

City and County of San Francisco

2011-2012 Consolidated Annual Performance and Evaluation Report (CAPER)

For Program Year July 1, 2011 – June 30, 2012

Mayor's Office of Housing Office of Economic and Workforce Development

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EXECUTIVE SUMMARY

The Consolidated Annual Performance and Evaluation Report (CAPER) for the 2011-2012 program year represents the annual report of the City and County of San Francisco's implementation of four U.S. Department of Housing and Urban Development (HUD) programs:

- The Community Development Block Grant (CDBG);
- The Emergency Shelter Grant (ESG);
- The HOME Investment Partnership (HOME); and
- The Housing Opportunities for Persons With AIDS (HOPWA) Programs.

The 2011-2012 CAPER serves two purposes: 1) a summary of resources used during the program year July 1, 2011 through June 30, 2012; and 2) a self-evaluation of a) progress and challenges addressing priorities; and b) key accomplishments.

The City and County of San Francisco received the following new entitlement grants from the U.S. Department of Housing and Urban Development (HUD) for program year 2011-2012:

CDBG: \$18,583,910 ESG: \$1,409,603 HOME: \$7,576,360 HOPWA: \$9,782,816 **2011-2012 Total:** \$37,352,689

In San Francisco, the Mayor's Office of Housing (MOH) is the lead agency responsible for the consolidated planning process and for submitting the Consolidated Plan, annual Action Plans and Consolidated Annual Performance Evaluation Reports to HUD. MOH administers the housing activities of the CDBG program and all HOME activities. Under its Community Development Division, MOH also administers CDBG public facility, non-workforce development public service and organizational planning/capacity building activities, and all ESG activities. The Office of Economic and Workforce Development (OEWD) is responsible for economic development and workforce development activities of the CDBG program.

Previously, the San Francisco Redevelopment Agency (SFRA) was the lead agency for the three-county HOPWA program that serves San Francisco, San Mateo and Marin Counties. Pursuant to the passage of Assembly Bill No. 1X 26 (Chapter 5, Statutes of 2011-12, First Extraordinary Session) (AB 26), the State of California suspended most new activities of redevelopment agencies and dissolved all redevelopment agencies in the State as of October 1, 2011. Subsequently, the date for dissolution was extended to January 31, 2012. As of February 1, 2012, the City and County of San Francisco is the successor agency to the SFRA. MOH is the successor housing agency and thus, the lead agency for the three-county HOPWA program.

The Citizen's Committee on Community Development (CCCD) is a nine-member advisory body charged with promoting citizen participation for CDBG and ESG programs. Members are appointed by the Mayor and the Board of Supervisors, and represent a broad cross-section of communities served by the two programs. The CCCD holds public hearings, assists with the identification of community needs and the formulation of program priorities, and makes funding recommendations for the CDBG and ESG programs to the Mayor. The CCCD has regular monthly public meetings.

This report describes the goals and objectives that San Francisco's CDBG, ESG, HOME and HOPWA programs are intended to address and then describes the distinct program areas through which these goals are to be achieved. The overarching goals for San Francisco's use of CDBG, ESG, HOME and HOPWA funds, as reflected in its 2010-2014 Consolidated Plan and 2011-2012 Action Plan, were the following:

- Families and individuals are healthy and economically self-sufficient;
- Neighborhoods and communities are strong, vibrant and stable;
- Formerly homeless individuals and families are stable, supported and live in permanent housing;

- Families and individuals have safe, healthy and affordable housing; and
- Public housing developments that were severely distressed are thriving mixed-income communities.

For each goal, there are objectives and for each objective, there are strategies. The City is dedicated to the articulation of specific performance measures for each objective, to ensure that we are investing our resources to achieve optimal outcomes for our communities. We developed a 2011-2012 Performance Measures Matrix to track all relevant indicators for each objective. Additionally, we designed a Five-year Master Performance Measures Matrix, to assess investment outcomes across the 2010-2014 timeframe of the Consolidated Plan. Performance under each measure will be tracked against a five-year goal and one-year goals.

Investments were made in the following program areas:

- CDBG Capital Projects;
- CDBG Public Space Improvements;
- CDBG Public Services;
- CDBG Planning and Capacity Building;
- CDBG Economic Development;
- ESG Essential Services:
- ESG Homeless Prevention;
- ESG Shelter Operating Expenses;
- CDBG and HOME Affordable Housing Development;
- HOPWA Capital Projects;
- HOPWA Rental Assistance Programs; and
- HOPWA Supportive Services and Operating Subsidies.

Over the course of the 2011-2012 program year, CDBG, ESG, HOME and HOPWA funds were strategically executed to renovate and develop community facilities; improve ADA access to community facilities; improve a playground at a community center; plant trees; deliver timely, relevant and effective social services; provide low-income residents with employment readiness skills; support the placement of residents in jobs that pay living wages; provide housing-related services including tenant rights counseling, eviction prevention counseling, tenant-based rental assistance and homeownership counseling; deliver services that help to prevent homelessness; provide shelter and essential social services to homeless individuals and families; assist small businesses and micro-enterprises; support affordable housing; support public housing developments; and support housing for people with AIDS. Additionally, CDBG funds were used to support nonprofit organizational capacity building.

Select highlights of the 2011-2012 program year include:

- 12 capital projects were completed;
- 13,568 individuals received public services;
- 3,525 individuals received ESG-funded homeless or homeless prevention services;
- 1,222 small businesses and micro-enterprises received business technical assistance;
- 1,463 households received HOPWA-funded services;
- Significant progress towards the five-year goals for the six NRSAs;
- The City's leveraging of significant resources through public, private and not for profit support of programs that strengthen and optimize federal funds;
- Increased coordination of services; and
- Improved monitoring and management of sub-recipients.

In general, housing and community development activities that were implemented during program year 2011-2012 served the identified needs. The five-year program matrix in subsection C and the one-year program matrix in subsection D of the Self Evaluation section show how the City performed against the goals that were set in the five-year strategic plan and the one-year action plan. The comparison of accomplishment data to goals indicate that the Consolidated Plan activities made a positive impact on the identified needs. However, due to the complexity and extent of the needs in the City, the identified needs are still significant.

I. INTRODUCTION

A. Background and Purpose

The Consolidated Annual Performance and Evaluation Report (CAPER) for the 2011-2012 program year represents the annual report of the City and County of San Francisco's implementation of four U.S. Department of Housing and Urban Development (HUD) programs:

- The Community Development Block Grant (CDBG);
- The Emergency Shelter Grant (ESG);
- The HOME Investment Partnership (HOME); and
- The Housing Opportunities for Persons With AIDS (HOPWA) Programs.

The 2011-2012 CAPER serves two purposes: 1) a summary of resources used during the program year July 1, 2011 through June 30, 2012; and 2) a self-evaluation of a) progress and challenges addressing priorities; and b) key accomplishments.

B. HUD Program Descriptions

Community Development Block Grant Program

Title I of the Housing and Community Development Act of 1974 (Public Law 93-383) created the Community Development Block Grant (CDBG) Program. Reauthorized in 1990 as part of the Cranston-Gonzalez National Affordable Housing Act, local communities can use the resources of the CDBG Program to develop flexible, locally designed community development strategies to address the program's primary objective, which is "... development of viable urban communities, by providing decent housing and suitable living environments and expanding economic development opportunities principally for persons of low and moderate income."

The CDBG program is directed toward neighborhood revitalization through the funding of local programs that support the empowerment of low-income households through workforce development initiatives, economic development, housing and the provision of improved community facilities and services. Through the CDBG program, cities are allowed to develop their own programs and funding priorities, but are limited to activities that address one or more of the national objectives of the program. The national objectives include benefiting low- and moderate-income persons, aiding in the prevention or elimination of blight, and addressing other urgent community development needs.

Emergency Shelter Grant Program

The Emergency Shelter Grant Program, authorized by the Stewart B. McKinney Homeless Assistance Act, provides funding for four types of activities that assist homeless individuals and families: (1) rehabilitation or conversion of buildings for use as emergency shelter, (2) operating expenses for emergency shelters, (3) essential social services for homeless individuals, and (4) prevention activities that help reduce the number of people who become homeless.

HOME Investment Partnership Program

The HOME Investment Partnerships, introduced in the Cranston-Gonzalez National Affordable Housing Act of 1990, provides funding that can be used for rehabilitation, new construction, acquisition of affordable housing, and/or tenant-based rental assistance.

Housing Opportunities for Persons With AIDS Program

The Housing Opportunities for Persons With AIDS program allocates funds to assist all forms of housing designed to prevent homelessness of persons with HIV/AIDS, and to meet the housing needs of persons with HIV/AIDS, including lease/rental assistance, shared housing arrangements, apartments, single room occupancy (SRO) dwellings, and community residences. Supportive services may also be included in the program.

C. San Francisco Neighborhood Definitions

In order to ensure consistency in the geographic definition of San Francisco neighborhoods, MOH has described neighborhood boundaries with year 2000 census tracts. Population data has been included to broaden our understanding of density within these neighborhoods.

Neighborhood Boundary Definitions

Neighborhood	Census Tracts	Total Population*
Bayview Hunters Point	230.01, 230.02, 230.03, 231.01, 231.02, 231.03, 232, 233, 234, 606, 609, 610	34,835
Bernal Heights	251, 252, 253, 254.01, 254.02, 254.03	24,952
Chinatown	107, 113, 114, 118	13,601
Diamond Heights/Glen Park	217, 218	8,053
Excelsior	256, 260.01, 260.02, 260.03, 260.04, 263.01, 263.02, 263.03	37,064
Financial District	115, 117	2,506
Fisherman's Wharf/North Waterfront	101,105	5,096
Golden Gate Park	603	137
Haight Ashbury	166, 171	12,308
Hayes Valley	163, 164, 167, 168	19,114
Inner Sunset	301.01, 302.01, 302.02, 303.01, 303.02	22,266
Japan Town	155	3,591
Lakeshore/Stonestown	331, 332.01, 332.02, 604	15,590
Lone Mountain/North of Panhandle	156, 157, 165	14,817
Marina	126, 127, 128, 129, 130	22,457
Mission	177, 201, 202, 207, 208, 209, 210, 228.01, 228.02, 228.03, 229.01, 229.02, 229.03	60,202
Mission Bay	607	676
Nob Hill	110, 111, 112, 119, 120, 121	26,965
Noe Valley	211, 212, 213, 214, 215, 216	21,477
North Beach	104, 106	9,138
Oceanview Merced Ingleside	262, 312, 313, 314	29,792
Outer Mission	255, 261	13,513
Pacific Heights	131, 132, 134, 135, 152, 153	23,205
Portola	257, 258, 259	15,370
Potrero Hill	226, 227.01, 227.02, 227.03	10,542
Presidio	601	2,234
Presidio Heights/Laurel Heights	133, 154	9,907
Richmond	401, 402, 426, 427, 451, 452, 476, 477.01, 477.02, 478, 479.01, 479.02	66,083
Russian Hill	102, 103, 108, 109	18,016
Seacliff/Lake District	428, 602	2,682
South Beach	176.02, 179.01	5,942
South of Market	176.01, 178, 180	13,870
Sunset	326, 327, 328, 329, 330, 351, 352.01, 352.02, 353, 354	70,672
Tenderloin	122, 123, 124, 125	29,155
Treasure Island	179.02	1,453
Twin Peaks	204	6,742
Upper Market/Castro	169, 170, 203, 205, 206	17,302
Van Ness/Civic Center	151, 160, 162	6,948
Visitacion Valley	264.01, 264.02, 264.03, 264.04, 605.01, 605.02	18,069
West of Twin Peaks	301.02, 304, 305, 306, 307, 308, 309, 310, 311	44,098
Western Addition	158, 159, 161	16,293
	Total Population for City and County of San Francisco	776,733

*Source: U.S. Census 2000, SF 1

D. Citizen Participation

The Draft 2011-2012 CAPER was available to the public for review and comment between September 7, 2012 and September 21, 2012. The City published a notice in the San Francisco Examiner on August 29, 2012 and on September 12, 2012 informing the public of the availability of the draft document for review and comment. The public had access to a hard copy of the document at the Main Branch of the Public Library and at the Mayor's Office of Housing. An electronic copy of the draft document was posted on the MOH Community Development Division's website.

No comments were received regarding the draft document.

E. Resources Available for 2011-2012

New Entitlement Grants for 2011-2012

The City and County of San Francisco received the following new entitlement grants from the U.S. Department of Housing and Urban Development (HUD) for program year 2011-2012:

CDBG: \$18,583,910 ESG: \$1,409,603 HOME: \$7,576,360 HOPWA: \$9,782,816 **2011-2012 Total:** \$37,352,689

Funds Available and Expenditures for 2011-2012

The table below details the funds available and expenditures during program year 2011-2012 (July 1, 2011 – June 30, 2012). The table first shows funds available at the end of the prior year for each program. To arrive at the funds available to draw as of July 1, 2012, 1) the 2011-2012 entitlement amount and the program income earned in 2011-2012 are added and 2) the expenditures during 2011-2012 are subtracted.

Unexpended Funds + Entitlement + Program Income - Expenditures = Available to Draw

PROGRAM	UNEXPENDED FUNDS AT END OF PRIOR YEAR (JUNE 30, 2011)	2011-2012 ENTITLEMENT	PROGRAM INCOME EARNED IN 2011-2012	EXPENDITURES DURING 2011- 2012	AVAILABLE TO DRAW, AS OF JULY 1, 2012*
CDBG	22,086,971	18,583,910	1,409,112	-19,257,683	22,822,310
HOME	21,331,324	7,576,360	0	-4,098,111	24,809,573
ESG	100,921	902,146***	0	-983,203	19,864
HOPWA**	5,979,759	9,782,816	80,851	-10,550,738	5,292,688

^{*}Available to Draw includes funds that are committed to projects but not yet disbursed.

^{**} HOPWA Expenditures during 2011-12 include prior year accrued expenses of \$798,740 which were paid during July through September 2011.

^{***} This amount does not include program year 2011-2012's second round ESG allocation of \$507,457, which will be expended during program year 2012-2013.

F. Leveraging Resources

MOH, OEWD and SFRA pursued all resources that were originally indicated in the 2011-2012 Action Plan, and all three agencies provided certifications for consistency for other HUD programs. MOH, OEWD and SFRA did not hinder the implementation of the 2010-2014 Consolidated Plan or the 2011-2012 Action Plan by action or willful inaction.

Renewal Community

The Renewal Community (RC) program sunset on December 31, 2009. Therefore, the federal tax credits that were associated with the program have all expired. However, OEWD continued to provide certifications of consistency for projects that serve the RC area and were submitting applications under federal or state programs that provide preference for projects located in a Renewal Community. San Francisco's RC area covers the Tenderloin and some parts of the Mission, Financial District, Chinatown and South of Market.

HOPE SF

Founded in 2007, the HOPE SF initiative is San Francisco's solution to addressing the deterioration of public housing with diminishing federal support. Through the use of innovative strategies, the project works to transform eight of San Francisco's most distressed public housing sites into vibrant, thriving communities. The largest local commitment to public housing in San Francisco's history, HOPE SF will also increase affordable housing and ownership opportunities, as well as improve the quality of life for existing residents and those in surrounding communities. Hunters View serves as the pilot site for the program; as construction begins at Hunters View, planning has proceeded at four additional sites: Potrero Terrace and Annex, Sunnydale, Westside Courts, and Alice Griffith. Residents, community members, and a team of architects and developers are working together to design new communities with open spaces, building architectures, and community facilities. Simultaneously, developers have pursued financing from multiple public and private sources for infrastructure, building, services, and community amenities and programs.

At Hunters View, the infrastructure work is now about 85% complete. The first phase of vertical construction is about 45% complete. The Alice Griffith redevelopment entered its master planning and design phase in Fall 2011 and had its design charrette in May 2012. The Sunnydale and Potrero Annex/Terrace sites have completed their master planning phase which included significant community input, and proceeded in FY 2011-12 with more detailed financial analysis and strategy towards securing entitlements.

At Hunters View, Urban Strategies in partnership with the Bayview YMCA and its service connection team has assessed residents to determine service needs, worked to prepare residents for the Hunters View construction and other employment opportunities and linked youth to summer enrichment opportunities. At Alice Griffith, the Urban Strategies team continues to link residents with senior programs, youth programming, afterschool activities and workforce development opportunities. At Potrero Annex/Terrace, Bridge continues to provide community building activities and foster individual participation in planning sessions. In 2011-12, these activities included leadership development and safety workshops, a young men's group, gardening/sustainability programs and social activities. At Sunnydale, Mercy developed a financial literacy program in collaboration with Bank of America, TURF, the Boys and Girls Club, and the San Francisco YMCA. It also continued its ongoing community building and assessment activities.

South of Market Community Stabilization Fund

The Fund was created in 2005 to receive stabilization impact fees of \$14 per square foot on certain residential developments in the Rincon Hill Area Plan to mitigate the impacts of residential development and provide community stabilization benefits in the South of Market (SOMA) neighborhood. Funds will be used to address the impacts of destabilization on residents and businesses in SOMA, including affordable housing and community asset building; small business assistance; and eviction prevention, employment development and capacity building for SOMA residents. The SOMA Community Stabilization Fund Community Advisory Committee was created to advise the San Francisco Board of Supervisors and the Mayor on recommended expenditures of the SOMA Community Stabilization Fund.

MOH is responsible for administration of the Fund, which is projected to generate up to \$34 million in new revenue support for the SOMA neighborhood as defined in Ordinance 217-05. Through a strategic planning process, the

Committee identified the following four goals of the Fund: 1) strengthen community cohesion and neighborhood communication; 2) support economic and workforce development for low income residents and businesses that serve SOMA; 3) increase access to perpetually affordable housing opportunities for existing residents of SOMA; and 4) improve the existing infrastructure and physical environment.

To date, the Fund has awarded slightly over \$5 million to a total of twenty-four projects. Approximately \$2.9 million of the \$5 million went toward affordable housing in the neighborhood, while the remainder went to a variety of services and community stabilization/community building activities. The Committee and MOH staff, released an RFP in the summer of 2012 and are in the process of reviewing projects that are projected to begin work in January 2013

Programmatic Agreement for Compliance with National Historic Preservation Act

The City and County of San Francisco, acting through the Mayor's Office of Housing, negotiated a Programmatic Agreement (PA) with the California State Historic Preservation Officer (SHPO) and the Advisory Council on Historic Preservation (ACHP) in January 2007. The agreement ensures that the City and County of San Francisco meets its obligations under Section 106 of the National Historic Preservation Act and establishes the standards, stipulations and procedures which govern the Section 106 review of City and County of San Francisco projects subject to 24 CFR Part 58. The agreement allows for the expedited review of construction projects which have the potential to affect cultural resources and which are subject to 24 CFR Part 58. Projects subject to 24 CFR Part 58 include the Community Development Block Grant, Emergency Shelter Grant, HOME Investment Partnership, Housing Opportunities for Persons with AIDS, and other numerous HUD programs.

The review process contemplated by the PA also allows for the exemption of routine capital projects necessary to maintain public facilities in good repair and ensure they comply with existing building codes. Examples of such projects include the replacement of roofing materials, the upgrading of electrical wiring and the repair of fencing. In addition, the PA sets forth methodology for the determination of eligibility of resources for listing on the National Register of Historic Places, consultation with Native Americans, and setting the boundaries of the Area of Potential Effects of different types of projects. The PA does not reduce the level of protection afforded by the National Historic Preservation Act to cultural resources; the PA expedites and streamlines review under the National Environmental Policy Act. The PA is authorized by 36 CFR §800.14(b).

The PA has been used to successfully conduct Section 106 reviews on projects ranging from routine rehabilitation to the construction of housing developments of over 2,400 units. The programmatic agreement has considerably reduced project implementation time and costs. Every six months, the City files a Programmatic Agreement Compliance Report (PACR) with the California Office of Historic Preservation and the Advisory Council on Historic Preservation. The PACR summarizes Part 58 activities subject to the PA during the previous six months. To date, ten PACRS have been filed with the SHPO and the ACHP.

II. MANAGING THE PROCESS

A. Lead Agency

In San Francisco, the Mayor's Office of Housing (MOH) is the lead agency responsible for the consolidated planning process and for submitting the Consolidated Plan, annual Action Plans and Consolidated Annual Performance Evaluation Reports to HUD. MOH administers the housing activities of the CDBG program and all HOME activities. Under its Community Development Division, MOH also administers CDBG public facility, non-workforce development public service and organizational planning/capacity building activities, and all ESG activities. The Office of Economic and Workforce Development (OEWD) is responsible for economic development and workforce development activities of the CDBG program.

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B. Funding Allocation Process

CDBG and **ESG**

In 2011-2012, MOH's Community Development Division and OEWD were responsible for allocating Community Development Block Grant and Emergency Shelter Grant funds for community development, economic development and workforce development activities in San Francisco. The process is outlined below:

- In partnership with the Citizen's Committee on Community Development (CCCD), MOH and OEWD conducted multiple public hearings to solicit citizen input on community needs;
- MOH and OEWD issued Requests for Proposals and held technical assistance workshops to provide information on the application and the review process;
- MOH and OEWD staff reviewed applications and made recommendations to the CCCD;
- CCCD made funding recommendations to the Mayor;
- In partnership with the CCCD, MOH and OEWD conducted a public hearing to solicit input on the preliminary recommendations;
- Funding recommendations went through the San Francisco Board of Supervisors review process;
- The Board of Supervisors and the Mayor approved the funding recommendations; and
- MOH submitted annual Action Plan application for HUD consideration.

The implementation of the 2011-2012 CDBG and ESG programs began in the Fall of 2010, when the CCCD, MOH, OEWD and SFRA conducted two public hearings to solicit feedback and ideas from residents and the community at large concerning the 2010-2014 five-year Consolidated Plan.

Following the establishment of priorities and strategies, two Requests for Proposals (RFP) were issued, one in November 2010 and one in early January of 2011, and publicly noticed RFP technical assistance workshops were

conducted by MOH and OEWD staff to facilitate the application process. Proposals were due in late December 2010 and in early February 2011. MOH and OEWD staff reviewed all of the proposals that were received and made recommendations to the CCCD and the Mayor in February and March of 2011. A public hearing was conducted in early April 2011 to receive comments on the preliminary funding recommendations. The preliminary funding recommendations were included in the Draft 2011-2012 Action Plan, which was made available for public review and comments for 30 days.

Following the public review period, the proposed funding recommendations for the 2011-2012 CDBG and ESG programs were presented to the San Francisco Board of Supervisors in May 2011 for approval. The Board of Supervisors' process included a review of fiscal aspects of the proposed activities by an independent budget analyst and another opportunity for the public to provide comments on the funding recommendations. After the Board of Supervisors and Mayoral approvals, the funding recommendations were included in the 2011-2012 Action Plan that was submitted for HUD approval in June 2011.

Documents and reports that were available to the general public during the 2011-2012 program year include:

- Consolidated Plan for 2010-2014;
- 2011-2012 Annual Requests for Proposals;
- List of Funding Recommendations for 2011-2012 (funded projects);
- 2011-2012 Annual Action Plan;
- 2010-2011 Annual CAPER;
- All Citizens Committee of Community Development meeting minutes;
- All public notices regarding the CDBG and ESG programs; and
- Summary of all public comments received regarding the CDBG and ESG programs.

The Action Plan includes a summary of citizen comments from the public needs hearings and the public hearing on preliminary funding recommendations. Any citizen comments received on the draft Action Plan is included in the final Action Plan. Any comments received on the draft CAPER is included in the final CAPER.

Housing Development

The Mayor's Office of Housing (MOH) (and San Francisco Redevelopment Agency (SFRA) prior to its dissolution) are the principal agencies responsible for allocating housing development funds for privately (for-profit and non-profit) owned affordable housing. SFRA and MOH also acquire real estate, and then execute ground leases for the privately owned affordable housing developments upon it. The San Francisco Housing Authority (SFHA) is responsible for allocating funds for the rehabilitation and redevelopment of public housing. This section will describe the process administered jointly by MOH and SFRA for privately owned housing. The funding priorities for public housing have been described elsewhere, in the Annual Plans prepared by the City in connection with the five-year Consolidated Plan.

MOH and SFRA allocate housing development funds through a process designed to leverage outside funding for projects to the maximum extent consistent with the intended income targeting of the project, and to maintain financial accountability and efficiency on the part of project sponsors. These goals are accomplished by (1) making early commitments of City funds to sponsors so that they can demonstrate these commitments to other funders to satisfy matching fund requirements; and (2) encumbering and disbursing funds only when other funding sources are known and project costs are firm, in order to require developers to control costs and maximize other resources.

The process is as follows:

<u>Notice of Funding Availability:</u> Initially, MOH and SFRA budget specific portions of their development funds to a number of Funding Programs distinguished by target populations (e.g. family rental housing, housing with supportive services, senior housing). After these allocations are made to <u>programs</u>, generally developers submit proposals for funding specific <u>projects</u> in response to Notices of Funding Availability (NOFAs).

<u>Reservation of Funds for "Pipeline" Projects:</u> After receiving applications, MOH and SFRA staff work with the applicants to determine project feasibility prior to making recommendations to the Citywide Affordable Housing

Loan Committee. During this period (which can sometimes be extended for complex projects), funds from the NOFA are reserved for projects that appear likely to proceed. These reservations are tentative, as the dollar amounts in particular are often subject to change. Funds are also reserved for projects which have received prior commitment of part of the overall funds needed (such as for site acquisition), but which are not ready to receive final funding commitments.

Commitment of Funds: When a project is deemed feasible by staff, it is presented to the Citywide Affordable Housing Loan Committee (consisting of MOH, SFRA, DHS and DPH) for review and recommendation. At this stage, a specific dollar amount is proposed to be committed to the project sponsor, subject to removal of specified contingencies. The Loan Committee's recommendation is then forwarded to the Redevelopment Commission, the Housing Committee or the Mayor, depending on the source of funds. These commitments are for firm dollar amounts, but are still subject to change as the contingencies are removed (if, for example, other funding source commitments are higher or lower than expected).

<u>Encumbrance of Funds:</u> Most funds are not encumbered (by execution of a funding agreement binding the City and the sponsor) until all contingencies, such as execution of other funding and construction contracts, are removed – usually close to construction start. By deferring encumbrance to this time, the City can maximize its ability to require developers to pursue other funding sources and to reduce project cost.

<u>Disbursement of Funds:</u> Funds are disbursed only as required by the project, either for acquisition of the site, payment of preconstruction development costs (e.g. architecture, engineering, etc.) or for actual construction draws. MOH and SFRA staff review and approve all requests for disbursement of funds prior to drawdowns.

HOPWA

For over ten years, San Francisco has not received an adequate increase in HOPWA formula funds to release a Notice of Funding Availability ("NOFA") for new capital projects. The majority of San Francisco's annual HOPWA allocation has gone to maintain funding commitments to 2 rental assistance programs and 5 supportive service contracts to HOPWA-funded residential care facilities. These contracts are re-bid and/or renewed every three years. Remaining funds have been mainly reserved for capital projects including the rehabilitation of previously funded projects.

C. Monitoring

Monitoring for Community Development Activities

Managing Grants and Loans

In program year 2011-2012, the Community Development Division of MOH administered CDBG public facility, non-workforce development public service and organizational planning/capacity building activities, and all ESG activities. MOH's Housing Division administered the housing activities of the CDBG program and all HOME activities. The Office of Economic and Workforce Development (OEWD) administered CDBG economic development and workforce development activities.

Activities under the CDBG and ESG Programs were provided primarily through grant agreements with community-based non-profit organizations which provide a range of services, including legal, job training and placement, case management, information and referral and technical assistance to small businesses and micro-enterprises.

MOH and OEWD provided fiscal and programmatic monitoring of each project that received CDBG or ESG funds. Monitoring included both internal and on-site reviews. In addition, MOH monitored construction projects for labor standards compliance related to the Davis-Bacon regulations. MOH also monitored for access requirements related to Section 504 of the Rehabilitation Act and the Americans With Disabilities Act. Fair Housing, EEO and Local Business Enterprise (LBE) contracting is monitored by the City's Human Rights Commission.

Since program year 2006-2007, MOH has been part of the steering committee for the City's Joint Fiscal and Compliance Monitoring Task Force, which serves to consolidate fiscal and compliance monitoring among various City departments. This consolidation effort increases communication among city departments, reduces multiple fiscal and compliance site visits to a single joint site visit or self-assessment, and decreases the administrative burden on both non-profit entities and City departments.

For CDBG and ESG Grants

Each agency receiving a CDBG and/or ESG grant entered into a grant agreement which stipulates the conditions upon which the grant was awarded, the performance outputs and program outcomes to be met, and the budget. Regular program performance reports were required of grant recipients, along with financial reports. Program site visits were conducted to determine client eligibility, compliance with Federal and local requirements and program progress. Since most Public Services grants qualified as limited clientele activities, recipient organizations had to demonstrate that they were verifying income eligibility for their clients to MOH and OEWD grant coordinators/community builders at site visits.

For each grant, a MOH/OEWD grant coordinator/community builder was responsible for providing technical assistance, reviewing progress reports, conducting on-site visits when appropriate, and evaluating performance outputs and program outcomes. The grant coordinator/community builder was also responsible for reviewing monthly expenditure reports and monitoring for fiscal compliance with regulations and accounting policies.

For CDBG-Assisted Business Loans

Each loan recipient was required to enter into an agreement that stipulates the loan conditions and repayment schedule. The borrower was required to comply with a first source hiring agreement covering all jobs to be created as a condition of the loan.

Capacity Building for MOH/OEWD Staff and Delegate Agencies

In 2011-2012, MOH and OEWD continued to invest in the training of its staff to build internal capacity so that MOH and OEWD could better assist its delegate agencies on both organizational and programmatic development. Organizational capacity building needs of delegate agencies include financial management, human resource management, technical assistance with compliance with federal and local regulations, Board of Directors development and program evaluation.

During the program year, MOH and OEWD staff worked closely with the Controller's Office and other City departments in assisting grantees to build internal capacity and to ensure compliance with all city, state and federal requirements.

Monitoring for Housing Activities

Single Family (Owner-Occupied) Properties

MOH monitored single-family owner-occupied CDBG funded properties to insure ongoing compliance with the program requirements. Monitoring activities were carried out to insure that owners of CDBG assisted owner occupied properties continue to reside in the property; that they retain title to the property; and that property taxes are current. MOH continues to monitor all owner-occupied properties to ensure compliance with regulations and standards of the City's housing programs.

Multifamily Properties

The Mayor's Office of Housing (MOH) monitored the compliance of 166 City-assisted multifamily rental projects, including 116 CDBG- and HOME-funded rental housing projects to assure compliance with program requirements. Monitoring activities included review of: (1) tenant income and rent schedules; (2) management and maintenance reports; and (3) income and expense statements, including financial statements and use of program income. MOH continues to work with rental property owners and their property management agents to ensure ongoing compliance with tenant income and rent restrictions as well as HUD housing quality standards and local code.

The multi-family monitoring encompassed a wide range of housing types, including family and senior housing; housing for people with special needs; housing for people with AIDS/HIV; permanent housing for the homeless and those at risk of becoming homeless; and transitional housing for homeless families and individuals.

In 2011-12, MOH inspected 27 HOME- funded properties.

Monitoring of HOPWA Activities

HOPWA-funded projects are monitored on an annual basis through the following procedures: (1) review of annual monitoring reports submitted by project sponsors; (2) review of audited financial statements; (3) site visits to a sample of projects; and (4) written evaluations of services based on accomplishment of objectives, quantity and quality of services provided, agency program evaluation, client record documentation, collaborative efforts, and quality assurance.

III.SELF EVALUATION

A. Five-year Goals, Objectives and Strategies

In general, housing and community development activities that were implemented during program year 2011-2012 served the identified needs. The five-year program matrix in subsection C and the one-year program matrix in subsection D of this Self Evaluation section show how the City performed against the goals that were set in the five-year strategic plan and the one-year action plan. The comparison of accomplishment data to goals indicate that the Consolidated Plan activities made a positive impact on the identified needs. However, due to the complexity and extent of the needs in the City, the identified needs are still significant.

The following information provides a more detailed view of our five-year strategic plan. Below each goal, there are objectives and below each objective, there are strategies. The City is dedicated to the articulation of specific performance measures for each objective, to ensure that we are investing our resources to achieve optimal outcomes for our communities. We developed a 2011-2012 Performance Measures Matrix to track all relevant indicators for each objective. Additionally, we designed a Five-year Master Performance Measures Matrix, to assess investment outcomes across the 2010-2014 timeframe of the Consolidated Plan. Performance under each measure will be tracked against a five-year goal and one-year goals.

Goal 1: Families and individuals are healthy and economically self-sufficient

Objective 1: Remove barriers to economic opportunities and create economic stability through enhanced access to and utilization of social services

- Stabilize vulnerable populations through data-driven strategies that achieve multiple goals for families and individuals, such as integrated case management that connects individuals and families to interdepartmental safety net services; vocational programs with educational support; and legal services that reduce discriminatory wage practices, maximize access to housing and employment opportunities, and ensure mandated language access to services
- 2. Provide families and individuals living in areas of highly concentrated poverty with services that address multiple systems involvement, economic opportunities, public safety, and community building linked with neighborhood improvement planning efforts
- 3. Promote long-term housing stability and economic stability for homeless individuals and families with wraparound support services, employment services, mainstream financial entitlements and education
- 4. Provide victims, survivors and potential perpetrators of violence and their children with career paths, safe and affordable housing, quality and effective education, successful re-entry for those exiting the criminal and juvenile justice system, strengthened youth development and empowerment opportunities, strengthened family support and senior support, trauma reduction services, and improved social connectedness and resident involvement
- 5. Provide disconnected transitional age youth with high quality training and paid employment opportunities, expanded housing opportunities, residential treatment for youth with significant mental health issues, expanded safe recreational and social activities, individualized support to prepare them for transition out of or among service systems, and comprehensive neighborhood-based service centers to provide high quality services
- 6. Provide community-based systems of services to seniors, individuals with severe disabilities and persons living with AIDS that support their independence and quality of life, especially those who are isolated, in need of protective services, and who are living in poverty
- 7. Stabilize and support individuals and families who are linguistically and culturally isolated through societal integration support and culturally competent services, especially language-appropriate service delivery
- 8. Support access to services at neighborhood-based multi-service, multi-generational centers that provide families and individuals one-stop access to family support, youth and senior services, leadership opportunities, and access to wellness information and financial literacy

- 9. Provide support to multi-service centers that provide support citywide to vulnerable communities, e.g. citywide communities related by culture, language, age, ethnicity, disability, sexual orientation
- 10. Support access to affordable housing information and accessibility, including affordable homeownership opportunities for underserved low- and moderate-income populations

Objective 2: Support the healthy development of families and individuals

Strategies

- 1. Ensure that children and youth are healthy, ready to learn, succeeding in school, and contribute to the growth, development and vitality of San Francisco
- 2. Ensure support for children and families that are system involved, under housed, and/or experiencing obstacles or challenges putting them at risk of experiencing negative outcomes
- 3. Ensure that families have access to resources and opportunities, build their own capacity and improve family functioning
- 4. Ensure that parents/caregivers have the knowledge, skills, strategies and support to parent effectively, even in times of stress

Objective 3: Increase families' savings and assets to assist them in moving from poverty/public assistance to stability and self-sufficiency

Strategies

- 1. Integrate peer learning and reduce social isolation to increase efficacy of social and financial programs
- 2. Support asset-building opportunities, including training to use financial and legal tools to maintain and protect individual and/or family assets
- 3. Build the capacity of workforce development, micro-enterprise programs, and private, public and non-profit employers to expand uptake of income supports, tax credits, and financial education
- 4. Support citywide public and non-profit agencies to coordinate family economic support

Objective 4: Improve the responsiveness of the workforce system to meet the demands of sustainable and growing industries, providing employers with skilled workers and expanding employment opportunity for San Francisco residents

Strategies

- 1. Create Sector Committees that engage multiple employers within an industry, education & training providers, public agencies, labor organizations and social service providers to create responsive solutions, ensuring the workforce system is able to quickly adapt to dynamic changes in the labor market
- 2. Focus on employer outreach in key industries to gauge their workforce needs and market the services available through the workforce system
- 3. Produce high quality labor market intelligence that the workforce system and workforce providers can use to design and retool workforce strategies to target key industries
- 4. Launch Sector Academies that integrate skill development, support services, and job development that prepare and place low-to-high skilled individuals for a range of jobs within a targeted industry
- 5. Integrate necessary supportive services, barrier removal and other pre-employment services that assist a range of job seekers to complete training and retain employment within targeted sectors

Objective 5: Re-engage youth disconnected from the education system and labor market to achieve academic credentials, transition to post-secondary education, and/or secure living wage employment

Strategies

1. Create "on-ramp" and "bridge" programs --programs that assist low skilled youth to meet the skills and education requirements for entry into post-secondary education and/or existing vocational training programs that otherwise would not meet the participation pre-requisites

- 2. Develop a continuum of services that reengage and assist at-risk youth to achieve an academic credential, attain postsecondary education and credentials if appropriate, complete vocational training and secure an employer recognized credential/competency, and secure living wage employment
- 3. Build the capacity of One Stop Career Link Centers that appeal to youth ages 16-24, connecting them to age-appropriate workforce services, training and youth-employment opportunities

Objective 6: Increase access to workforce services for populations underserved by the workforce development system

Strategies

- 1. Expand One Stop Career Link Services geographically to high need neighborhoods by establishing neighborhood-based and Satellite One Stop Service Centers
- 2. Launch "navigator" initiatives that customize existing workforce services provided through the One-Stop Career Link Centers to be more responsive to the needs of specific underserved populations
- 3. Fund new services and coordinate with existing programs to focus intensively on targeted hard-to-serve populations
- 4. Develop "on-ramp" programs that incorporate intensive basic skills training, remedial math and language, life skills training, and intensive "wrap-around" supportive services
- 5. Integrate intensive comprehensive case management to support workforce clients through job training and employment
- 6. Customize workforce services to support under-employed workers to participate in skills training while employed

Objective 7: Improve the quality of services available to businesses through the workforce system to promote hiring San Francisco job seekers

Strategies

- 1. Recognize the "dual-customer" nature of the workforce system by promoting the utilization of services that both reduce the personnel-related operating costs of employers and support the professional development and economic conditions of their employees
- 2. Strengthen the enforcement of local hiring policies, and improve the workforce system's capacity to assist employers in meeting their local hiring requirements by providing qualified candidates
- 3. Provide a single point of contact for employers' staffing needs, utilizing tools and technologies that provide effective candidate screening, appropriate matching with available employment opportunities, and efficient referral to employer partners
- 4. Utilize business feedback and standardized marketing efforts to position the San Francisco workforce development system as the "first choice" in local staffing services

Objective 8: Establish, enhance, and retain small businesses and micro-enterprises

