japanese Community Youth Council (JCYC)/Japantown Task Force	\$50,000	One-on-one assistance to businesses to economically stabilize and strengthen neighborhood businesses primarily targeting small businesses and microenterprises in the Japantown commercial corridor								X
Completed	La Cocina	\$65,000	Commercial kitchen and business incubator that supports the development of microenterprises								X
Underway	Local Initiatives Support Corporation	\$134,000	Section 108 program delivery activities for mid- Market revolving loan fund for businesses and arts nonprofit groups.								
Completed	Mission Economic Development Agency	\$65,000	Retail business incubator that supports the development of microenterprises in the Mission								X
Completed	Mission Economic Development Agency	\$165,000	Business technical assistance program that provides a continuum of services in English and Spanish to support the growth and success of micro-enterprises								X
Completed	Mission SF Federal Credit Union	\$44,000	Increase access to capital services, primarily targeting immigrant entrepreneurs in the Mission District								X
Completed	North of Market Neighborhood Improvement Corp.	\$70,865	One-on-one assistance to businesses to economically stabilize and strengthen neighborhood businesses in the Tenderloin					X			

		20	10-2011 Economic Development Grants								
							Servi	ce Arc	ea		
Status Underway	Agency Office of Economic and	2010-2011 Grant Amount \$262,308	Program/Project Description Section 108 loan repayment contingency for	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-XWide
	Workforce Development - Section 108 Repayment Contingency		economic development activities								
Underway	Office of Economic and Workforce Development - SF Shines Façade Improvement Program	\$94,057	City's facade improvement program targeting small businesses in low- and moderate-income commercial neighborhoods								X
Completed	Opportunity Fund Northern California	\$65,000	Increase access to capital services, primarily targeting low-income micro-entrepreneurs								X
Completed	Pacific Community Ventures	\$65,000	Entrepreneurial consultation, training, and support for small business owners and entrepreneurs primarily targeting the Eastern Neighborhoods in the manufacturing sector								
Completed	Renaissance Entrepreneurship Center	\$165,000	Entrepreneurial training, consultation, and support for women and men starting micro-enterprises								X
Completed	Renaissance Entrepreneurship Center - Bayview	\$170,000	Entrepreneurial consultation, training, and support for small business owners and entrepreneurs primarily targeting the Bayview Hunters Point, Potrero Hill, and Visitacion Valley neighborhoods.	X							
Completed	South of Market Foundation	\$70,000	Entrepreneurial consultation, training, and support for small business owners and entrepreneurs located in the South of Market, Tenderloin and Western Addition neighborhoods.								X

		20	10-2011 Economic Development Grants								
					Service Area						
Status	Agency	2010-2011 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	Southeast Asian Community Center	\$150,000	Entrepreneurial consultation and support for Asian and Pacific Islander small business owners.				J 2				X
Completed	Women's Initiative for Self Employment	\$100,000	Business technical assistance primarily for new and existing low-income women-owned microenterprises.								X
Completed	Wu Yee Children's Services	\$40,000	Business technical assistance child care program in English and Chinese targeting new and existing child care providers.								X
		\$2,370,230									

Appendix B: HOPWA Information, Data Tables and Certifications

Part 1:

Chart 1. Grantee Information

HUD Grant Number		Operating Year for this report								
CAH10-F003		From (mm/dd/yy) 07/01/10 To (mm/dd/yy) 06/30/11								
Grantee Name City and County of	f San Francis	sco								
Business Address	1 South Va	Van Ness Avenue, Fifth Floor								
City, County, State, Zip	San Franci	ancisco San Francisco CA 9								
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-605025	4	,		1					
DUN & Bradstreet Number (DUNs):	07-038-425	Central Contractor Registration (CCR Is the grantee's CCR status currently a (See pg 2 of instructions) Yes No								
*Congressional District of Address	8th									
*Congressional District of Primary Service Area(s)										
*Zip Code of Primary Service Area(s)										
City(ies) and County(ies) of Primary Service Area(s)										
Organization's Website Address		Does your or	ganizatio	n maintain a waiting li	st?	Yes No				
http://www.sfgov.org/site/sfra_index.asp Have you prepared any evaluation rep If so, please indicate its location on an Internet site attach copy.	If yes, explain in the narrative section how this list is administered.									

Chart 2. Project Sponsor Information

A. San Francisco:

Project Sponsor Agency Name		Parent Company Name, if applicable						
Catholic Charities CYO								
Name and Title of Contact at Project Sponsor Agency	Tere Brown, Director-Programs and Services							
Email Address	tbrown@cccyo.org							
Business Address	180 Howard Street, Suite 100							
City, County, State, Zip,	San Francisco	San Franciso	со		CA	94105		
Phone Number (with area code)	(415) 972-1200			Fax N	umber (w	ith area code)		
				(415	(i) 972-120	1		
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-1498472							
DUN & Bradstreet Number (DUNs):	07-465-4880 Central Contractor Registration (CCR): Is the sponsor's CCR status currently acti (See pg 2 of instructions)							
			\boxtimes	Yes	□ No			
Congressional District of Business	8th							
Location of Sponsor	th							
Congressional District(s) of Primary Service Area(s)	8 th and 12th							
Zip Code(s) of Primary Service Area(s)	Facilities for perso housing advocacy					34; rental subsidies and 94164)		
City(ies) and County(ies) of Primary Service Area(s)	San Francisco			San F	Francisco			
Total HOPWA contract amount for this Organization	\$3,263,380			•				
Organization's Website Address					maintain :	a waiting list?		
www.cccyo.org		☐ Yes ⊠ No						
Is the sponsor a nonprofit organization?	ion? Yes No					tion how this list is		
20 110 Sponsor a nonprovit organization		administered	1.					
Please check if yes and a faith-based orga Please check if yes and a grassroots organ								

Project Sponsor Agency Name		Parent Company Name, if applicable						
Dolores Street Community Services								
Name and Title of Contact at Project	Wendy Phillips, Program Director –Richard Cohen Residence							
Sponsor Agency								
Email Address	wendy@dscs.org							
Business Address	938 Valencia Street							
City, County, State, Zip,	San Francisco	San Francisco		CA	94110			
Phone Number (with area code)	(415) 558-0503, 6	ext 306		•	ith area code)			
			(415)	558-9642				
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-2919302	-2919302						
DUN & Bradstreet Number (DUNs):	61-770-8888	Is the sponsor's CCR status currently active (See pg 2 of instructions)						
Congressional District of Business	8 th			☐ No				
Location of Sponsor	0							
Congressional District(s) of Primary	8 th							
Service Area(s)								
Zip Code(s) of Primary Service Area(s)	94103							
City(ies) and County(ies) of Primary Service Area(s)	San Francisco		San l	Francisco				
Total HOPWA contract amount for	\$479,350							
this Organization								
Organization's Website Address		Does your organ		maintain	a waiting list?			
www.dscs.org		Yes N						
Is the sponsor a nonprofit organization?	ganization? Yes No If yes, explain in the narrative section how this list is administered.							
Please check if yes and a faith-based organ	ization. \square							
Please check if yes and a grassroots organi								

Project Sponsor Agency Name		Parent Company Name, if applicable						
Larkin Street Youth Services								
Name and Title of Contact at Project Sponsor Agency	Holly Hayes, Direc	tor of Public Fu	nding					
Email Address	hhayes@larkinstreetyouth.org							
Business Address	701 Sutter Street, 2 nd Floor							
City, County, State, Zip,	San Francisco	San Francisco CA 94109						
Phone Number (with area code)	(415) 673-0911	1		Number (v	vith area code)			
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-2917999		1 \					
DUN & Bradstreet Number (DUNs):	14-756-6517 Central Contractor Registration (CCI Is the sponsor's CCR status currently (See pg 2 of instructions)							
Congressional District of Business								
Location of Sponsor	o o							
Congressional District(s) of Primary Service Area(s)	8 th and 12th							
Zip Code(s) of Primary Service Area(s)	94102, 94109							
City(ies) and County(ies) of Primary Service Area(s)	San Francisco		San	Francisco				
Total HOPWA contract amount for this Organization	\$348,144		1					
Organization's Website Address			g anizatio No	n maintain	a waiting list?			
www.larkinstreetyouth.org		If yes, explain administered.	in the na	arrative se	ction how this list is			
Is the sponsor a nonprofit organization? Please check if yes and a faith-based organization organization? Please check if yes and a grassroots organization?	nization.	Priority goes to clients with health concerns, clients who are recently diagnosed and could use the extra support, younger clients (18 or 19), or clients who need additional support usually due to mental health or substance use issues. After 4 months (or longer if the client needs to stay longer), the client moves to Aftercare but can always move back to Assisted Care if they need more support (i.e., provide medical education if health declining and starting meds).						