- 1. Provide technical assistance and consulting services to small business owners and entrepreneurs
- 2. Provide businesses with access to capital by identifying sources of capital, completing loan applications, and providing capital through the City's Revolving Loan Fund and Section 108 loans
- 3. Support the establishment of incubator spaces with focused services, specific target markets, and effective strategies for business 'graduation'
- 4. Provide commercial real estate support such as location identification, contract review, and lease negotiation
- 5. Ensure broad access to technical assistance and financial resources by providing services that are culturally and linguistically relevant
- 6. Provide assistance that is customized to meet the specific needs of businesses with fast growth potential in industries with particular promise to create jobs for low-to-moderate income persons and to expand into new markets

- 7. Build a strong, interconnected network of economic development service providers to improve small businesses' access to relevant information about financial services, incentives, technical assistance, merchants associations, networking opportunities, market opportunities, and other opportunities and resources
- 8. Leverage the Small Business Assistance Center to ensure that business owners and entrepreneurs are able to navigate the permits and licensing processes, and have access to any relevant city services

Goal 2: Neighborhoods and communities are strong, vibrant and stable

Objective 1: Improve the infrastructure and physical environment of San Francisco neighborhoods, especially in those neighborhoods with high concentrations of low- and moderate-income residents

Strategies

- 1. Rehabilitate and construct neighborhood and constituency-focused multi-service centers
- 2. Rehabilitate and construct city-designated workforce one-stop centers and other sites that provide key elements of the City's workforce development strategy as designated by Office of Economic and Workforce Development
- 3. Rehabilitate and construct neighborhood based and population focused family resource centers as designated by City's First Five San Francisco
- 4. Rehabilitate and construct Aging and Disability Resource Centers and Out Stations as designated by City's Department of Aging and Adult Services
- 5. Rehabilitate and construct key health and mental health community facilities in consultation with City's Department of Public Health
- 6. Rehabilitate and construct key youth development facilities in consultation with City's Department of Children, Youth and their Families
- 7. Rehabilitate and construct community centers located within or near public and affordable housing developments
- 8. Rehabilitate and construct licensed child care facilities, in consultation with City's Childcare Facilities Interagency Group
- 9. Improve public spaces and upgrade outdoor-oriented facilities, including school sites, child development centers, and areas with little greenery, especially in areas of high concentration of low- and moderate-income residents, especially through landscaping, tree planting, and installation of play structures
- 10. Promote green standards and energy efficiency in community facilities, especially those with low energy efficiency

Objective 2: Promote the development of social capital and sustainable healthy communities through leadership development and civic engagement activities

Strategies

- 1. Support community building in public housing facilities, especially HOPE SF sites
- 2. Support leadership development efforts for transitional age youth, especially in areas of high violence
- 3. Promote resident involvement in community stewardship activities
- 4. Coordinate and convene community organizations to promote neighborhood community building, maximize sharing of information and resources and promote sustainability
- 5. Coordinate and leverage city resources to better address the needs of low-income residents citywide

Objective 3: Improve the social service delivery system that leads to self-sufficiency and healthy sustainable outcomes for low-income individuals and families

Strategies

1. Support place-based centers that provide neighborhood support, convening opportunities, and leadership opportunities to neighborhood residents

- 2. Support neighborhood-based capacity building efforts that bring together community stakeholders to map assets, encourage strategic collaboration, and develop leadership
- 3. Use resources to create better alignment between the needs of residents in targeted neighborhoods and social services
- 4. Strengthen community partners by supporting their infrastructure and staff capacity, sharing best practices, providing tools and resources, and supporting them to focus on organizational development, fiscal management and strategic planning
- 5. Provide a wide range of direct technical assistance to community based organizations, including training, coaching, peer mentoring and other methods of technical assistance
- 6. Support innovative and effective collaborative planning efforts to address collective needs, leverage capacities to deliver programs, and create pathways to success by avoiding duplication and addressing gaps in services
- 7. Develop neighborhood-wide and uniform intake, assessment, planning, and tracking tools when appropriate
- 8. Support business technical assistance providers to create a strong, interconnected network

Objective 4: Strengthen commercial corridors in low- and moderate-income neighborhoods and increase corridor potential for providing jobs, services, and opportunities for residents

Strategies

- 1. Support the attraction, retention, expansion, and relocation of locally owned small businesses by building the capacity of neighborhood business districts to launch, maintain, and grow local-serving retailers and services
- 2. Provide access to technical assistance including business assessment, referral to other business support organizations, business planning, and access to capital
- 3. Provide technical assistance to assist businesses and commercial corridors in the development of marketing plans, branding, and engaging in neighborhood and citywide marketing campaigns
- 4. Engage in beautification activities—such as façade improvement, public art, tenant improvement, and graffiti abatement—that highlight local identity and neighborhood character
- 5. Enhance public spaces in neighborhoods
- 6. Maintain and improve the neighborhood quality of life, such as safety and cleanliness, to attract desirable businesses and industries
- 7. Build partnerships between residents, merchants, property owners, and community groups to sustain these districts over the long-term
- 8. Enhance and encourage neighborhood corridors to be commercial, cultural, and entertainment centers that attract a diverse and multigenerational population

Goal 3: Formerly homeless individuals and families are stable, supported and live in permanent housing

Objective 1: Decrease the incidence of homelessness by avoiding tenant evictions and foreclosures and increasing housing stability

Strategies

- 1. Support the transition from incarceration, foster care and hospitals into permanent housing
- 2. Provide legal assistance and counseling services to help avoid eviction
- 3. Provide short-term rental support, including rental subsidies, move-in costs, first and last month's rent, and wraparound services to address underlying issues threatening housing stability
- 4. Increase outreach and education about eviction prevention resources and tenant rights laws
- 5. Prevent foreclosures and assist those impacted by foreclosures

Objective 2: Stabilize homeless individuals through outreach, services and residency in emergency and transitional shelters that lead to accessing and maintaining permanent housing

- 1. Support appropriate outreach through the Homeless Outreach Team
- 2. Support community partnerships to provide services through Project Homeless Connect
- 3. Support the general operation of culturally competent emergency shelters that meet the standards for safety, health and hygiene, including shelters that accommodate diverse needs such as the elderly, domestic violence victims, immigrants, teenagers, respite beds, and people in crisis needing an unstructured low-threshold shelter
- 4. Support services in shelters and transitional housing that lead to accessing and maintaining permanent housing
- 5. Promote service coordination with other community service providers and between departments

Objective 3: Promote long-term housing stability and economic stability through wraparound support services, employment services, mainstream financial entitlements, and education

Strategies

- 1. Provide case management services within transitional housing programs appropriate to address individualized needs and emphasize economic stability
- 2. Improve linkages to mainstream benefits
- 3. Provide a comprehensive range of support services aimed at facilitating acquisition and retention of permanent housing
- 4. Maintain and expand employment-related services targeted to homeless people to increase job readiness, training, placement and retention

Objective 4: Create and maintain supportive housing

Strategies

- 1. Provide capital financing to non-profit developers and property owners for the purpose of acquiring and rehabilitating existing housing or constructing new permanently affordable service-enriched housing
- To the extent possible, underwrite permanently affordable housing for low and very low income persons
 and families to include supportive housing units for formerly homeless persons in mixed income
 developments
- 3. Provide on-going financial support to community-based organizations for the purposes of entering into long-term master-leases with private landlords for service-enriched units in market-rate housing
- 4. Provide funding for services that support the varying needs of people experiencing homelessness, such as transitional age youth, seniors, immigrants, families, and chronically homeless singles, including wraparound supportive services, socialization opportunities, and case management
- 5. Maximize leveraging of state and federal operating and rent subsidies such as MHSA, McKinney Act subsidies or project-based Section 8 subsidies to support long-term operation of permanently supportive housing
- 6. Provide local operating subsidies when necessary
- 7. Conduct annual monitoring and site visits to ensure that existing supportive housing is safe, healthy, and affordable to extremely low-income formerly homeless people
- 8. Provide financing for capital improvements when necessary to maintain the habitability or affordability of supportive housing

Goal 4: Families and individuals have safe, healthy and affordable housing

Objective 1: Create and maintain permanently affordable rental housing through both new construction and acquisition and rehabilitation programs for individuals and families earning 0-60% of AMI

Strategies

1. Provide financial assistance to create new safe, healthy, accessible and affordable housing through new construction and acquisition/rehabilitation programs

2. Partner with private non-profit developers, and landlords to preserve existing affordable and low-cost rental housing stock

Objective 2: Create and maintain permanently affordable ownership housing opportunities through both new construction and acquisition and rehabilitation programs for individuals and families earning up 120% of AMI

Strategies

- 1. Encourage production of ownership housing with inclusionary zoning
- 2. Facilitate creation and preservation of limited equity cooperative housing. Provide financing for the purchase of at-risk HUD co-ops
- 3. Offer financial assistance to low- and moderate-income first-time homebuyers through down-payment and mortgage assistance
- 4. Preserve aging housing stock and retain low-income homeowners
- 5. Provide grants for counseling and mediation services to prevent foreclosures and assist those impacted by foreclosures

Objective 3: Reduce the barriers to access housing affordable to low- and moderate-income individuals

Strategies

- 1. Fund counseling for renters seeking housing
- 2. Build an information network about affordable opportunities through the MOH/SFRA websites, the annual report, and the BMR rental list
- 3. Facilitate the transition of low-income and moderate-income renters into homeownership by funding homebuyer education and financial training programs that assist first time homebuyers to navigate the home purchase and financing opportunities available to them

Objective 4: Provide both services and permanently affordable, supportive housing opportunities for people with specific needs

Strategies

- 1. Partner with non-profit developers and service providers to create new permanent supportive housing
- 2. Provide comprehensive supportive services and operating funding in supportive housing developments to help tenants retain their housing and improve their overall health and stability
- 3. Provide rental assistance to persons disabled with HIV/AIDS
- 4. Maintain the Investment in Supportive Housing

Objective 5: Meet the need for affordable and accessible housing opportunities for our aging population and people with physical disabilities

Strategies

- 1. Provide financial assistance to create new safe, healthy, and accessible affordable housing specifically for seniors and younger adults with disabilities
- 2. Require inclusion of adaptable/ accessible units in all new construction and moderate rehabilitation of affordable housing in order to further increase the overall supply of accessible/adaptable affordable housing
- 3. Address the need for accessible affordable housing by enforcing local, state, and federal regulations

Objective 6: Reduce the risk of lead exposure for low-income renters and owners, especially families with children under 6 years old

- 1. Continue formal working relationships with key city agencies that have enforcement authority over lead regulations
- 2. Develop and manage strategic collaborations with community groups in neighborhoods with high lead poisoning rates in children, high concentrations of children under 6 living in poverty, and high concentrations of seniors
- 3. Continue formal collaborative relationships with key groups and agencies serving tenants and landlords including community based organizations, the San Francisco Housing Authority, and the San Francisco Rent Stabilization and Arbitration Board

Objective 7: Provide energy efficiency rehabilitation programs to meet high green standards, preserve affordability, and extend the useful life of aging housing stock

Strategies

- Provide technical assistance to assess the home or buildings' energy and water efficiency needs, assemble subsidy sources, monitor performance over time, and train homeowners or property maintenance staff and tenants
- 2. Leverage a diverse set of resources to finance green retrofits
- 3. Link to City workforce development activities

Goal 5: Public housing developments that were severely distressed are thriving mixed-income communities

Objective 1: Replace obsolete public housing within mixed-income developments

Strategies

- Demolish and construct new housing in phases to minimize displacement and disruption during construction
- 2. Integrate public housing, affordable units, and market rate units
- 3. Support use of green and healthy building practices to create sustainable and healthy living environments
- 4. Involve residents in planning

Objective 2: Improve social and economic outcomes for existing public housing residents

Strategies

- 1. Facilitate access to services that enhance the lives of current public housing families including health and social supports, employment opportunities and education
- 2. Prepare residents to transition to the redevelopment or the most appropriate housing opportunities

Objective 3: Create neighborhoods desirable to individuals and families of all income levels

- 1. Offer Community Building activities that focus on building and strengthening a lasting sense of community among residents and neighbors by engaging them on issues of importance and shared interest, such as public safety and neighborhood schools
- 2. Coordinate housing redevelopment with the neighborhood improvement and service efforts of other public agencies and organizations
- 3. Partner with the San Francisco Unified School District to improve neighborhood schools near HOPE SF developments

B. HUD CPD Outcomes and Objectives

For each of San Francisco's five-year housing and community development objective, a HUD performance measurement objective and outcome have been indicated in the table below. For performance indicators, see the Five-Year Performance Measures Matrix and the Annual Performance Measures Matrix below in the next subsections.

	HUD Objective	HUD Outcome
Homeless Objectives		
G3, O1: Decrease the incidence of homelessness by avoiding tenant evictions and foreclosures and increasing housing stability	Decent Housing	Affordability
G3, O2: Stabilize homeless individuals through outreach, services and residency in emergency and transitional shelters that lead to accessing and maintaining permanent housing	Suitable Living Environment	Availability/ Accessibility
G3, O3: Promote long-term housing stability and economic stability through wraparound support services, employment services, mainstream financial entitlements, and education	Suitable Living Environment	Availability/ Accessibility
G3, O4: Create and maintain supportive housing	Decent Housing	Availability/ Accessibility
Special Needs Objectives		
G4, O4: Provide both services and permanently affordable, supportive housing opportunities for people with specific needs	Decent Housing	Availability/ Accessibility
G4, O5: Meet the need for affordable and accessible housing opportunities for our aging population and people with physical disabilities Rental Housing	Decent Housing	Availability/ Accessibility
G4, O1: Create and maintain permanently affordable rental housing through both new construction and acquisition and rehabilitation programs for individuals and families earning 0-60% of AMI	Decent Housing	Affordability
G4, O3: Reduce the barriers to access housing affordable to low- and moderate-income individuals	Decent Housing	Availability/ Accessibility
G4, O6: Reduce the risk of lead exposure for low-income renters and homeowners, especially families with children under 6 years old	Decent Housing	Availability/ Accessibility
G5, O1: Replace obsolete public housing within mixed-income developments	Suitable Living Environment	Sustainability
G5, O3: Create neighborhoods desirable individuals and families of all income levels	Suitable Living Environment	Sustainability
Owner Housing		
G4, O2: Create and maintain permanently affordable ownership housing opportunities through both new construction and acquisition and rehabilitation programs for individuals and families earning up 120% of AMI	Decent Housing	Affordability
G4, O3: Reduce the barriers to access housing affordable to low- and moderate-income individuals	Decent Housing	Availability/ Accessibility
G4, O6: Reduce the risk of lead exposure for low-income renters and homeowners, especially families with children under 6 years old	Decent Housing	Availability/ Accessibility
G4, O7: Provide energy efficiency rehabilitation programs to meet high green standards, preserve affordability, and extend the useful life of aging housing stock	Decent Housing	Affordability
<u>Infrastructure Objectives</u>		
none		
Public Facilities Objectives		
G2, O1: Improve the infrastructure and physical environment of San Francisco neighborhoods, especially in those neighborhoods with high concentrations of	Suitable Living Environment	Sustainability

	HUD Objective	HUD Outcome
low- and moderate-income residents		
Public Services Objectives		
G1, O1: Remove barriers to economic opportunities and create economic	Suitable Living	Availability/
stability through enhanced access to and utilization of social services	Environment	Accessibility
G1, O2: Support the healthy development of families and individuals	Suitable Living Environment	Availability/ Accessibility
G1, O3: Increase families' savings and assets to assist them in moving from	Economic	Availability/
poverty/public assistance to stability and self-sufficiency	Opportunity	Accessibility
G1, O4: Improve the responsiveness of the workforce system to meet the	Economic	Availability/
demands of sustainable and growing industries, providing employers with skilled workers and expanding employment opportunity for San Francisco residents	Opportunity	Accessibility
G1, O5: Re-engage youth disconnected from the education system and labor	Economic	Availability/
market to achieve academic credentials, transition to post-secondary education, and/or secure living wage employment	Opportunity	Accessibility
G1, O6: Increase access to workforce services for populations underserved by	Economic	Availability/
the workforce development system	Opportunity	Accessibility
G1, O7: Improve the quality of services available to businesses through the	Economic	Availability/
workforce system to promote hiring San Francisco job seekers	Opportunity	Accessibility
G2, O2: Promote the development of social capital and sustainable healthy communities through leadership development and civic engagement activities	Suitable Living Environment	Sustainability
G5, O2: Improve social and economic outcomes for existing public housing residents	Suitable Living Environment	Sustainability
Economic Development Objectives		
G1, O8: Establish, enhance, and retain small businesses and micro-enterprises	Economic Opportunity	Affordability
G2, O4: Strengthen commercial corridors in low- and moderate-income	Suitable Living	Sustainability
neighborhoods and increase corridor potential for providing jobs,	Environment	
services, and opportunities for residents		
Other Objectives - Policy/Planning Objectives		
G2, O3: Improve the social service delivery system that leads to self-sufficiency	Suitable Living	Availability/
and healthy sustainable outcomes for low-income individuals and families	Environment	Accessibility

C. 2010-2014 Five-Year Performance Measures Matrix

GOAL 1: FAMILIES AND INDIVIDUALS ARE HEALTHY Objective 1: Remove barriers to economic opportunities and						s to a	nd uti	ilizati	on of	socia	serv	ices
Performance Measure	7	Yea	r 1	Yea	ır 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of people receiving information and referral	5,000	980	988	1,235	1,694							54%
# of people receiving legal counseling and representation	12,500	2,751	3,407	2,901	3,045							52%
# of people receiving educational services, including ESL/VESL, parenting classes, technology training	2,000	668	948	45	55							50%
# of people receiving case management services	3,000	681	821	249	350							39%
Objective 2: Support the healthy development of families and	individua	ls						•				
Performance Measure	al	Yea	r 1	Yea		Yea	ar 3	Yea		Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
This objective will be achieved with non-Consolidated Plan funding sources												
Objective 3: Increase families' savings and assets to assist the	m in movi	ng from po	verty/puk	olic assista	nce to sta	bility	and	self-si	ufficie	ency		
Performance Measure	=	Yea	r 1	Yea	r 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of people receiving financial education linked to financial goals, including improved credit, increased assets, opening IDA accounts and becoming banked	2,500	595	545	355	532		7		7		7	43%

Performance Measure	le	Yea	r 1	Yea	r 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of people receiving case management and supportive services	250	49	53	291	315		7		7		7	147
# of people receiving industry-specific vocational training	300	106	102	258	247							116
Objective 5: Re-engage youth disconnected from the educatio education, and/or secure living wage employment	n system a	nd labor n	narket to a	achieve ac	ademic c	reden	tials,	trans	ition 1	to pos	t-sec	ondar
Performance Measure	al	Yea	r 1	Yea	r 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of transitional age youth receiving leadership, life skills, mentoring, case management, GED preparation and educational support	2,500	418	477	455	514		7		7		7	409
Objective 6: Increase access to workforce services for populat	ions under	rserved by	the work	force deve	elopment	syster	n					
Performance Measure	al	Yea	r 1	Yea	r 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of people receiving basic educational services including Adult Basic Education, VESL/ESL	400	573	703	426	426							2829
# of people receiving barrier removal services	500	243	336	673	833							2349
# of people receiving case management and supportive services	700	1,230	1,815	733	966							3979

Performance Measure	а	Yea	r 1	Yea	nr 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
This objective will be achieved with Workforce Investment Act funding												
Objective 8: Establish, enhance, and retain small businesses a	nd micro-	enterprises	S									
Performance Measure	al al	Yea	r 1	Yea	ır 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of start-ups assisted	2,000	322	356	305	417		,		,		,	399
# of existing businesses assisted	750	586	802	466	635							1929
# of loans made to small businesses and micro-enterprises	500	103	83	85	116							409
# of jobs created and retained	3,500	534	396	595	501							269
GOAL 2: NEIGHBORHOODS AND COMMUNITIES ARE												
Objective 1: Improve the infrastructure and physical environ concentrations of low- and moderate-income residents	ment of Sa	ın Franciso	co neighbo	orhoods, e	specially	in tho	se ne	ighbo	rhood	ds wit	h hig	h
Performance Measure	a a	Yea	r 1	Yea	ır 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of community facilities constructed or rehabilitated that incorporates green construction principles	50	10	10	17	17							549
# of sites greened	675	135	135	135	135							409
# of child development centers, schools, parks and other public spaces enhanced through play structures or landscaping	50	7	7	0	0							149

Performance Measure	T L	Yea	r 1	Yea	ır 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of people receiving training in leadership and civic engagement	2,000	0	0	0	0		7		7		7	0
Objective 3: Improve the social service delivery system that lefamilies	ads to self-	sufficienc	y and hea	lthy susta	inable ou	tcome	es for	low-i	ncom	e indi	vidua	ls and
Performance Measure	TE	Yea	r 1	Yea	ır 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal 63	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of community based organizations receiving technical assistance	400	93	99	93	57							39
# of community based organizations supported in collaboratives that strengthen services and infrastructure	100	27	27	23	22							49
Objective 4: Strengthen commercial corridors in low- and moservices, and opportunities for residents	derate-inco	ome neigh	borhoods	and incre	ease corri	dor p	otenti	ial for	prov	iding	jobs,	
Performance Measure	7	Yea	r 1	Yea	ır 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of existing businesses receiving technical assistance	250	130	101	82	101				·			81
# of business receiving safety consultation	100	21	5	20	27							32
# of business attracted, retained, and expanded	100	20	14	13	7							2
of façade improvements and beautification	100	33	21	15	47							68

Performance Measure	la	Yea	r 1	Yea	ır 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	_
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of people receiving representation and/or tenants' rights counseling	15,000	3,620	4,208	3,216	3,777	_	,		,		,	53
# of people avoiding eviction	5,000	1,663	1,929	1,112	1,847							76
# of people receiving rental assistance	1,125	326	407	240	395							71
Objective 2: Stabilize homeless individuals through outreact maintaining permanent housing	h, services a	nd residen	cy in eme	rgency an	d transiti	onal s	shelte	rs tha	t lead	l to ac	cessii	ng an
Performance Measure	Te Te	Yea	r 1	Yea	ır 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
# of people receiving shelter, including supportive services	5,000	1,710	1,818	1,413	2,293							82
# of people transitioning from shelter to more stable housing	500	219	754	288	472							245
Objective 3: Promote long-term housing stability and econo financial entitlements, and education	mic stability	through v	vraparou	nd suppor	t services	, emp	loym	ent se	rvices	, mai	nstre	am
Performance Measure	al	Yea	r 1	Yea	r 2	Yea	ar 3	Yea	ar 4	Yea	<u>ar 5</u>	1. (
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-
This objective will be achieved with non-CDBG and ESG funding sources												
Objective 4: Create and maintain supportive housing												
Performance Measure	al	Yea	r 1	Yea	ır 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	<u> </u>
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-

# of new units created through new construction or acquisition and rehabilitation activities	600	88	58	90	227							48%
GOAL 4: FAMILIES AND INDIVIDUALS HAVE SAFE, H												
Objective 1: Create and maintain permanently affordable refor individuals and families earning 0-60% of AMI	ntal housing	through l	both new	construct	ion and a	cquis	ition a	and r	ehabil	litatio	n pro	grams
Performance Measure	Te	Year	r 1	Yea	ır 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	_
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of new affordable rental units completed	1,700	231	341	120	135							28%
# of new affordable rental units completed through acquisition and rehabilitation or conversion of an existing property	300	0	0	0	0							0%
# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	700	212	212	101	1,729							277%
# of affordable rental units created through the City's Inclusionary Housing Program	50	0	0	0	0							0%
, ,												
Objective 2: Create and maintain permanently affordable ow			ortunities	through b	ooth new	const	ructio	n and	l acqu	isitio	n and	
, ,	up 120% of	AMI		J								
Objective 2: Create and maintain permanently affordable ow rehabilitation programs for individuals and families earning	up 120% of			through b			ructio		l acqu ar 4	visitio Yea		
Objective 2: Create and maintain permanently affordable ow rehabilitation programs for individuals and families earning		Year Year	r 1 Actual	Yea	ar 2							
Objective 2: Create and maintain permanently affordable ow rehabilitation programs for individuals and families earning	up 120% of	AMI		J		Yea	ar 3	Yea	ar 4	Yea	ır 5	% of Five-
Objective 2: Create and maintain permanently affordable ow rehabilitation programs for individuals and families earning Performance Measure	2-year Goal	Year Room	r 1 Actual	Yea	ar 2	Yea	ar 3	Yea	ar 4	Yea	ır 5	% of Five- Year Goal
Objective 2: Create and maintain permanently affordable ow rehabilitation programs for individuals and families earning Performance Measure # of first time homebuyers receiving financial assistance # of homeowners receiving post-purchase, default, and	up 120% of Coal Quarter Coal Qu	Year Search Sear	r 1 representation of the second of the sec	Yea Boy 60	or 2 Permananananananananananananananananananan	Yea	ar 3	Yea	ar 4	Yea	ır 5	% of Five- Wear Goal
Objective 2: Create and maintain permanently affordable ow rehabilitation programs for individuals and families earning Performance Measure # of first time homebuyers receiving financial assistance # of homeowners receiving post-purchase, default, and foreclosure prevention services	1,500 qu 120% of qu 12	Year Vear 300	r 1	Yea 50 60 500	ar 2 Republication of the second of the sec	Yea	ar 3	Yea	ar 4	Yea	ır 5	-6% of Five-

# of homeownership opportunities created through new limited equity cooperative housing	100	23	0	20	0							0%												
# of new affordable homes completed	30	0	0	32	32							107%												
# of homes rehabilitated or assisted by Housing Rehabilitation Programs	350	70	224	5	4							65%												
Objective 3: Reduce the barriers to access housing affordable	to low- an	d moderat	te-income	individua	ıls																			
Performance Measure	al l	Yea	r 1	Yea	ar 2	Yea	ear 3 Yea		Year 3		Year 4		Year 4		Year 4		Year 4		Year 4		Year 4		ar 5	l
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal												
# of renters receiving counseling assistance to find and/or maintain housing appropriate for their needs and budget	5,000	293	246	142	276							10%												
# of potential first-time home-buyers receiving pre-purchase counseling and education services.	4,575	902	661	610	668							29%												
# of homeowners created	415	90	86	68	69							37%												
# of subscribers who will receive regular updates on affordable rental and homeownership opportunities through a centralized online resource	2,500	1,000	40	10,500	10,500							422%												
Objective 4: Provide both services and permanently affordable	le, support	ive housin	g opportu	nities for	people wi	ith sp	ecific	needs	S															
Performance Measure	al	Yea	r 1	Yea	ar 2	Yea	ar 3	Yea	Year 4 Year 5		ar 5													
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal												
Acquire, rehabilitate or construct new units in partnership with community-based non-profits	100	88	58	90	227							285%												
# of beds in residential care facilities for the chronically ill that will be supported on an annual basis with funding for services and operations	113	113	113	113	113							200%												
# of units in supportive housing developments receiving operating and leasing subsidies	1,400	636	691	793	822							108%												

Performance Measure	I.	Yea	ır 1	Yea	ar 2	Yea	ar 3	Yea	ar 4	r 4 Year		Year 5		
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-		
Percent of new City supported affordable rental units that will be accessible/adaptable	75%	231 (100%)	341 (100%)	120 (100%)	135 (100%)						,	n		
# of units with improved accessibility features for people with disabilities in private and non-profit owned low-income housing	15	50	0	50	0							0		
Objective 6: Reduce the risk of lead exposure for low-income	renters an	d homeow	ners, espe	ecially fan	nilies with	child	lren u	ınder	6 yea	rs old				
Performance Measure	al	Yea	r 1	Year 2		Year 3		Year 4		Year 5				
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five-		
# of families involved in childcare who become enrolled in lead hazard reduction and remediation	10	2	12	2	4						7	160		
# of children reached with information about lead poisoning	2,500	500	482	250	327							32		
# of tenants reached with information about lead issues	1,200	200	512	500	350							72		
# of tenants referred for tenant/ landlord issue counseling	150	30	20	10	1							14		
of lead workers trained on lead post-remediation cleaning	50	10	10	0	2							24		
practices and insure that they are hired for MOH sponsored lead remediation projects														

# of households enrolled in the Section 8 program who will undertake lead hazard control in their properties through the Lead Program.	40	0	0	30	0							0%
# of tenants and/or landlords referred that require education and clarification on participation in the lead program to the Rent Board	50	10	8	30	5							26%
# lead workers trained on lead-based paint work practices	250	30	25	30	25							20%
Objective 7: Provide energy efficiency rehabilitation program housing stock	ns to meet	high green	standard	s, preserv	e afforda	bility,	and o	extend	d the	useful	l life (of aging
Performance Measure	al	Year 1		Yea	Year 3		Year 4		Year 5			
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of affordable housing units with improved energy and water efficiency in affordable multifamily developments (2 year goal)	600	300	0	0	7		7		7		7	0%
# of owned homes with improved energy and water efficiency, including installation of solar panels in single family homes (2 year goal)	20	10	0	0								0%
Total amount of annual utility expense savings for MOH multifamily affordable housing (2 year goal)	\$84,000	\$42,000	\$0	0								0%
GOAL 5: PUBLIC HOUSING DEVELOPMENTS THAT W			ISTRESSI	ED ARE 1	THRIVIN	G MI	XED	-INC	OME	COM	IMU	NITIES
Objective 1: Replace obsolete public housing within mixed-in	come deve		_						_	I	_	
Performance Measure	al	Yea	ır 1	Yea	ır 2	Yea	ır 3	Yea	ar 4	Yea	ır 5	
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
% of residents in good standing who will have the right to revitalized housing onsite after construction is completed	100%	n/a	n/a	n/a	n/a		7	•	7		7	n/a

# of pre-existing public housing units that will be replaced with new Housing Authority- assisted units	225	0	0	0	0							0%
# of new affordable rental units developed	125	0	0	0	0							0%
# of new affordable homeownership units developed	38	0	0	0	0							0%
# of new market-rate units developed	212	0	0	0	0							0%
% compliance with Mandatory Green Communities Criteria in each building	100%	n/a	n/a	n/a	n/a							n/a
# of points from Optional Green Communities Criteria earned by each building	35	0	0	0	0							0%
Objective 2: Improve social and economic outcomes for existi	ng public l	nousing re	sidents									
Performance Measure	1	Yea	r 1	Yea	ar 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	
	G05											ve- oal
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of public housing residents receiving a referral to one or more needed service	1,000	125	168	248	134						,	30%
# of public housing residents receiving education about tenancy expectations in the revitalized community	400	0	0	35	38							10%
# of public housing residents involved in planning or community building activities	500	125	144	318	204							70%
Objective 3: Create neighborhoods desirable to both low and	middle-ind	come indiv	iduals an	d families		,						
Performance Measure	7	Yea	Year 1 Year 2 Year 3 Year 4		ar 4	Yea	ar 5					
	5-year Goal	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	% of Five- Year Goal
# of new partnerships with City or nonprofit entities established by each HOPE SF Development Team. Partners must be able to demonstrate they have the basic elements of an effective collaboration: defined roles, articulation and agreement of shared vision & outcomes, and sustained involvement of both parties.	25	5	3	6	20							92%
# of neighborhood residents involved in community planning and engagement around key issues of neighborhood importance	150	0	0	67	0							0%

# of adult residents who are referred to the HOPE SF Leadership academy	50	10	12	22	8				40%
# of youth residents who are referred to the HOPE SF Youth Academy	50	10	21	0	0				42%

D. 2011-2012 Annual Performance Measures Matrix

The following program matrix tracks year-end performance indicators against estimates that were provided in the 2011-2012 Action Plan.

Explanation Codes:

A=Moved from one strategy to another strategy

B=Actual amount spent more than 10% change from budgeted amount

C=Project was canceled

D=Project was terminated mid-year

E=Revised performance measure

F=Project still underway

G=Project was added mid-year

H=Revised goal

GOAL 1: FAMILIES AND INDIVIDUALS ARE HEALTHY AND ECONOMICALLY SELF-SUFFICIENT

Obje	***	ties and create economic stability through enhanced a		i uumzauvn		
	Organization	Performance measure	Goal	Actual	2011-2012	Explanation
					Grant	
1	AIDS Legal Referral Panel of the SF Bay Area	Legal counseling and representation	195	199	\$37,000	
2	Arab Cultural and Community Center	Case management and supportive services	60	136	\$50,000	
3	Asian Law Caucus	Legal counseling and representation	145	172	\$52,000	
4	Asian Pacific American Community Center	Information and referral	500	898	\$57,000	
5	Bay Area Legal Aid	Legal counseling and representation	40	85	\$40,000	Н
6	Central American Resource Center	Legal counseling and representation	750	775	\$50,000	
	(CARECEN)					
7	Community United Against Violence	Case management and supportive services	35	34	\$50,000	
8	Community Youth Center-San Francisco (CYC-	Information and referral	150	144	\$50,000	
	SF)					
9	Compass Community Services	Case management and supportive services	88	73	\$37,000	
10	Dolores Street Community Services	Legal counseling and representation	35	61	\$29,995	
11	Donaldina Cameron House	Case management and supportive services	50	91	\$50,000	
		Educational services	45	55		
12	Filipino-American Development Foundation:	Information and referral	100	94	\$75,000	
	Filipino Community Center					
13	Hearing and Speech Center of Northern	Information and referral	200	266	\$38,000	
	California					

14	Instituto Laboral de la Raza	Legal counseling and representation	600	565	\$65,000	
15	La Raza Centro Legal	Legal counseling and representation	350	528	\$90,000	
16	La Raza Community Resource Center	Legal counseling and representation	200	200	\$55,000	
17	Mission Neighborhood Health Center	Case management and supportive services	16	16	\$30,000	
18	Nihonmachi Legal Outreach	Legal counseling and representation	486	342	\$90,000	
19	Samoan Community Development Center	Information and referral	65	66	\$50,000	
20	Swords to Plowshares Veterans Rights Organization	Legal counseling and representation	100	118	\$81,000	
21	Vietnamese Community Center of SF	Information and referral	120	120	\$50,000	
22	Vietnamese Elderly Mutual Assistance	Information and referral	100	106	\$35,500	
	Association					
	Subtotals for G1, O1	# of people receiving information and referral	1,235	1,694		
		# of people receiving legal counseling and	2,901	3,045		
		representation				
		# people receiving educational services, including ESL/VESL, parenting classes, technology training	45	55		
		# of people receiving case management services	249	350		
					\$1,162,495	
Ohia	active 2. Support the healthy development of fan	niliae and individuale				

Objective 2: Support the healthy development of families and individuals

This objective will be achieved with non-Consolidated Plan funding sources.

Objective 3: Increase families' savings and assets to assist them in moving from poverty/public assistance to stability and self-sufficiency

	Organization	Performance measure	Goal	Actual	2011-2012	Explanation
					Grant	
1	Mission Asset Fund	Financial education	70	135	\$40,000	
2	Mission SF Federal Credit Union	Financial education	100	79	\$50,000	
3	Northeast Community Federal Credit Union	Financial education	185	318	\$50,000	
	Subtotals for G1, O3	# of people receiving financial education linked to	355	532	\$140,000	
		financial goals, including improved credit,				
		increased assets, opening IDA accounts and				
		becoming banked				

Objective 4: Improve the responsiveness of the workforce system to meet the demands of sustainable and growing industries, providing employers with skilled workers and expanding employment opportunity for San Francisco residents

	Organization	Performance measure	Goal	Actual	2011-2012 Grant	Explanation
1	Asian Neighborhood Design	Case management and supportive services	10	10	\$50,000	

		Industry-specific vocational training	9	9		
2	Charity Cultural Services Center	Case management and supportive services	35	47	\$75,000	
		Industry-specific vocational training	32	40		
3	Friends of the Urban Forest	Case management and supportive services	30	29	\$55,000	
		Industry-specific vocational training	27	29		
4	Goodwill Industries of San Francisco, San Mateo & Marin Counties	Case management and supportive services	25	36	\$65,000	
		Industry-specific vocational training	23	31		Н
5	In-Home Supportive Services Consortium of San Francisco, Inc.	Case management and supportive services	65	59	\$50,000	
		Industry-specific vocational training	59	59		
6	Jewish Vocational and Career Counseling Service	Case management and supportive services	52	52	\$55,000	
		Industry-specific vocational training	47	37		
7	Mission Language and Vocational School, Inc.	Case management and supportive services	12	13	\$65,000	Н
		Industry-specific vocational training	11	6		Н
8	San Francisco Conservation Corps	Case management and supportive services	30	37	\$96,049	
		Industry-specific vocational training	20	36		
9	Self-Help for the Elderly	Case management and supportive services	32	32	\$75,000	
		Industry-specific vocational training	30	0		Н
	Subtotals for G1, O4	# of people receiving case management and supportive services	291	315		
		# of people receiving industry-specific vocational training	258	247		
					\$586,049	

Objective 5: Re-engage youth disconnected from the education system and labor market to achieve academic credentials, transition to post-secondary education, and/or secure living wage employment

	Organization	Performance measure	Goal	Actual	2011-2012	Explanation
					Grant	
1	Booker T. Washington Community Service Center	Transitional age youth services	50	28	\$50,000	
2	Brothers Against Guns	Transitional age youth services	25	27	\$50,000	
3	Community Youth Center-San Francisco (CYC-SF)	Transitional age youth services	50	50	\$50,000	
4	Conscious Youth Media Crew	Transitional age youth services	15	27	\$36,400	

5	Filipino American Development Foundation/Pin@y Educational Partnerships	Transitional age youth services	45	45	\$50,000	
6	Lavender Youth Rec. & Info. Ct.(LYRIC)	Transitional age youth services	15	20	\$50,000	
7	Mission Neighborhood Centers	Transitional age youth services	60	130	\$50,000	
8	Sunset District Comm. Develop. Corp.	Transitional age youth services	30	31	\$55,000	
9	Together United Recommitted Forever (T.U.R.F.)	Transitional age youth services	25	30	\$50,000	
10	United Playaz	Transitional age youth services	50	50	\$55,000	
11	Urban Services YMCA	Transitional age youth services	40	25	\$50,000	
12	YMCA of San Francisco (Bayview)	Transitional age youth services	50	51	\$50,000	
	Subtotals for G1, O5	# of transitional age youth receiving leadership, life skills, mentoring, case management, GED preparation and educational support	455	514	596,400	
Obje	ective 6: Increase access to workforce services fo	r populations underserved by the workforce developm	ent system			
	Organization	Performance measure	Goal	Actual	2011-2012 Grant	Explanation
1	APA Family Support Services	Case management and supportive services	48	51	\$52,000	
	,	Barrier removal services	48	51		
		Basic educational services	35	35		
2	Arriba Juntos	Basic educational services	67	67	\$100,000	
3	Central City Hospitality House	Case management and supportive services	29	36	\$50,000	
		Barrier removal services	29	33		
4	Chinese for Affirmative Action	Basic educational services	114	151	\$75,000	
5	Community Center Pjt of S.F dba The San Francisco LGBT Community Center	Case management and supportive services	64	74	\$50,000	Н
		Barrier removal services	64	73		Н
6	Community Housing Partnership	Case management and supportive services	50	101	\$50,000	
		Barrier removal services	50	93		
7	Episcopal Community Services of SF	Basic educational services	65	27	\$108,000	
8	Goodwill Industries of San Francisco, San Mateo & Marin Counties	Case management and supportive services	60	116	\$80,000	
9	Mission Hiring Hall, Inc.	Case management and supportive services	200	283	\$100,000	
		Barrier removal services	200	284		
10	Mujeres Unidas y Activas	Case management and supportive services	46	56	\$50,000	
		Barrier removal services	46	51		

		Basic educational services	30	26		
11	Office of Economic and Workforce Development				\$167,638	
12	Positive Resource Center	Case management and supportive services	87	87	\$75,000	
		Barrier removal services	87	87		
13	Renaissance Parents of Success	Case management and supportive services	45	46	\$50,000	
		Barrier removal services	45	45		
14	Toolworks	Case management and supportive services	55	55	\$50,000	
		Barrier removal services	55	55		
15	Upwardly Global	Case management and supportive services	49	61	\$50,000	
		Barrier removal services	49	61		
16	Walden House	Basic educational services	65	70	\$60,000	
17	Young Community Developers	Basic educational services	50	50	\$53,000	
	Subtotals for G1, O6	# of people receiving basic educational services including Adult Basic Education and VESL/ESL	426	426		
		# of people receiving barrier removal services	673	833		
		# of people receiving case management and supportive services	733	966		
					\$1,220,638	

Objective 7: Improve the quality of services available to businesses through the workforce system to promote hiring San Francisco job seekers

This objective will be achieved with Workforce Investment Act funding.