Project Sponsor Agency Name		Parent Company Name, if applicable						
Maitri								
Name and Title of Contact at Project	Mary Schroeder, Program Director							
Sponsor Agency	litary semioeder, i	ogram Birector						
Email Address	mschroeder@maitr	risf.org						
Business Address	401 Duboce Avenue							
City, County, State, Zip,	San Francisco	San Francisco	1		CA	94117		
Phone Number (with area code)	(415) 558-3000	•	F	ax N	umber (with	area code)		
Thone Number (with area code)								
	0.4.2400400		(4	415) 5	558-3010			
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-3189198							
DUN & Bradstreet Number (DUNs):	78-685-1444					gistration (CCR):		
		Is the sponsor's CCR status currently active? (See pg 2 of instructions)						
			(See	pg 2 c	or instruction:	S)		
			× Y	Yes	□ No			
Congressional District of Business	8 th	•						
Location of Sponsor								
Congressional District(s) of Primary	8 th							
Service Area(s)	04110 04114 041	17 04104 04114	2 041	102.0	4111 04100			
Zip Code(s) of Primary Service Area(s)	94110, 94114, 9411	17, 94104, 94112	2, 941	103, 9	94111, 94102	2		
Area(s)								
City(ies) and County(ies) of Primary	San Francisco			San F	rancisco			
Service Area(s)								
Total HOPWA contract amount for	\$492,167							
this Organization								
Organization's Website Address		Does your orga		ation	maintain a v	waiting list?		
www.maitrisf.org		⊠ Yes □ No						
Is the sponsor a nonprofit organization?	P ⊠ Yes □ No	Yes No If yes, explain in the narrative section how this list is administered.						
Please check if yes and a faith-based orga Please check if yes and a grassroots organ			of me	edical		t by Hospice need first, pite and safety of		

Project Sponsor Agency Name		Parent Company Name, if applicable							
San Francisco Housing Authority									
Name and Title of Contact at Project	Allyn Hayes, Program Manager II, Additional Programs Supervisor								
Sponsor Agency	This is a per the information of								
Email Address	hayesa@sfha.org								
Business Address	1815 Egbert Street								
City, County, State, Zip,	San Francisco	San Francisco)		CA	94124			
	(415) 715 2202		-	T N	1 /	*.7			
Phone Number (with area code)	(415) 715-3282			Fax N	umber (w	vith area code)			
				(415)	715 5001				
Employer Identification Number (EIN) or	94-6002959			(413)	715-5991				
Tax Identification Number (TIN)	94-0002939								
DUN & Bradstreet Number (DUNs):	07-878-0160	Central Contractor Registration (CCR):							
			Is t	he spoi	isor's CCF	R status currently active?			
			(Se	e pg 2 o	of instructi	ions)			
	8 th		\boxtimes	Yes	☐ No				
Congressional District of Business	8								
Location of Sponsor	oth 1.12.1								
Congressional District(s) of Primary	8 th and 12th								
Service Area(s)			0.41	02 4 - 0	11.64)				
Zip Code(s) of Primary Service	rental subsidies are	e citywide (from	941	02 to 9	14164)				
Area(s)									
City(ies) and County(ies) of Primary	San Francisco			San F	rancisco				
Service Area(s)	Sun i iuneisco			Dun 1	runcisco				
Total HOPWA contract amount for	\$3,250,000			l					
this Organization	, , , , , , , , , , , , , , , , , , , ,								
Organization's Website Address	•	Does your org	ganiz	zation	maintain	a waiting list?			
			No			G			
www.sfha.org									
Is the sponsor a nonprofit organization?	Yes No			he nar	rative sec	ction how this list is			
Public housing authority		administered.	•						
Please check if yes and a faith-based orga	nization. \square								
Please check if yes and a grassroots organ									

Project Sponsor Agency Name		Parent Company Name, if applicable							
Black Coalition on AIDS									
Name and Title of Contact at Project	Javarre Wilson, Dir	rector of Programs	3						
Sponsor Agency									
Email Address	javarre@bcoa.org								
Business Address	2800 Third Street								
Business Address	2800 Third Street								
City, County, State, Zip,	San Francisco	San Francisco		CA	94107				
Phone Number (with area code)	(415) 615-9945		Fax Number (with area code)						
			(415)	615-9943					
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-3098893								
DUN & Bradstreet Number (DUNs):	60-810-0186		Is the spe		egistration (CCR): status currently active? ons)				
			X Yes	☐ No					
Congressional District of Business	8 th								
Location of Sponsor	_ th								
Congressional District(s) of Primary	8 th								
Service Area(s)	04107 04115								
Zip Code(s) of Primary Service Area(s)	94107, 94115								
City(ies) and County(ies) of Primary	San Francisco		San I	Francisco					
Service Area(s)									
Total HOPWA contract amount for this Organization	\$288,673								
Organization's Website Address		Does your organ		maintain a	waiting list?				
www.bcoa.org									
		If yes, explain in administered.	the nai	rrative secti	on how this list is				
		aummstereu.							
Is the sponsor a nonprofit organization?	Yes L No	Clients referred t	rom oth	er programs	within San Francisco				
Please check if yes and a faith-based organized Please check if yes and a grassroots organized		Clients referred from other programs within San Francisco or through various interventions held at BCA. Clients interviewed by case managers and placed on wait list. They are called periodically to determine if they still need housing.							

Project Sponsor Agency Name		Parent Company Name, if applicable							
Baker Places, Inc.									
Name and Title of Contact at Project Sponsor Agency	Judith Stevenson, O	CFO							
Email Address	Stevenson@bakerp	Stevenson@bakerplaces.org							
Business Address	1000 Brannan Stre	Brannan Street, Suite 401							
City, County, State, Zip,	San Francisco	San Francisco CA 94115							
Phone Number (with area code)	(415) 864-4655		Fax Number (with area code) (415) 626-2398						
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-1694551								
DUN & Bradstreet Number (DUNs):	06-886-1384	Central Contractor Registration (CCR Is the sponsor's CCR status currently (See pg 2 of instructions)							
		⊠ Yes □ No							
Congressional District of Business Location of Sponsor	8 th								
Congressional District(s) of Primary Service Area(s)	8 th								
Zip Code(s) of Primary Service Area(s)	94102, 94115, 941	17, 94122							
City(ies) and County(ies) of Primary Service Area(s)	San Francisco		San F	Francisco					
Total HOPWA contract amount for this Organization	\$331,488								
Organization's Website Address		Does your orga	nnization No	maintain a	a waiting list?				
www.bakerplaces.org									
Is the sponsor a nonprofit organization? Please check if yes and a faith-based organ Please check if yes and a grassroots organ	nization.	If yes, explain in the narrative section how this list is administered. Ferguson Place accepts direct referrals from interested individuals and/or from other programs within San Francisco. Upon receipt of completed referral packet and a interview assessment with individual (i.e., assess medical necessity for treatment and if interested in entering the program), they are added to wait list. The individual is instructed to call in once a week to update on status.							

Project Sponsor Agency Name		Parent Company Name, if applicable							
Community Awareness & Treatment Serv	ices, Inc.								
Name and Title of Contact at Project	Janet Goy, Executi	Janet Goy, Executive Director							
Sponsor Agency	,								
Email Address	ed@catsinc.org								
	_								
Business Address	1171 Mission Street								
City, County, State, Zip,	San Francisco	San Francisco		CA	94103				
	(44.5) 244 4404		T = 3.						
Phone Number (with area code)	(415) 241-1194		Fax N	umber (и	vith area code)				
, , , , , , , , , , , , , , , , , , ,			(415)	241 1176					
Employer Identification Number (EIN) or	94-2335626		(413)	241-1176					
Tax Identification Number (TIN)	94-2333020								
DUN & Bradstreet Number (DUNs):	36-394-9678		Central (Contractor	Registration (CCR):				
, ,					CR status currently active?				
		((See pg 2	of instruc	tions)				
		۱ ا	⊠ Yes	□ No					
Congressional District of Business	8 th		res						
Location of Sponsor	0								
Congressional District(s) of Primary	8 th								
Service Area(s)									
Zip Code(s) of Primary Service	94103								
Area(s)									
City(ies) and County(ies) of Primary	San Francisco		San I	Francisco					
Service Area(s)									
Total HOPWA contract amount for	\$94,955								
this Organization		Г							
Organization's Website Address		Does your organ		maintain	a waiting list?				
		Yes No	0						
www.catsinc.org	? X Yes No	If was avalain in	the ner	matira ca	ction how this list is				
Is the sponsor a nonprofit organization	administered.	me nai	Tauve sec	ction now this list is					
	🗆	aummistereu.							
Please check if yes and a faith-based orga									
Please check if yes and a grassroots orgai	иzапоп. 🔲	1							

B. San Mateo:

Project Sponsor Agency Name	Parent Company Name, if applicable					
Mental Health Association of San Mateo	County					
Name and Title of Contact at Project	Susan Platte, Proje	ct Coordinator				
Sponsor Agency						
Email Address	SusanP@mhasmc.org					
Business Address	2686 Spring Street					
City, County, State, Zip,	Redwood City	San Mateo Cou	inty	CA	94063	
Phone Number (with area code)	(650) 368-9989 ex	t 120	Fax N	Number (и	vith area code)	
((650)	368-2529		
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-6034112					
DUN & Bradstreet Number (DUNs):	01-873-5159				Registration (CCR): CR status currently active?	
		(See pg 2 of instructions)				
			∑ Yes	□ No		
Congressional District of Business	12 th					
Location of Sponsor	4	4				
Congressional District(s) of Primary	Parts of 12 th and 14	4 th districts				
Service Area(s)						
Zip Code(s) of Primary Service	All zip codes in Sa	n Mateo County				
Area(s)						
City(ies) and County(ies) of Primary	All cities in San M	ateo County	San	Mateo Cou	ınty	
Service Area(s)						
Total HOPWA contract amount for	\$630,708					
this Organization						
Organization's Website Address	Does your organization maintain a waiting list? ☐ Yes ☐ No					
www.mhasmc.org						
Is the sponsor a nonprofit organization	If yes, explain i administered.	n the na	rrative sec	ction how this list is		
Please check if yes and a faith-based orga Please check if yes and a grassroots orga						

Project Sponsor Agency Name		Parent Compa	ny Name	, if applica	ble
San Mateo County STD/HIV Program					
Name and Title of Contact at Project	Matt Geltmaker – S	STD/HIV Progra	m Directo	or	
Sponsor Agency					
Email Address	mgeltmaker@co.sa	nmateo.ca.us			
Business Address	225 – 37 th Avenue				
City, County, State, Zip,	San Mateo	San Mateo		CA	94403
	(650) 550 2055			<u> </u>	• 7
Phone Number (with area code)	(650) 573-2077		Fax N	lumber (w	ith area code)
, , , , , , , , , , , , , , , , , , ,			((50)	572 2075	
Employer Identification Number (EIN) or	94-6000532		(030)	573-2875	
Tax Identification Number (TIN)	94-0000532				
DUN & Bradstreet Number (DUNs):	83-072-0996		Central C	Contractor I	Registration (CCR):
, , ,		Is the sponsor's CCR status currently active?			
	(See pg 2 of instructions)				ons)
C ' ID'4'4 CD '	12 th		∑ Yes	□ No	
Congressional District of Business	12				
Location of Sponsor	Parts of 12 th and 14	1th 1:-4-:			
Congressional District(s) of Primary Service Area(s)	Parts of 12 and 12	+ districts			
Zip Code(s) of Primary Service	All zip codes in Sa	n Matao County			
Area(s)	All zip codes ili sa	ii Mateo County			
Alea(s)					
City(ies) and County(ies) of Primary	All cities in San M	ateo County	San	Mateo Cou	ntv
Service Area(s)		acco county	2411		
Total HOPWA contract amount for	\$240,392		L		
this Organization	·				
Organization's Website Address		Does your org		maintain	a waiting list?
		☐ Yes	No		
www.smhealth.org/std					
Is the sponsor a nonprofit organization?	If yes, explain in the narrative section how this list is				
(County Government)		administered.			
	_				
Please check if yes and a faith-based orga					
Please check if yes and a grassroots organ	nization. 🗌				