	Organization	Performance measure	Goal	Actual	2011-2012 Grant	Explanation
1	CCSF Small Business Development Center	# of start-ups assisted	55	70	\$150,000	
		# of existing businesses assisted	55	158		
		# of existing businesses expansions	35	1		
		# of loans made	15	19		
		# of jobs created	49	55		
		# of jobs retained	15	1		
2	Community Center Pjt of S.F dba The San Francisco LGBT Community Center	# of start-ups assisted	25	19	\$40,000	
		# of existing businesses assisted	19	18		
		# of existing businesses expansions	9	4		
3	La Cocina	# of start-ups assisted	10	24	\$65,000	

		# of existing businesses assisted	21	21		
		# of existing businesses expansions	0	8		
		# of jobs created	10	0		
		# of jobs retained	5	0		
4	La Cocina	# of start-ups assisted	15	13	\$50,000	
		# of existing businesses assisted	0	1		
		# of existing businesses expansions	0	2		
		# of jobs created	4	0		
5	Mission Economic Development Agency	# of start-ups assisted	10	15	\$50,000	
		# of existing businesses assisted	10	29		
		# of existing businesses expansions	0	1		
		# of jobs created	20	0		
6	Mission Economic Development Agency	# of start-ups assisted	50	48	\$140,000	
		# of existing businesses assisted	47	49		
		# of existing businesses expansions	13	9		
		# of loans made	8	9		
		# of jobs created	40	46		
		# of jobs retained	30	24		
7	Opportunity Fund Northern California	# of start-ups assisted	0	5	\$50,000	
		# of existing businesses assisted	25	21		
		# of existing businesses expansions	25	43		
		# of loans made	25	53		
		# of jobs created	5	0		
		# of jobs retained	30	0		
8	Renaissance Entrepreneurship Center	# of start-ups assisted	10	32	\$140,000	
		# of existing businesses assisted	11	58		
		# of existing businesses expansions	3	11		
		# of loans made	2	0		
		# of jobs created	8	14		
		# of jobs retained	5	0		
9	Renaissance Entrepreneurship Center	# of start-ups assisted	25	61	\$100,000	
		# of existing businesses assisted	30	40		
		# of existing businesses expansions	15	1		
		# of loans made	8	5		
		# of jobs created	12	0		

		# of jobs retained	15	0		
10	SF Shines Façade Program	# of existing businesses assisted	4	3	\$125,033	
11	SF Made	# of start-ups assisted	0	9		
		# of existing businesses assisted	75	96	\$65,000	
		# of existing businesses expansions	0	1		
		# of jobs created	20	52		
		# of jobs retained	200	192		
12	South of Market Foundation	# of start-ups assisted	25	35	\$70,000	
		# of existing businesses assisted	30	15		
		# of existing businesses expansions	5	6		
		# of loans made	5	5		
		# of jobs created	20	17		
		# of jobs retained	10	3		
13	Southeast Asian Community Center	# of start-ups assisted	4	25	\$125,000	
		# of existing businesses assisted	44	25		
		# of existing businesses expansions	0	1		
		# of loans made	7	10		
		# of jobs created	14	34		
		# of jobs retained	6	8		
14	TMC Development Working Solutions	# of start-ups assisted	31	19	\$50,000	
		# of existing businesses assisted	31	28		
		# of existing businesses expansions	0	2		
		# of loans made	10	11		
		# of jobs created	20	0		
15	Women's Initiative for Self Employment	# of start-ups assisted	25	22	\$50,000	
		# of existing businesses assisted	40	52		
		# of existing businesses expansions	10	0		
		# of loans made	5	4		
		# of jobs created	25	51		
		# of jobs retained	15	4		
16	Wu Yee Children's Services	# of start-ups assisted	20	20	\$50,000	
		# of existing businesses assisted	24	21		
		# of existing businesses expansions	4	0		
		# of jobs created	15	0		
		# of jobs retained	2	0		

Subtotals for G1, O8	# of start-ups assisted	305	417		
	# of existing businesses assisted	466	635		
	# of existing businesses expansions	119	90		
	# of loans made to small businesses and micro- enterprises	85	116		
	# of jobs created	262	269		
	# of jobs retained	333	232		
				\$1,320,033	

GOAL 2: NEIGHBORHOODS AND COMMUNITIES ARE STRONG, VIBRANT AND STABLE

Objective 1: Improve the infrastructure and physical environment of San Francisco neighborhoods, especially in those neighborhoods with high concentrations of low and moderate-income residents

	Organization	Performance measure	Goal	Actual	2011-2012	Explanation
					Grant	
1	Booker T. Washington Community Service	# of facilities	1	1	\$75,000	
	Center					
2	Cross Cultural Family Center	# of facilities	1	1	\$100,000	
3	Dolores Street Community Services	# of facilities	1	1	\$30,756	
4	Donaldina Cameron House	# of facilities	1	1	\$100,000	
5	Friends of the Urban Forest	# of sites greened	135	135	\$40,000	
6	Hamilton Family Center, Inc.	# of facilities	1	1	\$40,000	
7	Hearing and Speech Center of Northern California	# of facilities	1	1	\$98,000	
0		# - C C - 11/41	1	1	¢114.702	
8	Housing Services Affiliate of the Bernal Heights Neighborhood Center	# of facilities		1	\$114,793	
9	Inner City Youth	# of facilities	1	1	\$58,300	
10	Instituto Familiar de la Raza	# of facilities	1	1	\$128,000	
11	North of Market Neighborhood Improvement Corp.	# of facilities	1	1	\$60,000	
12	Northern California Community Loan Fund	# of facilities	1	1	\$50,000	
13	San Francisco Conservation Corps	# of facilities	1	1	\$120,000	
14	San Francisco Housing Development Corporation	# of facilities	1	1	\$185,000	
15	Section 108 Loan Repayment for capital projects	# of facilities	1	1	\$168,000	
16	Telegraph Hill Neighborhood Association	# of facilities	1	1	\$60,000	

17	Tenderloin Neighborhood Development	# of facilities	1	1	\$200,000	
	Corporation					
18	Young Community Developers, Inc.	# of facilities	1	1	\$99,963	
19	Contingency (for existing capital and public	# of facilities	0	0	\$338,013	
	space improvement projects)					
	Subtotals for G2, O1	# of facilities constructed or rehabilitated that	17	17		
		incorporates green construction principles				
		# of sites greened	135	135		
					\$2,065,825	

Objective 2: Promote the development of social capital and sustainable healthy communities through leadership development and civic engagement activities No CDBG- or ESG-recommended projects primarily meet this objective

Obj	ective 3: Improve the social service delivery syste	em that leads to self-sufficiency and healthy sustainabl	e outcomes	for low-inco	me individuals a	nd families
	Organization	Performance measure	Goal	Actual	2011-2012 Grant	Explanation
1	Bernal Heights Neighborhood Center	# of CBOs receiving technical assistance	1	1	\$22,000	
2	Compasspoint Nonprofit Services	# of CBOs receiving technical assistance	50	39	\$64,560	
3	Compasspoint Nonprofit Services	# of CBOs receiving technical assistance	1	2	\$25,000	
4	HomeownershipSF	# of CBOs supported in collaboratives	5	5	\$23,000	
5	Mayor's Office of Housing Consolidated Planning				\$117,000	
6	North of Market Neighborhood Improvement Corp.	# of CBOs receiving technical assistance	1	1	\$70,000	A
7	Office of the Treasurer & Tax Collector / Earned Asset Resource Network (EARN)	# of CBOs receiving technical assistance	30		\$14,000	F
8	Renaissance Entrepreneurship Center/San Francisco Economic Development Alliance	# of CBOs supported in collaboratives	9	9	\$22,000	
9	Richmond District Neighborhood Center	# of CBOs supported in collaboratives	5	4	\$25,000	
10	San Francisco School Alliance	# of CBOs receiving technical assistance	10	14	\$20,000	
11	Vietnamese Youth Development Center	# of CBOs supported in collaboratives	4	4	\$20,000	
	Subtotals for G2, O3	# of CBOs receiving technical assistance	93	57		
		# of CBOs supported in collaboratives that strengthen services and infrastructure	23	22		
		-			\$422,560	

Objective 4: Strengthen commercial corridors in low- and moderate-income neighborhoods and increase corridor potential for providing jobs, services, and opportunities for residents Organization 2011-2012 Performance measure Goal Actual **Explanation** Grant Community Initiatives/EAG 5 \$63,000 # of start-ups assisted # of existing businesses assisted 20 46 # of businesses receiving safety consultation 10 10 # of businesses attracted, retained and expanded 5 # of façade improvements and beautification 5 37 # of jobs created 0 # of existing businesses assisted Community Initiatives/OARC C # of businesses receiving safety consultation # of businesses attracted, retained and expanded Community Initiatives/PNSC 27 # of existing businesses assisted 20 \$63,000 # of businesses receiving safety consultation 5 13 # of businesses attracted, retained and expanded 3 1 # of façade improvements and beautification 5 5 5 Community Initiatives/VVBIG # of start-ups assisted 1 \$65,000 # of existing businesses assisted 32 16 # of businesses receiving safety consultation 5 4 5 # of businesses attracted, retained and expanded 4 # of façade improvements and beautification 5 5 # of jobs created 0 1 # of start-ups assisted Japanese Community Youth Council 0 1 \$40,000 (JCYC)/Japantown Task Force # of existing businesses assisted 10 12 # of jobs retained 10 North of Market Neighborhood Improvement # of existing businesses assisted Α Corp. # of businesses attracted, retained and expanded # of façade improvements and beautification

Subtotals for G2, O4	# of start-ups assisted	6	13		
	# of existing businesses assisted	82	101		
	# of businesses receiving safety consultation	20	27		
	# of businesses attracted, retained and expanded	13	7		
	# of façade improvements and beautification	15	47		
	# of jobs created and retained	16	8		
				\$231,000	

GOAL 3: FORMERLY HOMELESS INDIVIDUALS AND FAMILIES ARE STABLE, SUPPORTED AND LIVE IN PERMANENT HOUSING Objective 1: Decrease the incidence of homelescopes by exciding toward excitations and forcelescopes and increasing housing stability.

	Organization	Performance measure	Goal	Actual	2011-2012 Grant	Explanation
l	AIDS Housing Alliance	Representation and/or tenants' rights counseling	550	550	\$51,172	
		# of people avoiding eviction	10	17		
2	AIDS Housing Alliance (ESG)	Representation and/or tenants' rights counseling	20	27	\$40,000	
		# of people avoiding eviction	20	27		
;	AIDS Housing Alliance (ESG TBRA)	# of people avoiding eviction	5	11	\$45,462	
		Rental assistance	30	37		Н
4	AIDS Legal Referral Panel of the SF Bay Area	Representation and/or tenants' rights counseling	130	135	\$45,000	
		# of people avoiding eviction	35	80		
5	Bar Assoc. of SF Volunteer Legal Services (ESG)	Representation and/or tenants' rights counseling	280	432	\$72,000	
		# of people avoiding eviction	196	432		
ó	Bay Area Legal Aid	Representation and/or tenants' rights counseling	110	122	\$65,000	
		# of people avoiding eviction	30	37		
'	Catholic Charities (CDBG TBRA)	# of people avoiding eviction	70	150	\$180,860	
		Rental assistance	140	228		Н
3	Causa Justa:: Just Cause	Representation and/or tenants' rights counseling	300	298	\$38,000	
		# of people avoiding eviction	83	103		Н
)	Chinatown Community Development Center	Representation and/or tenants' rights counseling	250	256	\$50,000	

					\$1,081,634	
		# of people receiving rental assistance	240	395		
		# of people avoiding eviction	1,112	1,847		
	Subtotals for G3, O1	# of people receiving representation and/or tenants' rights counseling	3,216	3,777		
		# of people avoiding eviction	96	66		Н
17	Tides Center/Housing Rights Committee of San Francisco	Representation and/or tenants' rights counseling	250	364	\$100,000	
		# of people avoiding eviction	22	22		
16	Tenderloin Housing Clinic, Inc. (ESG)	Representation and/or tenants' rights counseling	40	45	\$70,000	
		# of people avoiding eviction	50	56		
15	Self-Help for the Elderly	Representation and/or tenants' rights counseling	530	580	\$50,000	
		# of people avoiding eviction	30	36		
14	Legal Assistance to the Elderly	Representation and/or tenants' rights counseling	216	239	\$30,000	
		Rental assistance	70	130		Н
13	Hamilton Family Center, Inc (CDBG TBRA)	# of people avoiding eviction	30	109	\$136,140	
		# of people avoiding eviction	40	92		
12	Hamilton Family Center, Inc (ESG)	Representation and/or tenants' rights counseling	80	117	\$28,000	
		# of people avoiding eviction	300	513		
11	Eviction Defense Collaborative, Inc. (ESG)	Representation and/or tenants' rights counseling	400	545	\$40,000	
		# of people avoiding eviction	20	11		
10	Compass Community Services	Representation and/or tenants' rights counseling	60	67	\$40,000	
		# of people avoiding eviction	75	85		

maintaining permanent housing

	Organization	Performance measure	Goal	Actual	2011-2012	Explanation
					Grant	
1	Asian Women's Shelter (ESG)	Shelter, including supportive services	50	49	\$41,600	
		Transitioning from shelter to housing	33	37		
2	Asian Women's Shelter (ESG)	Shelter, including supportive services	55	61	\$40,000	

		Transitioning from shelter to housing	33	37		
3	Central City Hospitality House (ESG)	Shelter, including supportive services	100	127	\$52,000	
		Transitioning from shelter to housing	10	12		
4	Community Awareness & Treatment Services	Shelter, including supportive services	55	68	\$20,000	
5	Community Awareness & Treatment Services (ESG)	Shelter, including supportive services	55	64	\$24,000	
		Transitioning from shelter to housing	45	48		
6	Compass Community Services (ESG)	Shelter, including supportive services	88	78	\$40,000	
		Transitioning from shelter to housing	10	41		
7	Dolores Street Community Services (ESG)	Shelter, including supportive services	32	33	\$26,400	
		Transitioning from shelter to housing	6	19		
8	Episcopal Community Services of SF (ESG)	Shelter, including supportive services	57	60	\$52,000	
		Transitioning from shelter to housing	6	9		
9	Friendship House Association of American Indians	Shelter, including supportive services	10	20	\$36,900	
		Transitioning from shelter to housing	9	20		
10	Gum Moon Residence Hall (ESG)	Shelter, including supportive services	15	15	\$44,000	
		Transitioning from shelter to housing	15	4		
11	Hamilton Family Center, Inc (ESG)	Shelter, including supportive services	45	78	\$40,000	
		Transitioning from shelter to housing	6	9		
12	La Casa de las Madres (ESG)	Shelter, including supportive services	35	41	\$80,000	
		Transitioning from shelter to housing	9	9		
13	La Casa de las Madres (ESG)	Shelter, including supportive services	42	48	\$40,000	
		Transitioning from shelter to housing	3	9		
14	Larkin Street Youth Services (ESG)	Shelter, including supportive services	120	152	\$46,400	
		Transitioning from shelter to housing	60	102		
15	Larkin Street Youth Services (ESG)	Shelter, including supportive services	200	341	\$43,200	Н
16	Providence Foundation (ESG)	Shelter, including supportive services	24	52	\$36,000	
		Transitioning from shelter to housing	8	52		
17	The Mary Elizabeth Inn (ESG)	Shelter, including supportive services	90	48	\$40,000	
		Transitioning from shelter to housing	15	9		
18	YMCA of San Francisco (Bayview)/United Council/United Council of Human Services (ESG)	Shelter, including supportive services	340	958	\$40,000	Н
		Transitioning from shelter to housing	20	55		

Subtotals for G3, O2	# of people receiving shelter, including supportive	1,413	2,293		
	services				
	# of people transitioning from shelter to more	288	472		
	stable housing				
				\$742,500	

Objective 3: Promote long-term housing stability and economic stability through wraparound support services, employment services, mainstream financial entitlements, and education

No CDBG- or ESG-recommended projects primarily meet this objective.

Objective 4: Create and maintain supportive

Objective	4. Create and	ı 111a1111a111	supportive
housing			

	Organization	Performance measure	Goal	Actual	2011-2012	Explanation
					Grant	
1	Multiple recipients of MOH & SFRA financing in prior years	# of new units created through new construction or acquisition and rehabilitation activities	90	227	\$950,000	
	Subtotals for G3, O4	# of new units created through new construction or acquisition and rehabilitation activities	90	227	\$950,000	

GOAL 4: FAMILIES AND INDIVIDUALS HAVE SAFE, HEALTHY AND AFFORDABLE HOUSING

Objective 1: Create and maintain permanently affordable rental housing through both new construction and acquisition and rehabilitation programs for individuals and families earning 0-60% of AMI

	Organization	Performance measure	Goal	Actual	2011-2012	Explanation
					Grant	
1	Asian Neighborhood Design				\$67,000	
2	Bernal Heights Neighborhood Center	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi- year goal ¹	0	\$115,268	
3	Chinatown Community Development Center	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi- year goal ¹	80	\$162,000	
4	Community Housing Partnership	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi- year goal ¹	92	\$109,000	
5	Dolores Street Community Services	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi- year goal ¹	52	\$30,232	

6	GP/TODCO, Inc.	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi- year goal ¹	72	\$33,000	
7	Mayor's Office of Housing Housing Development Pool	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi- year goal ¹	90	\$4,105,626	
8	Mission Housing Development Corporation	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi- year goal ¹	0	\$30,000	
9	Tenderloin Neighborhood Development Corporation	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	Multi- year goal ¹	1,169	\$203,000	
10	Multiple recipients of MOH & SFRA financing from prior years	# of new affordable rental units completed	120	135	3	
11	Multiple recipients of MOH & SFRA financing from prior years	# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	101	174	3	
	Subtotals for G4, O1	# of new affordable rental units completed	120	135		
		# of new affordable rental units completed through acquisition and rehabilitation or conversion of an existing property	0	0		
		# of units in existing non-profit owned affordable housing projects that will be maintained and preserved	101	1,729		
		# of affordable rental units created through the City's Inclusionary Housing Program	0	0		
					\$4,855,126	_

Objective 2: Create and maintain permanently affordable ownership housing opportunities through both new construction and acquisition and rehabilitation programs for individuals and families earning up 120% of AMI

	Organization	Performance measure	Goal	Actual	2011-2012 Grant	Explanation
1	Asian Inc.	Post-purchase, default and foreclosure prevention counseling	50	82	listed under Goal 4, Objective 3	
		# of homeowners avoiding foreclosure	5	32		

2	Mission Economic Development Agency	Post-purchase, default and foreclosure prevention counseling	300	227	listed under Goal 4, Objective 3	
		# of homeowners avoiding foreclosure	50	34		
3	San Francisco Housing Development Corporation	Post-purchase, default and foreclosure prevention counseling	150	0	listed under Goal 4, Objective 3	
		# of homeowners avoiding foreclosure	24	20		
4	MOH financing for acquisition of small properties (for co-op ownership)	# of homeownership opportunities created through new limited equity cooperative housing	20	0		F
5	MOH & Redevelopment Agency financing for preservation of co-operative owned housing	# of HUD financed limited equity cooperative housing units preserved	151	211		
6	MOH First Time Homebuyer Downpayment Assistance Programs	# of first time homebuyers receiving financial assistance	60	33	2	
7	City of San Francisco Inclusionary Zoning Program	# of new first-time homeowners in BMR	35	38	2	
8	MOH Home Rehabilitation Programs	# of homes rehabilitated	5	4	2	
9	MOH & Redevelopment Agency financing for development of new homeownership units	# of new affordable homes completed	32	32	2	
	Subtotals for G4, O2	# of first time homebuyers receiving financial assistance	60	33		
		# of homeowners receiving post-purchase, default, and foreclosure prevention services	500	309		
		# of homeowners avoiding foreclosure	79	86		
		# of HUD financed limited equity cooperative housing units at risk of insolvency or conversion to market-rate that were supported	151	211		
		# of new first-time homeowners in below market rate homes (BMR) through the City's Inclusionary Housing Program	35	38		
		# of homeownership opportunities created through new limited equity cooperative housing	20	0		
		# of new affordable homes completed	32	32		
		# of homes rehabilitated	5	4		

	Organization	Performance measure	Goal	Actual	2011-2012	Explanation
					Grant	_
1	Asian, Inc.	Pre-purchase counseling and education	200	117	\$50,000	
		Homeowners created	25	16		
2	Community Center Pjt of S.F dba The San Francisco LGBT Community Center	Pre-purchase counseling and education	110	141	\$50,000	
		Homeowners created	8	10		
3	Independent Living Resource Center of SF	Rental housing counseling	120	221	\$55,000	
4	Mission Economic Development Agency	Pre-purchase counseling and education	185	301	\$155,000	
		Homeowners created	25	33		
5	San Francisco Community Land Trust	Pre-purchase counseling and education	65	64	\$36,000	
6	San Francisco Housing Development Corporation	Pre-purchase counseling and education	50	45	\$70,000	
		Homeowners created	10	10		
7	The Arc Of San Francisco	Rental housing counseling	22	55	\$50,000	
8	MOH Housing Opportunity Updates	# of subscribers receiving regular updates on affordable rental and homeownership opportunities through a centralized online resource	10,500	10,500	2	
	Subtotals for G4, O3	# of renters receiving counseling assistance to find and/or maintain housing appropriate for their needs and budget	142	276		
		# of potential first-time home-buyers receiving pre-purchase counseling and education services	610	668		
		# of homeowners created	68	69		
		# of subscribers who will receive regular updates on affordable rental and homeownership opportunities through a centralized online resource	10,500	10,500		
					\$466,000	

O D	Organization	affordable, supportive housing opportunities for people Performance measure	Goal	Actual	2011-2012	Explanation
	Organization	reriormance measure	Goal	Actual	Grant	Explanation
1	Multiple recipients of MOH & SFRA financing in prior years	Acquire, rehabilitate or construct new units in partnership with community-based non-profits	90	227	\$950,000	В
2	Leland House	# of beds in RCF-CI that will be supported on an annual basis with funding for services and operations	45	45	\$1,640,505	В
3	Peter Claver	# of beds in RCF-CI that will be supported on an annual basis with funding for services and operations	32	32	\$714,731	В
4	Dolores Street Community Services	# of beds in RCF-CI that will be supported on an annual basis with funding for services and operations	10	10	\$479,350	В
5	Larkin Street Youth Services	# of beds in RCF-CI that will be supported on an annual basis with funding for services and operations	12	12	\$330,717	В
6	Maitri	# of beds in RCF-CI that will be supported on an annual basis with funding for services and operations	14	14	\$492,167	В
7	MOH Local Operating Subsidy Program	# of units in supportive housing developments receiving operating and leasing subsidies	777	788	2	
8	SFRA HOPWA Program	# of units in supportive housing developments receiving operating subsidies	16	34	\$112,217	В
	Subtotals for G4, O4	Acquire, rehabilitate or construct new units in partnership with community-based non-profits	90	227		
		# of beds in residential care facilities for the chronically ill that will be supported on an annual basis with funding for services and operations	113	113		
		# of units in supportive housing developments receiving operating and leasing subsidies	793	822		
					\$4,719,689	

Obj	ective 5: Meet the need for affordable and access	sible housing opportunities for our aging population ar	nd people wi	ith physical	disabilities	
	Organization	Performance measure	Goal	Actual	2011-2012 Grant	Explanation
1	Multiple recipients of MOH & SFRA financing in prior years	Percent of new City supported affordable rental units that will be accessible/adaptable	120 (100%)	135 (100%)	3	
2	Multiple recipients of MOH & SFRA financing in prior years	# of units with improved accessibility features for people with disabilities in private and non-profit owned low-income housing	50	0	3	F
	Subtotals for G4, O5	Percent of new City supported affordable rental units that will be accessible/adaptable	100%	100%		
		# of units with improved accessibility features for people with disabilities in private and non-profit owned low-income housing	50	0		
Obj	ective 6: Reduce the risk of lead exposure for lov	v-income renters and homeowners, especially families	with childre	en under 6 y	ears old	
	Organization	Performance measure	Goal	Actual	2011-2012 Grant	Explanation
1	MOH Lead Program	# of families involved in childcare who become enrolled in lead hazard reduction and remediation	2	4	2	
		# of children reached with information about lead poisoning	250	327		
		# of tenants reached with information about lead issues	500	350		
		# of tenants referred for tenant/ landlord issue counseling	10	1		
		# of lead workers trained on lead post-remediation cleaning practices and insure that they are hired for MOH sponsored lead remediation projects		2		
		# of trainings held in collaboration with the Department of Public Health. Each training will utilize the curriculum established by the EPA for lead worker training.	2	2		
		# of households enrolled in the Section 8 program who will undertake lead hazard control in their properties through the Lead Program.	30	0		

		# of tenants and/or landlords referred that require	30	5		
		education and clarification on participation in the lead				
		program to the Rent Board				
-		# lead workers trained on lead-based paint work	30	25		
		practices	30	23		
01.1		1	1 1 111			
	ective 7: Provide energy efficiency rehabilitatio useful life of aging housing stock	n programs to meet high green standards, preserve affo	ordability, a	nd extend		
	Organization	Performance measure	Goal	Actual	2011-2012	Explanation
					Grant	_
1	MOH Green Rehab Program	# of affordable housing units with improved energy	300		TBD	
1	Worr Green Rende Program	and water efficiency in affordable multifamily	200		155	
		developments (2 year goal)				
			10			
		# of owned homes with improved energy and water	10			
		efficiency, including installation of solar panels in				
		single family homes (2 year goal)				
		Total amount of annual utility expense savings for	\$42,000			
		MOH multifamily affordable housing (2 year goal)				
CO	AL 5. PURLIC HOUSING DEVELOPMENTS	THAT WERE SEVERELY DISTRESSED ARE THRI	VING MIX	FD-INCOM	15	
	MMUNITIES	IIIAI WERE SEVERELI DISTRESSED ARE IIIRI		ED-INCOM		
Obj	ective 1: Replace obsolete public housing within	mixed-income developments				
	Organization	Performance measure	Goal	Actual	2011-2012	Explanation
					Grant	_
1	HOPE SF Developments	% of residents in good standing who will have the	100%	n/a	2	F
-	Tior 2 or 20 to pinoms	right to revitalized housing onsite after construction is	10070	12/4		_
		completed				
		-	0	0		
		# of pre-existing public housing units that will be	0	0		
		replaced with new Housing Authority- assisted units				
		# of new affordable rental units developed	0	0		
		# of new affordable homeownership units developed	0	0		
		# of new market-rate units developed	0	0		
		% compliance with Mandatory Green Communities	0%	0%		
		Criteria in each building	2,0			

		# of points from Optional Green Communities	0	0		
Oh		Criteria earned by each building				
Obj	jective 2: Improve social and economic outcomes	<u> </u>	Carl	A -41	2011 2012	E14'
	Organization	Performance measure	Goal	Actual	2011-2012 Grant	Explanation
1	Bridge Housing Corporation	# of public housing residents receiving a referral to one or more needed service	20	73	\$110,000	
		# of public housing residents receiving education about tenancy expectations in the revitalized community	0	0		
		# of public housing residents involved in planning or community building activities	75	82		
2	Mercy Housing California	# of public housing residents receiving a referral to one or more needed service	118	30	\$175,000	
		# of public housing residents receiving education about tenancy expectations in the revitalized community	0	0		
		# of public housing residents involved in planning or community building activities	63	9		
3	Urban Strategies, Inc.	# of public housing residents receiving a referral to one or more needed service	110	31	\$330,000	
		# of public housing residents receiving education about tenancy expectations in the revitalized community	35	38		
		# of public housing residents involved in planning or community building activities	180	113		
	Subtotals for G5, O2	# of public housing residents receiving a referral to one or more needed service	248	134		
		# of public housing residents receiving education about tenancy expectations in the revitalized community	35	38		
		# of public housing residents involved in planning or community building activities	318	204		
					\$615,000	

	Organization	Performance measure	Goal	Actual	2011-2012 Grant	Explanation
1	Three HOPE SF organizations listed under Goal 5, Objective 2	# of new partnerships with City or nonprofit entities established by each HOPE SF Development Team. Partners must be able to demonstrate they have the basic elements of an effective collaboration: defined roles, articulation and agreement of shared vision & outcomes, and sustained involvement of both parties	6	20		
		# of neighborhood residents involved in community planning and engagement around key issues of neighborhood importance	67			
2	HOPE SF Leadership Academy	# of adult residents who are referred to the HOPE SF Leadership academy	22	8		
3	HOPE SF Youth Academy	# of youth residents who are referred to the HOPE SF Youth Academy	0	0		
	Subtotals for G5, O3	# of new partnerships with City or nonprofit entities established by each HOPE SF Development Team. Partners must be able to demonstrate they have the basic elements of an effective collaboration: defined roles, articulation and agreement of shared vision & outcomes, and sustained involvement of both parties	6	20		
		# of neighborhood residents involved in community planning and engagement around key issues of neighborhood importance	67	0		
		# of adult residents who are referred to the HOPE SF Leadership academy	22	8		
		# of youth residents who are referred to the HOPE SF Youth Academy	0	0		
1	The goal will be achieved in a subsequent year. The	goal will be listed in the Action Plan of the program year	that it will b	e achieved.		
2	Activity is supported by non-Consolidated Plan funding.					

year.

E. Community Development and Economic Development Assessment

Community Development

During the second year of its new Consolidated Plan, San Francisco successfully utilized its Community Development Block Grant (CDBG) funds to promote economic self-sufficiency for its low income residents, strengthened the neighborhood vitality of targeted neighborhoods, and provided necessary social services to serve the most at-risk residents.

A substantial investment of CDBG dollars were primarily used for the provision of social services to low and moderate income residents. Regularly leveraging the strength of over 100 community-based organizations each year, San Francisco's funds were used for public services which became the most visible aspect of its community development program. Service areas included homeless services, legal services, workforce development, tenant counseling and homeownership counseling, case management, immigrant services, domestic violence services, financial literacy programs, and services for transitional age youth.

In the crucial area of workforce development, the most important indicator over the past five years was the number of individuals placed in jobs. Again, San Francisco exceeded its target of job placements by 63%, even though the national economic recession created barriers to job placement opportunities. This challenge, perhaps more difficult than any time since the 1970's, is expected to decrease as the economy rebounds. The City restructured its entire workforce development strategy, reconstituted its Workforce Investment Board, and consolidated city funding from various departments into one integrated workforce system overseen by the Workforce Division of the Office of Economic and Workforce Development.

Although MOUs and plans were not formally tracked to show improved outcomes for employment and training efforts, the Office of Economic and Workforce Development established new programs such as CityBuild and One-Stop Centers that served this same purpose. CityBuild is the City's construction academy that effectively links local building and trades unions to City-sponsored construction training ultimately leading to union membership and job placement. One-Stop Centers are strategic partnerships located in key neighborhoods in the City that bring together community based organizations in formal partnerships allowing a single point of entry into the workforce system through each Center. There are currently One-Stop Centers located in the following Districts: the Mission, the Western Addition, the Bayview, Chinatown, the Civic Center area, and a satellite office in the Western Addition.

For 2011-2012, workforce development continues to prepare San Francisco's jobseekers through the CityBuild program and One Stop Centers. In 2011-2012, Workforce enrolled 329 San Franciscans into employment services through our One Stop Centers and placed 446 San Franciscans into employment through our One Stop Centers over an 18-month period. These figures both reach 80% of goal. In addition to establishing CityBuild for construction training, Workforce also has implemented free or low-cost trainings accessible to San Franciscans in the areas of culinary, hospitality and healthcare for 2011-2012. Data on these trainings should be available for next year CAPER report.

San Francisco increased its commitment to asset building during these past five years as well. Our efforts in this area has resulted in a close partnership with the Financial Education Network, a collaborative spearheaded by the City's Tax Collector's Office, and has resulted in more focused outcomes for our programs and the ability to specifically solicit grant proposals in this area to increase our impact. MOH has also been an integral partner in the Family Economic Success Working Group, a public-private partnership with other City departments and community based organizations.

MOH has also been an active partner in TAY-SF, a public-private partnership focused on improving access to services to young people ages 16-24 who exhibit high risk factors such as for homelessness, unemployment, lack of GED or high school diploma. In 2011-12 the department for its second year created an explicit portfolio of agencies dedicated to serving this often ignored population, as identified in our new Consolidated Plan. MOH worked closely with other City departments in 2011-12 as the TAY-SF partnership work transferred to the City's Department of Children, Youth and their Families.

As CDBG dollars remain often the only governmental funding source to support the often aging infrastructure of community buildings, the need to prioritize this source of funding is high. The City also prioritized the planting of trees to provide greening opportunities in low-income neighborhoods that traditionally lack any substantial greenery.

Overall the City's ability to provide important capacity building and technical assistance to its grantees was greatly strengthened. By increasing the investment in intermediary organizations that could provide expertise to struggling non-profits, the City saw an increase in performance, greater fiscal management, and a better understanding of meaningful outcomes. The Department created a community building focus that expanded the traditional grants monitoring role into a more holistic function of bringing together CDBG grantees, government partners, funders, and strategic consultants to strengthen neighborhoods, empower individuals, and create more meaningful collaboratives between service providers. This focus has resulted in a current neighborhood building program that has expanded capacity in the Ocean Merced Ingleside and the Excelsior neighborhoods in 2011-2012. MOH also worked closely with the Western Addition neighborhood in 2011-12 in partnership with a capacity building grantee to develop the neighborhood's first report on the service needs as determined by a broad array of service providers.

CDBG Program Areas

Capital Projects

Essential services are provided to low- and moderate-income residents through publicly and privately owned neighborhood facilities. Capital Projects support the physical needs of neighborhood facilities and include 1) rehabilitation of existing facilities and 2) development of new facilities.

Rehabilitation of existing facilities preserves and expands the service capacities of existing centers that provide activities for children, youth, adults and seniors. Many neighborhood facilities need rehabilitation work to meet code requirements necessitated by more intensive use of the facilities and/or to increase the level of services. Some organizations housed in older buildings may require modernization or redesign to meet current use.

As neighborhoods change, the infrastructure often is not in place to provide services that are needed by community members. For example, aging neighborhoods may need senior centers and neighborhoods that are becoming family-oriented may need youth centers. MOH responds to these emerging needs by supporting the development of new facilities. Limited funds may be available for new facilities in low-income areas if current needs are not being met by existing centers. The high costs of developing new facilities generally ensure that buildings are multi-purpose and that the CDBG funds are leveraged with other sources of revenue.

• Capital Grants

During the 2011-2012 program year, a total of \$2,387,854 in capital funding was allocated for 14 projects. Of the 14 capital projects, six are multi-purpose neighborhood centers that offer multi-services to low- and moderate-income individuals and families; two are neighborhood centers that focus on employment services; two are homeless facilities; one is childcare center; one is a health clinic; one is a facility that serves persons with disabilities; and one is a commercial space for a restaurant. This funding allocation reflects the needs identified in the Consolidated Plan. Neighborhood centers, childcare centers and health centers are high priority facility needs for San Francisco. Facilities that serve homeless individuals, facilities that serve persons with disabilities and commercial buildings are medium priority needs.

Of the 14 projects that received 2011-2012 program year funding, two have been completed and 12 are underway. A total of ten projects funded with prior year capital funds were completed during program year 2011-2012. Of the ten completed projects that were funded with prior year funds, three are multi-purpose centers; two are homeless facilities; two are senior centers; one is a health center; one is a youth center; and one is a commercial building. See Appendix A for a list of 2011-2012 grants for capital projects and a list of projects that were completed during the program year.

• Section 108 Loan Repayments for Capital Projects

In program year 2007-2008, MOH applied for and received a Section 108 loan in the amount of \$2,229,000 from HUD to finance the renovation of an existing building to serve as a new youth sports facility in the Hunter's Point neighborhood. The new facility, which was completed and opened in June 2008, consists of 23,000 square feet of interior space, including a large gymnasium, an auditorium/multi-purpose meeting room and a row of office/classrooms. It also includes a courtyard in the center and an adjoining athletic field.

The Boys and Girls Clubs of San Francisco, the nonprofit operator of the facility, provides a full range of programs for local children and youth, including homework assistance, reading and math skills development, fine arts instruction, leadership programs, job training, community service projects, health and prevention programs, and sports, fitness and recreation programs that include Junior Giants Baseball and other leagues.

The total capital project cost was approximately \$5 million. \$1 million was generated by a September 2004 City and County of San Francisco settlement with AIMCO in which the Denver-based real estate investment trust settled litigation involving four federally-subsidized apartment complexes it owns and operates in the Bayview/Hunter's Point neighborhood. Approximately \$1 million was provided through private sources secured by the Boys and Girls Clubs of San Francisco. MOH provided nearly \$1 million, through two CDBG grants (\$500,000 in 2005 and \$471,000 in 2007). The remaining costs of nearly \$2 million were provided through the Section 108 financing.

Repayment of this Section 108 loan is made with future San Francisco CDBG entitlements. In 2011-2012, \$167,027 in CDBG funds was used for the repayment of this loan.

Public Space Improvements

This program funds the improvement of public spaces for the benefit of low-income users, particularly in targeted neighborhoods. In 2011-2012, two projects were funded under this program area for a total of \$100,000. One project, a tree planting project, was completed during the program year and the other one, which involves outdoor playground improvements at a community center, is still underway. See Appendix A for a list of 2011-2012 grants for public space improvement projects.

Public Services

MOH uses CDBG dollars to fund services that are needed to stabilize low-income individuals, families and neighborhoods. In 2011-2012, MOH focused its Public Service efforts on programs that provide essential support services to low-income persons and their families. Public services include a multitude of different activities, including job training and placement, eviction prevention counseling, homeownership counseling, case management, legal counseling and representation, services for victims of domestic violence, services for the homeless and other services which contribute to the well-being of members of the community. These programs are designed to serve low- and moderate-income residents as well as particular population groups such as persons with disabilities, homeless, unemployed, children, seniors and battered spouses. The Public Services program focuses on essential human needs, and complements CDBG-funded physical projects such as affordable housing developments, construction of community facilities and public space improvements. This strategy supports a comprehensive approach to sustainable neighborhood revitalization.

During the program year, 88 Public Services grants were provided to service delivery organizations, for a total of \$5,804,654. The table below indicates the number of programs that were funded during the program year by service category. See Appendix A for a list of 2011-2012 Public Service grants by organizations funded. These grants resulted in direct services to 13,568 individuals. Nearly all were low- or moderate-income persons.

2011-2012 Public Service Grants by Categories of Services

Service Category	Number of	Number of
	Programs Funded	Persons Served
Community Center	7	1,781
Domestic Violence Services	2	182
Financial Literacy	3	532

Homeless Services	4	177
Homeownership Counseling	5	1,333
HOPE SF	3	347
Legal Services	10	3,162
Tenant Rights/Eviction Prevention Counseling	12	3,132
Tenant-based Rental Assistance	2	358
Transitional Age Youth Services	13	658
Workforce Development	26	1,906
Program Delivery	1	
TOTAL	88	13,568

Planning and Capacity Building

Planning and capacity building grants provide support and resources for projects that improve an organization or community's capacity to plan, implement and manage programs and services. Funds under this category are available for organizational capacity building and planning activities that focus on new and emerging community needs, coordination of resources and innovative approaches to the delivery of services. This program area directs limited resources by strengthening non-profit organizations that provide essential services in neighborhoods and encourages new solutions to community development challenges. Planning and capacity building grants correspond to MOH's strategy of building and strengthening sustainable neighborhood institutions.

During the 2011-2012 program year, \$402,560 was allocated for 11 planning and capacity building projects. See Appendix A for a list of grants for planning and capacity building activities. Due to the limited amount of CDBG funds available for planning and capacity building activities, MOH restricted these grants to 1) capacity building activities for non-profit organizations provided by technical assistance providers and 2) planning and capacity building activities such as strategic planning and staff/professional development conducted by groups of agencies. Planning/capacity building projects for single agencies were not eligible due to limited resources.

Emergency Shelter Grants (ESG) Program

Emergency Shelter grants are designed for (1) rehabilitation or conversion of buildings for use as emergency shelters, (2) operating expenses for emergency shelters, (3) essential social services for homeless individuals and (4) prevention activities that help reduce the number of people who become homeless.

In 2011-2012, MOH provided 23 Emergency Shelter grants, for a total of \$1,026,169. These grants provided funding for operating costs of shelters, for essential services to individuals and families living in shelters and for legal counseling services to prevent homelessness. As a result of this funding, a total of 3,525 persons were provided homeless or homeless prevention services. See Appendix A for a list of 2011-2012 Emergency Shelter Grants.

San Francisco did not exceed the ESG program caps. For program year 2011-2012, San Francisco expended a total of \$1,026,169 in ESG funding. Of the total grant amount:

- 23.6% or \$242,400 was expended for Essential Services;
- 28.8% or \$295,462 was expended for Homeless Prevention;
- 4.4% or \$45,107 was expended for Administrative Costs; and
- 43.2% or \$443,200 was expended for Shelter Operating Expenses.

For each of the Shelter Operating grants, not more than 10% of the grant will be spent on administrative expenses. See the table on the following page.

		2011-2012 Grant Amount by ESG Category					
Organization Name	2011-2012 ESG Grant Amount	Essential Services	Homeless Prevention	Admin	Shelter Operating Expenses	Shelter Operating Expenses - Admin Staff \$	Shelter Operating Expenses - Admin Staff %
AIDS Housing Alliance	\$45,462		\$45,462				
AIDS Housing Alliance	\$40,000		\$40,000				
Asian Women's Shelter	\$41,600				\$41,600	\$0	0%
Asian Women's Shelter	\$40,000	\$40,000					
Bar Assoc. of SF Volunteer Legal Services	\$72,000		\$72,000				
Central City Hospitality House	\$52,000				\$52,000	\$0	0%
Community Awareness & Treatment Services	\$24,000				\$24,000	\$0	0%
Compass Community Services	\$40,000				\$40,000	\$0	0%
Dolores Street Community Services	\$26,400				\$26,400	\$0	0%
Episcopal Community Services of SF	\$52,000				\$52,000	\$0	0%
Eviction Defense Collaborative	\$40,000		\$40,000				
Gum Moon Residence Hall	\$44,000				\$44,000	\$0	0%
Hamilton Family Center	\$40,000				\$40,000	\$0	0%
Hamilton Family Center	\$28,000		\$28,000				
La Casa de Las Madres	\$80,000				\$80,000	\$0	0%
La Casa de Las Madres	\$40,000	\$40,000					
Larkin Street Youth Services	\$43,200				\$43,200	\$0	0%
Larkin Street Youth Services	\$46,400	\$46,400					
Providence Foundation	\$36,000	\$36,000					
Tenderloin Housing Clinic	\$70,000		\$70,000				
The Mary Elizabeth Inn	\$40,000	\$40,000					
YMCA of San Francisco/United Council of Human Services	\$40,000	\$40,000					
ESG Administration	\$45,107			\$45,107			
2011-2012 Total Funds	\$1,026,169	\$242,400	\$295,462	\$45,107	\$443,200		
% of Total Funds		23.6%	28.8%	4.4%	43.2%		

The ESG Program requires localities to match federal ESG funding dollar for dollar. As in past years, San Francisco used General Funds to meet the ESG match requirement. For the 2011-2012 program year, the City far exceeded the match requirement, allocating \$31,593,062 in General Fund dollars to the following activities, which also received ESG funding:

	Local Matching Dollars
Asian Women's Shelter	\$231,638
Bar Assoc. of SF Volunteer Legal Services	\$550,000
Central City Hospitality House	\$314,749
Community Awareness & Treatment Services	\$4,674,413
Compass Community Services	\$3,145,000
Dolores Street Community Services	\$1,782,504
Episcopal Community Services of SF	\$13,079,428
Eviction Defense Collaborative	\$949,993
Gum Moon Residence Hall	\$57,433
Hamilton Family Center	\$1,687,927
La Casa de Las Madres	\$338,470
Larkin Street Youth Services	\$613,450
Tenderloin Housing Clinic	\$1,932,323
The Mary Elizabeth Inn	\$1,317,734
YMCA of San Francisco/United Council of Human Services	\$918,000
Total ESG Match	\$31,593,062

Economic Development

During the 2011-2012 fiscal year the City of San Francisco's economic development portfolio of Community Development Block Grants, managed by the Office of Economic & Workforce Development (OEWD), made significant achievements towards the City's economic and community development goals as laid out in the 2010-2014 Consolidated Plan. The OEWD continued to cultivate the network of economic development service providers and encourage collaborations amongst grantees.

We learn, from communications with our grantees, that small businesses and micro-enterprises still face hurdles characteristic of an economy that is slow to recover, e.g., banks tighten their underwriting guidelines and rarely extend lines of credit, and businesses are reluctant to hire. Nonetheless, with focused efforts, our grantees helped businesses create and retain over 500 jobs for San Francisco residents; launched, expanded, or strengthened over 1,000 small businesses and microenterprises; contributed to the economic stability of hundreds of families; and helped to revitalize neighborhoods across the City. This section of the CAPER assesses the achievements of the 2011-2012 economic development program.

Program Summary

The program included 22 grants totaling \$1,651,033 that provided services in three categories: technical assistance for small businesses and microenterprises, access to capital, and commercial corridor revitalization. Each of these service areas are directly related to the goals and objectives defined by the City's Consolidated Plan.

Economic Development Outcomes, 2011-2012	Goal	Actual
# of Small Businesses and Microenterprises Assisted	967	1,267
# of Pre-Startups Assisted	n/a	1,126
# of Business Expansions	132	97
# of Loans Made	85	116
# of Jobs Created	248	269
# of Jobs Retained	343	240

The table above tabulates the outcomes achieved by the 2011-2012 economic development program. Program activities surpassed their projected goals for providing assistance to small businesses, microenterprises, and job seekers, but fell short of the goal for job retention by 30%. Grantees were able to still help existing businesses retain jobs, but had overestimated the number of jobs that would be retained.

Program Expansions

From late 2009 to early 2010 OEWD conducted extensive research on the needs of the City's small business owners and entrepreneurs. The resulting report, "Assessing the Needs of Small Businesses and Entrepreneurs in San Francisco" (available at www.oewd.org) identified a number of opportunities for programmatic expansion. OEWD was able to adapt the economic development program during the 2010-2011 fiscal year in order to capitalize on some of those opportunities.

An ongoing challenge that small businesses face is access to capital. We continued to fund alternative lenders such as Opportunity Fund to provide microloans that enable small businesses to expand or strengthen their operations. CDBG support enabled Opportunity Fund to make eight additional loans to San Francisco businesses owned by lowand moderate-income entrepreneurs during the 2010-2011 program year. In 2011-12 program year, Opportunity Fund made 53 loans to microenterprises totaling over \$350,000.

Another alternative funding source for start-up borrowers is Kiva Zip, a pilot program from Kiva, that make loans to microenterprises around the world. Since Kiva Zip's launch last year, they have made 17 loans of up to \$5,000 each to San Francisco businesses. The total amount of loans was \$69,850 to businesses such as taxi driver, mobile retail store, café, nail practitioner, beer brewer, and t-shirt designer.

Our grantees have launched new programs to address needs in the current economy. For example, South of Market Foundation dba Urban Solutions launched a program for enterprising women of color along the Fillmore Street

corridor to help them hone in their entrepreneurship skills. The program is called Enterprising Women and it has provided a value-added opportunity for personal growth in the women's lives, as well as helped them turn their ideas into reality, and contribute to the community. For many, operating their business offers them an opportunity to support themselves and their children and grandchildren, to engage community members, and to create a legacy of economic independence.

A couple of grantees also teamed up with local law firms to provide pro bono and low cost legal services to small businesses as they start and expand their businesses. These legal services office hours and workshops help small businesses from lease negotiations, trademark, and employee contracts to compliance with Americans with Disabilities Act (ADA) requirements.

Façade Improvement Program

OEWD'S SF Shines Façade Improvement Program provides grants to small businesses for exterior improvements to commercial buildings. Under this program, three façade improvement projects totaling \$70,750 were completed during the 2010-2011 program year along the Divisadero corridor, Leland Avenue in Visitacion Valley, and Mission Street in the Excelsior neighborhood.

Small Business Revolving Loan Fund

OEWD's Small Business Revolving Loan Fund (RLF), funded with CDBG and Title IX EDA funds, is administered by Working Solutions. They provide loans to small businesses and micro-enterprises for such uses as working capital, equipment purchase and other business expansion activities. The goals of OEWD's Revolving Loan Fund are 1) to provide access to capital for businesses that do not qualify for mainstream funding, and 2) to create jobs for low-income City residents. Borrowers must create a minimum of one full-time job for every \$25,000 borrowed.

By 2011, two years after launch, Working Solutions had successfully lent out most of the original seed capital of \$680,000. In 2011-12, Working Solutions made 3 more loans totaling \$115,000 with repayments to the RLF. The loan amounts ranged from \$25,000 to \$50,000. One loan recipient, a single mother, was a new business start-up that went through a multi-week training with another grantee Women's Initiative for Self Employment. The other two borrowers used the funds to expand their businesses and create additional jobs for San Francisco residents.

Examples of loans made to businesses in San Francisco's NRSA by Working Solutions include the following:

Mission

- Harrington Galleries, Inc.
- Taylor Stitch

SOMA

- D'Urso Italian Delicatessen (Joseph Durso)
- Inticing Creations (Zubal Creative, Inc.)

With the success of the program, in March 2012, the Board of Supervisors approved and the Mayor signed an ordinance to recapitalize the RLF with \$1 million in general fund dollars.

Central Market Cultural District Loan Fund Program and Section 108 loan guarantee program

The Central Market Cultural District Loan Fund (CDLF) launched with Section 108 and CDBG funds to support eligible projects that will contribute to the stabilization and revitalization of the Central Market and Tenderloin area which are NRSAs. A primary emphasis will be on financing businesses and development projects that will enhance the area's cultural arts and entertainment functions, building on the economic assets already there and focusing on industries that have the ability to create and/or retain jobs for low- and moderate-income people.

In addition to Pearl's Deluxe Burgers that opened in April 2011, the City used CDBG funds to make a loan of \$238,500 to Show Dogs, LLC to expand into the space next door to launch Machine Coffee and Deli. The new enterprise is located at the corner of Market Street and 6th Street. This new small business will help to eliminate

neighborhood blight and attract more foot traffic to an economically depressed area. The restaurant projects to create at least eight to ten new jobs.

In FY 2012-13, the OEWD plans to launch a mid-range loan fund, Emerging Business Loan Fund, and to market the Section 108 loan program more broadly focusing on the City's priority neighborhoods which include NRSAs. One of the Mayor Ed Lee's 17 point jobs plan is to provide more affordable and flexible loans to small businesses with a goal to create jobs.

Summary of Accomplishments

Persons Assisted with CDBG and ESG

Accomplishments this year include renovation and development of community facilities; provision of essential services to individuals and families; job creation and business start-up, retention and expansion through economic development activities; and support for strategic planning and organizational capacity building.

Persons assisted with CDBG and ESG funding received a range of services from community-based organizations. Below is the number of persons by income brackets and by race/ethnicity that received direct services funded by CDBG and ESG dollars during the 2011-2012 program year.

	Extremely			Above	
	Low-	Low-	Moderate-	Moderate-	
	Income	Income	Income	Income	Total
Economic Development	905	310	163	61	1,439
Public Services	10,324	1,998	889	357	13,568
CDBG Total	11,229	2,308	1,052	418	15,007
ESG Total	3,317	173	31	4	3,525
Total # of Persons Served	14,546	2,481	1,083	422	18,532

	American Indian or Alaskan Native	American Indian or Alaskan Native - Hispanic	American Indian or Alaskan Native AND Black	American Indian or Alaskan Native AND Black - Hispanic	American Indian or Alaskan Native AND White	American Indian or Alaskan Native AND White – Hispanic	Asian	Asian - Hispanic	Asian AND White	Asian AND White - Hispanic	Black or African American	Black or African American - Hispanic	Black or African American AND White	Black or African American AND White - Hispanic	Native Hawaiian or Pacific Islander	Native Hawaiian or Pacific Islander - Hispanic	Other	Other - Hispanic	White	White - Hispanic	Total
Economic Development	8	38	1	1	3	46	179	11	6	0	109	6	5	0	5	2	57	516	352	94	1,439
Public Services	169	261	31	20	35	150	4,022	16	38	2	2,119	27	43	8	336	32	655	3,241	2,127	236	13,568
CDBG Total	177	299	32	21	38	196	4,201	27	44	2	2,228	33	48	8	341	34	712	3,757	2,479	330	15,007
ESG Total	44	8	20	1	19	3	221	3	12	0	1,361	14	23	2	80	6	231	490	913	74	3,525
Total # of Persons Served	221	307	52	22	57	199	4,422	30	56	2	3,589	47	71	10	421	40	943	4,247	3,392	404	18,532

Neighborhood Revitalization Strategy Area (NRSA) Goals, Activities and Accomplishments

Background

Six San Francisco neighborhoods are designated by HUD as Neighborhood Revitalization Strategy Areas.

- Bayview Hunters Point
- Chinatown
- Mission
- South of Market
- Tenderloin
- Visitacion Valley

All six neighborhoods are areas of low-income concentration as defined in San Francisco's 2010-2014 Consolidated Plan. Bayview Hunters Point, Chinatown, Mission and Visitacion Valley are also areas of minority concentration as defined by HUD in the Consolidated Plan.

In 1993, San Francisco applied to HUD for consideration of six neighborhoods as federally designated Enterprise Communities. In order to be considered, all six neighborhoods developed ten-year strategic plans for community development. Of the six neighborhoods considered for recognition as Enterprise Communities, four were selected: Bayview Hunters Point; Mission; South of Market and Visitacion Valley. The two neighborhoods not selected include Chinatown and the Tenderloin. The ten-year plans developed for the Enterprise Community application were sufficient for HUD to designate all six neighborhoods as Neighborhood Revitalization Strategy Areas (NRSAs) in 1996. During the development of the 2005 Consolidated Plan and the 2010 Consolidated Plan, the City reviewed each of the NRSA strategic plans and committed to achieving very specific outcomes over the next five years. In the 2005-2009 Consolidated Plan and then again in the 2010-2014 Consolidated Plan, the City requested an extension of the NRSA designation for all six neighborhoods. HUD approved the request for the five-year period that is covered by the Consolidated Plan.

The designation of these neighborhoods as NRSAs provides the City with more flexibility in undertaking public service activities with CDBG funds. This flexibility is intended to promote innovative programs and economic development within these neighborhoods. In 2011-2012, the City continued to make progress toward the goals established in each of the six neighborhood plans. Below is a list of goals for each neighborhood. Under each goal is a list of 2011-2012 CDBG- and ESG-funded programs and projects that addresses the goal. Many CDBG- and ESG-funded programs address these goals, but the list under each goal only includes ones where a significant portion (40% or more) of the program addresses the particular goal in the particular neighborhood. For many programs, the majority of the program did not focus on any one NRSA neighborhood, but primarily served the six NRSA neighborhoods. These programs are listed under the NRSA-wide section. For each neighborhood, progress towards the specific outcomes that were defined in the 2010-2014 Consolidated Plan for the next five years are also described.

This year, CDBG and ESG funding focused on those goals where strategic investments could have the most impact relative to other resources available to the City. These activities illustrate the broad strategies focused in these six neighborhoods. Projects and programs include capital projects, improvement of neighborhood public spaces, technical assistance for small businesses and micro-enterprises, operating support for homeless shelters and direct services such as employment training, case management, legal services and transitional age youth services. This range of services reflects the broad interests and scope of the neighborhood plans.

Direct investments toward public safety were made through non-CDBG criminal justice funding sources and the San Francisco Police Department. In all of these neighborhoods, housing acquisition and rehabilitation funds were made available through the housing funds provided under the CDBG and HOME programs. Future plans include continued progress and strategic investments in each of these neighborhoods.

Bayview Hunters Point Goals, Activities and Accomplishments

1. Improve the overall socio-economic conditions

Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Economic	San Francisco Housing	\$185,000	Build out of tenant improvement of the ground floor
Development	Development Corporation		commercial space for restaurant

2. Generate employment opportunities and support job development, training and placement for neighborhood residents

Testuen			
Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Capital Project	Housing Services Affiliate of	\$114,793	Build out La Raza Centro Legal Day Labor Program
	the Bernal Heights		kiosk within new Lowe's parking garage on Bayshore
	Neighborhood Center		Blvd., including ADA ramp, restroom, warming
			kitchen
Capital Project	Young Community Developers,	\$99,963	Tenant improvements to vocational training/job
	Inc.		development agency
Planning	Bernal Heights Neighborhood	\$22,000	La Raza Centro Legal - Day Labor Program - Kiosk
_	Center		TA
Public Services	Renaissance Parents of Success	\$50,000	Job readiness services for employment barrier removal
			for SF southeast residents
Public Services	Young Community Developers,	\$53,000	One stop complementary service that provides basic
	Inc.		computer training

- 3. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.
 - 4. Improve public safety

No CDBG/ESG activity primarily served this goal in this neighborhood.

5. Improve the physical environment

Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Public Space	Friends of the Urban Forest	\$40,000	Planting of 135 trees in Bayview-Hunters Point,
Improvement			Excelsior and Portola neighborhoods

6. Provide adequate, efficient and properly located health and human services facilities

Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Emergency Shelter Grant	Providence Foundation	\$36,000	Shelter beds for homeless individuals
Emergency Shelter Grant	YMCA of San Francisco (Bayview)/United Council of Human Services	\$40,000	Day shelter for homeless individuals
Public Services	Brothers Against Guns	\$50,000	Case management, academic support, job readiness training and counseling for Transitional Aged Youth
Public Services	Community Youth Center-San Francisco (CYC-SF)	\$50,000	Community/bridge building efforts (to strengthen communications and relationships) through youth-led activities, (such as multicultural community events) in

		the BVHP District
Public Services	Urban Strategies, Inc.	Community building at San Francisco Housing Authority's Alice Griffith and Hunters View developments
Public Services	YMCA of San Francisco (Bayview)	Case management, educational support, employment and life skills training for TAY

2010-2014 Five-Year Goals for Bayview Hunters Point:

• Stimulate development for one grocery store to open

OEWD helped secure a deal between Fresh and Easy neighborhood grocery and the developer of a mixed-use project at 5800 Third Street. The grocery store opened in August 2011. Over fifty percent of the jobs created went to residents of the Bayview Hunters Point neighborhood.

Strengthen service provision capacity – this includes increasing culturally competent programming in a
diversifying neighborhood, and supporting the development of fiscally sustainable organizations that
provide needed services

MOH added a new service provider to its existing portfolio providing focused services to transitional age youth living in the Bayview, and offered a second year of support to a grantee focusing specifically on strategically serving the shifting ethnic and racial constituencies living in the neighborhood.

- Encourage development of farmer's market No substantial progress during program year 2011-2012.
 - Revitalize Southeast One-Stop Career Link Center

As reported in last year's CAPER, during the 2010-2011 program year, OEWD had discussions with multiple stakeholders and interested parties as to the revitalization of the Southeast One-Stop Career Link Center. Currently the 5-floor facility is understudy for how to best utilize the space. The One-Stop Career Link Center computer lab and other equipment (i.e. fax access, phone lines, workshop rooms) are located on the first floor and One-Stop staff are located on the second floor. The remaining three floors are being considered to house additional Bayview community based organizations and/or to be used as a major adult learning center. Final decisions on usage of the building should be made in program year 2012-2013.

• Leverage improvements to Bayview Opera House in order to stimulate cultural and economic development programming of underutilized community facilities

MOH continues to work with the Arts Commission to leverage CDBG funds in conjunction with S.F. Redevelopment Agency funds to maximize the improvements to the Opera House.

- Develop new mixed-income housing being developed at Hunters View Closed financing on first phase of residential development and continue infrastructure construction. Received State financing for the second phase of residential development.
 - Connect public housing residents to family supports and access to social services

Through a grant to a community-based organization, CDBG investments provided on-site community building and service connection activities to support residents through the HOPE SF revitalization process to maximize the economic and social benefit to the current public housing residents, while they remained in their community through reconstruction. The model was intensive, whole family, and integrated to address a range of service needs including children and youth needs, workforce, health, through direct services provision and partnership with a network of community service providers. The scope of work also included community building events and activities. In 2011-2012 MOH created unique service plans tailored for the different needs of the various site, and focused on integrating family support services into the service delivery model.

• Support the Renaissance Bayview and Third Street Corridor Program's on-going efforts to provide technical assistance and access to capital

With the dissolution of San Francisco Redevelopment Agency (RDA) in January 2012, OEWD has worked to ensure the City's general funds would be able to help fill some of the gaps left by RDA's departure. OEWD and Renaissance Bayview/3rd Street Corridor Program continued to work to help bring in businesses such as Limon Rotisserie and Radio Africa and Kitchen. SF Shines façade and tenant improvement program provided grant funding to help these new restaurants open.

Chinatown Goals, Activities and Accomplishments

- 1. Expand markets for local entrepreneurs and stimulate job development for local residents No CDBG/ESG activity primarily served this goal in this neighborhood.
 - Generate employment opportunities and support job development, training and placement for neighborhood residents

No CDBG/ESG activity primarily served this goal in this neighborhood.

- 3. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.
 - 4. Improve public safety

No CDBG/ESG activity primarily served this goal in this neighborhood.

5. Enhance the physical and aesthetic conditions of Chinatown No CDBG/ESG activity primarily served this goal in this neighborhood.

6. Provide accessible, multi-lingual and affordable human services

Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Capital Project	Donaldina Cameron House	\$100,000	Tenant improvements to rear program area in
			multipurpose neighborhood center serving Asian
			children youth and adults
Emergency	Gum Moon Residence Hall	\$44,000	Shelter beds in a comprehensive transitional housing
Shelter Grant			program primarily for Asian immigrant women who are
			survivors of domestic violence and sexual assault
Public Services	Chinatown Community	\$50,000	Tenant counseling for primarily monolingual Chinese
	Development Center		households
Public Services	Self-Help for the Elderly	\$50,000	Tenant counseling and advocacy and eviction
			prevention assistance primarily for elderly renters

2010-2014 Five-Year Goals for Chinatown:

• Reduce language barriers to accessing social services and affordable housing
In 2010-2011, OEWD awarded \$300,000 to five grantees to provide ESL/VESL services. Through this investment,
405 individuals received services. Many were able to increase their ESL level by at least 2 steps, with the vast
majority reaching ESL level 4, which is considered a level efficient enough for entry-level employment. Feedback
from staff of awarded grantees and client interviews indicated many who received ESL/VESL services were in a
better position to access other social services.

For 2011-2012, OEWD renewed funding for the five grantees providing ESL/VESL services in the amount of \$325,000. This funding allowed for an additional 323 persons to be served. Out of the 323 enrolled for services,

60% (193) were able to increase their ESL levels by 2 steps. Additionally, 117 people were placed into employment and 59 were placed into educational trainings for skill upgrades.

In addition, CDBG funds supported programming to provide tenant counseling, transitional age youth services, eviction prevention services to seniors, domestic violence services, and community center services to limited-English speaking Chinatown residents.

• Support commercially viable commercial corridor with diverse businesses

Through the economic development program, a number of technical assistance providers provide assistance to Chinatown businesses. The SF Shines façade and tenant improvement program is completing a façade upgrade that would be compliant with ADA regulations, and bring a new facelift to an old institution in Chinatown. The program also helped Sam Wo restaurant fund a feasibility report to help the family comply with Department of Building Inspection, Department of Public Health, and San Francisco Fire Department to modernize the 100 year old restaurant.

 Improve and activate Chinatown alleyways, by programming cultural activities and providing microenterprise opportunities

OEWD helped to launch Art In Storefronts, a program that reduces neighborhood blight by filling vacant storefronts with arts instillations, in Chinatown during the past program year. This included the activation of Wentworth Alley with art installation and music and cultural events.

• Support on-site business technical assistance services and coordinate efforts with City College to provide programs for business development

Support from the economic development program has enabled the Small Business Development Center to hire and retain a multilingual small business consultant who provides technical assistance to monolingual Cantonese- and Mandarin-speaking small business owners and entrepreneurs. The consultant also has conducted significant outreach with local merchants and community organizations, which has positioned City College to be a high capacity provider of small business services once their new Chinatown campus opens its doors in 2012.

Mission District Goals, Activities and Accomplishments

- 1. Improve the overall socio-economic conditions in the Mission No CDBG/ESG activity primarily served this goal in this neighborhood.
 - 2. Generate employment opportunities and support job development, training and placement for neighborhood residents

No CDBG/ESG activity primarily served this goal in this neighborhood.

- 3. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.
- 4. Improve the Mission's overall levels of safety No CDBG/ESG activity primarily served this goal in this neighborhood.
- 5. Improve the physical environment No CDBG/ESG activity primarily served this goal in this neighborhood.

6. Improve the quality and expand existing health and human services to local residents

Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Capital Project	Dolores Street Community	\$30,756	Capital improvements to a building at St. Peter's
	Services		Church that Dolores Street leases through the

Capital Project	Instituto Familiar de la Raza	\$128,000	Archdiocese; Dolores Street has operated shelter program for nearly 30 years Installation of first floor air conditioning or replacement of HVAC system
Emergency Shelter Grant	Asian Women's Shelter	\$40,000	Intensive case management, counseling and advocacy services primarily for Asian and Pacific Islander battered women and their children
Emergency Shelter Grant	Asian Women's Shelter	\$41,600	Shelter beds in a comprehensive support program primarily for Asian and Pacific Islander battered women and their children
Emergency Shelter Grant	Dolores Street Community Services	\$26,400	Shelter beds for homeless men
Public Services	Causa Justa: Just Cause		Eviction prevention assistance and tenant counseling, representation and advocacy for renters
Public Services	Mission Neighborhood Health Center		Case Management, Service Learning and Education for Homeless Individuals

2010-2014 Five-Year Goals for the Mission:

• Support commercial district revitalization

During the 2011-2012 program year, OEWD continued to work with the 24th Street commercial corridor in the Mission District. The program corridor manager provides technical assistance to merchants and enables merchants and residents to work together to undertake neighborhood improvement projects.

• Develop retail incubation program

After the success of the incubation program in the Mission, the Mission Economic Development Agency successfully launched another retail business incubator program during the past year. This latest one is in Tenderloin.

• Support coordination of services at new community hub

MOH provided ongoing program support for the grantee owner of a newly developed multi-services building located in the Mission.

• Coordinate with other city departments that support youth and seniors to address identified needs MOH continues to work with the Department of Children, Youth and Their Families and the Department of Aging and Adult Services to coordinate citywide services in the Mission.

South of Market Goals, Activities and Accomplishments

- 1. Revitalize the neighborhood's economic activities No CDBG/ESG activity primarily served this goal in this neighborhood.
 - 2. Generate employment opportunities and support job development, training and placement for neighborhood residents

No CDBG/ESG activity primarily served this goal in this neighborhood.

- 3. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.
 - 4. Improve public safety

No CDBG/ESG activity primarily served this goal in this neighborhood.

5. Improve the physical environment

No CDBG/ESG activity primarily served this goal in this neighborhood.

6. Provide needed health and human services to local residents

Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Emergency Shelter Grant	Community Awareness & Treatment Services	\$24,000	Shelter beds for homeless women
Emergency Shelter Grant	Episcopal Community Services of SF	\$52,000	Shelter beds for homeless adults
Emergency Shelter Grant	La Casa de las Madres		Community-based intervention and support services for battered women and their children
Emergency Shelter Grant	La Casa de las Madres	\$80,000	Shelter beds in a comprehensive support program for battered women and their children
Public Services	Bay Area Legal Aid	\$40,000	Legal assistance and education for victims of domestic violence
Public Services	Community Awareness & Treatment Services	\$20,000	Case management services for homeless women in a shelter
Public Services	Friendship House Association of American Indians	\$36,900	Life skills and case management primarily for Native American adults
Public Services	La Raza Centro Legal	\$90,000	Legal services including counseling, representation and processing
Public Services	The Arc Of San Francisco	\$50,000	Housing counseling services primarily for adults with developmental disabilities
Public Services	United Playaz		Case management, educational support and life skills training for TAY

2010-2014 Five-Year Goals for South of Market:

Increase coordination of services between community based organizations

Through partnership with the South of Market Stabilization Fund, the Fund continued to support a community-based organization to coordinate and focus community benefits offered through the development of the new residential units built at 333 Harrison Street, focusing on bringing together groups that offer support to residents around workforce, housing and other social supports.

• Support eviction prevention efforts

Through partnership with the South of Market Stabilization Fund, the City funded a community based organization to provide tenant counseling to South of Market residents.

• Support financial education and asset building programs

Through partnership with the South of Market Stabilization Fund, the City continued to support the operations of a credit union based in the South of Market for unbanked South of Market residents.

 Support community-serving businesses by providing incentives to hire residents and improving access to services/affordable business space

Through partnership with the South of Market Stabilization Fund, a funding priority was established to create a collaborative between a workforce development provider and a small business assistance provider. Collaborative services should begin in 2012-13.

• Support Six on Sixth Commercial Revitalization – small business development and facade improvement plan

OEWD continued its support of Urban Solutions, an organization that focuses efforts on revitalizing Sixth Street and the South of Market neighborhood. Urban Solutions, which used to receive significant funding from the San Francisco Redevelopment Agency, provides technical assistance and business attraction services, and administers a façade improvement program.

Tenderloin Goals, Activities and Accomplishments

1. Economic revitalization of the neighborhood

	8		
Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Planning	North of Market	\$70,000	Capacity building for NOMNIC to provide assistance
	Neighborhood Improvement		for arts education groups for American Conservatory
	Corp.		Theater/Tenderloin Economic Development Project

- 2. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.
 - 3. Improve public safety

No CDBG/ESG activity primarily served this goal in this neighborhood.

4. Improve the physical environment

No CDBG/ESG activity primarily served this goal in this neighborhood.

5. Provide needed health and human services to local residents

Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Capital Project	220 Golden Gate	\$200,000	Build-out of a Department of Public Health Primary
	Clinic/Tenderloin		Care Clinic in the Tenderloin
	Neighborhood Development		
	Corporation		
Capital Project	Hamilton Family Center, Inc	\$40,000	Tenant repairs and solar heating system installation to
			Transitional Housing Program
Capital Project	North of Market	\$90,000	Build-out of space for community services at ACT mid-
	Neighborhood Improvement		Market Center for the Arts, a new arts and education
	Corp.		facility with housing and ground floor retail/restaurant
Emergency	Central City Hospitality House	\$52,000	Shelter beds primarily for homeless adult men
Shelter Grant			
Emergency	Compass Community Services	\$40,000	Shelter beds for homeless families
Shelter Grant			
Emergency	Hamilton Family Center, Inc		Housing counseling for homeless families and eviction
Shelter Grant			prevention for low-income families and individuals
Emergency	Hamilton Family Center, Inc	\$40,000	Shelter beds for homeless families
Shelter Grant			
Public Services	AIDS Housing Alliance	\$51,172	Financial education and rental subsidies primarily for
			transgender and LGBT youth and housing counseling
Public Services	Arab Cultural and Community		Case management in immigration, health referrals,
	Center		employment readiness services, domestic violence and
			other services

Public Services	Compass Community Services		Case management, housing counseling, placement and work readiness training for homeless individuals and families
Public Services	Goodwill Industries of San	\$80,000	One stop complementary service that provides criminal
	Francisco, San Mateo & Marin		justice and re-entry services in support of the One Stop
	Counties		system
Public Services	Hamilton Family Center	\$136,140	Tenant-based rental assistance for individuals and
			families
Public Services	Hearing and Speech Center of	\$38,000	Information and referral, large and small group
	Northern California		educational workshops, basic hearing screenings and
			counseling services for hearing impaired seniors

2010-2014 Five-Year Goals for the Tenderloin:

- Support homeless prevention efforts and efforts to move homeless individuals into more stable housing See Section IV Addressing the Needs of Homeless Persons.
 - Increase coordination of Tenderloin social service organizations

MOH funded a grant to a collaborative of Tenderloin service providers targeting the Southeast Asian and Vietnamese-speaking residents, focusing on capacity building efforts and infrastructure building. MOH also worked to ensure cross-referrals and collaboration between organizations offering tenant-based rental assistance to Tenderloin residents.

• Utilization of various resources to stimulate development in Tenderloin and Mid-Market areas OEWD has continued to coordinate many public, private, and nonprofit sector entities and activities that are dedicated to revitalizing the Tenderloin and Mid-Market areas. In August 2011, OEWD released the Central Market Economic Strategy, a plan that will guide future economic development investments in the neighborhood. The Economic Strategy includes an Action Plan with six objectives: Stabilize the existing community; Enhance and activate the public realm; Enhance the creative arts community; Reduce vacancies; Build community capacity; and Improve safety. Under each objective is a set of economic development strategies and action items for implementation, along with an indication of 'lead implementers' and 'partner agencies' that include both City departments and private sector partners. The Economic Strategy will be implemented by accessing a range of funding sources, which may include tax increment financing, philanthropy, and social investors in addition to City, State and Federal funding.

OEWD continues to fill vacancies ranging from residents-serving restaurants and shops to global companies such as Twitter and Zendesk. The City funded a loan to Show Dogs at 6th and Market to expand next door, and has since created 8-10 new full-time equivalent jobs.

• Continue to recruit art and cultural entities as a means to stimulate retail growth and create workforce development in the community

In the past year, Burning Man, SF Camerawork Gallery, the Film Commission's film incubator and PianoFight Theater have arrived or signed leases in the area. American Conservatory Theatre (ACT) joined Central Market with the purchase of the Strand Theatre in February 2012. OEWD is actively working with key stakeholders to ensure the continued development of the arts district.

Visitacion Valley Goals, Activities and Accomplishments

1. Revitalize the business corridor to create an environment that encourages new businesses to locate in Visitacion Valley and provides expanded goods and services for residents

Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Economic Development	Community Initiatives/PNSC		One-on-one assistance to businesses to economically stabilize and strengthen neighborhood business districts in the Portola
Economic Development	Community Initiatives/VVBIG		One-on-one assistance to businesses to economically stabilize and strengthen neighborhood businesses in Visitacion Valley

2. Improve the delivery of education and training services through a collaboration among public agencies, community based agencies, and families

No CDBG/ESG activity primarily served this goal in this neighborhood.

3. Preserve, expand and improve housing that is affordable to low- and moderate-income residents See Housing section.

Provide needed health and human services to local residents

Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Public Services	Asian Pacific American Community Center		Community center providing information and referral, employment, translation, public safety, and other services, for primarily low-income Asian immigrants in the Visitacion Valley and Bayview Hunters Point neighborhoods
Public Services	Mercy Housing California		Community building, assessment, case management, financial literacy services and leadership development/violence prevention for residents of the Sunnydale public housing development
Public Services	Samoan Community Development Center		Case management, information, referral and translation services in nutrition, immigration and housing issues primarily targeting Samoan families in the Southeast sector
Public Services	Together United Recommitted Forever (T.U.R.F.)		Case management and music recording training for Transitional Aged Youth, primarily in Sunnydale public housing development

- 5. Enhance the physical and aesthetic conditions of Visitacion Valley No CDBG/ESG activity primarily served this goal in this neighborhood.
 - 6. Improve public safety

No CDBG/ESG activity primarily served this goal in this neighborhood.

2010-2014 Five-Year Goals for Visitacion Valley:

Support retail development along Leland Avenue corridor

OEWD provided a grant to VVBIG to provide business assistance to the corridor on Leland Avenue. The corridor manager was able to help businesses fight off an extortionist by helping the business owners work with the SF Police Department.

Provide intensive capacity building to community based organizations, including ability to serve increasingly diverse population

MOH worked in partnership with the S.F. Controller's Office which oversaw a comprehensive capacity building project focusing on Visitacion Valley-based nonprofit service organizations. During the 2011-2012 year, the scope was defined to include an Infrastructure Best Practices Memo and a Nonprofit Assessment Tool, examining fiscal, compliance and governance issues. In 2012-2013, the City Performance Team will release its final report and assessment of each participating nonprofit's capacity, including fiscal, compliance and governance issues; a Technical Assistance Plan; and a Post-Technical Assistance Road Map.