C. Marin County:

Project Sponsor Agency Name		Parent Company Name, if applicable			
Marin Housing Authority					
Name and Title of Contact at Project	June Miyake, Prog	ram Manager			
Sponsor Agency					
Email Address	jmiyake@marinho	using.org			
Business Address	4021 Civic Center Drive				
City, County, State, Zip,	San Rafael	Marin County		CA	94903
Phone Number (with area code)	(415) 491-2577		Fax N	umber (w	vith area code)
			(415)	472-2186	
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-6002988				
DUN & Bradstreet Number (DUNs):	03-787-1852 Central Contractor Registration (CCR): Is the sponsor's CCR status currently active? (See pg 2 of instructions)				R status currently active?
			⊠ Yes	☐ No	
Congressional District of Business	6 th				
Location of Sponsor	th				
Congressional District(s) of Primary Service Area(s)	6 th				
Zip Code(s) of Primary Service	94901, 94903, 949	47, 94949			
Area(s)					
City(ies) and County(ies) of Primary Service Area(s)	All cities in Marin	County	Mari	n County	
Total HOPWA contract amount for	\$348,694				
this Organization					
Organization's Website Address		Does your orga ⊠ Yes □ 1	nization No	maintain	a waiting list?
www.marinhousing.org		_			
Is the sponsor a nonprofit organization	If yes, explain in the narrative section how this list is administered.				
Please check if yes and a faith-based organ		During this reporting period, absorbed all of the households assisted with short-term rental assistance into the long-term HOPWA program. Wait list currently closed, but we hope to open the waiting list in the upcoming fiscal year.			

Chart 3. Subrecipient Information

Subrecipient Name			Parent Company (if applicable)			
County of San Mateo						
Name and Title of Contact at Subrecipient	Matt Geltmaker – ST	Matt Geltmaker – STD/HIV Program Director				
Email Address	mgeltmaker@co.sann	nateo.ca.us				
Business Address	225 – 37 th Avenue					
City, County, State, Zip	San Mateo	San Mateo	CA	94403		
Phone Number (with area code)	(650) 573-2077	Fax Number (with area code (650) 573-2077 (650) 573-2875				
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-6000532					
DUN & Bradstreet Number (DUNs):	83-072-0996		or Registration (CCR): if subrecipient's CCR status See pg 2 of instructions)			
North American Industry Classification System (NAICS) Code	923120		⊠ Yes □ No	<u>D</u>		
Congressional District of Location	12th					
Congressional District of Primary Service Area	Parts of 12 th and 14 th	districts				
Zip Code of Primary Service Area(s)	All zip codes in San Mateo County					
City(ies) and County(ies) of Primary Service Area(s)	All cities in San Mate	eo County	San Mateo (County		
Total HOPWA Contract Amount	\$871,100 (Fiscal A	gent Agreemen	nt)			

Subrecipient Name		P	Parent Company (if applicable)			
County of Marin						
Name and Title of Contact at	Roy Bateman, Commun	ity Develop	ment Coordinator			
Subrecipient						
Email Address	rbateman@co.marin.ca.us					
Business Address	3501 Civic Center Drive	e, Room 308				
City, County, State, Zip	San Rafael Marin CA 9490			94903		
Phone Number (with area code)	Fax Number (with area code) (415) 499-6698 (415) 507-4061					
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-6000519					
DUN & Bradstreet Number (DUNs):	07-878-7744 Central Contractor Registration (CCR) applicable. Is the subrecipient's CCR st currently active? (See pg 2 of instruction)			ubrecipient's CCR status		
			⊠ Yes □ No)		
North American Industry Classification System (NAICS) Code	925120					
Congressional District of Location	6 th					
Congressional District of Primary Service Area	6 th					
Zip Code of Primary Service Area(s)	94901 94903 94947 94949					
City(ies) and County(ies) of Primary Service Area(s)	Novato and San Rafael	Novato and San Rafael Marin County				
Total HOPWA Contract Amount	\$363,200 (Fiscal Age	nt Agreemen	t)			

Unmet Housing Needs: An Assessment of Unmet Housing Needs

Chart 1 - Assessment of Unmet Need for HOPWA-eligible Households

1. Total number of households that have unmet housing needs	= *7,500 to 15,000
From Item 1, identify the number of househol	ds with unmet housing needs by type of housing assistance
a. Tenant-Based Rental Assistance (TBRA)	= **7,000 to 13,000
b. Short-Term Rent, Mortgage and Utility payments (STRMU)	= ** 7,000 to 13,000
c. Housing Facilities, such as community residences, SRO dwellings, other housing facilities	= ***750 to 1,500

^{*}Based on a range of households estimated in the May 2007 Comprehensive AIDS Housing Plan, commissioned by the SF Department of Public Health, and developed by the HIV/AIDS Housing Work Group.

Chart 2. Recommended Data Sources for Assessing Unmet Need (check all sources used)

- X = Data as reported in the area Consolidated Plan, e.g. Table 1B, CPMP charts, and related narratives X = Data established by area HIV/AIDS housing planning and coordination efforts, e.g. Continuum of Care = Data from client information provided in Homeless Management Information Systems (HMIS) X = Data from project sponsors or housing providers, including waiting lists for assistance or other assessments on need = Data from prisons or jails on persons being discharged with HIV/AIDS, if mandatory testing is conducted X X = Data from local Ryan White Planning Councils or reported in CARE Act Data Reports, e.g. number of clients with permanent housing = Data collected for HIV/AIDS surveillance reporting or other health assessments, e.g. local health
- department or CDC surveillance data

^{**}These numbers will overlap because people living with HIV/AIDS in San Francisco can benefit from a variety of housing types and assistance.

^{***} The source of this number is the Comprehensive HIV/AIDS Housing Plan and the RCF-CI Referral Source Survey, prepared by Tower Hill Resources, for the Corporation of Supportive Housing and the San Francisco Redevelopment Agency.

PART 2: Sources of Leveraging

Report the source(s) of cash or in-kind leveraged federal, state, local or private resources identified in the Consolidated or Annual Plan and used in the delivery of the HOPWA program and the amount of leveraged dollars.

[1] (Sources of Leveraging	Total Amount of Leveraged Dollars (for this operating year)				
[1]	Sources of Leveraging	[2] Housing Assistance	[3] Supportive Services and other non-direct housing costs			
1.	Program Income	= \$57,030	= \$1,580			
2.	Federal government (please specify):					
	Ryan White CARE	= \$112,373	= \$5,272,638			
	HUD – Section 8	= \$1,842,543	= \$32,146			
	HUD - McKinney	= \$37,265	= \$103,002			
	HUD – Shelter Plus Care	= \$80,453				
3.	State government (please specify)					
	State Office of AIDS (California)		= \$307,870			
4.	Local government (please specify)					
	San Mateo County General Funds		= \$439,996			
	San Francisco – Medically Indigent Adult (MIA)	= \$54,578	= \$388,340			
	San Francisco General Funds	= \$136,517	= \$207,865			
5.	Foundations and other private cash resources (please specify)					
	Silva Watson Moonwalk Foundation		= \$5,000			
	Various (incl. Individual Contrib, Workplace Giving)	= \$108,123	= \$899,882			
6.	In-kind Resources		= \$182,019			
7.	Resident rent payments in Rental, Facilities, and Leased Units	= \$2,118,757	= \$64,290			
8.	Grantee/project sponsor (Agency) cash	= \$26,071	= \$274,664			
9.	TOTAL (Sum of 1-8)	= \$4,573,710	= \$8,179,292			

PART 3: Accomplishment Data - Planned Goal and Actual Outputs

1. HOPWA Performance Planned Goal and Actual Outputs

1.	HOPWA Performance Planned Goal and Actual Outputs						
		Output Households HOPWA Non-			Funding		
			tance	HOP		Func	nng
	HOPWA Performance	a.	b.	c.	d.	e.	f.
	Planned Goal		_		_	X X	VA 1
	and Actual	Goal	Actual	Goal	Actual	HOPW A Budget	HOPWA Actual
						<u> </u>	π ∢
	Housing Subsidy Assistance	0	utput l	Househ	olds	ı	T
	Tenant-Based Rental Assistance	326	337	326	337	\$3,683,100	\$3,532,976
	Households in permanent housing facilities that receive operating						
	subsidies/leased units Households in transitional/short-term housing facilities that receive operating	113	173	113	173	\$694,258	\$807,023
	subsidies/leased units	0	23	0	23	\$0	\$13,141
	Households in permanent housing facilities developed with capital funds and	U	23	0	23	ΨΟ	Ψ13,1+1
	placed in service during the program year						
	Households in transitional/short-term housing facilities developed with capital						
	funds and placed in service during the program year	20	82	20	82	\$424,491	\$127,173
4.	Short-Term Rent, Mortgage and Utility Assistance	200	140	200	140	\$270,122	\$231,423
5.	Adjustments for duplication (subtract) – lines 2b and 3b					2222	
6.	Total Housing Subsidy Assistance						
		659	755	659	755	\$5,071,971	\$4,711,736
	Housing Development (Construction and Stewardship of facility based						
	housing)	O	utput U	nits			1
	Facility-based units being developed with capital funding but not opened (show units of housing planned)	_			_		
	Stewardship Units subject to 3 or 10 year use agreements	9	0	9	0	\$950,000	\$0
ο.	Stewardship Offits subject to 5 of 10 year use agreements	206	206	206	206		
9	Total Housing Developed						
		215				\$950,000	\$0
	Supportive Services	U	utput F	louseho	olas	T	1
	Supportive Services provided by project sponsors also delivering <u>HOPWA</u> housing assistance	608	650		XX	¢2 207 510	\$2.205.022
	Supportive Services provided by project sponsors serving households who have	000	030		566	\$3,367,316	\$3,295,033
	other housing arrangements (including HOPWA competitive funded housing)	400	613		88	\$364,422	\$197,399
	Adjustment for duplication (subtract)						
12.	Total Supportive Services	1 000	1 262				¢2.402.422
	Housing Placement Assistance Activities	1,008	1,263			\$3,751,940	\$3,492,432
	Housing Information Services						
	-	-	33				\$23,866
	Permanent Housing Placement Services	21	30			\$40,000	\$51,527
	Adjustment for duplication						
	Total Housing Placement Assistance	21	63			\$40,000	\$75,393
	Grant Administration and Other Activities						
17.	Resource Identification to establish, coordinate and develop housing assistance						
18.	Technical Assistance (if approved in grant agreement)						
19.	Grantee Administration (maximum 3% of total HOPWA grant)						
	-					\$299,332	\$300,783
	Project Sponsor Administration (maximum 7% of portion of HOPWA grant awarded)					\$414,505	\$393,129
	Total Expenditures for program year (Sum of rows 6, 9, 12, 16, and 20)						
	2 om 2 position to program your (built of 10 is 0, 2, 12, 10, and 20)	<u> </u>				\$10,527,748	\$8,973,473

2. Listing of Supportive Services

Sup	portive Services	Number of <u>Households</u> Receiving HOPWA Assistance	Amount of HOPWA Funds Expended
1.	Adult day care and personal assistance	173	\$1,157,811
2.	Alcohol and drug abuse services		
3.	Case management/client advocacy/ access to benefits & services	1,220	\$750,767
4.	Child care and other child services		
5.	Education		
6.	Employment assistance and training		
	Health/medical/intensive care services, if approved	173	\$736,317
7.	Note: Client records must conform with 24 CFR §574.310		
8.	Legal services		
9.	Life skills management (outside of case management)	44	\$21,906
10.	Meals/nutritional services	173	\$803,488
11.	Mental health services		
12.	Outreach		
13.	Transportation	134	\$22,143
14.	Other Activity (if approved in grant agreement).		
15.	Adjustment for Duplication (subtract)	(654)	***************************************
16.	TOTAL Households receiving Supportive Services (unduplicated)	1,263	\$3,492,432

Part 4: Summary of Performance Outcomes

HOPWA Long-term Performance Objective: Eighty percent of HOPWA clients will maintain housing stability, avoid homelessness, and access care each year through 2011.

 $Section \ 1. \ Housing \ Stability: Assessment \ of \ Client \ Outcomes \ on \ Maintaining \ Housing \ Stability \ (Permanent$

Housing and Related Facilities)

[A] Permanent Housing Assistance	[1] Total Number of Households Receiving Housing Assistance	[2] Assessmen Households Con Housing (per pla for nex	n or expectation	[3] Assessment: Num Exited Households Housing Status	and
				1 Emergency Shelter/Streets	=
				2 Temporary Housing	=
				3 Private Housing	= 7
Tenant-Based	= 337	= 3	317	4 Other HOPWA	=
Rental Assistance				5 Other Subsidy	= 1
				6 Institution	= 1
				7 Jail/Prison	=
				8 Disconnected/Unknown	= 6
				9 Death	= 5
				1 Emergency Shelter/Streets	= 7
				2 Temporary Housing	= 7
				3 Private Housing	= 26
Permanent	= 173	= 1	07	4 Other HOPWA	=
Supportive Housing Facilities/Units	173			5 Other Subsidy	=
			6		= 9
				7 Jail/Prison	= 2
				8 Disconnected/Unknown	=
				9 Death	= 15
[B] Transitional Housing Assistance	[1] Total Number of Households Receiving Housing Assistance	[2] Of the Tot Households Rec Assistance this		[3] Assessment: Num Exited Households Housing Status	and
		Total number of		1 Emergency Shelter/Streets	= 5
		households that	= 26	2 Temporary Housing	= 20
Transitional/Short-		will continue in residences:		3 Private Housing	= 2
Term Supportive				4 Other HOPWA	=
Facilities/Units	= 105			5 Other Subsidy	= 35
		Total number of households whose		6 Institution	= 4
		tenure exceeded 24	=	7 Jail/Prison	=
		months:		8 Disconnected/unknown	= 13
				9 Death	=

Section 2. Prevention of Homelessness: Assessment of Client Outcomes on Reduced Risks of Homelessness (Short-Term Housing Assistance)

Assessment of Households receiving STRMU Assistance

[1] STRMU Housing Assistance	ng [2] Assessment of Housing Status		[3] HOPWA Client Outcomes		
	Maintain Private Housing without subsidy (e.g. Assistance provided/completed and client is stable, not likely to seek additional support)	= 1	Stable/Permanent Housing (PH)		
	Other Private Housing without subsidy	=			
	Other HOPWA support (PH)				
	Other housing subsidy (PH)	= 5			
	Institution (e.g. residential and long-term care)	= 1			
= 140		-			
	Likely to maintain current housing arrangements, with additional STRMU assistance	= 121	Temporarily Stable, with		
	Transitional Facilities/Short-term (e.g. temporary or transitional arrangement)		Reduced Risk of Homelessness		
	Temporary/non-permanent Housing arrangement (e.g. gave up lease, and moved in with family or friends but expects to live there less than 90 days)	= 3			
	Emergency Shelter/street	= 2	Unstable Arrangements		
	Jail/Prison	= 2			
	Disconnected	= 5			
Death I			Life Event		
1a. Total number of ho also received STRMU	ear, that = 79				
	1b. Total number of those households that received STRMU assistance in the two (2 years ago) prior operating years, that also received STRMU assistance in the current operating year.				

Section 3. HOPWA Outcomes on Access to Care and Support

1A. Status of Households Accessing Care and Support by Project Sponsors delivering HOPWA Housing Assistance/Housing Placement/Case Management

Categories of Services Accessed	Households Receiving Housing Assistance within the Operating Year	Outcome Indicator
1. Has a housing plan for maintaining or establishing stable on-going housing.	735	Support for Stable Housing
2. Has contact with case manager/benefits counselor consistent with the schedule specified in client's individual service plan	741	Access to Support
3. Had contact with a primary health care provider consistent with the schedule specified in client's individual service plan,	728	Access to Health Care
4. Has accessed and can maintain medical insurance/assistance.	710	Access to Health Care
5. Successfully accessed or maintained qualification for sources of income.	734	Sources of Income

1B. Number of Households Obtaining Employment

Categories of Services Accessed	Number of Households that Obtained Employment	Outcome Indicator
Total number of households that obtained an income-producing job	14	Sources of Income

2A. Status of Households Accessing Care and Support through HOPWA-funded Services receiving Housing Assistance from Other Sources

Categories of Services Accessed	Households Receiving HOPWA Assistance within the Operating Year	Outcome Indicator
Has a housing plan for maintaining or establishing stable on-going housing.	570	Support for Stable Housing
2. Successfully accessed or maintained qualification for sources of income.	613	Sources of Income
3. Had contact with a primary health care provider consistent with the schedule specified in clients individual service plan.	598	Access to Health Care
4. Has accessed and can maintain medical insurance/assistance.	531	Access to Health Care
5. Has contact with case manager, benefits counselor, or housing counselor consistent with the schedule specified in client's individual service plan.	538	Access to Support

2B. Number of Households Obtaining Employment

Categories of Services Accessed	Number of Households that Obtained Employment	Outcome Indicator
Total number of households that obtained an income-producing job	10	Sources of
		Income

PART 5: Worksheet - Determining Housing Stability Outcomes

1. This chart is designed to assess program results based on the information reported in Part 4.

Permanent	Stable Housing	Temporary Housing	Unstable	Life
Housing	(# of households	(2)	Arrangements	Event
Assistance	remaining in		(1+7+8=#)	(9)
	program plus			
	3+4+5+6=#)			
Tenant-Based	326		6	5
Rental Assistance				
(TBRA)				
Permanent	142	7	9	15
Facility-based				
Housing				
Assistance/Units				
Transitional/Short-	67	20	18	
Term Facility-				
based Housing				
Assistance/Units				
Total Permanent	535	27	33	20
HOPWA				
Housing				
Assistance				
Reduced Risk of	Stable/Permanent	Temporarily Stable, with Reduced	Unstable	Life
Homelessness:	Housing	Risk of Homelessness	Arrangements	Events
Short-Term				
Assistance				
Short-Term Rent,	7	124	9	
Mortgage, and				
Utility Assistance				
(STRMU)				
Total HOPWA	542	151	42	20
Housing				
Assistance				

HOPWA - Persons Assisted During FY 2010-11

	Rental Assistance (TBRA and STRMU)	Operating Subsidies in Permanent Facilities	Capital Funds/Operating Subsidies in Transitional Facilities	Total Housing Subsidy Assistance	Supportive Services Only (incl. Housing Info Services)	Total Assisted
I. Race Categories:						
White	447	85	40	572	416	988
Black/African American	119	47	45	211	126	337
Asian	23	6	3	32	22	54
American Indian / Alaska Native	41	7	1	49	8	57
Native Hawaiian / Other Pacific Islander	6	6		12	13	25
American Indian / Alaska Native & White	1	1	3	5	1	6
Asian / White	1			1		1
Black/African American and White	1		5	6	9	15
American Indian / Alaska Native & Black	1			1		1
Other Multi-Racial	12	21	8	41	51	92
Total Persons	652	173	105	930	646	1,576
Total Households	477	173	105	755	646	1,401
II. Ethnicity:						
Hispanic	195	24	10	229	221	450
III. Female Head of Household	60	0	23	83	55	138