• Develop One-Stop Satellite

The Visitacion Valley One Stop satellite office was opened to the public in October 2009. Strategically located at 73 Leland Avenue, the hours of operations are from 9am to 5pm Monday-Friday. This satellite will allow community residents to access job search assistance via workshops, computer access, internet, fax and copying access, referrals to trainings, case management services and other workforce services, such as employer hiring events and information sessions. The center has a staff of five, with volunteers assisting with reception, and answering phones.

In 2011-2012, the Visitation Valley One Stop satellite has blossomed. It has become a highly used employment center in Visitation Valley. The One Stop is negotiating on moving to an even larger space locate at 50 Raymond Street in Visitation Valley. It also negotiating to become a full fledged One Stop Center, meaning that more individualized case management services are available as well as more funding for jobseekers wanting training. It also will increase staffing at the Center. Updates on these possible moves will be available for next year's CAPER update. For 2011-2012, the Visitation Valley One Stop placed 156 jobseekers.

- Develop new mixed-income housing being developed at Sunnydale Continued land use entitlements and environmental review and applied to HUD for a Choice Neighborhood Initiative planning grant.
- Connect public housing residents to family supports and access to social services See below.
 - Engage public housing residents in community building processes working towards sustainability and safety

For the three goals listed above, MOH has invested in Mercy Housing, TURF, and the Bayview YMCA to develop service connection and community building to the residents of the Sunnydale public housing complex. Expanded outreach and case management are also a priority for these providers. These three organizations are also closely working with the Visitacion Valley Family Resource Center to leverage family support services. MOH has also ensured that other service partnerships exist with the Samoan Community Development Center, Bank on SF, facessf (formerly Florence Crittenton Services), and the Visitacion Valley One-Stop.

• Improve access to public park at Sunnydale

HOPE SF's site plan for Sunnydale improves access by contemplating creation of a linear park that goes to Hertz Playground, increasing safety and pedestrian access. Construction is pending financing.

• Develop new community resources—convert the old Schlage Lock office building to a civic use and bring new programming to fit the needs of the local population

The development of the Schlage Lock office building was temporarily put on hold due to ongoing discussions between the developer and the former San Francisco Redevelopment Agency regarding the financing of the project. The Agency has since been dissolved and its status is still in development based on recently passed State legislation. The project will be re-examined once the status of the former Agency and its obligations are resolved.

NRSA-Wide Activities

Many programs did not focus primarily on any one NRSA neighborhood, but primarily served residents of multiple NRSA neighborhoods. These activities are listed below.

Type of		2011-2012	
Program	Name of Organization		Description
Economic	Mission Economic		Business technical assistance and workforce matching
Development	Development Agency		targeting small businesses
Economic	Opportunity Fund Northern		Increase access to capital services, primarily targeting
Development	California	,	low-income micro-entrepreneurs
Emergency	Bar Assoc. of SF Volunteer	\$72,000	Homeless Prevention
Shelter Grant	Legal Services	,	
Emergency	Eviction Defense	\$40,000	Homeless Prevention
Shelter Grant	Collaborative, Inc.		
Emergency	Tenderloin Housing Clinic,	\$70,000	Homeless Prevention
Shelter Grant	Inc.	,	
Public Services	AIDS Legal Referral Panel of	\$45,000	Housing counseling, direct legal assistance, and fair
	the SF Bay Area		housing education primarily for people living with
			HIV/AIDS
Public Services	AIDS Legal Referral Panel of	\$37,000	Legal services for low-income San Francisco residents,
	the SF Bay Area		primarily those with HIV and/or AIDS, entering or re-
			entering the workforce
Public Services	Arriba Juntos		One stop complementary service that provides adult
			basic education and LEP services
Public Services	Asian Neighborhood Design	\$50,000	Vocational skills training in green construction
Public Services	Bay Area Legal Aid	\$65,000	Legal assistance and representation for residents of
			subsidized housing
Public Services	Catholic Charities	\$180,860	Tenant-based rental assistance for individuals and
			families
Public Services	Central American Resource	\$50,000	Immigration legal services program
	Center (CARECEN)		
Public Services	Central City Hospitality House	\$50,000	Job readiness services for employment barrier removal
			for homeless in Tenderloin
Public Services	Chinese for Affirmative		One stop complementary service that provides LEP and
	Action		basic computer training
Public Services	Community Housing	\$50,000	Job readiness services for employment barrier removal
	Partnership		for Western Addition and Tenderloin residents
Public Services	Community United Against	\$50,000	Case management and support services primarily for
	Violence		LGBTQQ (lesbian, gay, bisexual, transgender, queer
			and questioning) domestic violence victims
Public Services	Conscious Youth Media Crew	\$36,400	Independent Young Producers Program: Youth Media
			Project
Public Services	Donaldina Cameron House	\$50,000	ESL life skills instruction and case management
			services for women and children survivors of domestic
			violence
Public Services	Episcopal Community	\$108,000	One stop complementary service that provides basic
	Services of SF		computer training, adult basic education, GED
			preparation

Type of		2011-2012	
Program	Name of Organization	Allocation	Description
Public Services	Friends of the Urban Forest	\$55,000	Youth training in green sector (landscaping)
Public Services	Instituto Laboral de la Raza	\$65,000	Legal services including counseling, referral and representation primarily for low-wage workers that are owed wages by employers
Public Services	La Raza Community Resource Center	\$55,000	Legal services including processing, counseling and referrals
Public Services	Mission Asset Fund	\$40,000	Provide financial coaching and IDA account services, using La Red to provide an accurate match and referral services
Public Services	Mission Neighborhood Centers	\$50,000	Precita Center Evening Services Program for TAY
Public Services	Mujeres Unidas y Activas	\$50,000	Job readiness services for employment barrier removal for primarily Latina immigrant women
Public Services	Nihonmachi Legal Outreach	\$90,000	Culturally and linguistically competent social and legal services primarily for the API community, including legal representation, counseling and referrals in a wide range of civil legal issues
Public Services	Northeast Community Federal Credit Union	\$50,000	Financial education and counseling services to repair credit, build credit, access mainstream financial services for low- and extremely-low income individuals
Public Services	Tenderloin Housing Clinic	\$20,000	Legal counseling and representation for tenants threatened with eviction

Summary of Persons Assisted and Projects Completed in NRSAs

Another way to analyze services to the NRSAs is to look at the total number of individuals that were served and determine the number that lived in the NRSAs. In program year 2011-2012, a total of 19,023 individuals received direct services through CDBG- and ESG-funded programs. Of this total number, 11,033 were persons living in NRSAs, or 58% of all persons receiving CDBG- and ESG-funded direct services.

Of the 14 capital projects funded in 2011-2012, nine are located in NRSAs. Of the two public space improvement projects completed, one is located in a NRSA neighborhood.

	Bayview/Hunter's Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	Total: All NRSAs	Total: All Non-NRSA Neighborhoods	TOTAL: ALL NEIGHBORHOODS
# of Persons Assisted with Direct Services:									
Economic Development	87	43	354	90	73	131	778	1,152	1,930
Public Services	1,154	784	1,326	1,716	1,431	1,433	7,844	5,724	13,568
CDBG Total	1,241	827	1,680	1,806	1,504	1,564	8,622	6,876	15,498
ESG Total	1,050	67	295	422	486	91	2,411	1,114	3,525
Total # of Persons Served	2,291	894	1,975	2,228	1,990	1,655	11,033	7,990	19,023
# of Capital Projects Funded :	3	1	2	0	3	0	9	5	14
# of Public Space Improvement Projects Completed:	1	0	0	0	0	0	1	1	2

F. Housing Assessment

Progress Toward Meeting Annual and 5-Year Numeric Goals in the Consolidated Plan

Despite the poor state of the economy and affordable housing finance, San Francisco has made good progress toward its affordable housing goal of ensuring "San Francisco residents of all income levels have safe, healthy and affordable housing" by supporting the development of affordable rental housing for households earning less than 60% of area median income. Specifically San Francisco funded predevelopment and permanent financing for new construction of housing for low-income families and seniors. San Francisco is also creatively using existing non-residential buildings and adaptively reusing these structures into housing for persons with special needs such as the homeless, veterans and transitionage youth at risk of homelessness. In 2011-2012 San Francisco continued the rehabilitation of over 400 units of housing for the homeless.

In conjunction with developing housing for these special needs populations, San Francisco is implementing its Local Operating Subsidy Program, which provides operating subsidies to projects that serve the homeless using San Francisco's general funds. This program is considered a model in the State and exemplifies how San Francisco is committed to serving its most needy residents.

San Francisco continued to work on its HOPE SF Initiative with predevelopment work at Potrero Hill and Sunnydale public housing sites and the initiation of demolition of existing housing and commencement of infrastructure and residential construction at Hunters View. Construction on the first phase of the rebuilt public housing and additional affordable rental housing will be complete in 2012-2013. Predevelopment for the second phase of Hunters View will also begin in 2012-2013.

San Francisco also strives to preserve and extend the useful life of its affordable housing stock by funding predevelopment of local non-profit affordable housing developers' multi-unit rehabilitation projects. Furthermore, in 2011-2012 San Francisco completed its Green Retrofit Initiative Program, which provides grants and loans to affordable housing developments to make energy and water efficiency improvements that will lower the building's energy and water consumption and operating costs. It will look to continue a version of the program with other funding sources in 2012-2013 and beyond.

Barriers to Meeting the Goals

The primary barrier San Francisco countered to meeting its housing goals in 2011-2012 was diminishing federal and local housing resources such as in-lieu inclusionary housing fees due to the economic downturn, the continued stall in market-rate housing development, and the California legislature and governor's actions to eliminate redevelopment agencies across the state. With the dissolution of the San Francisco Redevelopment Agency effective February 2012, the Mayor's Office of Housing was named as its successor housing agency by the San Francisco Board of Supervisors and must continue the Redevelopment Agency's affordable housing activities and responsibilities with fewer financial and staff resources.

2011-2012 Funds Available

CDBG FUNDS FOR HOUSING: As in past years, a portion of the City's overall CDBG grant for 2011-2012 was set aside for housing development.

HOME FUNDS: \$6,818,724 in HOME Program funds were available for housing development in 2011-2012. These funds were used for housing development activities.

Anticipated vs. Actual CDBG, HOME and HOPWA Funds Made Available for Affordable Housing Development in 2011-2012

	Anticipated in 2011-2012 Action	Made Available in 2011-2012
Source	Plan	
HOME	\$6,818,724	\$6,818,724
HOME Program Income (includes ADDI)	\$430,000	\$75,893
CDBG	\$4,855,126	\$5,242,715
CDBG Program Income	\$1,100,000	\$271,782
HOPWA (Capital)	\$645,146	\$0
HOPWA (Services, Operating and Rent Subsidies)	\$7,351,444	\$6,918,977
TOTAL	\$21,548,576	\$18,691,091

Nearly all of San Francisco's affordable housing development efforts in recent years have been carried out in collaboration with local community-based, non-profit housing development corporations, several of which have satisfied HUD requirements to qualify as Community Housing Development Organizations (CHDOs). CHDOs are expected to continue performing the roles that non-profit housing development corporations have traditionally performed in San Francisco, including acquisition and rehabilitation of existing buildings, acquisition of sites and development of new housing, and ownership and management of subsidized developments.

HOME regulations require that a minimum of 15% of the City's HOME allocation be reserved for housing developed, sponsored or owned by CHDOs. MOH has met the 15% set aside requirement by committing \$70,401,065 of its allocation from 1992 through 2012 for use by CHDOs.

HOME regulations also require that localities provide a 25% match for HOME project expenditures. The City met its HOME Match amount by committing \$2,219,911 in the 2011-2012 Program Year.

Relocation and Replacement Activities in 2011-2012

As part of its ongoing enforcement of program requirements, the Mayor's Office of Housing requires the submittal of and adherence to relocation plans by project sponsors carrying out demolition or rehabilitation of occupied buildings. All projects assisted with federal funds are required to comply with the requirements of the Uniform Relocation Act, and all projects must apply with state and local law governing relocation.

The following projects carried out the following activities related to relocation during 2011-2012:

Project	Description of Relocation Activities
Arlington	Funding granted to support relocation which occurred during a phased
Residence	rehabilitation throughout 2011
Hunters	Funding granted to support relocation that began in the last
View	quarter of 2011.

During the 2011-2012 program year, no one-for-one replacement of housing was required for CDBG or HOME funded projects.

Implementation of Accessibility Guidelines

In addition to increasing the supply of accessible housing, the Mayor's Office of Housing works to ensure that property management practices in housing financed by the City fully comply with their obligations under the Fair Housing Amendments Act and other disability rights laws. The specific recommendations include development of written guidelines for ensuring accessibility and reasonable accommodations, establishment of clear and accessible communications with tenants about accessibility and accommodation request procedures, and provision for affirmative marketing of accessible and affordable housing to people with disabilities.

To address accessibility issues, MOH does the following:

- Ensure that housing providers receiving City funding provide the accessible feature or policy modification requested by an applicant or tenant that is required to accommodate a disability, unless it would cause a fundamental alteration to the nature or the program or undue financial and administration burden to the housing provider through the MOH's annual monitoring process.
- Require housing providers to establish a policy that when an accessible unit becomes vacant to offer that unit first to current occupants of the project requiring an accessible unit and second to a qualified applicant on the waiting list requiring an accessible unit before offering the unit to an individual without a disability.
- Require housing providers to include a lease provision that requires a non-disabled household occupying an
 accessible unit to move to an available, appropriately sized and non-accessible unit if a disabled household
 needing that size unit applies for housing or is on the waiting list.
- Ensure that marketing plans for City-funded housing projects include outreach to people with disabilities through disability community organizations and other relevant agencies.

Accessible and Adaptable Units in Projects Completed During 2011-2012

Project Name &	New Construction/	Units/	# of Accessible/Adaptable
Developer	Rehab	Beds	Units
Aarti Hotel –	Rehabilitation	40	
Tenderloin			
Neighborhood			
Development			
Corporation			
Dolores Hotel-	Rehabilitation	52	
Dolores Street			
Community			
Services			
TOTAL		92	

HOME Program Components

Status of HOME-assisted projects

Projects Completed

Dolores Hotel

Rehabilitation of 52 supportive housing units for homeless individuals

HOME Funding: \$557,537

Construction to be completed in August 2011

Projects Underway

Hunters View

New construction of 107 units for very low income families

HOME Funding: \$597,900

Infrastructure Construction commenced June 2011 Residential Construction commenced Spring 2012

Veterans Commons

150 Otis Street

Adaptive reuse and rehabilitation of historic building for 76 units for formerly homeless individuals

HOME Funding: \$2,514,000

Construction commenced November 2010

St. Anthony Foundation Senior Housing

121 Golden Gate Avenue

New construction of 90 units of senior housing

HOME Funding: \$1,251,277

Applied for project land use entitlements and construction financing

Community Housing Development Organizations (CHDOs)

San Francisco had eight certified CHDOs during PY 2011 – Chinatown Community Development Center, Community Housing Partnership, Glide Economic Development Corporation, GP/TODCO-A/Tenants and Owners Development Corporation, Housing Services Affiliate of the Bernal Heights Neighborhood Center, Mission Housing Corporation, San Francisco Housing Development Corporation, and Tenderloin Neighborhood Development Corporation. Please see above for projects either completed or underway by these CHDOs during PY 2011.

HUD-40107, Annual Performance Report/HOME Program is due to HUD in January 2013.

HUD-40107-A, HOME Match Report is due to HUD in January 2013.

Private Sector Participation

San Francisco works solely with private sector developers under its HOME Program. Affordable housing development in San Francisco is mostly undertaken by private nonprofit developers and some by private for-profit developers. Private non-profit developers commonly have the provision of affordable housing for low income households as part of their core missions and therefore structure projects and their operations to maintain long-term affordability required under our HOME Program. All projects listed in the HOME Completion report were completed by private non-profit developers.

<u>Tenant Assistance/Relocation</u>
The following project carried out relocation activities during 2011-2012 in conformance with the requirements of the Uniform Relocation Act and applicable state and local laws governing relocation.

Project	Description of Relocation Activities
Arlington	Funding granted to support relocation which occurred during a phased
Residence	rehabilitation throughout 2011
Hunters View	Funding granted to support relocation that began in the last quarter of
	2011.

Program Income

San Francisco received \$33,474 in HOME program income this program year. It was received as a loan principal payment.

Monitoring of Completed HOME Projects

HOME-funded projects inspected by MOH, FY2011-2012

Address Number	Street Name	Project Name	Number of Units	Date Inspected
3101	21st Street	Juan Pifarre Plaza	30	7/7/11
680	Florida Street	Mosaica Family Apartments	93	7/14/11
1652	Eddy Street	BHHC-Positive MATCH	7	7/21/11
650	Eddy Street	Arnett Watson Apartments	83	7/25/11
1346	Folsom Street	Folsom/Dore Apartments	98	9/1/11
0	Confidential	Brennan House	15	9/13/11
770	La Playa	La Playa Apartments	14	9/22/11
3101	Mission Street	Bernal Gateway	55	9/29/11
403	Monterey Blvd.	Monterey Boulevard	4	10/6/11
1250	Haight Street	Buena Vista Terrace	40	10/13/11
481	Eddy Street	Cameo Apts.	31	11/15/11
241	Jones Street	Padre Apartments	41	11/29/11
657	Clay Street	Clayton Hotel	82	12/8/11
1370	California Street	1370 California Street	49	12/15/11
1	Church Street	Church Street Apartments	93	1/4/12
848	Kearny Street	International Hotel	105	1/11/12
205	Jones Street	205 Jones Street Apts.	50	1/18/12
990	Polk Street	Geary/Polk Senior Housing	110	2/2/12
525	O'Farrell Street	525 O'Farrell Apartments	26	2/7/12
250	McAllister Street	Plaza Ramona	63	2/14/12
705	Natoma Street	Canon Kip Community House	104	2/28/12
275	10th Street	Bishop Swing Community House	135	3/20/12
145	Eddy Street	West Hotel	105	4/3/12
5199	Mission Street	Crocker Amazon Senior Apartments	37	4/10/12

420	29th Avenue	St. Peter's Place	20	5/10/12
1250	Sunnydale Avenue	Britton Courts	92	5/24/12
149	Mason Street	149 Mason Street Apartments	56	6/28/12

MOH designates all units as HOME-assisted units in any project that receives HOME funding.

MOH requires the owner of each HOME-assisted project to submit a signed certification annually that includes the following statements:

The project has met affordability and other leasing provisions set forth in the funding
agreement/s entered into with CCSF during the entire reporting period. As of the end date of
the reporting period, units (supply exact number) were occupied or held vacant and
available for rental by low-income tenants meeting the income qualifications pursuant to the
funding agreement/s entered into with CCSF.

The undersigned has obtained a tenant income certification and/or third party documentation to support that certification from each tenant household occupying a unit restricted to occupancy by income-qualified tenants. All income certifications are maintained onsite with respect to each qualified tenant who resides in a unit or resided therein during the immediately preceding business year.

The total charges for rent and a utility allowance to each income-qualified tenant in a restricted unit do not exceed the maximum rent specified in the funding agreement/s entered into with CCSF as adjusted by the most recent HUD income and rent figures, which have been taken from the figures that are supplied by MOH on its website.

G. Housing Opportunities for Persons With AIDS

San Francisco has designated the San Francisco Redevelopment Agency (SFRA) as the lead agency to apply for, accept and expend HOPWA funds on behalf of the San Francisco EMSA, which includes the counties of San Mateo and Marin, since the early 1990's. Pursuant to the passage of Assembly Bill No. 1X 26 (Chapter 5, Statutes of 2011-12, First Extraordinary Session) (AB 26), the State of California suspended most new activities of redevelopment agencies and dissolved all redevelopment agencies in the State as of October 1, 2011. Subsequently, the date for dissolution was extended to January 31, 2012. As of February 1, 2012, the City and County of San Francisco is the successor agency to the SFRA. MOH is the successor housing agency and thus, the current lead agency for the three-county HOPWA program.

For both the five-year Consolidated Plan and the 2011-2012 annual performance periods, HOPWA program goals and objectives were substantially met as evidenced by maximum occupancy of capital projects and rental assistance programs, service utilization, and program stability. HOPWA funds were disbursed and utilized in a timely way. No projects were terminated. Due to the suspension of new activities related to the dissolution of redevelopment agencies, funding commitments to capital projects have been delayed until FY 2012-13.

While no real barriers impacted overall HOPWA Program delivery or success, the exorbitant cost of living and inflated San Francisco housing market continually provided barriers, such as longer and more competitive housing searches, for HOPWA tenants. On-going State and City cuts to psychosocial and medical services raised expenses for HOPWA tenants, making basic survival for those on fixed incomes increasingly challenging. HOPWA subsidy amounts increased over time due to the fluctuating rental market.

The HOPWA Program is effectively meeting the local needs of the AIDS housing community to the extent that funding has allowed. No major adjustments are expected to be made to the overall program at this time. MOH continues to be very involved with HOPWA contractors to get mutual feedback and collaboration regarding any changing needs or program improvements that need to be made.

For fiscal year 2011-12, SFRA entered into inter-governmental fiscal agreements with the San Mateo County AIDS Program and the Marin County Community Development Agency, and these agencies determine priorities for funding, select project sponsors, administer the HOPWA funds, and ensure that all HOPWA regulations have been satisfied for their respective jurisdictions.

Funding for 2011-12 is summarized as follows:

County	Funding Per Action Plan	FY 11-12 Available Funds	FY 11-12 Expenditures
San Francisco	\$8,589,816	\$8,645,667	\$8,521,825
San Mateo	\$878,500	\$878,500	\$878,500
Marin	\$339,500	\$363,902	\$351,673
Total – San Francisco EMSA	\$9,807,816	\$9,888,069	\$9,751,998

The following sections (by county) provide an overview of the grantee and community, annual performance under the Action Plan, and barriers and trends as required under Part 1, Sections 5a through 5c, of the HOPWA CAPER Measuring Performances Outcomes. All required charts and certifications are located at Appendix B.

San Francisco Priorities, Allocations and Accomplishments

Since the beginning of the AIDS epidemic, San Francisco has had the third largest number of diagnosed AIDS cases (29,076 through December 31, 2011 HIV/AIDS Quarterly Surveillance Report) in the United States. Currently, it is estimated that 18,576 individuals are living with HIV/AIDS in San Francisco, with approximately 723 new infections annually and prevalence increasing every year due to these new infections and longer survival rates (Raymond 2011). Today, there are more people living with HIV/AIDS in San Francisco than at any previous time in the epidemic. There are also between 11,640 and 15,640 homeless individuals in San Francisco, of whom an estimated 9% are HIV positive. That number, along with the number of individuals living with HIV who are

marginally or temporarily housed is one of the highest in the country. While San Francisco currently has 430 capital units and approximately 1,000 tenant based rental subsidies designated for people living with HIV/AIDS, the supply of affordable housing units in no way matches the need.

Affordable housing continues to be a top priority, second only to health care as the highest identified need in San Francisco for those living with AIDS. Setting priorities for HOPWA funding has always been a collaborative process that includes many other city departments, related task forces, consumer surveys and needs assessments, and various other sources. A large scale strategic community process originally produced a Five Year HIV Housing Plan in 1994 and subsequent plan update in June 1998 that continues to direct current funding priorities in San Francisco. In 2006, the Board of Supervisors requested that a new citywide HIV/AIDS Housing Plan be done. San Francisco's Department of Public Health's Housing and Urban Health led this process, which included assembling an HIV/AIDS Housing Work Group with provider, governmental, and consumer participation. This process ended in spring 2007, by producing the Comprehensive HIV/AIDS Housing Plan (the "Plan"). The Plan makes some recommendations regarding improving access to and transfer among HOPWA-funded housing, but the prioritization of HOPWA funding in San Francisco was not altered by the Plan.

In 2010, the Planning Council and the City's Long Term Care Coordinating Committee completed a year-long collaborative process focusing on service and policy issues impacting seniors living with HIV/AIDS. The work of that task force is summarized in a 40 page report that will influence the HOPWA funding decisions for serving those aging with AIDS. Currently persons 50 years of age and over make up 49% of persons living with HIV/AIDS in SF (December 2011 Quarterly HIV/AIDS Surveillance Report-SF DPH) and the projection is that in less than 2 years over 50% of SF's HIV/AIDS population will be over 50 years of age.

Since the creation of the initial Five Year Plan, the annual HOPWA budget has been developed in consultation with DPH's HIV Health Services Office and the Planning Council. The FY 2011-2012 annual budget was presented at workshops, at a public hearing for citizens and consumers, and before SFRA's Commission prior to final approval.

Most HOPWA programs, except for hospices and emergency shelters, are required to use the Housing Wait List ("HWL"), created in 1995, as their first referral source. The HWL has been closed to new applicants since November 2001. Currently, less than 100 applicants on the list are still waiting for housing assistance. Approximately 45% of people on the HWL report that they are homeless or have a history of homelessness and over 50% have an income below \$1000 per month, which translates to less than 20% of San Francisco's Area Median Income ("AMI") as defined by HUD. Seventy two percent of residents currently living in HOPWA funded housing have incomes below 20% of AMI. Due to the list being outdated and the evolution of the epidemic in various special needs populations, the Agency has approved alternate referral source plans for most HOPWA programs at this point.

The FY 2011-12 Action Plan anticipated \$8,589,816 in HOPWA funding from annual formula allocation of \$8,564,816 and program income of \$25,000. FY 2011-12 program income was \$55,851 higher than projected.

	Funding Per Action Plan	FY 11-12 Available Funds	FY 11-12 Expenditures
Capital Projects	\$645,146	\$0	\$1,058,196
Rental Assistance Program	\$3,444,094	\$3,444,094	\$3,501,072
Supportive Services and Operating Subsidies	\$3,907,350	\$3,474,883	\$3,426,328
Project Sponsor Administrative Expenses	\$336,282	\$306,010	\$319,696
Grantee Administrative Expenses	\$256,944	\$256,944	\$216,533
Available Funding Not Yet Committed		\$1,163,736	-
Total	\$8,589,816	\$8,645,667	\$8,521,825

Pursuant to the passage of Assembly Bill No. 1X 26 (Chapter 5, Statutes of 2011-12, First Extraordinary Session) (AB 26), the State of California suspended most new activities of redevelopment agencies and dissolved all redevelopment agencies in the State as of October 1, 2011. Subsequently, the date for dissolution was extended to

January 31, 2012. As a result, funds were not committed to any new capital projects/programs during the fiscal year. Commitment decisions (via Request for Proposals) will occur in FY 2012-13.

The priorities and objectives of the HOPWA program as reflected in the 2011-12 Action Plan included:

1. Rental Assistance Program (280 estimated subsidies).

During 2011-12, \$3.4 million was committed and \$3.5 million was spent on rental assistance. This represented 40% of San Francisco's funding for 2011-12 and 41% of expenditures. The HOPWA "deep rent" program offers monthly rental subsidies and pre- and post-placement housing advocacy services. The program provided monthly subsidies and supportive services to 278 households (consisting of 322 persons) during FY 2011-12 as well as 25 persons who were provided housing search assistance, but were not placed. Also, the Second Start Program assisted 20 homeless persons by providing transitional hotel beds and comprehensive case management support services. An additional 125 persons (who received partial rent subsidies under a HOPWA Competitive Grant) also were assisted with housing advocacy services during the program year. As a result of these programs, 95% of households assisted were in stable housing in 2011-12. Leveraged non-HOPWA funding totaled \$917,000 for 2011-12.

The following table depicts the geographical location and neighborhoods of HOPWA formula-funded rental subsidies throughout San Francisco:

Zip Code	Neighborhood	Subsidies	Percentage
94102	Hayes Valley/Civic Center	61	20.5%
94103	South of Market (SOMA)	36	12.1%
94105	South Beach / Embarcadero	2	0.7%
94107	Potrero Hill	2	0.7%
94108	Chinatown	2	0.7%
94109	Russian Hill/Nob Hill	35	11.7%
94110	Mission District	18	6.0%
94112	Excelsior/Outer Mission	11	3.7%
94114	Castro/Noe Valley	22	7.4%
94115	Western Addition	23	7.7%
94116	Parkside	2	0.7%
94117	Haight-Ashbury/Fillmore	29	9.7%
94118	Inner Richmond	2	0.7%
94119	San Francisco (general)	1	0.3%
94121	Richmond/Seacliff	1	0.3%
94122	Sunset	7	2.4%
94124	Bayview	11	3.7%
94130	Treasure Island	1	0.3%
94131	Twin Peaks/Diamond Heights	5	1.7%
94132	Stonestown/Park Merced	3	1.0%
94133	Telegraph Hill/North Beach	2	0.7%
94134	Visitacion Valley	9	3.0%
94142	San Francisco (general)	1	0.3%
94158	Mission Bay	11	3.7%
94164	Polk	1	0.3%
	Total	298	100.0%

Services and operating subsidies for five licensed residential care facilities for people with HIV/AIDS (113 beds).

During 2011-12, \$3.5 million was committed and \$3.4 million was spent on five licensed facilities. This represented 40% of San Francisco's funding for FY 2011-12 and funds disbursed. During the year, 171 unduplicated residents were assisted. All residents are required to have an income below HUD's very low-income standard—50% of Area Median Income (AMI). During 2011-12, 164 of the 171 assisted (96%) were below HUD's extremely low-income standard—30% of AMI. During the program year, 149 of the residents assisted (87%) remained in stable housing, 12 residents (7%) died during the program year, 5 residents (3%) exited to temporary housing with reduced risk of homelessness and 5 residents (3%) exited to an unstable situation.

Case managers at the programs coordinate care for residents ensuring maximum usage of available resources. HOPWA provides the largest percentage of funding to these projects, covering supportive services (including nursing care) and a portion of operating expenses. Funding for these programs and facilities are supplemented with federal Ryan White funds, Section 8 Moderate Rehab, project sponsor contributions, and private sector funding including grants and donations. Leveraged non-HOPWA funding totaled \$4.9 million for 2011-12.

The following table depicts by zip code and neighborhood the location of the five licensed care facilities and the number of clients served during the program year:

Zip Code	Neighborhood	# of Beds	# Clients Served
94102	Hayes Valley/Civic Center	12	31
94103	South of Market	10	10
94115	Western Addition	32	33
94117	Haight-Ashbury/Fillmore	14	49
94134	Visitacion Valley	45	48
	Total	113	171

3. Capital improvements and operating costs beyond the scope of current reserves in existing projects (estimated 16 beds to be assisted).

Due to the suspension of new activities and the subsequent dissolution of redevelopment agencies, funds were not committed to any capital projects during the fiscal year. Commitment decisions (via Request for Proposals) will occur in FY 2012-13. During the year, \$1.1 million was expended on capital projects in which funds were committed in a prior year. This represented 12% of San Francisco's expenditures for 2011-12.

During 2011-12, \$950,000 was spent towards the construction of a 120-unit very low-income supportive rental housing project of which 9 units will be set aside for people living with disabling HIV/AIDS. Leveraged non-HOPWA funding of \$8.3 million was spent on this development project during the year. Anticipated completion is 4th Quarter 2013.

Additionally, \$108,196 was spent on capital improvements and operating costs at three transitional housing sites during 2011-12. The three facilities with 34 beds served 123 persons during the program year. 100% of those assisted were below HUD's extremely low-income standard—30% of AMI. Also, 36 clients who entered the programs this year had been chronically homeless and 2 were veterans. These three capital projects received leveraged non-HOPWA funding of \$1.1 million during FY 2011-12.

As of June 30, 2012, there were 195 HOPWA stewardship units in 13 housing projects. These capital projects received leveraged non-HOPWA funding of \$3.0 million during FY 2011-12 and assisted 211 households (consisting of 247 persons). During the program year, 201 of the 211 households assisted (95%) were below HUD's extremely low-income standard—30% of AMI. Also, prior to entry into the program, 89 households were previously homeless of which 54 were chronically homeless. Additionally, 12 of those assisted were veterans.

Additionally, as of June 30, 2012, there were 79 units in 8 capital projects which no longer qualified as stewardship units subject to HUD's three- or ten-year use agreements, but continued to serve people living with HIV/AIDS. Long-term capital loan agreements are in place with these project sponsors. These capital projects received leveraged non-HOPWA funding of \$1.1 million during FY 2011-12 and assisted 92 households (consisting of 125 persons). During the program year, 95% of those assisted were below HUD's extremely low-income standard—30% of AMI. Also, prior to entry into the program, 54 households were previously homeless of which 47 were chronically homeless. Additionally, 4 of those assisted were veterans.

All HOPWA activities are targeted to very low-income persons living with HIV/AIDS. Every effort is made to ensure that ethnic and gender diversity is achieved during the selection of eligible clients. Each applicant is required to complete a comprehensive eligibility intake to verify medical diagnosis, income level, and place of residency. Project sponsors are required to provide program evaluation reports on an annual basis.

Projects selected to receive HOPWA funding are required to provide supportive services and to demonstrate the ability to access community-based HIV services, such as those funded under the Ryan White CARE Act and other public and private sources. Project sponsors are encouraged to apply for other HUD administered programs, such as those available under the Stewart B. McKinney Homeless Assistance Act, for populations with multiple special needs. When appropriate, sponsors are required to seek reimbursement for expenses eligible for payment through MediCal or MediCare. Private fundraising activities are also encouraged. CSH, technical assistance provider to the San Francisco Redevelopment Agency's Housing Program and San Francisco Mayor's Office of Housing, has explored alternative funding sources to augment funding to HOPWA-funded programs. Though no viable funding sources were identified, CSH continues to provide technical assistance in this area so that as new sources become available they will be identified and considered for use in HOPWA-funded programs.

Since the San Francisco EMSA began receiving HOPWA funds, HOPWA-funded capital priorities have shifted from entire facilities designated for people living with HIV/AIDS to a percentage of units designated for people living with HIV/AIDS in affordable housing projects. These projects all have multiple funding sources, including the Agency's tax increment funds, federal HOME program funds, and other private and public funding. The HOPWA-funded units in these projects are mainly subsidized with either Section 8 or Shelter Plus Care rental subsidies.

The following barriers were	encountered during th	ne program year:	
☑ HOPWA/HUD Regulations	Planning	☐ Housing Availability	□ Rent Determination and Fair Market Rents
☐ Discrimination/Confidentiality	Multiple Diagnoses	☐ Eligibility	☐ Technical Assistance or Training
☐ Supportive Services		Rental History	☐ Criminal Justice History
☐ Housing Affordability	Other, please explain	further	

HOPWA/HUD Regulations: Since the full housing needs of very low income people living with HIV/AIDS have never been fully met with HOPWA funds, increased HOPWA formula funds would best serve the community. In San Francisco, primarily due to access and adherence to anti-retrovirals, there are more people living with HIV/AIDS every year, meaning that there are more people who need housing assistance provided by HOPWA funds each year. Despite this reality, HOPWA funds to San Francisco have remained relatively flat for many years until the slight increase the past two years. San Francisco has one of the nation's densest populations of people living with HIV/AIDS. The formula used to determine HOPWA allocations for areas like San Francisco should ensure that as the number of people living with HIV/AIDS increases, so does HOPWA funding, whenever possible. It is very difficult to sustain our current programs, let alone meet the increasing need within the current and recent HOPWA funding allocations. Additional HOPWA funding is needed for capital improvements, repairs of existing projects, and for rental subsidies that are lost over time to attrition due to rising costs. The flexibility to use a portion of HOPWA formula funds for shallow rent subsidy programs would allow the HOPWA program in San Francisco to lose fewer rental subsidies to attrition over time.

<u>Housing Affordability and Availability:</u> One of the biggest barriers facing people living with HIV/AIDS in San Francisco is the highly competitive local housing market. People living with HIV/AIDS with very low-incomes

compete with high-income prospective tenants in a private, consumer driven rental market. For this reason, a tenant-based rental subsidy program is one of the largest HOPWA-funded programs in San Francisco. Unfortunately, due to increasing housing costs, and despite extensive cost-containment measures, this program has been able to subsidize fewer people over time. The decrease in HOPWA formula funding has made it impossible to replace these subsidies.

Multiple Diagnoses: The overwhelming majority of HOPWA-served people are multiply diagnosed with substance use and/or mental health issues. For those living in or seeking independent subsidized housing, these issues can be barriers to finding and maintaining appropriate housing. While services are available at all HOPWA-funded housing programs, participants must be able to locate housing to participate. For those living in supportive HOPWA-funded housing, mental health and substance use issues can make living within a community more difficult for those affected by these issues and others living at the sites. HOPWA-funded housing programs do an excellent job in providing services to people who are multiply diagnosed, but these issues can still present barriers to people as they try to live within a supportive community or the greater community.

<u>Long Term Survivor Health Issues</u>: Though retroviral medications continue to sustain and enhance the lives of people living with AIDS, AIDS-related health issues, such as the high prevalence of Hepatitis C and cancers, such as lymphoma, continue to make living with AIDS an unpredictable medical experience. These health issues and the fear and anxiety regarding possible loss of benefits in returning to work continue to be barriers for those already very disabled with AIDs to be able to increase their incomes.

<u>Credit, Rental, and Criminal Justice History:</u> Credit, rental, and criminal justice history can be a barrier for many HOPWA-eligible people, particularly those who are seeking independent housing. As was previously mentioned, San Francisco's rental housing market is extremely competitive, so prospective landlords can be highly selective when choosing tenants. Often HOPWA-eligible people without stellar rental histories have difficulty finding housing even once they have received a rental subsidy.

<u>Fair Market Rents:</u> San Francisco is one of the most expensive and competitive rental housing markets in the country. This further limits the pool of housing available to people who have received HOPWA subsidies. Appropriate increases to FMR's should also be considered when determining the amount of HOPWA funding available to an area.

Program Contact

Mayor's Office of Housing - Brian Cheu, Director of Community Development

San Mateo Priorities, Allocations and Accomplishments

Annual Performance under the Action Plan

San Mateo County's share of HOPWA funding for FY 2011-12 totaled \$878,500 and was fully expended during the fiscal year.

	Funding Per Action Plan	FY 11-12 Available Funds	FY 11-12 Expenditures
Rental Assistance Program	\$594,214	\$594,214	\$594,214
Supportive Services	\$202,183	\$202,183	\$202,183
Project Sponsor Administrative Expenses	\$55,748	\$55,748	\$55,748
Grantee Administrative Expenses	\$26,355	\$26,355	\$26,355
Total	\$878,500	\$878,500	\$878,500

Priority funding activities for San Mateo County include short-term/emergency rental assistance and various supportive services. During 2011-12, \$594,214 was allocated and spent on short-term/emergency rental assistance, permanent housing placement (i.e., assistance with move-in costs), and housing information services. This

represented 68% of total funding. Additionally, \$202,183 was allocated and spent on various supportive services including benefits counseling and case management. This represented 23% of total funding.