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

1. General information			
HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)	☐ Final Yr
		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Y	'r 4;
		☐ Yr 7; ☐ Yr 8; ☐ Yr 9; ☒ Y	'r 10-plus;
Grantee Name		Date Facility Began Operations (mm/	
		2001	
2. Number of Units and Leveraging			
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year	
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	8	\$70,034	<u></u>
3. Details of Project Site	T		
Name of HOPWA-funded project site	Baker Supported Living Progra	ım	
Project Zip Code(s) and Congressional District(s)	Project Zip Code: 94114	Congressional District: 12	
Is the address of the project site confidential?	Yes, protect information; do	not list.	
	Not confidential; information can be made available to the public.		
If the site address is not confidential, please	Contact Name:	Phone:	
provide the contact name, phone, email, and physical address, if different from business address.	Email:	Physical Address:	
I certify that the facility that received assista for Persons with AIDS Program has operate certify that the grant is still serving the plant and all other requirements of the grant agree	d as a facility to assist HOPWA- ned number of HOPWA-eligible ment are being satisfied.	eligible persons from the date show households at this facility through	vn above. I also leveraged resources
I hereby certify that all the information stated he			is true and accurate.
Name & Title of Authorized Official	Signa	sture o Date (him/dd/yy	- 81 161 11
Jonathan Vernick, Executive Director		1	
Name & Title of Contact at Grantee Agency		act Phone (with area code)	
(person who can answer questions about the rep	ort and program)		
Judith Stevenson, Director Business & Operations	415-80	54-4655	

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

HUD Grant Number(s)		Operating Year for this report	·
		From (mm/dd/yy) To (mm/dd/yy)	Final Yr
		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Y	'r 4; □ Yr 5; □ Yr 6;
		☐ Yr 7; ☐ Yr 8; ☐ Yr 9; ☐ Y	'r 10;
Grantee Name		Date Facility Began Operations (mm.	/dd/yy)
		November 2002	
2. Number of Units and Leveraging			
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year	
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	7	\$143,212	
3. Details of Project Site			
Name of HOPWA-funded project site	Eddy Street Apartments		
Project Zip Code(s) and Congressional District(s)	Project Zip Code: 94110	Congressional District: 8	
Is the address of the project site confidential?	Yes, protect information; do	not list.	
	Not confidential; information	ı can be made available to the public.	
If the site address is not confidential, please	Contact Name:	Phone:	
provide the contact name, phone, email, and physical address, if different from business address.	Email:	Physical Address:	
I certify that the facility that received assists for Persons with AIDS Program has operate certify that the grant is still serving the plan and all other requirements of the grant agree	ed as a facility to assist HOPWA- ned number of HOPWA-eligible	eligible persons from the date show	vn above. I also
I hereby certify that all the information stated he	erein, as well as any information pro	wided in the accompaniment herewith,	is true and accurate.
Name & Title of Authorized Official	Sigh	nture & Date (mm/dd/yy)	8 11
Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency	Court	act Phone (with area code)	
(person who can answer questions about the rep	port and program)		
Sumi Imamoto, Director of Asset Management	415-2		

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy) Final Yr		
		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐	Yr 4;	
			. — •	
Grantee Name		☐ Yr 7; ☐ Yr 8; ☐ Yr 9; ☐ Date Facility Began Operations (mr.		
Glanco Nane		Date Facility Began Operations (min	muuyy)	
Church Street Housing Associates		April 10, 2002	• .	
2. Number of Units and Leveraging	, refine to the second second			
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year		
Stewardship units (developed with HOPWA	12	\$188,467		
funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods		\$100,407		
3. Details of Project Site		· #		
Name of HOPWA-funded project site	One Church Street Apartments			
Project Zip Code(s) and Congressional District(s)	Project Zip Code: 94114	Congressional District: 8, 12		
Is the address of the project site confidential?	Yes, protect information; do	not list.		
	■ Not confidential; information can be made available to the public.			
If the site address is not confidential, please	Contact Name: Susan M. Johns	on Phone: (4	15) 989-1111	
provide the contact name, phone, email, and physical address, if different from business address.	Email: sjohnson@bridgehousing	.com Physical Ac	Idress: One Church Street San Francisco, CA 94114 (415) 734-9150	
I certify that the facility that received assistant for Persons with AIDS Program has operated certify that the grant is still serving the plant and all other requirements of the grant agrees	I as a facility to assist HOPWA- led number of HOPWA-eligible	eligible persons from the date sho	wn above. I also	
I hereby certify that all the information stated her			is true and accurate.	
Name & Title of Authorized Official	Signa	ture & Date (mm/dd/yy)		
Susan M. Johnson, Vice President		14	08/20/2011	
Name & Title of Contact at Grantee Agency		ect Phone (with area code)		
(person who can answer questions about the repo	rı and program)	V		
Susan M. Johnson, Vice President				

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

HUD Grant Number(s)		Operating Year for this report From (07/01/2010) To (06/30/2011)	☐ Final Yr
		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐	Yr 4;
		☐ Yr 7; ☐ Yr 8; ☒ Yr 9; ☐	Yr 10:
Grantee Name		Date Facility Began Operations (mm	
		03/01/2002	
2. Number of Units and Leveraging			** **********************************
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year	·
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	5	\$88,883.00	
3. Details of Project Site			
Name of HOPWA-funded project site	CANON BARCUS COMMUN	ITY HOUSE	
Project Zip Code(s) and Congressional District(s)	Project Zip Code: 94103	Congressional District: 8	
Is the address of the project site confidential?	Yes, protect information; do	not list.	
	Not confidential; information	m can be made available to the public.	
f the site address is not confidential, please	Contact Name: Liz Pocock	Phone: (415) 487-	3789
provide the contact name, phone, email, and physical address, if different from business	Email: lpocock@ecs-sf.org	Physical Address:	670 Natoma Street
address.			San Francisco, CA 94103
certify that the facility that received assistate for Persons with AIDS Program has operate certify that the grant is still serving the plan and all other requirements of the grant agree	ed as a facility to assist HOPWA ned number of HOPWA-eligible	-eligible persons from the date shov	n above. I also
hereby certify that all the information stated he	erein, as well as any information pro	ovided in the accompaniment herewith,	is true and accurate.
Name & Title of Authorized Official	Sign	ature & Date (mm/th/yy)	
Liz Pocock, Director of Housing Development and Asso	et Management	Diana (Nist and 1)	8/17/11
Name & Title of Contact at Grantee Agency person who can answer questions about the rep		act Phone (with area code)	
iz Pocock, Director of Housing Development and Asset Management (4		487-3789	

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy) Final Yr		
		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr	4;	
			10.	
Grantee Name		Date Facility Began Operations (mm/do		
		2004		
2. Number of Units and Leveraging				
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year		
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	68	1,068,328		
3. Details of Project Site				
Name of HOPWA-funded project site	Derek Silva Community			
Project Zip Code(s) and Congressional District(s)	Project Zip Code: 94102	Congressional District: 8		
Is the address of the project site confidential?	Yes, protect information; do	not list.		
	☐ Not confidential; information	n can be made available to the public.		
If the site address is not confidential, please	Contact Name:	Phone:	· · · · · · · · · · · · · · · · · · ·	
provide the contact name, phone, email, and physical address, if different from business address.	Email:	Physical Address:		
I certify that the facility that received assistator Persons with AIDS Program has operate certify that the grant is still serving the plan and all other requirements of the grant agree	ed as a facility to assist HOPWA ned number of HOPWA-eligible	-eligible persons from the date showr	above. I also	
I hereby certify that all the information stated he	erein, as well as any information pro	ovided in the accompaniment herewith, is	true and accurate.	
Name & Title of Authorized Official	Sign	dure & Date (mp/dd/yy)	8/17/20	
Valerie Agostino – Vice President Name & Title of Contact at Grantee Agency	Cont	act Phone (with/a/ea code)	9/1/	
(person who can answer questions about the rep		act I home (with a cu couc)		
ouren Maddock - Sr. Asset Manager (415		355-7126		

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HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)	
		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Y	Yr 4;
		☑ Yr 7; ☐ Yr 8; ☐ Yr 9; ☐	
Grantee Name		Date Facility Began Operations (mm 01/01/2004	/dd/yy)
2. Number of Units and Leveraging	-		
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year	
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	8	\$61,312	
3. Details of Project Site			
Name of HOPWA-funded project site	The Dudley Apartments		
Project Zip Code(s) and Congressional District(s)	Project Zip Code: 94103	Congressional District: 8	
Is the address of the project site confidential?	Yes, protect information; do	not list. n can be made available to the public.	
If the site address is not confidential, please	Contact Name: Kelly McCleary		861-8644
provide the contact name, phone, email, and physical address, if different from business address.	Email: kmccleary@mercyhousin	` '	ress: 172 – 6 th Street
I certify that the facility that received assist for Persons with AIDS Program has operate certify that the grant is still serving the plan and all other requirements of the grant agre	ed as a facility to assist HOPWA- ned number of HOPWA-eligible	eligible persons from the date show	wn above. I also
I hereby certify that all the information stated h	erein, as well as any information pro	vided in the accompaniment herewith,	is true and accurate.
Name & Title of Authorized Official	Signa	yyre & Date (mm/ptg/yy) Ullll FAOStirs	8/16/20
Valerie Agostino – Vice President Name & Title of Contact at Grantee Agency	Cont	act Phone (with arga code)	5/15/
(person who can answer questions about the rep	port and program)		
ren Maddock – Sr. Asset Manager (415		· · · · · · · · · · · · · · · · · · ·	

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

	Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)	
	☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr 4; ☒ Yr 5; ☐ Yı	
	☐ Yr 7; ☐ Yr 8; ☐ Yr 9; ☐ Yr 10;	
	Date Facility Began Operations (mm/dd/yy)	
	3/28/2006	
Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year	
10	\$146,148	
Mission Creek Senior (Community	
Project Zip Code: 94158	Congressional District: 8	
Yes, protect information; do	not list.	
■ Not confidential; information	n can be made available to the public.	
Contact Name: Jose' A. Vega	Phone: (415) 896-2025 x14	
Email: jvega@mercyhousing.org	Physical Address: 225 Berry St., SF, CA	
ed as a facility to assist HOPWA-	on, or new construction from the Housing Opportunities eligible persons from the date shown above. I also households at this facility through leveraged resources	
ned number of HOPWA-eligible ement are being satisfied.	mouseholds at this facility through reveraged resources	
ement are being satisfied. erein, as well as any information pro	ovideA in the accompaniment herewith, is true and accurate.	
ement are being satisfied. erein, as well as any information pro	ovided in the accompaniment herewith, is true and accurate. yure & Date (mm/du/zy)	
ement are being satisfied. erein, as well as any information pro Signal	ovided in the accompaniment herewith, is true and accurate. Mytre & Date (mm/dd/z/s) **Eller Bleter 8/17/	
ement are being satisfied. erein, as well as any information pro Signal	ovided in the accompaniment herewith, is true and accurate. yure & Date (mm/du/zy)	
	Housing Assistance with HOPWA funds 10 Mission Creek Senior (Project Zip Code: 94158 Yes, protect information; do a Not confidential; information Contact Name: Jose' A. Vega Email: jvega@mercyhousing.org	

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

1. General information HUD Grant Number(s) Grantee Name			Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)	☐ Fin	al Yr						
			☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr 4; ☐ Yr 5; ☐ Yr 6 ☐ Yr 7; ☐ Yr 8; ☒ Yr 9; ☐ Yr 10; Yr 11 Date Facility Began Operations (mm/dd/yy)								
									October 21, 2002 (Final Certifica	ate of Occupan	ncy Issue Date
						2. Number of Units and Leveragi	ing				
						Housing Assistance		Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year		
Stewardship units (developed with HOPW/ funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	1	10	\$229,591								
3. Details of Project Site					 -						
Name of HOPWA-funded project site	Rich Sorro Commons										
Project Zip Code(s) and Congressional District(s)	Project Zip Code: 94107		Congressional District: 110	· ·							
Is the address of the project site confidential?	 Yes, protect information; do not list. ✓ Not confidential; information can be made available to the public. 										
If the site address is not confidential,	Contact Name: Justin Solomon Phone: 415-864-6432				1.						
please provide the contact name, phone, email, and physical address, if different from business address.		nil: jsolomon@missionhousing.org , San Francisco, CA 94103		Street, Suite							
	<u> </u>			···	1						
I certify that the facility that received a for Persons with AIDS Program has op certify that the grant is still serving the and all other requirements of the grant	erated plann	d as a facility to assist HOPWA led number of HOPWA-eligible	-eligible persons from the date sho	own above. I	also						
I hereby certify that all the information sta	ted her	ein, as well as any information pro	ovided in the accompaniment herewitt	h, is true and a	ccurate.						
Name & Title of Authorized Official			ature & Date (mm/dd/yy)		·						
Marcia Contreras, Asset Manager			orus Cal	08/12	/2011						
Name & Title of Contact at Grantee Age			tact Phone (with area code)	-							
(person who can answer questions about the Marcia Contreras, Asset Manager	ie repo	rt and program)									

End of PART 6

415-864-6432 x301

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

rehabilitated or constructed and develop	ped in part with HOPWA fund	ls.		
1. General information HUD Grant Number(s) Deferred Mortgage Payable – Loan from San Agency in the amount of \$1,200,000	Francisco Redevelopment	Operating Year for this report From (mm/dd/yy) To (mm/dd/yy) This is a simple of this report From (mm/dd/yy) To (mm/dd/yy) Final Yr Yr 1; Yr 2; Yr 3; Yr 4; Yr 5; Yr 6; Yr 7; X Yr 8; X Yr 9; Yr 10;		
Grantee Name		Date Facility Began Operations (mm/dd/yy)		
4445 Third Street Associates		11/2002		
2. Number of Units and Leveraging		· · · · · · · · · · · · · · · · · · ·		
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year		
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	8	\$140,796		
3. Details of Project Site	···			
Name of HOPWA-funded project site	Bayview Commons Apartments			
Project Zip Code(s) and Congressional District(s)	Project Zip Code: 94124	Congressional District: 10		
Is the address of the project site confidential?	Yes, protect information; do not list. Not confidential; information can be made available to the public.			
If the site address is not confidential , please provide the contact name, phone, email, and physical address, if different from business address.	Contact Name: Regina Davis, CEO Phone: (415) 822-1022 Email: regina.sfhdc.org Physical Address: 4445 Third Street			
I certify that the facility that received assistation Persons with AIDS Program has operated certify that the grant is still serving the plan and all other requirements of the grant agree	ed as a facility to assist HOPWA- ned number of HOPWA-eligible	eligible persons from the date shown ab	ove. I also	
I hereby certify that all the information stated he Name & Title of Authorized Official		vided in the accom paniment herewith, is tru t ure & Date (mm/dd/yy)	e and accurate.	
RESINA DAVIS / CE	"	dary & Date (min(dd/yy)	8/11/11	
Name & Title of Contact at Grantee Agency (person who can answer questions about the rep MARLIAL R HARRIS	ort and program)	ct Phone (with area code) 115-822-10"	22	

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)			
		☐ Yr 1, ☐ Yr 2, ☐ Yr 3, ☐ Y	r4, 🔲 Yr5, 🔲 Yr6		
		⊠ Yr7, □ Yr8, □ Yr9, ∫ \Yr10,			
Grantee Name		Date Facility Began Operations (mm/dd/yy) 2004			
					2. Number of Units and Leveraging
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year			
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	18	\$158,671			
3. Details of Project Site					
Name of HOPWA-funded project site	Alexander Residence				
Project Zip Code(s) and Congressional District(s)	Project Zip Code 94102	Congressional District 8th			
is the address of the project site confidential?	Yes, protect information, do not list				
	Not confidential, information can be made available to the public				
If the site address is not confidential, please	Contact Name Todd LeFurge Phone 415 358 3901				
provide the contact name, phone, email, and physical address, if different from business address	Email tlefurge@tndc org Physical Address 230 Eddy Stree		iress 230 Eddy Street		
I certify that the facility that received assistation Persons with AIDS Program has operated certify that the grant is still serving the plant and all other requirements of the grant agree	d as a facility to assist HOPWA- ned number of HOPWA-eligible	eligible persons from the date show	n above I also		
I hereby certify that all the information stated her	rein, as well as any information pro	wided in the accompaniment herewith, i	s true and accurate		
Name & Title of Authorized Official Todd LeFurge, Asset Manager	Sign	Signature & Date (mm/dd/yy) Toll Le Dunge 8/16/11			
Name & Title of Contact at Grantee Agency		act Phone (with area code)	-1:-/(
(person who can answer questions about the repe	ort and program)				
Todd LeFurge. Asset Manager	415 33	58 3901			

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

HUD Grant Number(s)		Operating Year for this report From (imm/dd/yy) To (mm/dd/yy) Final Yr				
		□ Yr 1, □ Yr 2, □ Yr 3, □ Yr 4, □ Yr 5, □ Y				
		□ Yr 7, ▼Yr 8, □ Yr 9, □ Yr 10,				
Grantee Name		Date Facility Began Operations (mm/dd/yy)				
,		2003				
2. Number of Units and Leveraging						
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year				
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	23	\$391,017				
3. Details of Project Site						
Name of HOPWA-funded project site	Ambassador Hotel					
Project Zip Code(s) and Congressional District(s)	Project Zip Code 94102	Congressional District 8th				
Is the address of the project site confidential?	Yes, protect information, do	not list				
	Not confidential, information	can be made available to the public				
If the site address is not confidential, please	Contact Name Todd LeFurge	Phone 415 358 3901				
provide the contact name, phone, email, and physical address, if different from business address	Email tlefurge@tndc org	Physical Address 55 Mason Street				
for Persons with AIDS Program has operated	l as a facility to assist HOPWA- ed number of HOPWA-eligible	n, or new construction from the Housing Opportunities eligible persons from the date shown above. I also households at this facility through leveraged resources				
		vided in the accompaniment herewith, is true and accurate				
Name & Title of Authorized Official Todd LeFurge, Asset Manager	Signa	ture & Date (mm/dd/yy) Torol Le Dunge 8/16/11				
Name & Title of Contact at Grantee Agency		act Phone (with area code)				
(person who can answer questions about the repo	ort and pi ogi am)					
	415.3					

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

1. General information						
HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy) Final Yr				
		☐ Yr 1, ☐ Yr 2, ☐ Yr 3, ☐ Yr	4, 🔲 Yr 5, 🔲 Yr 6,			
		□ Yr 7, □ Yr 8, 🗷 Yr 9, □ Yr	10,			
Grantee Name		Date Facility Began Operations (mm/de	d/yy)			
		2002				
2. Number of Units and Leveraging						
Housing Assistance	Number of Units Receivin Housing Assistance with HOPWA funds	0 1	•			
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	6	\$52,625	<u>.</u>			
3. Details of Project Site						
Name of HOPWA-funded project site	864 Ellis St					
Project Zip Code(s) and Congressional District(s)	Project Zip Code 94102	Congressional District 8th				
Is the address of the project site confidential?	☐ Yes, protect information ☑ Not confidential, inform	, do not list ation can be made available to the public				
If the site address is not confidential, please	Contact Name Todd LeFu	rge Phone 415 358	3901			
provide the contact name, phone, email, and physical address, if different from business address	Email tlefurge@tndc org	Physical Addr	ress 864 Ellis			
I certify that the facility that received assistant for Persons with AIDS Program has operated certify that the grant is still serving the plann and all other requirements of the grant agrees	l as a facility to assist HOP ned number of HOPWA-elignment are being satisfied.	WA-eligible persons from the date show gible households at this facility through le	n above I also everaged resources			
I hereby certify that all the information stated her Name & Title of Authorized Official		n provided in the accompaniment herewith, is Signature & Date/(mm/dd/yy)	true and accurate			
		Took Le Dung	e 8/30/11			
Todd LeFurge Name & Title of Contact at Grantee Agency		Contact Phone (with area code)				
(person who can answer questions about the repo	ort and program)					
Todd LeFurge, Asset Manager	4	15 358 3901				