Outputs Reported

During fiscal year 2011-12, our program experienced additional budget cuts. The Ryan White Part A allocation was decreased by 20%, which forced some reductions to the substance abuse, food and dental programs. As many of the programs available to our clients also continue to decrease their services, the unmet needs of clients continue to increase. The San Mateo County STD/HIV Program (SMSH) has seen a steady increase in the number of younger clients requesting services, while at the same time many of the older clients are also beginning to experience additional health problems compounded by the aging process and the length of their illnesses. The health of clients who have lived with the HIV virus for a long time is sometimes poor. The importance of maintaining medical care continues to be of utmost importance to enable clients to stay as healthy as possible, keep employment, decrease their chances of becoming homeless and improve their quality of life. Benefits counseling and case management services continue to make sure clients complete all necessary forms, are referred to all services available to them and continue adhering to their treatments. Housing options in San Mateo County continue to be a challenge for our clients. As benefits available to them decrease, rent and living expenses continue to increase. This is especially difficult for clients with multiple diagnoses. It is difficult to secure housing for someone with no symptoms, but it is almost impossible to find suitable housing for someone with multiple problems and showing behavioral symptoms of their illnesses.

Outcomes Assessed

A. Rental Assistance Program: (estimated 210 persons to be assisted per 2011-12 Action Plan)

249 households assisted during the program year of which 121 households (consisting of 222 people) received short-term/emergency rental assistance. 14 of these households also received assistance with move-in costs. 13 additional households (consisting of 25 people) received help with move-in costs, but no rental assistance. Also, 115 households were provided with housing information services with no financial assistance.

93% of the households receiving rental assistance were stable or temporarily stable with reduced risk of homelessness during program year.

94% of clients in permanent housing maintained their housing through the end of the fiscal year.

92% of all clients who responded to an in-house client satisfaction survey indicated satisfaction with the housing services received from contractor.

93% of clients reported that the assistance received from contractor helped them maintain or improve their quality of life.

B. Supportive Services: (estimated 225 persons to be assisted by benefits counseling and 150 persons by case management per 2011-12 Action Plan)

168 households received benefits counseling and 112 households received case management. This resulted in a total of 280 households receiving need assessments, information and referrals and comprehensive case management, including treatment adherence and community based services aimed to increase their access to care, improve their opportunities of achieving a more stable living environment, and reduce their risk of becoming homeless.

92% of the clients reported that the support services provided by the benefits counselor and the social workers improved their access to medical care.

Coordination

Establishing and strengthening collaborative efforts with other community organizations throughout the County is always a priority for SMSH to ensure that clients have access to the broadest array of services available. Within the County, SMSH has incorporated a process for referrals of all uninsured patients to the San Mateo Medical Center Community Health Advocates (CHA) to determine eligibility for enrollment in the Low Income Health Program. Any patient, whether new to the county program or previously enrolled, has been sent over to the CHA to evaluate their eligibility. A stronger collaboration with the Prevention Linkages program also seeks to get potential patients in for care at an earlier point. Any patient who is coming in for a new appointment will also meet with a Health Educator from the Linkages program to discuss any partners who may need to be contacted, and potentially be brought in for care. With other organizations and community agencies, formal letters of cooperation and memorandums of understanding are pursued and updated as needed. SMSH actively collaborates with organizations providing services that benefit our clients by participating in outreach events, fairs, case management conferences, etc.

Barriers and Trends

		F8	
	☐ Planning	☐ Housing Availability	☐ Rent Determination and Fair Market Rents
☐ Discrimination/Confidentiality	Multiple Diagnoses	☐ Eligibility	☐ Technical Assistance or Training
Supportive Services		Rental History	☐ Criminal Justice History
☑ Housing Affordability	Other, please explain i	further	

The following barriers were encountered during the program year:

<u>HOPWA/HUD Regulations</u>: HOPWA regulations limit service to 21 weeks per year. This isn't always practical as it can take more time than that for clients to make progress toward stability. For example, it regularly takes 6 months to receive a response to a Social Security Disability application and clients rarely have enough income to pay rent while they wait.

<u>Supportive Services</u>: A large number of our clients have been living with HIV for an extended period of time, are living longer and presenting new challenges to the program to help them stay healthy. Although these clients present many of the same issues associated with aging, the length of their illness is adding and compounding their health problems. The onset of the aging process seems to accelerate and they are presenting illnesses associated with much older people and in a more severe manner. We believe that as this trend continues, the need for affordable and specialized housing that can serve this population will become even more pressing.

<u>Housing Affordability</u>: The income of most of the program participants is very low. Some of the clients living in social security are actually living below the poverty level. However, the cost of housing and living expenses continues to increase. This makes it extremely difficult for clients to find affordable places to live and the few housing projects geared to serve low income residents have long waiting lists.

<u>Multiple Diagnoses</u>: Finding housing for clients with multiple diagnoses is extremely difficult. The external behavior of someone with certain types of illnesses is not easily overlooked by landlords. In addition, some of the illnesses make it difficult for the client to live with other people of comply with the rules of certain living arrangements. The housing available in San Mateo County for someone with this problem is almost non-existent.

<u>Credit History</u>: Poor credit histories (including evictions, which appear on credit reports) make it nearly impossible to find rental housing. A lot of the program clients have poor credit histories. When possible, staff reviews credit reports with clients to identify the reasons for specific debts and to develop ways to address the problems and to begin building a good tenant history. Many of our clients don't have enough money to pay for living expenses, have debts and are unwilling to stop using credit cards because they use them for necessities like food. As a result, local credit counseling agencies cannot work with them.

<u>Rental History</u>: A lot our clients have poor rental histories and that makes it difficult to find housing for them. Finding landlords who are willing to accept tenants who have poor rental histories and/or have experienced eviction

is difficult. When possible, the program works with clients to resolve outstanding problems associated with past evictions in order to reassure potential landlords that they aren't taking unnecessary risks in accepting our clients as tenants.

<u>Criminal Justice History</u>: Many shelters in San Mateo County won't accept people who are on parole. Most agencies that place clients in housing in the community refuse to work with registered sex offenders because of liability issues.

Program Contacts

San Mateo County STD/HIV Program - Matt Geltmaker, STD/HIV Program Director Mental Health Association of San Mateo County - Susan Platte, Program Coordinator

Marin County Priorities, Allocations and Accomplishments

Available funds for FY 2011-12 included annual formula allocation of \$339,500 and \$24,402 in FY 2010-11 carryover funding.

	Funding Per Action Plan	FY 11-12 Available Funds	FY 11-12 Expenditures
Rental Assistance Program	\$306,263	\$323,709	\$323,709
Project Sponsor Administrative Expenses	\$23,052	\$19,689	\$19,689
Grantee Administrative Expenses	\$10,185	\$8,275	\$8,275
Available Funding Not Yet Committed		\$12,229	
Total	\$339,500	\$363,902	\$351,673

During 2011-12, \$323,709 was committed and spent on long-term rental assistance. This represented 89% of available funding and 92% of expenditures. During the 2011-12 program year, the Marin Housing Authority provided 33 low-income households (consisting of 46 people) with long-term rental assistance to enable them to remain in stable privately-owned rental housing at affordable rents. Due to relatively stable funding and careful financial management, no clients lost their HOPWA rental assistance during the program year. Three clients exited the HOPWA rental assistance program during the 2011-12 program year.

Most of the HOPWA rental assistance was provided in the cities of Novato and San Rafael, which are the two largest cities in Marin County. The geographic distribution of HOPWA rental assistance funds reflects the location of people with AIDS in Marin County. Every one of our HOPWA rental assistance clients has a housing plan for maintaining stable housing, has access to a case manager or benefits coordinator, and has ongoing access to medical care. During the 2011-12 program year, one client voluntarily left the HOPWA rental assistance program, no clients had to be terminated due to funding limitations, two clients died, and no clients were added to the program. At the end of the 2011-12 program year, the HOPWA rental assistance program had 30 clients. HOPWA rental assistance clients also received case management and medical care services from agencies funded with Ryan White funds. Staff of the Marin Housing Authority, which administers the HOPWA rental assistance program, coordinates closely with staff of the Marin AIDS Project, which is the primary provider of services to people with AIDS in Marin County.

The Drake's Way Apartments project in Larkspur continues to provide three HOPWA-assisted one-bedroom apartments. The Hamilton Transitional Housing--Phase 1, located in Novato, continues to provide one two-bedroom townhouse, marketed as two single-room occupancy units, to HOPWA clients. The Hamilton Transitional Housing--Phase 2, located in Novato, continues to provide one two-bedroom townhouse, marketed as two single-room occupancy units, to HOPWA clients.

The staff member of the Marin County Community Development Agency who manages the County's HOPWA contracts is also a member of the Marin HIV/AIDS Care Council.

The Marin Housing Authority does not plan to open its HOPWA waiting list during the 2012-13 program year. For the 2012-13 program year, we expect to have sufficient HOPWA funds to maintain all existing rental assistance clients in the program. But if there is no natural attrition of HOPWA rental assistance clients during the 2012-13 program year, we might have to involuntarily reduce the number of HOPWA rental assistance clients at the end of the program year.

We are expecting flat or decreased funding levels in the next few years. There are plans to revise the national HOPWA allocation formula, and it is unclear how that change will affect this region's allocation.

The following barriers were	encountered during th	ne program vear:	
8	8	1 18 11 3 11	
☐ HOPWA/HUD Regulations	☐ Planning	Mousing Availability	☐ Rent Determination and Fair Market Rents
☐ Discrimination/Confidentiality	Multiple Diagnoses	☐ Eligibility	☐ Technical Assistance or Training
Supportive Services ■	☐ Credit History	☐ Rental History	☐ Criminal Justice History
☑ Housing Affordability	Other, please explain	further	

The most significant barrier is the community's general lack of affordable housing and the shortage of government funding for affordable housing. More specifically, Marin County's HOPWA allocation is not enough to meet the need for rent subsidies among people with AIDS. HOPWA clients who also have psychiatric issues can have difficulty maintaining a good relationship with their landlords and roommates, and this places a serious burden on case managers and property management staff.

As HIV becomes a more chronic and manageable disease, and funding for AIDS-specific services declines, it is becoming more necessary to link people with HIV to both HIV-specific services and more generally available mainstream community services. Due to anticipated cuts in government funding for services for people with AIDS, clients may have to shift from HIV-specific services (which used to be more generously funded) to more limited services available to the general public.

Reports on the HOPWA rental assistance program are available from the Marin County Community Development Agency.

Program Contacts:

Marin County Community Development Agency – Roy Bateman, Community Development Coordinator Marin Housing Authority – June Miyake, Program Manager Drake's Way Apartments (c/o EAH, Inc.) – Takeisha Theriot, Property Supervisor Hamilton Transitional Housing (Phases 1 and 2) (c/o EAH, Inc.) – Takeisha Theriot, Property Supervisor

HOPWA Performance Charts and Other Required Data

All required charts and data of the HOPWA CAPER Measuring Performance Outcomes, not included in this section, are located at Appendix B.

H. Overall Status of HUD Funds

Across the CDBG, ESG, HOME, and HOPWA programs, San Francisco's practice is to obligate the entire portion of each year's entitlement prior to award. Each dollar is allocated to a specific activity as soon as funds are available in IDIS. In the housing development and rehabilitation areas, pools are utilized due to the unpredictable nature of housing development. San Francisco has a long development and rehab pipeline due to the complexity of gaining entitlements and funding for projects which often must combine a variety of funding sources. Utilization of the pool approach allows San Francisco to obligate funds to projects immediately upon award, but also maintain the flexibility to fund projects as they are ready to begin construction.

Also across all programs, funds are expended promptly. Due to the nature of housing development and rehabilitation, as well as CDBG capital improvement projects, funds may be obligated but unspent until construction expenditures have actually been incurred. Additionally, certain administrative costs are multi-year commitments, requiring an up-front obligation followed by several years of expenditure. For a summary of funds available for expenditure by grant program, please refer to the table on page 7 of San Francisco's 2011-2012 CAPER.

IV. ADDRESSING THE NEEDS OF HOMELESS PERSONS

Prevention and Elimination of Homelessness

The City has created two primary documents to address homelessness among its residents. The first is the "San Francisco Plan to Abolish Chronic Homelessness," developed by the Ten Year Planning Council under the auspices of the Mayor. The Ten-Year Plan, created in 2004, identifies as the primary strategy for ending chronic homelessness the shifting of resources from shelter and transitional housing to the acquisition, production and operation of permanent supportive. The Plan specifically called out the need for the creation of an additional 30,000 supportive housing units or beds for the chronically homeless by the year 2010. In addition, the Plan's other recommendations included: a) supportive housing options be made available to chronically homeless persons with criminal records; b) chronically homeless inmates be identified prior to discharge and given an appropriate exit strategy; c) chronically homeless individuals be assessed at medical and psychiatric discharge instead of simply discharging to the streets; d) interventions be improved when patients are brought to psychiatric emergency services; e) veterans services be expanded so that the Veteran's Administration has more resources to provide for substance abuse and medical health needs for chronically homeless veterans.

In 1994, Mayor Gavin Newsom created the City's Ten Year Council with a mandate to create a ten year plan to target the 3,000 chronically homeless. Because the chronically homeless were considered to be the most in need, that population consumed the lion's share of dedicated resources. If their needs are met, the city will can then redirect those savings to the remaining general homeless population. The plan's focus is the 3,000 individuals who are the most visible reminders of our failure to find solutions. This focus does not imply that the needs of the other 12,000 should be neglected, but rather, that the resulting efficiencies of such a targeted effort will result in more assistance for the general homeless population.

Permanent supportive housing has been proven to be the most effective and efficient way to take the chronically homeless off the streets. San Francisco has its own successful versions of permanent supportive housing, one of which, Direct Access to Housing, is regarded as a national "best practice."

Statistics show that the care of one chronically homeless person using Emergency Room services, and/or incarceration, cost San Francisco an average of \$61,000 each year. On the other hand, permanent supportive housing, including treatment and care, would cost \$16,000 a year. The \$16,000 in permanent supportive housing would *house* the person, as opposed to the \$61,000 in care and services that leaves the person living on the streets. Logic and compassion dictate that moving our 3,000 chronically homeless into permanent supportive housing would be cost effective, saving the taxpayers millions of dollars each year. Doing so would also provide the chronically homeless with their best opportunity to break the cycle of homelessness that controls their lives.

Permanent Supportive Housing

The recommended goal of the Ten Year Council is a simple one: create 3,000 units of new permanent supportive housing designed to accommodate the chronically homeless. The "Housing First" model is a radical departure from the Continuum model in use for almost two decades in San Francisco. Under the Continuum model, homeless individuals try to find space in a shelter. The next step is often transitional housing before eventual placement in permanent housing. The goal has been to stabilize the individual with a variety of services *before* permanent housing placement.

The "Housing First" model emphasizes immediate placement of the individual in permanent supportive housing, and then provides the services, on site, necessary to stabilize the individual and keep them housed. This model has been endorsed by the Federal U.S. Interagency Council on Homelessness (USICH), the National Alliance to End Homelessness (NAEH), and by most other cities that have already written their Ten Year Plans.

The 2004 Ten Year Plan to End Chronic Homelessness called for the creation of 3,000 total new units of permanent supportive housing, half to be master leased by the City, and the other half to be owned and operated by non-profit agencies. The attached Supportive Housing Pipeline documents progress to date.

- Non-profit owned housing Since Fall 2004, 1,246 non-profit owned units have been created (in 27 different sites), and 581 units are under construction. 2,178 total non-profit owned units for chronically homeless are projected to be complete by the end of 2014 (in a total of 45 sites).
- Leased housing Since Fall 2004, 780 leased housing units targeting the chronically homeless have been occupied (at 17 sites).
- Overall, projects have been identified that will create 2,958 homeless units through both non-profit owned and leased housing by the end of 2014.

Progress on 10 Year Plan toward 3,000 units by 2014:	
Nonprofit Owned Completed to Date	1246
Owned Under Construction	581
Owned Active Predevelopment	224
Owned Future Funding	127
Total Indentified Owned Units	2,178
Leased and Occupied to Date	780
Total Owned and Leased Completed Units To Date	2,026

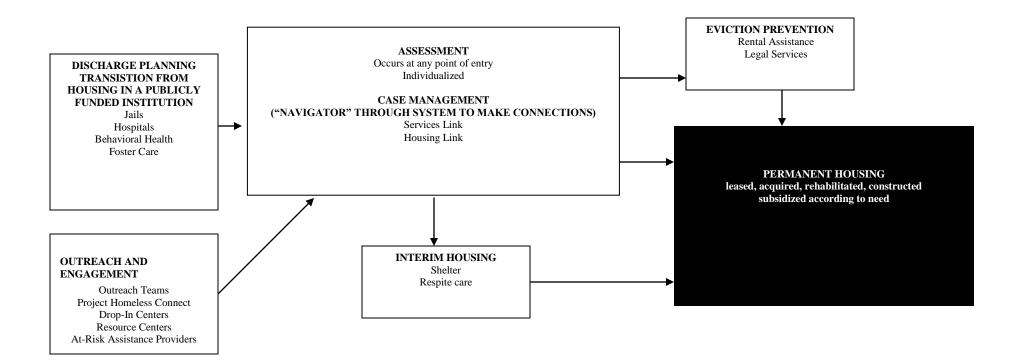
Total 10 Year Plan Summary by Target Population: 2,958 units

	chronic homeless	homeless senior	homeless family	Total
Owned	1,477	376	325	2,178
Leased	677	103	0	780
Total	2,154	479	325	2,958

Local Homeless Coordinating Board Five-Year Strategic Plan

The second primary document is the Five-Year Strategic Plan covering the years 2008-2013 created by the City's Local Homeless Coordinating Board. This document provides one unified citywide plan to prevent and eradicate homelessness. The plan is a synthesis of a number of other documents, including the Ten-Year Plan and the 2005-2009 Consolidated Plan. The Five-Year Strategic Plan's priorities, initiatives, actions and outcomes are described below.

CITYWIDE PLANNING AND COORDINATION SERVICES AND HOUSING ATTENTIVE AND RESPONSIVE TO DIVERSE NEEDS AND CULTURES CIVIL RIGHTS SUPPORTED AND PROTECTED



SERVICES

Income Benefits/Employment

Supplemental Security Income (SSI)
Cash Assistance Program for
Immigrants (CAPI)
Veteran's Services
Mainstream Entitlement Benefits
Mainstream Employment Programs
Employment and training
Child Care
Money Management

Integrated/Wrap-Around with Varying Levels According to Need

Care Management
Credit/felony record and ID support
Life skills
Parenting skills
Drop-in Centers
Crisis Centers
Legal Services
Immigration Counseling and Advocacy

Health Care
Mental Health Services
Substance Abuse Services
+ Detox Center
Primary Care Services

(Including dental)

"Treatment" in a
Transitional Housing
Setting

Transition-in-Place

Group living

City and County of San Francisco 2011-2012 CAPER

Education

MOH's Homeless Services

MOH addresses the needs of homeless persons through the provision of grants to community based organizations that offer a variety of services to homeless persons or persons at risk of homelessness. These grants are funded through the Emergency Solutions Grant program and the Community Development Block Grant program

Emergency Solutions Grant Program

MOH's Emergency Solutions grants provide operating expenses for emergency shelters, essential social services for homeless individuals and prevention activities that help reduce the number of people who become homeless.

In 2011-2012, MOH provided 22 Emergency Shelter grants, for a total of \$981,062. As a result of this funding, a total of 3,408 persons were provided homeless or homeless prevention services. Of the total grant amount:

- Six groups were funded for a total of \$242,400 to provide essential services. These services included case management for women in shelters and transitional housing; case management, counseling, housing placement and referrals for homeless adults and young people; and case management, showers, meals and other drop-in services primarily for homeless and low-income individuals. 1,319 individuals were served by these programs.
- Six grants were awarded for a total of \$295,462 to provide homeless prevention services. These services included legal representation and advocacy for homeless residents; eviction prevention legal services; housing and referral information for homeless families; and rental housing subsidies and supportive services primarily for homeless persons with HIV/AIDS. 1,203 individuals were served by these programs.
- Ten grants were awarded for a total of \$443,200 to provide shelter operating expenses for shelters serving men, women, young people, families, and survivors of domestic violence and their children. 886 individuals were served by these programs.

Community Development Block Grant Program

Community Development Block Grant funds were also targeted to provide homeless and homeless prevention services.

Three organizations were funded for a total of \$86,900 to provide services directly to 104 homeless individuals, including:

- supportive services in a shelter program primarily for homeless Native Americans with substance abuse issues
- community-based intervention and support services for battered women and their children;
- case management, service learning, and education for homeless individuals;

Community Development Block Grant funds also provided a total of \$786,172 of funding to ten groups to provide tenant based assistance to prevent homelessness to households. These services include housing counseling, eviction prevention, and emergency legal assistance for renters, including

- · homeless and formerly homeless families,
- individuals living with HIV/AIDS,
- seniors,
- residents of subsidized housing, and
- monolingual immigrant households.

V. OTHER ACTIONS

A. Actions to Address Obstacles to Serving Underserved Needs

Obstacles to meeting underserved needs for San Francisco are related to the extent of need in the City and the diversity of the population of the City. Major obstacles are limited funds, language barriers and gaps in institutional structure.

Due to high housing costs, economic conditions, poverty and unemployment, a significantly large number of low-income San Franciscans are not economically self sufficient. The limited resources that are available to support programs and services that help individuals and families to become self sufficient are inadequate. The situation is made worse by reductions in funding at the federal, state and local government levels at the same time as needs are increasing due to the weak economy. To minimize the impact of the City's limited resources, MOH and OEWD have increased our strategic coordination with other City departments in an effort to avoid duplication of services and to maximize the leveraging of federal, state and local dollars.

Another major obstacle is language barriers. San Francisco has historically been a haven for immigrants. Language barriers impact immigrants' abilities to access necessities such as employment, healthcare, and police protection. Many adult immigrants and refugees are not necessarily literate in their own native languages, and struggle to master the complexities of English. In particular, sophisticated transactions such as legal issues or governmental forms may be confusing. Of all San Franciscans over the age of five, 46% speak a language other than English at home, with the largest language groups being Chinese, Spanish, Tagalog and Russian. Fifty percent of the Asian population are of limited English proficiency (LEP), meaning that they speak English less than "very well." Thirty percent of Asian children are identified as LEP. Fourteen percent of San Francisco households are "linguistically isolated" with no one in the household over the age of 14 indicating that they speak English "well" or "very well". Among Asian households, that number increases to 35%. At the individual level, about 25% of all San Franciscans in the 2008 survey indicated that they did not speak English "very well", which is the third highest percentage in the state of California, and the 10th highest percentage of any county in the entire United States.

In response to this particular obstacle, San Francisco uses CDBG resources to provide language-appropriate services to linguistically and culturally isolated individuals and families, including translation services, legal services, vocational ESL instruction, information and referral, and case management. Services are provided through CDBG funding to neighborhood-based multi-service community centers.

Gaps in institutional structure are discussed below.

B. Actions to Foster and Maintain Affordable Housing

The maintenance and preservation of existing affordable housing is a key housing activity for San Francisco given the age of its affordable housing stock. To this end San Francisco periodically issues Notice of Funding Availability for addressing the most pressing capital needs of existing affordable housing, especially those that impact the health and safety and ultimately the long-term livability of the properties. San Francisco allocated \$6,500,000 of CDBG, HOME and Redevelopment Agency funding for this purpose.

C. Actions to Eliminate Barriers to Affordable Housing

San Francisco continues to work on addressing the impediments identified in its 2003 Analysis of Impediments to Fair Housing as it updates the document since the biggest impediment, the overall shortage of affordable housing, despite concerted efforts of the public and private sector to increase its supply.

The most noteworthy action has been collaborations amongst the Mayor's Office of Housing, the San Francisco Redevelopment, the San Francisco Planning Department and Department of Building Inspection to prioritize the development of affordable housing in their agencies' plans and policies. For example the Mayor's Office of Housing and San Francisco Redevelopment Agency work to acquire opportunity sites that have been identified in the Planning Department's Better Neighborhood Plans like the Balboa Park Station Area Plan or the Market-Octavia Plan for the development of affordable housing. In keeping with the housing priority principles of the Plans, these affordable housing sites are located where there is infrastructure, transportation and residential amenities and the housing is designed and operated to enhance the neighborhood in which it is located. The Mayor's Office of Housing also worked closely with the Planning Department in crafting their Eastern Neighborhoods Plan to obtain a balance between the need for jobs and housing in the rezoning of San Francisco's eastern neighborhoods that have historically been used for industry. The Eastern Neighborhood Plan calls for the development of 7,500 to 10,000 new housing units in the next 20 years with emphasis on housing for low, moderate and middle income individuals and families. This could be achieved by allowing higher densities for affordable housing than would otherwise be allowed. The Eastern Neighborhood Plan also eliminates the off-street parking requirement minimum in order to increase the development potential for housing and encourage transit usage in these neighborhoods. The plan also requires a higher percentage of affordable housing be built as a result of market area residential development than San Francisco's Inclusionary Housing Ordinance.

The San Francisco Department of Building Inspection and the Planning Department have worked to streamline their permitting process for affordable housing development. The Department of Building Inspection includes permits for the development of new affordable housing in its list of permits that are prioritized for review and issuance by that department. The Planning Department also allows affordable housing developments to defer payment of its planning review fees until issuance of the building permit.

D. Actions to Overcome Gaps in Institutional Structure

San Francisco's housing and community development service delivery system includes the private sector, the non-profit sector and the public sector. For the City, each of these sectors is an integral part of an effective social service delivery system.

The City and the private sector engage in dialogue to better inform our mutual community investments. The City is working to strengthen its private sector communications to better leverage and coordinate resources.

The non-profit sector is the primary implementation arm of the City in the direct provision of social services such as job training, legal services, health and domestic violence services, housing counseling, and economic development technical assistance to small and micro businesses. Non-profit organizations provide an invaluable source of information regarding the changing needs, gaps in services and successes in our housing and community development activities. These organizations often provide stability in neighborhoods that have few other resources for receiving information, assistance and services.

The large number of non-profit organizations serving low-income communities in San Francisco is both an asset and a challenge. With a long history of serving the community, the sheer number of non-profits leads to increased competition for limited resources. Conversely, the benefits of a rich variety of social service organizations often translates to more community-based and culturally competent services for low-income residents. Lack of organizational capacity of non-profits is another gap in institutional structure. In response, the City is engaged in an ongoing effort to work with non-profits in organizational and programmatic capacity building to improve the effectiveness and efficiency of service delivery.

It is the City's policy to coordinate community development and housing activities among its departments. Because this works involves many City departments, coordination and information sharing across the various departments are challenges. City staff meets on a regular and as-needed basis with colleagues from other City departments to overcome gaps in institutional structure. In addition, staff of the Mayor's Office of Housing, Office of Economic and Workforce Development and San Francisco Redevelopment Agency uses the Consolidated Plan/Action Plan

development process as an opportunity to engage other departments in a dialogue about the current developments and priorities. This dialogue aids the City in being more strategic in the investment of Consolidated Plan dollars.

E. Public Housing and Resident Initiatives

The HOPE SF initiative is described under the Leveraging Resources section.

F. Actions to Reduce Lead-Based Paint Hazards

The Mayor's Office of Housing is currently administering a HUD Lead-Based Paint Hazard Reduction Demonstration Grant program. MOH is responsible for implementing and coordinating the key components of lead hazard identification and control activities such as community outreach and education, dust testing, enrollment of units, lead paint inspections, risk assessments, recruitment of contractors, work specifications, temporary relocation, interim control and abatement remediation, minor rehabilitation and clearance examinations. Because of MOH's partnership with the Department of Public Health, 65% of the units cleared by the Lead Program at MOH have been cases referred by the Department of Public Health's Childhood Lead Poisoning Prevention Program.

MOH's Lead Program provides assistance to property owners in the form of a grant. In the case of those owners who have been issued a notice of violation by the Department of Public Health or the Department of Building Inspections, enrolling in MOH's program suspends prosecution. The grant agreement that the owner must sign in order to receive the services and/or the suspension of prosecution obligates the owners to maintain their properties rented and occupied by low income families with children 6 years of age or younger. Should those properties become vacant or are vacant at the time of remediation, priority will be given to low income families with children 6 years of age or younger. The grant agreement also obligates the owner to maintain the property free of lead hazards for a period of five years. The Lead Program averages 100 remediated and cleared units per calendar year.

Additionally, the Lead Program has also been conducting Blood Lead Level (BLL) testing of children under the age of 6 years through a partnership with San Francisco Head Start Programs and through private day care centers in San Francisco in order to increase the breadth of the program's outreach, service provision, and lead hazard prevention education.

G. Actions to Reduce Number of Families in Poverty

All San Franciscans deserve to live in safety and prosperity. But today, not all San Franciscans do. In truth, while we are one City, united in name and government, we remain separate communities. In neighborhoods with concentrated poverty, there is a San Francisco that is a community apart, separated by geography, violence, and decades of neglect. According to the U.S. Census Bureau's 2005-2009 American Community Survey Five-Year Estimates, more than 90,000, or 11.5%, of San Francisco's residents live in poverty. Creating opportunity for socially and economically isolated San Franciscans requires a multifaceted and comprehensive approach. Below are highlights of San Francisco's efforts to reduce poverty.

City's Minimum Compensation Ordinance

The Minimum Compensation Ordinance (MCO) generally requires City contractors that provide services and tenants at the San Francisco Airport to provide to their covered employees: (1) no less than the MCO hourly wage in effect; (2) 12 paid days off per year (or cash equivalent); and (3) 10 days off without pay per year. The current MCO hourly wage for for-profit contractors is \$11.54/hour and for nonprofit contractors is \$11.03/hour.

City's First Source Hiring Program

The intent of the First Source Hiring Program is to connect low-income San Francisco residents with entry-level jobs that are generated by the City's investment in contracts or public works; or by business activity that requires approval by the City's Planning Department or permits by the Department of Building Inspection.

<u>Project Homeless Connect</u> reaches out to homeless individuals every other month and provides a one-stop shop of health and human services for them. For a more detailed description of this project, see page 10 of San Francisco's 2011-2012 CAPER.

<u>Housing First</u> is a successful program that places homeless individuals into permanent supportive housing with wrap around services.

HOPE SF is described under the Public Housing and Resident Initiatives and the Leveraging Resources sections.

<u>The Employment On-Ramp Program</u> takes elements from the City's job readiness program and from work in public housing nationwide and combines it with the removal of barriers to work such as obtaining GEDs, expunging criminal records and securing drivers licenses.

<u>Single Stop/Benefits Screening</u> uses technology and personal assistance to work with residents to ensure they receive all the benefits they are entitled to, including child care and financial supports that are critical to maintaining a job.

Sector Based Approach to Workforce Development

San Francisco has identified a sector, or industry-based approach to organize key aspects of its workforce development activities. Sector-based programs are skill-development that align training to meet the specific demands of growing or high demand industries. They incorporate case management, career counseling, and job search assistance for workers.

The key characteristics of San Francisco's Sector Based Approach include:

- Identified 7 priority industries based upon employment growth, job accessibility to moderately skilled workers, career ladder opportunities, and providing self sufficiency wages.
- Align skill development and occupational skills training to meet the workforce needs of these priority industries.
- Identify intermediaries who can engage industries serve as a bridge to social service providers that work intensively with disadvantaged participants.
- Integrate intensive case management into skill development and job training programs
- Implement and enforce policies that generate employment opportunities for San Francisco workers.

<u>The Working Families Credit (WFC)</u> program provides a local 10% match to the federal Earned Income Tax Credit (EITC) for low-income San Francisco families.

<u>Bank on San Francisco</u> is an award winning national model program which allows families dependent on high-cost check-cashers to easily open a starter bank account with mainstream financial institutions.

<u>Individual Development Accounts (IDAs)</u> work with residents to develop saving plans and good financial management habits and then match their savings 2:1 for use to buy a home, go to school or start a business

The City's First Time Homebuyers' Program helps low-income residents afford to own in San Francisco.

<u>The City's Family Resource Center Initiative</u> brings national and local best practices in parent education and family support to high need communities. The program has tracks for parents of new babies, preschoolers and young kids. It provides support for all parents so they can help each other in the knowledge that it "takes a village".

<u>Gateway to College</u> is a nationally recognized dropout recovery program that helps young adults get both their GED and Associates Degree in a community college setting.

SF Promise guarantees college financial assistance for SF students who do well in school and graduate high school.

VI. APPENDICES

Appendix A: 2011-2012 CDBG and ESG Funding Allocations

Appendix A is a list of 2011-2012 grants by program areas. For each grant, the table indicates whether the project is completed or still underway, the 2011-2012 funding allocation, a brief description of the funded activity and the geographical service area(s) of the activity. The table shows that significant investments were made in the six Neighborhood Revitalization Strategy Areas (Bayview Hunters Point, Chinatown, Mission, South of Market, Tenderloin and Visitacion Valley), which are also areas of minority concentration and areas of low-income concentration. Other areas include Western Addition, Excelsior and Ocean Merced Ingleside, also areas of minority concentration.

			2011-2012	2 Capital Project Grants							
							Ser	vice A	Area		
Status	Agency	2011-2012 Grant Amount	Type of Facility	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	Other Area(s) or City- Wide
Underway	220 Golden Gate Clinic/Tenderloin Neighborhood Development Corporation	\$200,000	Health	Build-out of a Department of Public Health Primary Care Clinic in the Tenderloin				92	X		
Underway	Booker T. Washington Community Service Center	\$75,000	Multi- purpose	Funding for predevelopment cost for architectural/engineering services related to build-out of a community center in larger housing project							X
Underway	Cross Cultural Family Center	\$100,000	Childcare	Construct an extension build-out for outdoor space at the Mary Lane Infant and Toddler Center							X
Underway	Dolores Street Community Services	\$30,756	Homeless	Capital improvements to a building at St. Peter's Church that Dolores Street leases through the Archdiocese; Dolores Street has operated shelter program for nearly 30 years			X				

			2011-2012	Capital Project Grants							
							Sei	vice A	Area		
Status	Agency	2011-2012 Grant Amount	Type of Facility	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	Other Area(s) or City- Wide
Completed	Donaldina Cameron House	\$100,000	Multi- purpose	Tenant improvements to rear program area in multipurpose neighborhood center serving Asian children youth and adults		X					
Underway	Hamilton Family Center, Inc	\$40,000	Homeless	Tenant repairs and solar heating system installation to Transitional Housing Program					X		
Underway	Hearing and Speech Center of Northern California	\$98,000	Disabled	Repair windows, parapet wall, inspect and repair roof, seal parapet cap joints, weatherproof exterior and recoat roof at facility offering hearing health services							X
Underway	Housing Services Affiliate of the Bernal Heights Neighborhood Center	\$114,793	Employment	Build out La Raza Centro Legal Day Labor Program kiosk within new Lowe's parking garage on Bayshore Blvd., including ADA ramp, restroom, warming kitchen	X						
Underway	Inner City Youth	\$58,300	Multi- purpose	Rebuild ramp and walkway, install an appropriate railing system, remodel bathroom as accessible, and install fire safety system at a community facility							X
Underway	Instituto Familiar de la Raza	\$128,000	Multi- purpose	Installation of first floor air conditioning or replacement of HVAC system			X				
	Mayor's Office of Housing - Capital and Public Space Improvement Program Contingency	\$480,042		Funds for unforeseen expenses for existing capital and public space improvement projects							

			2011-2012	Capital Project Grants							
							Ser	vice A	Area		
Status	Agency	2011-2012 Grant Amount	Type of Facility	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	Other Area(s) or City- Wide
Status	Mayor's Office of Housing - Capital and Public Space Improvement Program Delivery Costs	\$300,000	Tuestoy	Capital and Public Space Improvement program delivery costs	H			8	L		
	Mayor's Office of Housing - Section 108 Loan Repayment	\$168,000		Section 108 loan repayment for a capital project							
Underway	North of Market Neighborhood Improvement Corp.	\$90,000	Multi- purpose	Build-out of space for community services at ACT mid-Market Center for the Arts, a new arts and education facility with housing and ground floor retail/restaurant					X		
Underway	San Francisco Conservation Corps	\$120,000	Multi- purpose	Health, safety and ADA upgrades to an existing program facility located at Fort Mason							X
Completed	San Francisco Housing Development Corporation	\$185,000	Commercial	Build out of tenant improvement of the ground floor commercial space for restaurant	X						
Underway	Young Community Developers, Inc.	\$99,963	Employment	Tenant improvements to vocational training/job development agency	X						
		\$2,387,854									l

	Сар	ital Projects F	unded in Prev	ious Years and Completed in 2011-2012							
							Sei	vice A	Area		
Status	Agency	Grant Amount	Type of Facility	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	Other Area(s) or City- Wide
Completed	Board of Trustees of the Glide Foundation	\$150,000	Health	Upgrade and creation of three ADA compliant restrooms for a health clinic at a multi-service community center					X		
Completed	Booker T. Washington Community Service Center	\$150,000	Multi- purpose	Funding for predevelopment soft costs related to build out of a community center							X
Completed	Boys & Girls Clubs of San Francisco	\$81,000	Youth	Correction of the slope of the front roof of a youth facility to prevent leaking			X				
Completed	CENTRAL CITY HOSPITALITY HOUSE	\$112,000	Homeless	CONVERSION OF THE CURRENTLY NON-USEABLE ROOFTOP SPACE INTO AN ADA ACCESSIBLE ROOFTOP DECK AT A HOMELESS CENTER					X		
Completed	CENTRO LATINO DE SAN FRANCISCO	\$60,000	Senior	Renovate roof at a senior center			X				
Completed	San Francisco Housing Development Corporation	\$137,755	Commercial	Tenant improvement of a ground floor commercial space for neighborhood- serving restaurant at a site that includes affordable housing	X						
Completed	SOUTHWEST COMMUNITY CORPORATION	\$55,000	Multi- purpose	REPLACE WINDOWS IN A MULTI- PURPOSE NEIGHBORHOOD FACILITY							X
Completed	VISITACION VALLEY COMMUNITY CENTER	\$20,971	Senior	REPLACE EXTERIOR RAMP, RENOVATE BATHROOMS, AND UPGRADE ELECTRICAL SYSTEM OF A SENIOR CENTER						X	

	Caj	oital Projects F	unded in Prev	vious Years and Completed in 2011-2012			Sei	rvice	Area		
Status	Agency	Grant Amount	Type of Facility	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	Other Area(s) or City-Wide
Completed	Walden House	\$200,000	Homeless	Replacement/repair of exterior steel fire stairs						· F	X
Completed	WEST BAY LOCAL DEVELOPMENT CORPORATION	\$65,000	Multi- purpose	UPGRADE HVAC SYSTEM OF A MULTI-PURPOSE COMMUNITY CENTER							X

		2011-20	12 Public Space Improvement Grants							
					ı	Sei	vice A	Area		
Status	Agency	2011-2012 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	Other Area(s) or City-Wide
Completed	Friends of the Urban Forest	\$40,000	Planting of 135 trees in Bayview-Hunters Point, Excelsior and Portola neighborhoods	X				•		X
Underway	Telegraph Hill Neighborhood Association	\$60,000	Outdoor playground improvements at a multipurpose community center							X
		\$100,000								