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HUD Grant Number(s)		Operating Year for this report From (min/dd/yy) To (mm/dd/yy)			
		☐ Yr 1, ☐ Yr 2, ☐ Yr 3, ☐ Yr 4, ☐ Yr 5, ☐ Yr 6,			
		☐ Yr 7, ☒ Yr 8, ☐ Yr 9, ☐ Yr 10,			
Grantee Name		Date Facility Began Operations (mm/dd/yy)			
		2003			
2. Number of Units and Leveraging	1				
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year			
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	10	\$98,068			
3. Details of Project Site	·				
Name of HOPWA-funded project site	8th & Howard St Apartments				
Project Zip Code(s) and Congressional District(s)	Project Zip Code 94103	Congressional District 8th			
Is the address of the project site confidential?	Yes, pi otect information, do not list				
• •	☑ Not confidential, information can be made available to the public				
If the site address is not confidential, please	Contact Name Todd LeFurge	Phone 415 358 3901			
provide the contact name, phone, email, and physical address, if different from business address	Email tlefurge@tndc org	Physical Address 1166 Howard Street			
for Persons with AIDS Program has operat	ed as a facility to assist HOPWA med number of HOPWA-eligible	on, or new construction from the Housing Opportunities A-eligible persons from the date shown above. I also be households at this facility through leveraged resources			
I hereby certify that all the information stated h	erem, as well as any information pi	ovided in the accompaniment herewith, is true and accurate			
Name & Title of Authorized Official		nature & Date from/dd/yy) Toda Ledinge 8/16/11			
Todd LeFurge, Asset Manager Name & Title of Contact at Grantee Agency	Com	tact Phone (with area code)			
some & the of Connet at Grantee Agency (person who can answer questions about the re		tract T mone (when us en come)			
	· ·				

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

1. General information HUD Grant Number(s)	1 10 10 10 10 10 10 10 10 10 10 10 10 10	Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)				
		\square Yr 1, \square Yr 2, \square Yr 3, \square Yr 4, \square Yr 5, \square Yr 6,				
		XYr7, ☐ Yr8, ☐ Yr9, ☐ Yr10,				
Grantee Name		Date Facility Began Operations (mm/dd/yy)				
		2004				
2. Number of Units and Leveraging						
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year				
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	10	\$79,840				
3. Details of Project Site						
Name of HOPWA-funded project site	West Hotel					
Project Zip Code(s) and Congressional District(s)	Project Zip Code 94102	Congressional District 8th				
Is the address of the project site confidential?	Yes, protect information, do	not list				
	Not confidential, information	a can be made available to the public				
If the site address is not confidential, please	Contact Name Todd LeFurge	Phone 415 358 3901				
provide the contact name, phone, email, and physical address, if different from business address	Email tlefurge@tndc org	Physical Address 141 Eddy Street				
for Persons with AIDS Program has operate certify that the grant is still serving the plan and all other requirements of the grant agree	ed as a facility to assist HOPWA ned number of HOPWA-eligible ement are being satisfied.	on, or new construction from the Housing Opportunities -eligible persons from the date shown above I also households at this facility through leveraged resources				
	en em, as well as any information pro	ovided in the accompaniment herewith, is true and accurate attre & Date (mm/dd/yy)				
Name & Title of Authorized Official Todd Lefurge, Asset Manager	-	Tool Le Dunge 8/16/11				
Name & Title of Contact at Grantee Agency (person who can answer questions about the rep		act Phone (with area code)				
Todd Lefurge, Asset Manager						

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

1. General information			•		
HUD Grant Number(s)		Operating Year for this report From (07/01/10) To (06/30/11)	☐ Final Yr		
		□ Yr 1; ☑ Yr 2; □ Yr 3; □ Y	Yr 4; 🔲 Yr 5; 🔲 Yr 6;		
		☐ Yr 7; ☐ Yr 8; ☐ Yr 9; ☐ Y	/r 10;		
Grantce Name		Date Facility Began Operations (mm	/dd/yy)		
		11/24/09			
2. Number of Units and Leveraging					
Housing Assistance	Number of Units Receiving Housing Assistance with HOPWA funds	Amount of Leveraging from Other Sources Used during the Operating Year			
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	3	\$4,034			
3. Details of Project Site					
Name of HOPWA-funded project site	Drake's Way Apartments		1 11 11 11 11 11 11 11 11 11 11 11 11 1		
Project Zip Codc(s) and Congressional District(s)	Project Zip Code: 94939	Congressional District: 6			
Is the address of the project site confidential?	Yes, protect information; do	not list.			
,	☑ Not confidential; information	n can be made available to the public,			
If the site address is not confidential, please	Contact Name: Takeisha Thori	ot Phone: (415) 925-1355		
provide the contact name, phone, email, and physical address, if different from business	Email: ttheriot@cabhousing.org	Physical Add	ress; 20 Drakes Way		
address,			Larkspur CA 94939		
I certify that the facility that received assistate for Persons with AIDS Program has operated certify that the grant is still serving the plant and all other requirements of the grant agree	d as a facility to assist HOPWA and number of HOPWA-cligible ment are being satisfied.	-eligible persons from the date shove thouseholds at this facility through	vn above. I also leveraged resources		
I hereby certify that all the information stated here. Name & Title of Authorized Official	ein, as well as any information pro	vided in the accompaniment herewith,	is true and accurate.		
	Sign	nture & Date (mm/dd/yy)	-1		
Takcisha Theriot, Property Supervisor Name & Title of Contact at Grantee Agency	Cont	Contact Phone (with area code)			
(person who can answer questions about the repo	ort and program)	ort - Wale faith at Es carth			
Takeisha Thoriot, Property Supervisor	(415)	258-1800, Ext. 8883			

Appendix C: HOME Reports

Annual Performance Report HOME Program

Submit this form on or before December 31.

Send one copy to the appropriate HUD Field Office and one copy to: HOME Program, Rm 7176, 451 7th Street, S.W., Washington D.C. 20410

U.S. Department of Housing and Urban Development Office of Community Planning and Development

OMB Approval No. 2506-0171 (exp. 8/31/2009)

Date Submitted (mm/dd/yyyy)

Public reporting burden for this collection of information is estimated to average 2.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. This agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless that collection displays a valid OMB control number.

The HOME statute imposes a significant number of data collection and reporting requirements. This includes information on assisted properties, on the owners or tenants of the properties, and on other programmatic areas. The information will be used: 1) to assist HOME participants in managing their programs; 2) to track performance of participants in meeting fund commitment and expenditure deadlines; 3) to permit HUD to determine whether each participant meets the HOME statutory income targeting and affordability requirements; and 4) to permit HUD to determine compliance with other statutory and regulatory program requirements. This data collection is authorized under Title II of the Cranston-Gonzalez National Affordable Housing Act or related authorities. Access to Federal grant funds is contingent on the reporting of certain project-specific data elements. Records of information collected will be maintained by the recipients of the assistance. Information on activities and expenditures of grant funds is public information and is generally available for disclosure. Recipients are responsible for ensuring confidentiality when public disclosure is not required.

This form is intended to collect numeric data to be aggregated nationally as a complement to data collected through the Cash and Management Information (C/MI) System. Participants should enter the reporting period in the first block. The reporting period is October 1 to September 30. Instructions are included for each section if further explanation is needed.

Starting

This report is for period (mm/dd/yyyy)

Part I Participant Identification									
Participant Number	2. Participant Na	ıme							
3. Name of Person completing this report			4. Phone Number (Include Area Code)						
5. Address			6. C	5. City			7. State		8. Zip Code
Part II Program Income									
Enter the following program income a generated; in block 3, enter the amo									k 2, enter the amour
Balance on hand at Beginning of Reporting Period Re	nount received during porting Period	3. Total amo during Re				Amount expended for Based Rental Assistar			e on hand at end of ing Period (1 + 2 - 3) = 5
Part III Minority Business Ente In the table below, indicate the num							enorting	neriod	
in the table below, indicate the name	ber and denar van					Enterprises (MBE)	oporting.	, poriou.	
	a. Total	b. Alaskan Native or American Indian	r	c. Asian or		d. Black Non-Hispanic	e.	Hispanic	f. White Non-Hispanic
A. Contracts 1. Number									
2. Dollar Amount									
B. Sub-Contracts									
1. Number									
2. Dollar Amount									
	a. Total	b. Women Business Enterprises (WBE)	3	c. Male					
C. Contracts 1. Number									
2. Dollar Amount									
D. Sub-Contracts 1. Number									
2. Dollar Amounts									

		Minority Property Owners					
	a. Total	b. Alaskan Native or American Indian	c. Asian or Pacific Islander	d. Black Non-Hispanic	e. Hispanic	f. White Non-Hispanic	
1. Number							
2. Dollar Amount							
Part V Relocation and Real Indicate the number of persons provided should reflect only d	s displaced, the cost	of relocation payme			and the cost of ac	quisition. The da	
		a. Number	b. Cost				
1. Parcels Acquired							
2. Businesses Displaced							
3. Nonprofit Organizations Displ	aced						
4. Households Temporarily Relo	cated, not Displaced						
			Minority Business	Enterprises (MBE)			
Households Displaced	a. Total	b. Alaskan Native or American Indian	c. Asian or Pacific Islander	d. Black Non-Hispanic	e. Hispanic	f. White Non-Hispanic	

Part IV Minority Owners of Rental Property

5. Households Displaced - Number

6. Households Displaced - Cost

HOME Match Report

U.S. Department of Housing and Urban Development Office of Community Planning and Development

OMB Approval No. 2506-0171 (exp. 12/31/2012)

								Match Cont	ributions f	or
								Federal Fis	cal Year	(уууу)
1. Pai	rticipant No. (assigned	by HUD) 2. Name o	of the Participating Juris	sdiction			3. Name of Contact (person comple	ting this rep	port)
5. Str	eet Address of the Pa	rticipating Jurisdictior	1				4. Contact's Phone N	umber (include	area code)
6. City	у			7. State	8. Zip Code					
Part	II Fiscal Year S	ummary		1	!					
	1. Excess ma	tch from prior Fe	deral fiscal year				\$			
	2. Match cont	ributed during cu	ırrent Federal fisca	al year (see Part III.9.)			\$			
	3. Total match	n available for cu	rrent Federal fisca	al year (line 1 + line 2)					\$	
	4. Match liabil	lity for current Fe	ederal fiscal year						\$	
	5. Excess ma	tch carried over t	to next Federal fis	cal year (line 3 minus lin	e 4)				\$	
Part	III Match Contri	bution for the F	ederal Fiscal Yea	nr			7 Site Properation			
	Project No. or Other ID	2. Date of Contribution	3. Cash (non-Federal source	4. Foregone Taxes, Fees, Charges	5. Appraised Land / Real Property	6. Required Infrastructure	Construction Materials Donated labor			9. Total Match
		(mm/dd/yyyy)								
1. Participant No. (assigned by HUD) 2. Name of the Participating Jurisdiction 3. Name of Contact (person completing this report) 5. Street Address of the Participating Jurisdiction 4. Contact's Phone Number (include area code) Part II Fiscal Year Summary 1. Excess match from prior Federal fiscal year 2. Match contributed during current Federal fiscal year (see Part III.9.) 3. Total match available for current Federal fiscal year (line 1 + line 2) 4. Match liability for current Federal fiscal year 5. Excess match carried over to next Federal fiscal year (line 3 minus line 4) Part III Match Contribution for the Federal Fiscal Year 1. Project No. or Other ID 2. Date of Contribution for the Federal Sources) 4. Foregone Taxes, Fees, Charges Land / Real Property Infrastructure Construction Materials Donated labor Financing										

e of the Participating J	urisdiction							Federal Fiscal Year (y
1. Project No. or Other ID	2. Date of Contribution (mm/dd/yyyy)	3. Cash (non-Federal sources)	4. Foregone Taxes, Fees, Charges	5. Appraised Land / Real Property	6. Required Infrastructure	7. Site Preparation, Construction Materials, Donated labor	8. Bond Financing	9. Total Match
	(IIIII/dd/yyyy)							
				7272 2 of 4 7272				IIIID 40407 A //

Public reporting burden for this collection of information is estimated to average 45 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. This agency may not conduct or sposor, and a person is not required to respond to, a collection of information unless that collection displays a valid OMB control number.

The HOME statute imposes a significant number of data collection and reporting requirements. This includes information on assisted properties, on the owners or tenants of the properties, and on other programmatic areas. The information will be used: 1) to assist HOME participants in managing their programs; 2) to track per formance of participants in meeting fund commitment and expenditure deadlines: 3) to permit HUD to determine whether each participant meets the HOME statutory income targeting and affordability requirements; and 4) to permit HUD to determine compliance with other statutory and regulatory program requirements. This data collection is authorized under Title II of the Cranston-Gonzalez National Affordable Housing Act or related authorities. Access to Federal grant funds is contingent on the reporting of certain project-specific data elements. Records of information collected will be maint ained by the recipients of the assistance. Information on activities and expenditures of grant funds is public information and is generally available for disclosure. Recipients are responsible for en suring confidentiality when public disclosure is not required.

Instructions for the HOME Match Report

Applicability:

The HOME Match Report is part of the HOME APR and must be filled out by every participating jurisdiction that incurred a match liability. Match liability occurs when FY 1993 funds (or subsequent year funds) are drawn down from the U.S. Treasury for HOME projects. A Participating Jurisdiction (PJ) may start counting match contributions as of the beginning of Federal Fiscal Year 1993 (October 1, 1992). A jurisdiction not required to submit this report, either because it did not incur any match or because it had a full match reduction, may submit a HOME Match Report if it wishes. The match would count as excess match that is carried over to subsequent years. The match reported on this form must have been contributed during the reporting period (between October 1 and September 30).

Timing:

This form is to be submitted as part of the HOME APR on or before December 31. The original is sent to the HUD Field Office. One copy is sent to the

Office of Affordable Housing Programs, CGHF Room 7176, HUD, 451 7th Street, S.W. Washington, D.C. 20410.

The participating jurisdiction also keeps a copy.

Instructions for Part II:

- 1. Excess match from prior Federal fiscal year: Excess match carried over from prior Federal fiscal year.
- 2. Match contributed during current Federal fiscal **vear:** The total amount of match contributions for all projects listed under Part III in column 9 for the Federal fiscal year.

- 3. Total match available for current Federal fiscal 5. Excess match carried over to next Federal fiscal **year:** The sum of excess match carried over from the prior Federal fiscal year (Part II. line 1) and the total match contribution for the current Federal fiscal year (Part II. line 2). This sum is the total match available for the Federal fiscal year.
- 4. Match liability for current Federal fiscal year: The amount of match liability is available from HUD and is provided periodically to PJs. The match must be provided in the current year. The amount of match that must be provided is based on the amount of HOME funds drawn from the U.S. Treasury for HOME projects. The amount of match required equals 25% of the amount drawn down for HOME projects during the Federal fiscal year. Excess match may be carried over and used to meet match liability for subsequent years (see Part II line 5). Funds drawn down for administrative costs, CHDO operating expenses, and CHDO capacity building do not have to be matched. Funds drawn down for CHDO seed money and/or technical assistance loans do not have to be matched if the project does not go forward. A jurisdiction is allowed to get a partial reduction (50%) of match if it meets one of two statutory distress criteria, indicating "fiscal distress," or else a full reduction (100%) of match if it meets both criteria, indicating "severe fiscal distress." The two criteria are poverty rate (must be equal to or greater than 125% of the average national family poverty rate to qualify for a reduction) and per capita income (must be less than 75% of the national average per capita income to qualify for a reduction). addition, a jurisdiction can get a full reduction if it is declared a disaster area under the Robert T. Stafford Disaster Relief and Emergency Act.

vear: The total match available for the current Federal fiscal year (Part II. line 3) minus the match liability for the current Federal fiscal year (Part II. line 4). Excess match may be carried over and applied to future HOME project match liability.

Instructions for Part III:

1. **Project No. or Other ID:** "Project number" is assigned by the C/MI System when the PJ makes a project setup call. These projects involve at least some Treasury funds. If the HOME project does not involve Treasury funds, it must be identified with "other ID" as follows: the fiscal year (last two digits only), followed by a number (starting from "01" for the first non-Treasury-funded project of the fiscal year), and then at least one of the following abbreviations: "SF" for project using shortfall funds, "PI" for projects using program income, and "NON" for non-HOME-assisted affordable housing. Example: 93.01.SF, 93.02.PI, 93.03.NON, etc.

Shortfall funds are non-HOME funds used to make up the difference between the participation threshold and the amount of HOME funds allocated to the PJ; the participation threshold requirement applies only in the PJ's first year of eligibility. [§92.102]

Program income (also called "repayment income") is any return on the investment of HOME funds. This income must be deposited in the jurisdiction's HOME account to be used for HOME projects. [§92.503(b)]

Non-HOME-assisted affordable housing is investment in housing not assisted by HOME funds that would qualify as "affordable housing" under the HOME Program definitions. "NON" funds must be contributed to a specific project; it is not sufficient to make a contribution to an entity engaged in developing affordable housing. [§92.219(b)]

- Date of Contribution: Enter the date of contribution.
 Multiple entries may be made on a single line as long as the contributions were made during the current fiscal year. In such cases, if the contributions were made at different dates during the year, enter the date of the last contribution.
- **Cash:** Cash contributions from non-Federal resources. This means the funds are contributed permanently to the HOME Program regardless of the form of investment the jurisdiction provides to a project. Therefore all repayment, interest, or other return on investment of the contribution must be deposited in the PJ's HOME account to be used for HOME projects. The PJ, non-Federal public entities (State/local governments), private entities, and individuals can make contributions. The grant equivalent of a below-market interest rate loan to the project is eligible when the loan is not repayable to the PJ's HOME account. [§92.220(a)(1)] In addition, a cash contribution can count as match if it is used for eligible costs defined under §92.206 (except administrative costs and CHDO operating expenses) or under §92.209, or for the following non-eligible costs: the value of non-Federal funds used to remove and relocate ECHO units to accommodate eligible tenants, a project reserve account for replacements, a project reserve account for unanticipated increases in operating costs, operating subsidies, or costs relating to the portion of a mixed-income or mixed-use project not related to the affordable housing units. [§92.219(c)]
- 4. Foregone Taxes, Fees, Charges: Taxes, fees, and charges that are normally and customarily charged but have been waived, foregone, or deferred in a manner that achieves affordability of the HOME-assisted housing. This includes State tax credits for low-income housing development. The amount of real estate taxes may be based on the

- post-improvement property value. For those taxes, fees, or charges given for future years, the value is the present discounted cash value. [§92.220(a)(2)]
- 5. **Appraised Land/Real Property:** The appraised value, before the HOME assistance is provided and minus any debt burden, lien, or other encumbrance, of land or other real property, not acquired with Federal resources. The appraisal must be made by an independent, certified appraiser. [§92.220(a)(3)]
- 6. **Required Infrastructure:** The cost of investment, not made with Federal resources, in on-site and off-site infrastructure directly required for HOME-assisted affordable housing. The infrastructure must have been completed no earlier than 12 months before HOME funds were committed. [§92.220(a)(4)]
- 7. Site preparation, Construction materials, Donated labor: The reasonable value of any site-preparation and construction materials, not acquired with Federal resources, and any donated or voluntary labor (see §92.354(b)) in connection with the site-preparation for, or construction or rehabilitation of, affordable housing. The value of site-preparation and construction materials is determined in accordance with the PJ's cost estimate procedures. The value of donated or voluntary labor is determined by a single rate ("labor rate") to be published annually in the Notice Of Funding Availability (NOFA) for the HOME Program. [§92.220(6)]
- 8. **Bond Financing:** Multifamily and single-family project bond financing must be validly issued by a State or local government (or an agency, instrumentality, or political subdivision thereof). 50% of a loan from bond proceeds made to a multifamily affordable housing project owner can count as match. 25% of a loan from bond proceeds made to a single-family affordable housing project owner can count as match. Loans from all bond proceeds, including excess bond match from prior years, may not exceed 25% of a PJ's total annual match contribution. [§92.220(a)(5)] The amount in excess of the 25% cap for bonds may carry over, and the excess will count as part of the statutory limit of up to 25% per year. Requirements regarding

- bond financing as an eligible source of match will be available upon publication of the implementing regulation early in FY 1994.
- 9. **Total Match:** Total of items 3 through 8. This is the total match contribution for each project identified in item 1.

Ineligible forms of match include:

- 1. Contributions made with or derived from Federal resources e.g. CDBG funds [§92.220(b)(1)]
- 2. Interest rate subsidy attributable to the Federal taxexemption on financing or the value attributable to Federal tax credits [§92.220(b)(2)]
- 3. Contributions from builders, contractors or investors, including owner equity, involved with HOME-assisted projects. [§92.220(b)(3)]
- 4. Sweat equity [§92.220(b)(4)]
- 5. Contributions from applicants/recipients of HOME assistance [§92.220(b)(5)]
- 6. Fees/charges that are associated with the HOME Program only, rather than normally and customarily charged on all transactions or projects [§92.220(a)(2)]
- 7. Administrative costs