			2011-201	2 Public Service Grants								
							,	Servi	ce Are	a		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	AIDS Housing Alliance	\$51,172	Tenant Rights/Eviction Prevention Counseling	Financial education and rental subsidies primarily for transgender and LGBT youth and housing counseling					X	·		
Completed	AIDS Legal Referral Panel of the SF Bay Area	\$45,000	Tenant Rights/Eviction Prevention Counseling	Housing counseling, direct legal assistance, and fair housing education primarily for people living with HIV/AIDS							X	
Completed	AIDS Legal Referral Panel of the SF Bay Area	\$37,000	Legal Services	Legal services for low-income San Francisco residents, primarily those with HIV and/or AIDS, entering or re- entering the workforce							X	
Completed	APA Family Support Services	\$52,000	Workforce Development	Job readiness services for employment barrier removal primarily for OMI residents								X
Completed	Arab Cultural and Community Center	\$50,000	Community Center	Case management in immigration, health referrals, employment readiness services, domestic violence and other services					X			
Completed	Arriba Juntos	\$100,000	Workforce Development	One stop complementary service that provides adult basic education and LEP services							X	
Completed	Asian Law Caucus	\$52,000	Legal Services	Legal services primarily targeting the Asian immigrant population.								X

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Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley		Other Area(s) or City- Wide
Completed	Asian Neighborhood Design	\$50,000	Workforce Development	Vocational skills training in green construction							X	
Completed	Asian Pacific American Community Center	\$57,000	Community Center	Community center providing information and referral, employment, translation, public safety, and other services, for primarily low-income Asian immigrants in the Visitacion Valley and Bayview Hunters Point neighborhoods						X		
Completed	Asian, Inc.	\$50,000	Homeownership Counseling	Pre- and post-purchase homebuyer education and counseling services, including foreclosure prevention								X
Completed	Bay Area Legal Aid	\$40,000	Legal Services	Legal assistance and education for victims of domestic violence				X				
Completed	Bay Area Legal Aid	\$65,000	Tenant Rights/Eviction Prevention Counseling	Legal assistance and representation for residents of subsidized housing							X	
Completed	Booker T. Washington Community Service Center	\$50,000	Transitional Age Youth Services	Academic support, technology training, life skills support and coaching for Transitional Aged Youth								X
Completed	Bridge Housing Corporation	\$110,000	HOPE SF	Community building at SFHA's Potrero Hill								X

			2011-201	2 Public Service Grants								
								Servi	ce Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service Transitional Age	Program/Project Description	X Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Brothers Against Guns	\$50,000	Youth Services	Case management, academic support, job readiness training and counseling for Transitional Aged Youth	A							
Completed	Catholic Charities	\$180,860	Tenant-based Rental Assistance	Tenant-based rental assistance for individuals and families							X	
Completed	Causa Justa: Just Cause	\$38,000	Tenant Rights/Eviction Prevention Counseling	Eviction prevention assistance and tenant counseling, representation and advocacy for renters			X					
Completed	Central American Resource Center (CARECEN)	\$50,000	Legal Services	Immigration legal services program							X	
Completed	Central City Hospitality House	\$50,000	Workforce Development	Job readiness services for employment barrier removal for homeless in Tenderloin							X	
Completed	Charity Cultural Services Center	\$75,000	Workforce Development	Vocational skills training in culinary (Western & Chinese cooking, bartending/table waiting)								X
Completed	Chinatown Community Development Center	\$50,000	Tenant Rights/Eviction Prevention Counseling	Tenant counseling for primarily monolingual Chinese households		X						
Completed	Chinese for Affirmative Action	\$75,000	Workforce Development	One stop complementary service that provides LEP and basic computer training							X	

			2011-201	2 Public Service Grants								
								Servi	ce Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Community Awareness & Treatment Services	\$20,000	Homeless Services	Case management services for homeless women in a shelter				X				
Completed	Community Center Pjt of S.F dba The San Francisco LGBT Community Center	\$50,000	Homeownership Counseling	Pre- purchase homebuyer education and counseling								X
Completed	Community Center Pjt of S.F dba The San Francisco LGBT Community Center	\$50,000	Workforce Development	Job readiness services for employment barrier removal for LGBT community								X
Completed	Community Housing Partnership	\$50,000	Workforce Development	Job readiness services for employment barrier removal for Western Addition and Tenderloin residents							X	
Completed	Community United Against Violence	\$50,000	Domestic Violence Services	Case management and support services primarily for LGBTQQ (lesbian, gay, bisexual, transgender, queer and questioning) domestic violence victims							X	
Completed	Community Youth Center-San Francisco (CYC-SF)	\$50,000	Transitional Age Youth Services	Case management for TAY participants to include development of an individual education plan, wraparound care plan(other educational avenues as a means to becoming self-sufficient) and weekly life skills workshops								X

			2011-201	2 Public Service Grants								
							,	Servio	e Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Community Youth Center-San Francisco (CYC-SF)	\$50,000	Transitional Age Youth Services	Community/bridge building efforts (to strengthen communications and relationships) through youth-led activities, (such as multicultural community events) in the BVHP District	X			9,				
Completed	Compass Community Services	\$40,000	Tenant Rights/Eviction Prevention Counseling	Housing counseling for homeless families and eviction prevention and assistance for at-risk families								X
Completed	Compass Community Services	\$37,000	Homeless Services	Case management, housing counseling, placement and work readiness training for homeless individuals and families					X			
Completed	Conscious Youth Media Crew	\$36,400	Transitional Age Youth Services	Independent Young Producers Program: Youth Media Project							X	
Completed	Dolores Street Community Services	\$29,995	Legal Services	African Advocacy Network-Legal Services Program								X
Completed	Donaldina Cameron House	\$50,000	Domestic Violence Services	ESL life skills instruction and case management services for women and children survivors of domestic violence							X	
Completed	Episcopal Community Services of SF	\$108,000	Workforce Development	One stop complementary service that provides basic computer training, adult basic education, GED preparation							X	

			2011-201	2 Public Service Grants								
							,	Servi	ce Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Filipino American Development Foundation/Pin@y Educational Partnerships (PEP)	\$50,000	Transitional Age Youth Services	Service learning and mentorship for transitional aged youth								X
Completed	Filipino-American Development Foundation: Filipino Community Center	\$75,000	Community Center	Intake and assessment, case management and multi-services primarily targeted for the Filipino community								X
Completed	Friends of the Urban Forest	\$55,000	Workforce Development	Youth training in green sector (landscaping)							X	
Completed	Friendship House Association of American Indians	\$36,900	Homeless Services	Life skills and case management primarily for Native American adults				X				
Completed	Goodwill Industries of San Francisco, San Mateo & Marin Counties	\$80,000	Workforce Development	One stop complementary service that provides criminal justice and re-entry services in support of the One Stop system					X			
Completed	Goodwill Industries of San Francisco, San Mateo & Marin Counties	\$65,000	Workforce Development	Vocational skills training in transportation (truck driving)								X
Completed	Hamilton Family Center	\$136,140	Tenant-based Rental Assistance	Tenant-based rental assistance for individuals and families					X			

			2011-201	2 Public Service Grants								
								Servi	ce Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Hearing and Speech Center of Northern California	\$38,000	Community Center	Information and referral, large and small group educational workshops, basic hearing screenings and counseling services for hearing impaired seniors					X			
Completed	Independent Living Resource Center of SF	\$55,000	Tenant Rights/Eviction Prevention Counseling	Housing counseling and eviction prevention services primarily for people with disabilities								X
Completed	In-Home Supportive Services Consortium of San Francisco, Inc.	\$50,000	Workforce Development	Vocational skills training in home healthcare								X
Completed	Instituto Laboral de la Raza	\$65,000	Legal Services	Legal services including counseling, referral and representation primarily for low-wage workers that are owed wages by employers							X	
Completed	Jewish Vocational and Career Counseling Service	\$55,000	Workforce Development	Vocational skills training in office support								X
Completed	La Raza Centro Legal	\$90,000	Legal Services	Legal services including counseling, representation and processing				X				
Completed	La Raza Community Resource Center	\$55,000	Legal Services	Legal services including processing, counseling and referrals							X	
Completed	Lavender Youth Rec. & Info. Ct.(LYRIC)	\$50,000	Transitional Age Youth Services	Youth advocacy/case management support services, and connection to access points to critical services for								X

			2011-201	2 Public Service Grants								
								Servi	ce Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description LGBTQQ youth	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide
Completed	Legal Assistance to the Elderly	\$30,000	Tenant Rights/Eviction Prevention Counseling	Legal advice and representation on housing issues primarily for seniors and adults with disabilities								X
	Mayor's Office of Housing-PS IT Program Delivery	\$45,000		Program delivery for direct services								X
Completed	Mercy Housing California	\$175,000	HOPE SF	Community building, assessment, case management, financial literacy services and leadership development/violence prevention for residents of the Sunnydale public housing development						X		
Completed	Mission Asset Fund	\$40,000	Financial Literacy	Provide financial coaching and IDA account services, using La Red to provide an accurate match and referral services							X	
Completed	Mission Economic Development Agency	\$155,000	Homeownership Counseling	Pre-and post-purchase homebuyer education and counseling services, including foreclosure prevention								X
Completed	Mission Hiring Hall, Inc.	\$100,000	Workforce Development	Job readiness services for employment barrier removal through classroom training and direct placement services								X

			2011-201	2 Public Service Grants								
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Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Mission Language and Vocational School, Inc.	\$65,000	Workforce Development	Vocational skills training in culinary (professional food training)						•		X
Completed	Mission Neighborhood Centers	\$50,000	Transitional Age Youth Services	Precita Center Evening Services Program for TAY							X	
Completed	Mission Neighborhood Health Center	\$30,000	Homeless Services	Case Management, Service Learning and Education for Homeless Individuals			X					
Completed	Mission SF Federal Credit Union	\$50,000	Financial Literacy	Financial education and counseling services to repair credit, build credit, access mainstream financial services for low- and extremely-low income individuals								X
Completed	Mujeres Unidas y Activas	\$50,000	Workforce Development	Job readiness services for employment barrier removal for primarily Latina immigrant women							X	
Completed	Nihonmachi Legal Outreach	\$90,000	Legal Services	Culturally and linguistically competent social and legal services primarily for the API community, including legal representation, counseling and referrals in a wide range of civil legal issues							X	
Completed	Northeast Community Federal Credit Union	\$50,000	Financial Literacy	Financial education and counseling services to repair credit, build credit, access mainstream financial services for low- and extremely-low income individuals							X	

			2011-201	2 Public Service Grants								
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Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
	Office of Economic and Workforce Development-Program Delivery	\$167,638	Workforce Development	Workforce program delivery and technical assistance								
Completed	Positive Resource Center	\$75,000	Workforce Development	Job readiness services for employment barrier removal for clients with HIV								X
Completed	Renaissance Parents of Success	\$50,000	Workforce Development	Job readiness services for employment barrier removal for SF southeast residents	X							
Completed	Samoan Community Development Center	\$50,000	Community Center	Case management, information, referral and translation services in nutrition, immigration and housing issues primarily targeting Samoan families in the Southeast sector						X		
Completed	San Francisco Community Land Trust	\$36,000	Homeownership Counseling	Information sessions, pre- and post- purchase education and counseling services regarding the land trust model								X
Completed	San Francisco Conservation Corps	\$96,049	Workforce Development	Job readiness services for employment barrier removal through classroom training & landscaping projects								X
Completed	San Francisco Housing Development Corporation	\$70,000	Homeownership Counseling	Pre- and post-purchase homebuyer education and counseling services, including foreclosure prevention								X

			2011-201	2 Public Service Grants								
							;	Servi	ce Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Self-Help for the Elderly	\$50,000	Tenant Rights/Eviction Prevention Counseling	Tenant counseling and advocacy and eviction prevention assistance primarily for elderly renters		X				•		
Completed	Self-Help for the Elderly	\$75,000	Workforce Development	Vocational skills training in home healthcare								X
Completed	Sunset District Comm. Develop. Corp.	\$55,000	Transitional Age Youth Services	Intensive case management for youth at risk or involved with the juvenile justice system								X
Completed	Swords to Plowshares Veterans Rights Organization	\$81,000	Legal Services	Legal counseling and representation for veterans								X
Completed	Tenderloin Housing Clinic	\$20,000	Tenant Rights/Eviction Prevention Counseling	Legal counseling and representation for tenants threatened with eviction							X	
Completed	The Arc Of San Francisco	\$50,000	Tenant Rights/Eviction Prevention Counseling	Housing counseling services primarily for adults with developmental disabilities				X				
Completed	Tides Center/Housing Rights Committee of San Francisco	\$100,000	Tenant Rights/Eviction Prevention Counseling	Tenant counseling and eviction prevention for low-income persons								X

			2011-201	2 Public Service Grants								
							;	Servi	ce Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Together United Recommitted Forever (T.U.R.F.)	\$50,000	Transitional Age Youth Services	Case management and music recording training for Transitional Aged Youth, primarily in Sunnydale public housing development						X		
Completed	Toolworks	\$50,000	Workforce Development	Job readiness services for employment barrier removal for homeless clients with disabilities								X
Completed	United Playaz	\$55,000	Transitional Age Youth Services	Case management, educational support and life skills training for TAY				X				
Completed	Upwardly Global	\$50,000	Workforce Development	Job readiness services for employment barrier removal for immigrants								X
Completed	Urban Services YMCA	\$50,000	Transitional Age Youth Services	OMI/Excelsior Beacon Center- TAY program								X
Completed	Urban Strategies, Inc.	\$440,000	HOPE SF	Community building at San Francisco Housing Authority's Alice Griffith and Hunters View developments	X							
Completed	Vietnamese Community Center of SF	\$50,000	Community Center	Information and referrals and ESL instruction primarily for Vietnamese immigrants								X
Completed	Vietnamese Elderly Mutual Assistance Association	\$35,500	Community Center	Case management, in-home assistance, and recreational and nutritional services primarily for Vietnamese seniors								X
Completed	Walden House	\$60,000	Workforce Development	One stop complementary service that provides basic computer training								X

			2011-201	2 Public Service Grants								
							,	Servi	e Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	YMCA of San Francisco (Bayview)	\$50,000	Transitional Age Youth Services	Case management, educational support, employment and life skills training for TAY	X				•	,		
Completed	Young Community Developers, Inc.	\$53,000	Workforce Development	One stop complementary service that provides basic computer training	X							
		\$5,804,654										

		2011	-2012 Planning and Capacity Building Grants								
							Servi	ce Ar	ea		
Status	Agency	2011-2012 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Underway	Bernal Heights Neighborhood Center	\$22,000	La Raza Centro Legal - Day Labor Program - Kiosk TA	X							
Completed	Compasspoint Nonprofit Services	\$64,560	Technical assistance, consultation and workshop vouchers for CDBG-funded agencies and city staff; community planning process for Bayview Hunters Point								X
Completed	Compasspoint Nonprofit Services	\$25,000	Capacity building services for targeted community based organizations that focus on workforce development								X
Underway	Earned Asset Resource Network (EARN)	\$14,000	Financial Education Network - San Francisco								X
Completed	HomeownershipSF	\$23,000	Capacity building for a collaborative of five San Francisco agencies that provide homeownership assistance to low- and moderate-income residents								X
Underway	Mayor's Office of Housing - Consolidated Planning	\$117,000	Development of HUD required Consolidated Plan and annual Action Plan								X
Underway	Northern California Community Loan Fund	\$50,000	Asset management planning for CDBG eligible facilities								X
Completed	Renaissance Entrepreneurship Center/San Francisco Economic Development Alliance	\$22,000	San Francisco Economic Development Alliance								X

		2011	-2012 Planning and Capacity Building Grants								
					1		Servi	ce Ar	ea		
Status	Agency	2011-2012 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Richmond District Neighborhood Center	\$25,000	Organizational capacity building for CDBG-funded neighborhood centers through participation in SF Neighborhood Centers Together								X
Completed	San Francisco School Alliance	\$20,000	SF Family Economic Success Workgroup - San Francisco Family Support Network								X
Completed	Vietnamese Youth Development Center	\$20,000	Capacity building plan for four agencies serving the Southeast Asian population of San Francisco								X
		\$402,560									

			2011-2012	Emergency Shelter Grants								
								Servi	e Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Vission	South of Market	Fenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	AIDS Housing Alliance	\$40,000	Homeless Prevention	Rent subsidies and case management primarily for HIV positive clients								X
Completed	AIDS Housing Alliance	\$45,462	Homeless Prevention	Tenant-based rental assistance for individuals and families								X
Completed	Asian Women's Shelter	\$40,000	Essential Services	Intensive case management, counseling and advocacy services primarily for Asian and Pacific Islander battered women and their children			X					
Completed	Asian Women's Shelter	\$41,600	Shelter Operating Expenses	Shelter beds in a comprehensive support program primarily for Asian and Pacific Islander battered women and their children			X					
Completed	Bar Assoc. of SF Volunteer Legal Services	\$72,000	Homeless Prevention	Legal representation in eviction cases for indigent clients at immediate risk of becoming homeless							X	
Completed	Central City Hospitality House	\$52,000	Shelter Operating Expenses	Shelter beds primarily for homeless adult men					X			
Completed	Community Awareness & Treatment Services	\$24,000	Shelter Operating Expenses	Shelter beds for homeless women				X				
Completed	Compass Community Services	\$40,000	Shelter Operating Expenses	Shelter beds for homeless families					X			

			2011-2012	Emergency Shelter Grants								
								Servio	ce Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	Dolores Street Community Services	\$26,400	Shelter Operating Expenses	Shelter beds for homeless men			X			•		
Completed	Episcopal Community Services of SF	\$52,000	Shelter Operating Expenses	Shelter beds for homeless adults				X				
Completed	Eviction Defense Collaborative, Inc.	\$40,000	Homeless Prevention	Counseling and emergency legal assistance for tenants threatened with eviction							X	
Completed	Gum Moon Residence Hall	\$44,000	Shelter Operating Expenses	Shelter beds in a comprehensive transitional housing program primarily for Asian immigrant women who are survivors of domestic violence and sexual assault		X						
Completed	Hamilton Family Center, Inc	\$28,000	Homeless Prevention	Housing counseling for homeless families and eviction prevention for low-income families and individuals					X			
Completed	Hamilton Family Center, Inc	\$40,000	Shelter Operating Expenses	Shelter beds for homeless families					X			
Completed	La Casa de las Madres	\$40,000	Essential Services	Community-based intervention and support services for battered women and their children				X				

			2011-2012 I	Emergency Shelter Grants								
								Servi	e Are	ea		
Status	Agency	2011-2012 Grant Amount	Type of Service	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	La Casa de las Madres	\$80,000	Shelter Operating Expenses	Shelter beds in a comprehensive support program for battered women and their children				X				
Completed	Larkin Street Youth Services	\$46,400	Essential Services	Case management and transition to stable housing for homeless youth								X
Completed	Larkin Street Youth Services	\$43,200	Shelter Operating Expenses	Shelter beds for homeless youth								X
	Mayor's Office of Housing - ESG Program Administration	\$45,107	Administration	General administrative expenses for the ESG program								X
Completed	Providence Foundation	\$36,000	Essential Services	Shelter beds for homeless individuals	X							
Completed	Tenderloin Housing Clinic, Inc.	\$70,000	Homeless Prevention	Legal counseling and representation for tenants threatened with eviction							X	
Completed	The Mary Elizabeth Inn	\$40,000	Essential Services	Drop-in and housing placement day center primarily for homeless women and their children								X
Completed	YMCA of San Francisco (Bayview)/United Council of Human Services	\$40,000 \$1,026,169	Essential Services	Day shelter for homeless individuals	X							

	2011-2012 Economic Development Grants										
				Service Area							
Status	Agency	2011-2012 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Completed	CCSF Small Business Development Center	\$150,000	Entrepreneurial training, consultation, and support for businesses citywide with emphasis in the Chinatown and Mission neighborhoods Specialty restaurant program								X
Completed	Community Center Pjt of S.F dba The San Francisco LGBT Community Center	\$40,000	Business technical assistance primarily for new and existing lesbian, gay, bisexual and transgender owned micro-enterprises								X
Completed	Community Initiatives/EAG	\$63,000	One-on-one assistance to businesses to economically stabilize and strengthen neighborhood business districts in the Excelsior								X
Underway	Community Initiatives/OARC	\$30,000	One-on-one assistance to businesses to economically stabilize and strengthen neighborhood business districts in the Ocean Merced Ingleside								
Completed	Community Initiatives/PNSC	\$63,000	One-on-one assistance to businesses to economically stabilize and strengthen neighborhood business districts in the Portola						X		
Completed	Community Initiatives/VVBIG	\$65,000	One-on-one assistance to businesses to economically stabilize and strengthen neighborhood businesses in Visitacion Valley						X		
Completed	Japanese Community Youth Council (JCYC)/Japantown Task Force	\$40,000	One-on-one assistance to businesses to economically stabilize and strengthen neighborhood businesses primarily targeting small businesses and microenterprises in the Japantown commercial corridor								X

	2011-2012 Economic Development Grants										
				Service Area							
Status	Agency	2011-2012 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City- Wide
Underway	La Cocina	\$65,000	Commercial kitchen and business incubator that supports the development of microenterprises								X
Completed	La Cocina	\$50,000	Business technical assistance and support for entrepreneurs to launch mobile vending units								X
Completed	Mission Economic Development Agency	\$50,000	Business technical assistance and workforce matching targeting small businesses							X	
Completed	Mission Economic Development Agency	\$140,000	Business technical assistance program that provides a continuum of services in English and Spanish to support the growth and success of micro-enterprises								X
Underway	North of Market Neighborhood Improvement Corp.	\$70,000	Capacity building for NOMNIC to provide assistance for arts education groups for American Conservatory Theater/Tenderloin Economic Development Project					X			
Underway	Office of Economic and Workforce Development - Section 108 Repayment Contingency	\$262,308	Section 108 loan repayment contingency for economic development activities								X
Underway	Office of Economic and Workforce Development - SF Shines Façade Improvement Program	\$196,174	City's facade improvement program targeting small businesses in low- and moderate-income commercial neighborhoods								X
Completed	Opportunity Fund Northern California	\$50,000	Increase access to capital services, primarily targeting low-income micro-entrepreneurs							X	

				Service							Area		
Status	Agency	2011-2012 Grant Amount	Program/Project Description	Bayview Hunters Point	Chinatown	Mission	South of Market	Tenderloin	Visitacion Valley	NRSA-wide	Other Area(s) or City-Wide		
Completed	Renaissance Entrepreneurship Center	\$140,000	Entrepreneurial consultation, training, and support for small business owners and entrepreneurs primarily targeting the Bayview Hunters Point, Potrero Hill, and Visitacion Valley neighborhoods.								X		
Completed	Renaissance Entrepreneurship Center	\$100,000	Entrepreneurial training, consultation, and support for women and men starting micro-enterprises								X		
Completed	SFMade	\$65,000	Entrepreneurial consultation, training, and support for small business owners and entrepreneurs primarily targeting the eastern neighborhoods in the manufacturing sector								X		
Completed	South of Market Foundation	\$70,000	Entrepreneurial consultation, training, and support for small business owners and entrepreneurs located in the South of Market, Tenderloin and Western Addition neighborhoods								X		
Completed	Southeast Asian Community Center	\$125,000	Entrepreneurial consultation and support for Asian and Pacific Islander small business owners								X		
Underway	TMC Development Working Solutions	\$20,000	Increase access to capital services, primarily targeting low-income micro-entrepreneurs								X		
Completed	Women's Initiative for Self Employment	\$50,000	Business technical assistance primarily for new and existing low-income women-owned micro-enterprises								X		
Completed	Wu Yee Children's Services	\$50,000	Business technical assistance child care program in English and Chinese targeting new and existing child care providers								X		
		\$1,954,482											

APPENDIX B: HOPWA Information, Data Tables and Certifications

Per requirements in the HOPWA Consolidated Annual Performance and Evaluation Report (CAPER) Measuring Performance Outcomes with expiration date of 10/31/2014.

Part 1: Grantee Executive Summary	Part 1: Grantee Executive Summary	

1 (Grantee	Infor	mation
1. ·	OI amice	THI OT	шаичи

1. Oranice information									
HUD Grant Number		Operating Ye	Operating Year for this report						
		From (mm/dd	I/yy) 07/01/11	To (mm/dd/vy	6/30/12				
CAH11-F003		110110 (11111),444	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	20 (,,))	, 0,00,12				
C/11/11/1/003									
C A N		L							
Grantee Name									
City and County of San Fra	incisco								
Business Address	1 South Van Ness Avenue, 5 th Floor								
Dusiness Address	1 South Van Ness Avenue, 5 Floor								
City County State 7in	San Francisco	San Francisc	20	CA	94103-1267				
City, County, State, Zip	San Francisco	San Francisc	20	CA	74103-1207				
Employer Identification Number (EIN) or	94-6050254								
Tax Identification Number (TIN)									
DUN & Bradstreet Number (DUNs):	07-038-4255		Central Contractor	Registration	(CCR):				
, ,	0, 050 .200		Is the grantee's CC						
			⊠ Yes □ No						
			If yes, provide CCR	Number S	aa DUNs				
			ii yes, provide CCN	Mulliber. 5	ee Dons				
*C ' ID'+'+ CC + ID '	0.1								
*Congressional District of Grantee's Business	8th								
Address									
*Congressional District of Primary Service									
Area(s)									
*City(ies) and County(ies) of Primary Service	Cities:		Counties:						
Area(s)									
Organization's Website Address		Is there a waiting list(s)	for HOPWA Housin	g Subsidy As	sistance				
organization s website ritual ess	Is there a waiting list(s) for HOPWA Housing Subsidy Assistan Services in the Grantee service Area? ✓ Yes ✓ No								
http://www.sfgov.org/index.asp									
http://www.sigov.org/mdex.asp	If yes, explain in the narrative section what services maintain a v list and how this list is administered.								
		list and now this list is a	ummstereu.						

^{*} Service delivery area information only needed for program activities being directly carried out by the grantee.

2. Project Sponsor Information

A. San Francisco:

Project Sponsor Agency Name		Parent Company Name, if applicable					
Catholic Charities CYO							
Name and Title of Contact at Project Sponsor Agency	Tere Brown, Director-P	rograms and Services					
Email Address	tbrown@cccyo.org						
Business Address	180 Howard Street, Suite 100						
City, County, State, Zip	San Francisco	San Francisco		CA	94105-1617		
Phone Number (with area code)	(415) 972-1200	Fax Number (with area code) (415) 972-1201					
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-1498472						
DUN & Bradstreet Number (DUNs):	07-465-4880						
Congressional District of Project Sponsor's Business Address	8th						
Congressional District(s) of Primary Service Area(s)	8th						
City(ies) and County(ies) of Primary Service Area(s)	Cities: San Francisco		Count	ies: San Frai	neisco		
Total HOPWA contract amount for this Organization for the operating year	\$2,805,327						
Organization's Website Address		Does your organization	on mainta	in a waiting l	list? 🛛 Yes 🗌 No		
www.cccyo.org	If yes, explain in the narrative section how this list is administered.						
Is the sponsor a nonprofit organization? \square	in yes, explain in the l	nai i auve	section now t	ms ust is administered.			
Please check if yes and a faith-based organization Please check if yes and a grassroots organization							

Project Sponsor Agency Name		Parent Company Name, if applicable						
Dolores Street Community Services								
Name and Title of Contact at Project Sponsor Agency	Anthony Philip, Program	m Director (Richard C	Cohen Residence)					
Email Address	Anthony@dscs.org	Anthony@dscs.org						
Business Address	938 Valencia Street							
City, County, State, Zip	San Francisco	San Francisco	94110					
Phone Number (with area code)	(415) 558-0503 extension	on 2	th area code)					
		(415) 558-9642						
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-2919302							
DUN & Bradstreet Number (DUNs):	61-770-8888							
Congressional District of Project Sponsor's Business Address	8th							
Congressional District(s) of Primary Service Area(s)	8th							
City(ies) <u>and</u> County(ies) of Primary Service Area(s)	Cities: San Francisco		Counties: San	Francisco				
Total HOPWA contract amount for this Organization for the operating year	\$479,350							
Organization's Website Address		Does your organizati	on maintain a wait	ting list? Yes No				
www.dscs.org								
Is the sponsor a nonprofit organization? 🛛 Yes 🔲 No		If yes, explain in the	narrative section h	now this list is administered.				
Please check if yes and a faith-based organization Please check if yes and a grassroots organization.								

Project Sponsor Agency Name		Parent Company Name, if applicable						
Larkin Street Youth Services								
Name and Title of Contact at Project Sponsor Agency	Holly Hayes, Director of	of Public Funding						
Email Address	hhayes@larkinstreetyou	hhayes@larkinstreetyouth.org						
Business Address	701 Sutter Street, 2 nd Floor							
City, County, State, Zip	San Francisco	San Francisco		CA	94109			
Phone Number (with area code)	(415) 673-0911 extensi	on 303	Fax Nu	mber (with a	rea code)			
			(415)	749-3838				
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-2917999							
DUN & Bradstreet Number (DUNs):	14-756-6517							
Congressional District of Project Sponsor's Business Address	8th							
Congressional District(s) of Primary Service Area(s)	8 th and 12th							
City(ies) <u>and</u> County(ies) of Primary Service Area(s)	Cities: San Francisco		Coun	ties: San Fra	ncisco			
Total HOPWA contract amount for this Organization for the operating year	\$348,144							
Organization's Website Address		Does your organizati	ion maint	ain a waiting	list? Xes No			
www.larkinstreetyouth.org Is the sponsor a nonprofit organization?	If yes, explain in the narrative section how this list is administered.							
Please check if yes and a faith-based organization Please check if yes and a grassroots organization.								

Project Sponsor Agency Name		Parent Company Name, if applicable						
Maitri								
Name and Title of Contact at Project Sponsor Agency	Mary Schroeder, Progra	am Director						
Email Address	mschroeder@maitrisf.o	mschroeder@maitrisf.org						
Business Address	401 Duboce Avenue							
City, County, State, Zip	San Francisco	San Francisco	94117					
Phone Number (with area code)	(415) 558-3000							
			(415)	558-3001				
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-3189198							
DUN & Bradstreet Number (DUNs):	78-685-1444							
Congressional District of Project Sponsor's Business Address	8th							
Congressional District(s) of Primary Service Area(s)	8th							
City(ies) <u>and</u> County(ies) of Primary Service Area(s)	Cities: San Francisco		Count	ties: San Fran	ncisco			
Total HOPWA contract amount for this Organization for the operating year	\$492,167							
Organization's Website Address	Does your organizati	on mainta	ain a waiting l	ist? Yes No				
www.maitrisf.org								
Is the sponsor a nonprofit organization? ☐ Yes ☐ No		If yes, explain in the narrative section how this list is administered.						
Please check if yes and a faith-based organization. Please check if yes and a grassroots organization.								

Project Sponsor Agency Name		Parent Company Name, if applicable					
San Francisco Housing Authority							
Name and Title of Contact at Project Sponsor Agency	Allyn Hayes, Program l	Allyn Hayes, Program Manager II, Additional Programs Supervisor					
Email Address	hayesa@sfha.org						
Business Address	1815 Egbert Street						
City, County, State, Zip	San Francisco	San Francisco	CA	94124	94124		
Phone Number (with area code)	(415) 715-3282		(with area code)	area code)			
	(415) 715-5991						
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-6002959						
DUN & Bradstreet Number (DUNs):	07-878-0160						
Congressional District of Project Sponsor's Business Address	8th						
Congressional District(s) of Primary Service Area(s)	8 th and 12th						
City(ies) <u>and</u> County(ies) of Primary Service Area(s)	Cities: San Francisco		Counties: S	an Francisco			
Total HOPWA contract amount for this Organization for the operating year	\$3,250,000						
Organization's Website Address		Does your organization	on maintain a v	vaiting list? 🔲 Ye	s 🛛 No		
www.sfha.org							
Is the sponsor a nonprofit organization?	If yes, explain in the	narrative sectio	n how this list is adı	ministered.			
Please check if yes and a faith-based organization Please check if yes and a grassroots organization							

Project Sponsor Agency Name		Parent Company Name, if applicable						
Black Coalition on AIDS								
Name and Title of Contact at Project Sponsor Agency	Javarre Wilson, Directo	or of Programs						
Email Address	Javarre@bcoa.org	Javarre@bcoa.org						
Business Address	2800 Third Street							
City, County, State, Zip	San Francisco	San Francisco	94107					
Phone Number (with area code)	(415) 615-9945	•	ea code)					
		(415) 615-9943						
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-3098893							
DUN & Bradstreet Number (DUNs):	60-810-0186							
Congressional District of Project Sponsor's Business Address	8th							
Congressional District(s) of Primary Service Area(s)	8th							
City(ies) <u>and</u> County(ies) of Primary Service Area(s)	Cities: San Francisco		Counti	ies: San Fran	icisco			
Total HOPWA contract amount for this Organization for the operating year	\$62,017							
Organization's Website Address	Does your organizati	ion mainta	in a waiting li	ist? Xes No				
www.bcoa.org								
Is the sponsor a nonprofit organization? 🛛 Yes 🔲 No		If yes, explain in the narrative section how this list is administered.						
Please check if yes and a faith-based organization Please check if yes and a grassroots organization.								

Project Sponsor Agency Name		Parent Company Name, if applicable					
Baker Places, Inc.							
Name and Title of Contact at Project Sponsor Agency	Judith Stevenson, CFO						
Email Address	Stevenson@bakerplaces.org						
Business Address	1000 Brannan Street, Suite 401						
City, County, State, Zip	San Francisco	San Francisco		CA	94103		
Phone Number (with area code)	(415) 864-4655	Fax Number		mber (with ar	(with area code)		
		(415) 626-2398					
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-1694551						
DUN & Bradstreet Number (DUNs):	06-886-1384						
Congressional District of Project Sponsor's Business Address	8th						
Congressional District(s) of Primary Service Area(s)	8th						
City(ies) <u>and</u> County(ies) of Primary Service Area(s)	Cities: San Francisco		Counties: San Francisco				
Total HOPWA contract amount for this Organization for the operating year	\$44,863						
Organization's Website Address	Does your organization maintain a waiting list? ☐ Yes ☐ No						
www.bakerplaces.org							
Is the sponsor a nonprofit organization? 🛛 Yes 🔲 No		If yes, explain in the narrative section how this list is administered.					
Please check if yes and a faith-based organization. Please check if yes and a grassroots organization.							

Project Sponsor Agency Name		Parent Company Name, if applicable					
Community Awareness and Treatment Services, Inc.							
Name and Title of Contact at Project Sponsor Agency	Janet Goy, Executive Director						
Email Address	ed@catsinc.org						
Business Address	1171 Mission Street						
City, County, State, Zip	San Francisco	San Francisco		CA	94103		
Phone Number (with area code)	(415) 241-1194	Fax Number (with area code)		area code)			
		(415) 241-1176					
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-2335626						
DUN & Bradstreet Number (DUNs):	36-394-9678						
Congressional District of Project Sponsor's Business Address	8th						
Congressional District(s) of Primary Service Area(s)	8th						
City(ies) and County(ies) of Primary Service Area(s)	Cities: San Francisco Counties: San Francisco				rancisco		
Total HOPWA contract amount for this Organization for the operating year	\$4,625						
Organization's Website Address	Does your organization maintain a waiting list? ☐ Yes ☐ No						
www.catsinc.org							
Is the sponsor a nonprofit organization? 🛛 Yes 🔲 No		If yes, explain in the narrative section how this list is administered.					
Please check if yes and a faith-based organization. Please check if yes and a grassroots organization.							

Project Sponsor Agency Name		Parent Company Name, if applicable			
25 Essex, LP / Community Housing Partnership					
Name and Title of Contact at Project Sponsor Agency	David Schnur				
Email Address	dschnur@chp-sf.org				
Business Address	20 Jones Street, Suite 2	00			
City, County, State, Zip	San Francisco	San Francisco	(CA	94102
Phone Number (with area code)	(415) 852-5303		Fax Num	ber (with are	ea code)
			(415) 749	9-2791	
Employer Identification Number (EIN) or Tax Identification Number (TIN)	45-3566841				
DUN & Bradstreet Number (DUNs):	61-471-0242				
Congressional District of Project Sponsor's Business Address	8th				
Congressional District(s) of Primary Service Area(s)	8th				
City(ies) <u>and</u> County(ies) of Primary Service Area(s)	Cities: San Francisco		Countie	es: San Fran	ncisco
Total HOPWA contract amount for this Organization for the operating year	\$950,000 (FY 2010-11 Loan Agreement; funds disbursed in FY 2011-12)			011-12)	
Organization's Website Address N/A	Does your organization	on maintai	n a waiting li	ist? Yes No	
Is the sponsor a nonprofit organization? $\ igtriangledown$ Yes $\ igcap $ No		If yes, explain in the 1	narrative so	ection how th	nis list is administered.
Please check if yes and a faith-based organization. Please check if yes and a grassroots organization.					

B. San Mateo County:

Project Sponsor Agency Name		Parent Company Name, if applicable			
Mental Health Association of San Mateo County					
Name and Title of Contact at Project Sponsor Agency	Susan Platte, Program Coordinator				
Email Address	SusanP@mhasmc.org				
Business Address	2686 Spring Street				
City, County, State, Zip	Redwood City	San Mateo County	7	CA	94063
Phone Number (with area code)	(650) 368-9989 x120		Fax Nu	mber (with a	area code)
			(650)	368-2529	
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-6034112				
DUN & Bradstreet Number (DUNs):	01-873-5159				
Congressional District of Project Sponsor's Business Address	14th				
Congressional District(s) of Primary Service Area(s)	Parts of 12 th and 14 th Di	istricts			
City(ies) <u>and</u> County(ies) of Primary Service Area(s)	Cities: All Cities in San Mateo County Counties: San Mateo County			ateo County	
Total HOPWA contract amount for this Organization for the operating year	\$635,809				
Organization's Website Address	Does your organizati	on mainta	ain a waiting	glist? Yes No	
www.mhasmc.org					
Is the sponsor a nonprofit organization? 🛛 Yes 🔲 No		If yes, explain in the	narrative	section how	this list is administered.
Please check if yes and a faith-based organization. Please check if yes and a grassroots organization.					

Project Sponsor Agency Name		Parent Company Name, if applicable		
San Mateo County STD/HIV Program				
Name and Title of Contact at Project Sponsor Agency	Matt Geltmaker, STD/F	IIV Program Directo	r	
Email Address	mgeltmaker@smcgov.o	rg		
Business Address	225 – 37 th Avenue			
City, County, State, Zip	San Mateo	San Mateo	CA	94403
Phone Number (with area code)	(650) 573-2077		Fax Number (with a	area code)
			(650) 573-2875	
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-6000532			
DUN & Bradstreet Number (DUNs):	83-072-0996			
Congressional District of Project Sponsor's Business Address	12th			
Congressional District(s) of Primary Service Area(s)	Parts of 12 th and 14 th dia	stricts		
City(ies) <u>and</u> County(ies) of Primary Service Area(s)	Cities: All Cities in San	Mateo County	Counties: San M	ateo
Total HOPWA contract amount for this Organization for the operating year	\$242,691			
Organization's Website Address	Does your organizat	ion maintain a waiting	g list? Yes No	
www.smchealth.org/std		If yes, explain in the narrative section how this list is administered.		
Is the sponsor a nonprofit organization? \square Yes \square No				
Please check if yes and a faith-based organization. Please check if yes and a grassroots organization.				

C. Marin County:

Project Sponsor Agency Name		Parent Company Name, if applicable			
Marin Housing Authority					
Name and Title of Contact at Project Sponsor Agency	June Miyake, Program Manager				
Email Address	jmiyake@marinhousin	g.org			
Business Address	4020 Civic Center Driv	/e			
City, County, State, Zip	San Rafael	Marin County	CA	A	94903
Phone Number (with area code)	(415) 491-2577		Fax Numbe	er (with ar	ea code)
			(415) 472	2-2186	
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-6002988				
DUN & Bradstreet Number (DUNs):	03-787-1852				
Congressional District of Project Sponsor's Business Address	6th				
Congressional District(s) of Primary Service Area(s)	6th				
City(ies) and County(ies) of Primary Service Area(s)	Cities: San Rafael and	Novato	Counties: Marin County		
Total HOPWA contract amount for this Organization for the operating year	\$367,315		•		
Organization's Website Address				a waiting l	ist? Yes No
www.marinhousing.org					
Is the sponsor a nonprofit organization? Yes No		If yes, explain in the	narrative sect	tion how t	his list is administered.
Please check if yes and a faith-based organization. Please check if yes and a grassroots organization.					

3. Administrative Subrecipient Information

Subrecipient Name	County of San Mateo		Parent Company Name, if applicable		
Name and Title of Contact at Subrecipient	Matt Geltmaker, STI	O/HIV Program Dir	rector		
Email Address	mgeltmaker@smcgo	mgeltmaker@smcgov.org			
Business Address	225 – 37 th Avenue	225 – 37 th Avenue			
City, State, Zip, County	San Mateo San Mateo		CA	94403	
Phone Number (with area code)	(650) 573-2077		Fax Number (with area code) (650) 573-2875		
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-6000532				
DUN & Bradstreet Number (DUNs):	83-072-0996				
North American Industry Classification System (NAICS) Code	923120				
Congressional District of Subrecipient's Business Address	12th				
Congressional District of Primary Service Area	Parts of 12 th and 14 th districts				
City (ies) and County (ies) of Primary Service Area(s)	Cities: All Cities in San Mateo County Counties: San Mateo County			Mateo County	
Total HOPWA Subcontract Amount of this Organization for the operating year	\$878,500 (Fiscal Agent Agreement)				

Subrecipient Name	County of Marin Pa		Parent Company Name, if applicable		
Name and Title of Contact at Subrecipient	Roy Bateman, Commu	inity Developmen	t Coordina	tor	
Email Address	rbateman@marincoun	ty.org			
Business Address	3501 Civic Center Drive, Room 308				
City, State, Zip, County	San Rafael	San Rafael Marin		CA	94903
Phone Number (with area code)	(415) 473-6698		Fax Number (with area code) (415)473-4061		
Employer Identification Number (EIN) or Tax Identification Number (TIN)	94-6000519				
DUN & Bradstreet Number (DUNs):	07-878-7744				
North American Industry Classification System (NAICS) Code	925120				
Congressional District of Subrecipient's Business Address	6th				
Congressional District of Primary Service Area	6th				
City (ies) <u>and</u> County (ies) of Primary Service Area(s)	Cities: San Rafael and Novato Counties: Marin County			County	
Total HOPWA Subcontract Amount of this Organization for the operating year	\$380,500 (Fiscal Agent Agreement)				

4. Program Subrecipient Information

No Program Subrecipients during 2011-12.

5. Grantee Narrative and Performance Assessment

Grantee and Community Overview, Annual Performance under the Action Plan, and Barriers and Trends Overview (Sections a thru c) are included in the main narrative section of this report.

d. Unmet Housing Needs: An Assessment of Unmet Housing Needs

1. Planning Estimate of Area's Unmet Needs for HOPWA-Eligible Households

1. Total number of households that have unmet housing subsidy assistance need.	= *7,500 to 15,000
2. From the total reported in Row 1, identify the number of households with unmet housing needs by type of housing subsidy assistance:	
a. Tenant-Based Rental Assistance (TBRA)	= **7,000 to 13,000
b. Short-Term Rent, Mortgage and Utility payments (STRMU) – primarily assistance with rental costs	= **7,000 to 13,000
c. Housing Facilities, such as community residences, SRO dwellings, other housing facilities	= ***750 to 1,500

^{*}Based on a range of households estimated in the May 2007 Comprehensive AIDS Housing Plan, commissioned by the SF Department of Public Health, and developed by the HIV/AIDS Housing Work Group.

2. Recommended Data Sources for Assessing Unmet Need (check all sources used)

X	= Data as reported in the area Consolidated Plan, e.g. Table 1B, CPMP charts, and related narratives
X	= Data established by area HIV/AIDS housing planning and coordination efforts, e.g. Continuum of Care
	= Data from client information provided in Homeless Management Information Systems (HMIS)
X	= Data from project sponsors or housing providers, including waiting lists for assistance or other assessments on need including those completed by HOPWA competitive grantees operating in the region.
X	= Data from prisons or jails on persons being discharged with HIV/AIDS, if mandatory testing is conducted
X	= Data from local Ryan White Planning Councils or reported in CARE Act Data Reports, e.g. number of clients with permanent housing
X	= Data collected for HIV/AIDS surveillance reporting or other health assessments, e.g. local health department or CDC surveillance data

End of PART 1

^{**}These numbers will overlap because people living with HIV/AIDS in San Francisco can benefit from a variety of housing types and assistance.

^{***} The source of this number is the Comprehensive HIV/AIDS Housing Plan and the RCF-CI Referral Source Survey, prepared by Tower Hill Resources, for the Corporation of Supportive Housing and the San Francisco Redevelopment Agency.

PART 2: Sources of Leveraging and Program Income

1. Sources of Leveraging

A. Source of Leveraging Chart

[1] Source of Leveraging Public Funding	[2] Amount of Leveraged Funds	[3] Type of Contribution	[4] Housing Subsidy Assistance or Other Support
1 ubite 1 unding		Case Management	Housing Subsidy Assistance
Ryan White-Other (HUD)	\$4,735,781	and other services	Other Support
Ryan White-Housing Assistance (HUD)	\$348,607	Facility Operating	☐ Housing Subsidy Assistance☐ Other Support
Section 8 Moderate Rehabilitation Program (HUD)	\$283,992	Rent Subsidies	
McKinney-Vento Supportive Housing Program (HUD)	\$173,315	Case Management	☐ Housing Subsidy Assistance ☐ Other Support
McKinney-Vento Supportive Housing Program (HUD)	\$37,265	Facility Operating	⊠Housing Subsidy Assistance □Other Support
Community Development Block Grant (HUD)	\$4,080	Case Management	☐ Housing Subsidy Assistance ☐ Other Support
Emergency Solutions Grant (HUD)	\$4,896	Program Operating- Shelter	Housing Subsidy Assistance Other Support
Federal Emergency Management Agency	\$3,964	Program Operating- Shelter	☐ Housing Subsidy Assistance ☐ Other Support
State Office of AIDS - California	\$343,783	Case Management and other services	☐ Housing Subsidy Assistance ☐ Other Support
State Office of AIDS - California	\$25,329	Facility Operating	
Medically Indigent Adult – San Francisco	\$386,947	Case Management and other services	☐ Housing Subsidy Assistance ☐ Other Support
Medically Indigent Adult – San Francisco	\$55,971	Facility Operating	
Tax Increment Funds – San Francisco	\$148,390	Facility Operating	☐ Housing Subsidy Assistance☐ Other Support
General Funds – San Francisco	\$45,627	Substance abuse services	☐ Housing Subsidy Assistance ☐ Other Support
General Funds – San Francisco	\$34,522	Facility Operating	
General Funds – San Mateo County	\$420,521	Case Management and other services	☐ Housing Subsidy Assistance ☐ Other Support
Private Funding			
Grants	\$452,952	Various program and administrative	☐ Housing Subsidy Assistance ☐ Other Support
Grants	\$167,526	Facility Operating	⊠Housing Subsidy Assistance □Other Support
Individual Donations and Fundraising Events	\$519,986	Various program and administrative	☐ Housing Subsidy Assistance ☐ Other Support
Individual Donations and Fundraising Events	\$26,838	Facility Operating	
In-kind Resources	\$9,400	Video Services and Activities Supplies	☐ Housing Subsidy Assistance ☐ Other Support
Other Funding			
Grantee/Project Sponsor/Subrecipient (Agency) Cash	\$312,442	Various program and administrative	☐ Housing Subsidy Assistance ☐ Other Support
Grantee/Project Sponsor/Subrecipient (Agency) Cash	\$10,575	Facility Operating	

Resident Rent Payments by Client to Private Landlord	\$1,043,235	
TOTAL (Sum of all Rows)	\$9,595,944	

2. Program Income and Resident Rent Payments

A. Total Amount Program Income and Resident Rent Payment Collected During the Operating Year

	Program Income and Resident Rent Payments Collected	Total Amount of Program Income (for this operating year)
1.	Program income (e.g. repayments)	
2.	Resident Rent Payments made directly to HOPWA Program	\$392,676
3.	Total Program Income and Resident Rent Payments (Sum of Rows 1 and 2)	\$392,676

B. Program Income and Resident Rent Payments Expended To Assist HOPWA Households

1	Program Income and Resident Rent Payment Expended on HOPWA programs	Total Amount of Program Income Expended (for this operating year)
1.	Program Income and Resident Rent Payment Expended on Housing Subsidy Assistance costs	\$63,291
2.	Program Income and Resident Rent Payment Expended on Supportive Services and other non- direct housing costs	\$329,385
3.	Total Program Income Expended (Sum of Rows 1 and 2)	\$392,676

End of PART 2

PART 3: Accomplishment Data Planned Goal and Actual Outputs

1. HOPWA Performance Planned Goal and Actual Outputs

	HOPWA Performance Planned Goal and Actual Outputs	[1]	Output	: Hou	seholds	[2] Output	Funding
	HOPWA Performance	HOP Assist			everaged useholds	HOPWA	Funds
	Planned Goal	a.	b.	c.	d.	e.	f.
	and Actual	Goal	Actual	Goal	Actual	HOPWA Budget	HOPWA Actual
	HOPWA Housing Subsidy Assistance	[1] Outpu	t: Hou	seholds	[2] Output:	Funding
1.	Tenant-Based Rental Assistance	310	331	310	331	\$3,501,643	\$3,472,472
2a.	Permanent Housing Facilities: Received Operating Subsidies/Leased units (Households Served)	113	171	113	171	\$694,258	\$678,358
2b.	Transitional/Short-term Facilities: Received Operating Subsidies/Leased units (Households Served)	0		0	48	\$0	\$59,896
3a.	Permanent Housing Facilities:	0	40	U		ΨΟ	Ψ37,070
21	Capital Development Projects placed in service during the operating year Transitional/Short-term Facilities:	0	0	0	0	\$0	\$0
	Capital Development Projects placed in service during the operating year	0	75	0	75	\$0	\$48,300
4.	Short-Term Rent, Mortgage and Utility Assistance	210	121	210	121	\$498,349	\$500,154
5.	Permanent Housing Placement Services	20	27	20	27	\$40,000	\$72,980
6.	Adjustments for duplication (subtract)	(14)	(14)	(14)	(14)		***
7.	Total HOPWA Housing Subsidy Assistance (Columns a. – d. equal the sum of Rows 1-5 minus Row 6; Columns e. and f. equal the sum of Rows 1-5)	639	759	639	759	\$4,734,250	\$4,832,160
	Housing Development (Construction and Stewardship of facility based housing)	[1]	Output	Housi	ing Units	[2] Output:	Funding
8.	Facility-based units; Capital Development Projects not yet opened (Housing Units)	16	9	16	9	\$645,146	\$950,000
	Stewardship Units subject to 3 or 10 year use agreements	201	201	***	****	*****	
10.	Total Housing Developed (Sum of Rows 7, 8 & 9)	217	210	16	9	\$645,146	\$950,000
	Supportive Services	[:	1] Outpu	t Hous	eholds	[2] Output:	Funding
	Supportive Services provided by project sponsors/subrecipient that also delivered HOPWA housing subsidy assistance	393	469			\$3,461,806	\$2.981,637
11b	Supportive Services provided by project sponsors/subrecipient that only provided supportive services.	375	430		* * * * * * * * * * * * *	\$202,183	\$263,316
12.	Adjustment for duplication (subtract)					, , , , , ,	,,.
13.	Total Supportive Services (Columns a. – d. equal the sum of Rows 11 a. & b. minus Row 12; Columns e. and f.	5 .00	000			#2 552 000	00.011.050
	equal the sum of Rows 11a. & 11b.) Housing Information Services	768 I	11 Outpi	ıt Hous	eholds	\$3,663,989 [2] Output	\$3,244,953 : Funding
14.	Housing Information Services	210	274		33333	\$55,865	\$78,589
15.	Total Housing Information Services	210				\$55,865	\$78,589
	Grant Administration and Other Activities		1] Outpu	t Hous	eholds	[2] Output:	
16.	Resource Identification to establish, coordinate and develop housing assistance resources				*****		
17.	Technical Assistance						
18.	Grantee Administration (maximum 3% of total HOPWA grant)					\$293,484	\$251,163
19.	Project Sponsor Administration (maximum 7% of portion of HOPWA grant awarded)	333				\$415,082	\$395,133
20.	Total Grant Administration and Other Activities (Sum of Rows 17 – 20)					\$708,566	\$646,296
						,	, , , , , , , , ,
	Total Expended					[2] Outputs: H Exper	

		PORTON AND AND AND AND AND AND AND AND AND AN	Budget	Actual
21.	Total Expenditures for program year (Sum of Rows 7, 10, 13, 15, and 20)			
		5555555555555 \$	89,807,816	\$9,751,998

2. Listing of Supportive Services

	Supportive Services	[1] Output: Number of <u>Households</u>	[2] Output: Amount of HOPWA Funds Expended
1.	Adult day care and personal assistance	171	\$1,193,403
2.	Alcohol and drug abuse services		
3.	Case management	817	\$542,274
4.	Child care and other child services		
5.	Education		
6.	Employment assistance and training		
	Health/medical/intensive care services, if approved	171	\$719,792
7.	Note: Client records must conform with 24 CFR §574.310		
8.	Legal services		
9.	Life skills management (outside of case management)		
10.	Meals/nutritional services	171	\$772,509
11.	Mental health services		
12.	Outreach		
13.	Transportation	140	\$16,975
14.	Other Activity (if approved in grant agreement). Specify:		
15.	Sub-Total Households receiving Supportive Services (Sum of Rows 1-14)	1,470	
16.	Adjustment for Duplication (subtract)	(571)	***************************************
17.	TOTAL Unduplicated Households receiving Supportive Services (Column [1] equals Row 15 minus Row 16; Column [2] equals sum of Rows 1-14)	899	\$3,244,953

3. Short-Term Rent, Mortgage and Utility Assistance (STRMU) Summary

Н	ousing Subsidy Assistance Categories (STRMU)	[1] Output: Number of <u>Households</u> Served	[2] Output: Total HOPWA Funds Expended on STRMU during Operating Year
a.	Total Short-term mortgage, rent and/or utility (STRMU) assistance	121	\$500,154
b.	Of the total STRMU reported on Row a, total who received assistance with mortgage costs ONLY.	2	\$8,246
c.	Of the total STRMU reported on Row a, total who received assistance with mortgage and utility costs.	1	\$6,116
d.	Of the total STRMU reported on Row a, total who received assistance with rental costs ONLY.	115	\$260,983
e.	Of the total STRMU reported on Row a, total who received assistance with rental and utility costs.	2	\$8,302
f.	Of the total STRMU reported on Row a, total who received assistance with utility costs ONLY.	1	\$268
g.	Direct program delivery costs (e.g., program operations staff time)		\$216,239

End of PART 3

Part 4: Summary of Performance Outcomes

Section 1. Housing Stability: Assessment of Client Outcomes on Maintaining Housing Stability (Permanent Housing and Related Facilities)

A. Permanent Housing Subsidy Assistance

	[1] Output: Total Number of Households Served	[2] Assessment: Number of Households that Continued Receiving HOPWA Housing Subsidy Assistance into the Next Operating Year	[3] Assessment: Nur Households that exi HOPWA Program; the Status after Exi	ted this eir Housing	[4] HOPWA Client Outcomes
			1 Emergency Shelter/Streets		Unstable Arrangements
			2 Temporary Housing	1	Temporarily Stable, with Reduced Risk of Homelessness
		3 Private Housing	4		
Tenant-Based Rental	331	306	4 Other HOPWA		C. II /D II · . (DII)
Assistance			5 Other Subsidy	3	Stable/Permanent Housing (PH)
			6 Institution	1	
			7 Jail/Prison		Livetable Amone ements
			8 Disconnected/Unknown	9	Unstable Arrangements
			9 Death	7	Life Event
			1 Emergency Shelter/Streets	1	Unstable Arrangements
			2 Temporary Housing	5	Temporarily Stable, with Reduced Risk of Homelessness
Permanent			3 Private Housing	21	
Supportive	171	109	4 Other HOPWA		Stable/Permanent Housing (PH)
Housing Facilities/ Units			5 Other Subsidy	13	Stable/1 ermanent Housing (1 11)
			6 Institution	6	
			7 Jail/Prison		Unstable Arrangements
			8 Disconnected/Unknown	4	Onswere in rungements
			9 Death	12	Life Event

B. Transitional Housing Assistance

	[1] Output: Total Number of Households Served	[2] Assessment: Number of Households that Continued Receiving HOPWA Housing Subsidy Assistance into the Next Operating Year	[3] Assessment: Nu Households that ex HOPWA Progran Housing Status after	ited this 1; their	[4] HOPWA Client Outcomes
			1 Emergency Shelter/Streets	19	Unstable Arrangements
			2 Temporary Housing	7	Temporarily Stable with Reduced Risk of Homelessness
Transitional/ Short-Term		3 Private Housing	27		
Housing	123	25	4 Other HOPWA		Stable/Down on out Housing (DH)
Facilities/ Units			5 Other Subsidy	28	Stable/Permanent Housing (PH)
		6 Institution	5		
			7 Jail/Prison	2	Unstable Arrangements

			8 Disconnected/unknown	10	
			9 Death		Life Event
B1:Total number of households receiving transitional/short-term housing assistance whose tenure exceeded 24 months					

Section 2. Prevention of Homelessness: Assessment of Client Outcomes on Reduced Risks of Homelessness (Short-Term Housing Subsidy Assistance)

Assessment of Households that Received STRMU Assistance

[1] Output: Total number of households	[2] Assessment of Housing Status		[3] HOPW	A Client Outcomes
	Maintain Private Housing without subsidy (e.g. Assistance provided/completed and client is stable, not likely to seek additional support)	1		
	Other Private Housing without subsidy (e.g. client switched housing units and is now stable, not likely to seek additional support)	4	Stable/Perm.	anent Housing (PH)
	Other HOPWA Housing Subsidy Assistance		State to, I crim	(111)
	Other Housing Subsidy (PH)	5		
121	Institution (e.g. residential and long-term care)			
121	Likely that additional STRMU is needed to maintain current housing arrangements	103		
	Transitional Facilities/Short-term (e.g. temporary or transitional arrangement)		Temporarily Stable, with Reduced Risk of Homelessne.	
	Temporary/Non-Permanent Housing arrangement (e.g. gave up lease, and moved in with family or friends but expects to live there less than 90 days)			
	Emergency Shelter/street	3		
	Jail/Prison	2	Unstabl	e Arrangements
	Disconnected	1		
	Death	2	L	ife Event
	ouseholds that received STRMU Assistance in the operating year or rior operating year (e.g. households that received STRMU assistance)			83
	ouseholds that received STRMU Assistance in the operating year o wo prior operating years (e.g. households that received STRMU assistance)			54

Section 3. HOPWA Outcomes on Access to Care and Support

1a. Total Number of Households

Total Number of	Total Number of Households						
	 For Project Sponsors/Subrecipients that provided HOPWA Housing Subsidy Assistance: Identify the total number of households that received the following HOPWA-funded services: 						
a.	Housing Subsidy Assistance (duplicated)-TBRA, STRMU, PHP, Facility-Based Housing, and Master Leasing	773					
b.	Case Management	387					
c.	Adjustment for duplication (subtraction)	(401)					
d.	Total Households Served by Project Sponsors/Subrecipients with Housing Subsidy Assistance (Sum of Rows a.b. minus Row c.)	759					
	 For Project Sponsors/Subrecipients did NOT provide HOPWA Housing Subsidy Assistance: Identify the total number of households that received the following HOPWA-funded service: 						
a.	HOPWA Case Management	430					
b.	Total Households Served by Project Sponsors/Subrecipients without Housing Subsidy Assistance	430					

1b. Status of Households Accessing Care and Support

Categories of Services Accessed	[1] For project sponsors/subrecipients that provided HOPWA housing subsidy assistance, identify the households who demonstrated the following:	[2] For project sponsors/subrecipients that did NOT provide HOPWA housing subsidy assistance, identify the households who demonstrated the following:	Outcome Indicator
Has a housing plan for maintaining or establishing stable ongoing housing	712	391	Support for Stable Housing
 Had contact with case manager/benefits counselor consistent with the schedule specified in client's individual service plan (may include leveraged services such as Ryan White Medical Case Management) 	723	430	Access to Support
3. Had contact with a primary health care provider consistent with the schedule specified in client's individual service plan	719	397	Access to Health Care
4. Accessed and maintained medical insurance/assistance	710	369	Access to Health Care
5. Successfully accessed or maintained qualification for sources of income	721	362	Sources of Income

1c. Households that Obtained Employment

Categories of Services Accessed	[1 For project sponsors/subrecipients that provided HOPWA housing subsidy assistance, identify the households who demonstrated the following:	[2] For project sponsors/subrecipients that did NOT provide HOPWA housing subsidy assistance, identify the households who demonstrated the following:
Total number of households that obtained an income-producing job	30	38

End of PART 4

PART 5: Worksheet - Determining Housing Stability Outcomes

1. This chart is designed to assess program results based on the information reported in Part 4 and to help Grantees determine overall program performance. Completion of this worksheet is <u>optional</u>.

2.

Permanent Housing Subsidy Assistance	Stable Housing (# of households remaining in program plus 3+4+5+6)	Temporary Housing (2)	Unstable Arrangements (1+7+8)	Life Event (9)
Tenant-Based Rental Assistance (TBRA)	314	1	9	7
Permanent Facility- based Housing Assistance/Units	149	5	5	12
Transitional/Short- Term Facility-based Housing Assistance/Units	85	7	31	0
Total Permanent HOPWA Housing Subsidy Assistance	548	13	45	19
Reduced Risk of Homelessness: Short-Term Assistance	Stable/Permanent Housing	Temporarily Stable, with Reduced Risk of Homelessness	Unstable Arrangements	Life Events
Short-Term Rent, Mortgage, and Utility Assistance (STRMU)	10	103	6	2
Total HOPWA Housing Subsidy Assistance	558	116	51	21

End of PART 5

Note: Completed and scanned Part 6 Annual Certification Forms for the HOPWA Facility-Based Stewardship Units are located after Part 7.

Part 7: Summary Overview of Grant Activities

A. Information on Individuals, Beneficiaries, and Households Receiving HOPWA Housing Subsidy Assistance (TBRA, STRMU, Facility-Based Units, Permanent Housing Placement and Master Leased Units ONLY)

Section 1. HOPWA-Eligible Individuals who Received HOPWA Housing Subsidy Assistance

a. Total HOPWA Eligible Individuals Living with HIV/AIDS

Individuals Served with Housing Subsidy Assistance	Total
Number of individuals with HIV/AIDS who qualified their household to receive HOPWA housing subsidy assistance.	759

Chart b. Prior Living Situation

	Category	Total HOPWA Eligible Individuals Receiving Housing Subsidy Assistance
1.	Continuing to receive HOPWA support from the prior operating year	540
New	Individuals who received HOPWA Housing Subsidy Assistance support during Operating Year	
2.	Place not meant for human habitation (such as a vehicle, abandoned building, bus/train/subway station/airport, or outside)	29
3.	Emergency shelter (including hotel, motel, or campground paid for with emergency shelter voucher)	37
4.	Transitional housing for homeless persons	12
5.	Total number of new Eligible Individuals who received HOPWA Housing Subsidy Assistance with a Prior Living Situation that meets HUD definition of homelessness (Sum of Rows 2 – 4)	78
6.	Permanent housing for formerly homeless persons (such as Shelter Plus Care, SHP, or SRO Mod Rehab)	9
7.	Psychiatric hospital or other psychiatric facility	2
8.	Substance abuse treatment facility or detox center	24
9.	Hospital (non-psychiatric facility)	2
10.	Foster care home or foster care group home	0
11.	Jail, prison or juvenile detention facility	3
12.	Rented room, apartment, or house	63
13.	House you own	3
14.	Staying or living in someone else's (family and friends) room, apartment, or house	18
15.	Hotel or motel paid for without emergency shelter voucher	4
16.	Other	9
17.	Don't Know or Refused	4
18.	TOTAL Number of HOPWA Eligible Individuals (sum of Rows 1 and 5-17)	759

c. Homeless Individual Summary

In Chart c., indicate the number of eligible individuals reported in Chart b., Row 5 as homeless who also are homeless Veterans and/or meet the definition for Chronically Homeless (See Definition section of CAPER). The totals in Chart c. do <u>not</u> need to equal the total in Chart b., Row 5.

Category	Number of Homeless Veteran(s)	Number of Chronically Homeless
HOPWA eligible individuals served with HOPWA Housing Subsidy Assistance	9	51

Section 2. Beneficiaries

a. Total Number of Beneficiaries Served with HOPWA Housing Subsidy Assistance

Individuals and Families Served with HOPWA Housing Subsidy Assistance	Total Number
1. Number of individuals with HIV/AIDS who qualified the household to receive HOPWA housing subsidy assistance (equals the number of HOPWA Eligible Individuals reported in Part 7A, Section 1, Chart a.)	759
2. Number of ALL other persons diagnosed as HIV positive who reside with the HOPWA eligible individuals identified in Row 1 and who benefitted from the HOPWA housing subsidy assistance	10
3. Number of ALL other persons NOT diagnosed as HIV positive who reside with the HOPWA eligible individual identified in Row 1 and who benefited from the HOPWA housing subsidy	160
4. TOTAL number of ALL <u>beneficiaries</u> served with Housing Subsidy Assistance (Sum of Rows 1,2, & 3)	929

b. Age and Gender

	HOPWA Eligible Individuals (Chart a, Row 1)							
		Α.	В.	C.	D.	E.		
		Male	Female	Transgender M to F	Transgender F to M	TOTAL (Sum of Columns A-D)		
1.	Under 18							
2.	18 to 30 years	43	8	7		58		
3.	31 to 50 years	260	62	19		341		
4.	51 years and Older	292	62	6		360		
5.	Subtotal (Sum of Rows 1-4)	595	132	32		759		
		Al	l Other Beneficia	aries (Chart a, Rows 2	and 3)			
		Α.	В.	C.	D.	E.		
		Male	Female	Transgender M to F	Transgender F to M	TOTAL (Sum of Columns A-D)		
6.	Under 18	32	36			68		
7.	18 to 30 years	15	15			30		
8.	31 to 50 years	22	18			40		

9.	51 years and Older	15	17			32
10.	Subtotal (Sum of Rows 6-9)	84	86			170
			Total Benefic	iaries (Chart a, Row 4	4)	
11.	TOTAL (Sum of Rows 5 & 10)	679	218	32		929

c. Race and Ethnicity*

		HOPWA Eligi	ble Individuals	All Other Beneficiaries	
Category		[A] Race [all individuals reported in Section 2, Chart a., Row 1]	[B] Ethnicity [Also identified as Hispanic or Latino]	[C] Race [total of individuals reported in Section 2, Chart a., Rows 2 & 3]	[D] Ethnicity [Also identified as Hispanic or Latino]
1.	American Indian/Alaskan Native	11	1		
2.	Asian	25	1	5	1
3.	Black/African American	181	7	25	1
4.	Native Hawaiian/Other Pacific Islander	8	2	2	
5.	White	422	80	134	99
6.	American Indian/Alaskan Native & White	3		3	2
7.	Asian & White	5			
8.	Black/African American & White	4			
9.	American Indian/Alaskan Native & Black/African American	6			
10.	Other Multi-Racial	94	74	1	
11.	Column Totals (Sum of Rows 1-10)	759	165	170	103

Data Check: Sum of Row 11 Column A and Row 11 Column C equals the total number HOPWA Beneficiaries reported in Part 3A, Section 2, Chart a., Row 4.

Section 3. Households

Household Area Median Income

	Percentage of Area Median Income	Households Served with HOPWA Housing Subsidy Assistance
1.	0-30% of area median income (extremely low)	713
2.	31-50% of area median income (very low)	45
3.	51-80% of area median income (low)	1
4.	Total (Sum of Rows 1-3)	759

^{*}Reference (data requested consistent with Form HUD-27061 Race and Ethnic Data Reporting Form)

	•	Overview of Gran Housing Assistance		ities			
	-	/Subrecipient Age		me (Required)			
	olic Charities		oney iva	ine (required)			
•	pital Develop		DWA C	anital Davalonma	ent of Projects (E	or Current or Past Capita	.1
				Operating Costs			II.
Type of Funds Development this operating year year		Non-HOPWA funds		Name of Facility:			
☐ Ne	ew construction	(if applicable) \$	\$		Type of Facility	[Check only one box.]	
Rehabilitation \$		\$	\$		☐ Permanent housing ☐ Short-term Shelter or Transitional housing		
Acquisition \$		\$	\$		Supportive service	es only facility	
⊠ Op			\$200,948				
a. Purchase/lease of property:					Date (mm/dd/yy): 199	4	
b.	b. Rehabilitation/Construction Dates:				Date started: Date Completed:		
c.	Operation dates:				Date residents began to occupy: 1997 ☐ Not yet occupied		
d.	Date supportive s	ervices began:			Date started: 1997 Not yet providing services		
e.	Number of units	in the facility:			HOPWA-funded units = 45 beds Total Units = 45 beds		
f.	Is a waiting list m	naintained for the facility?	?		☐ Yes ☐ No If yes, # of participants on the list at the end of operating year 13		
g.	What is the addre	ess of the facility (if differ	ent from bu	usiness address)?	141 Leland Avenue, San Francisco, CA 94134		
h.	Is the address of t	the project site confidentia	al?		 ✓ Yes, protect information; do not publish list ☐ No, can be made available to the public 		
Devel	lopment Proje	ects that receive H	IOPWA	Development Pro Operating Costs or of HOPWA units	this Reporting Y		
		Number Desi for the Chro Homele	gnated nically	Number Designated to Assist the Homeless	Number Energy- Star Compliant	Number 504 Accessible	
(new)	nl units constructe) and/or acquired or without rehab	ed					
Renta	al units rehabbed						
Homeownership units constructed (if approved)							

3a.	Check one only
\boxtimes	Permanent Supportive Housing Facility/Units
	Short-term Shelter or Transitional Supportive Housing Facility/Units

3b. Type of Facility

Complete the following Chart for all facilities leased, master leased, project-based, or operated with HOPWA funds during the reporting year.

Name of Project Sponsor/Agency Operating the Facility/Leased Units: Catholic Charities CYO

T	ype of housing facility operated by the	Total Number of <u>Units</u> in use during the Operating Year Categorized by the Number of Bedrooms per Units					
	project sponsor/subrecipient	SRO/Studio/0 bdrm	1 bdrm	2 bdrm	3 bdrm	4 bdrm	5+bdrm
a.	Single room occupancy dwelling					4 * * * * * 4 + * * * * * * *	
b.	Community residence	45					
c.	Project-based rental assistance units or leased units						
d.	Other housing facility Specify:						

4. Households and Housing Expenditures

Housing Assistance Category: Facility Based Housing		Output: Number of Households	Output: Total HOPWA Funds Expended during Operating Year by Project Sponsor/subrecipient
a.	Leasing Costs		
b.	Operating Costs	48	\$300,367
c.	Project-Based Rental Assistance (PBRA) or other leased units		
d.	Other Activity (if approved in grant agreement) Specify: Rehab		
e.	Adjustment to eliminate duplication (subtract)		
f.	TOTAL Facility-Based Housing Assistance (Sum Rows a. through d. minus Row e.)	48	\$300,367

	•	Overview of Gran Housing Assistance		ities			
1. Pr	oject Sponsor	/Subrecipient Age	ency Na	me (Required)			
Catl	holic Charities	CYO		-			
2a. P		formation for HO				or Current or Past Capital	
Type of Development this operating year Figure 1		HOPWA Funds Expended this operating year (if applicable)	Non-HOPWA funds Expended (if applicable)		Name of Facility: Peter Claver Community		
□N	ew construction	\$	\$		Type of Facility	[Check only one box.]	
□R	ehabilitation	\$	\$			or Transitional housing	
☐ A	cquisition	\$	\$ \$313,759		Supportive services only facility		
⊠ o	perating	\$31,917					
a.	a. Purchase/lease of property:				Date (mm/dd/yy): 1994		
b.	Rehabilitation/Co	onstruction Dates:			Date started: Date Completed:		
c.	Operation dates:				Date residents began to occupy: 1994 Not yet occupied		
d.	Date supportive s	services began:			Date started: 1994 ☐ Not yet providing services		
e.	Number of units	in the facility:			HOPWA-funded units = 32 beds Total Units = 32 be		
f.	Is a waiting list n	naintained for the facility?	?		X Yes ☐ No If yes, # of participants on the list at the end of operating year 11		
g.	What is the addre	ess of the facility (if differ	ent from bu	usiness address)?	1340 Golden Gate Av	enue, San Francisco, CA 94115	
h.	Is the address of	the project site confidentia	al?		 ✓ Yes, protect information; do not publish list ✓ No, can be made available to the public 		
Deve	lopment Proj	Type of HOPWA (ects that receive Figure 12 a. please list the	IOPWA	Operating Costs or of HOPWA units	ject Units (For C this Reporting Y	furrent or Past Capital	
		Number Desi for the Chro Homele	nically	Number Designated to Assist the Homeless	Number Energy- Star Compliant	Number 504 Accessible	
(new	al units constructed) and/or acquired or without rehab						
Rent	al units rehabbed						
	neownership units tructed (if approve						

3a.	Check one only
\boxtimes	Permanent Supportive Housing Facility/Units
	Short-term Shelter or Transitional Supportive Housing Facility/Units

3b. Type of Facility

Complete the following Chart for all facilities leased, master leased, project-based, or operated with HOPWA funds during the reporting year.

Name of Project Sponsor/Agency Operating the Facility/Leased Units: Catholic Charities CYO

Т	ype of housing facility operated by the	Total Number of <u>Units</u> in use during the Operating Year Categorized by the Number of Bedrooms per Units					
project sponsor/subrecipient		SRO/Studio/0 bdrm	1 bdrm	2 bdrm	3 bdrm	4 bdrm	5+bdrm
a.	Single room occupancy dwelling					(* * * * * * * * * * * * * * * * * * *	******
b.	Community residence	32					
c.	Project-based rental assistance units or leased units						
d.	Other housing facility Specify:						

4. Households and Housing Expenditures

Н	ousing Assistance Category: Facility Based Housing	Output: Number of Households	Output: Total HOPWA Funds Expended during Operating Year by Project Sponsor/subrecipient
a.	Leasing Costs		
b.	Operating Costs	33	\$31,917
c.	Project-Based Rental Assistance (PBRA) or other leased units		
d.	Other Activity (if approved in grant agreement) Specify: Rehab		
e.	Adjustment to eliminate duplication (subtract)		
f.	TOTAL Facility-Based Housing Assistance (Sum Rows a. through d. minus Row e.)	33	\$31,917

Part 7: Summary Overview of Grant Activities B. Facility-Based Housing Assistance								
	-	/Subrecipient Age		me (Required)				
Dolo	ores Street Co	mmunity Services						
2a. Pı		formation for HO				or Current or Past Capita	l	
year		HOPWA Funds Expended this operating year (if applicable)	VA dls ded rating r Non-HOPW Expend (if applic		Name of Facility: Richard M. Cohen Residence			
☐ Ne	w construction	\$	\$			y [Check only one box.]		
Re	habilitation	\$	\$		☐ Short-term Shelte	Permanent housing Short-term Shelter or Transitional housing		
☐ Ac	quisition	\$	\$		Supportive service			
⊠ Op	perating	\$159,014	\$43,946		-			
a.	Purchase/lease of	f property:			Date (mm/dd/yy): 1994			
b.	Rehabilitation/Co	onstruction Dates:			Date started: Date Completed:			
c.	Operation dates:				Date residents began to occupy: 1994 ☐ Not yet occupied			
d.	Date supportive s	services began:			Date started: 1994 ☐ Not yet providing services			
e.	Number of units	in the facility:			HOPWA-funded units = 10 beds Total Units = 10 beds			
f.	Is a waiting list n	naintained for the facility?	?		☐ Yes ☐ No If yes, number of participants on the list at the end of operating year			
g.	What is the addre	ess of the facility (if differ	ent from bu	usiness address)?	220 Dolores Street, San Francisco, CA 94110			
h.	Is the address of	the project site confidention	al?		 ✓ Yes, protect information; do not publish list ✓ No, can be made available to the public 			
2b. Number and Type of HOPWA Capital Development Project Units (For Current or Past Capital Development Projects that receive HOPWA Operating Costs this Reporting Year) For units entered above in 2a. please list the number of HOPWA units that fulfill the following criteria: Number Num								
-		for the Chro Homele		Assist the Homeless	Star Compliant	Number 504 Accessible		
Rental units constructed (new) and/or acquired								
with or without rehab								
Renta	l units rehabbed							
Homeownership units constructed (if approved)								

3a.	Check one only
\boxtimes	Permanent Supportive Housing Facility/Units
	Short-term Shelter or Transitional Supportive Housing Facility/Units

3b. Type of Facility

Complete the following Chart for all facilities leased, master leased, project-based, or operated with HOPWA funds during the reporting year.

Name of Project Sponsor/Agency Operating the Facility/Leased Units: Dolores Street Community Services

T	ype of housing facility operated by the	Total Number of <u>Units</u> in use during the Operating Year Categorized by the Number of Bedrooms per Units					
project sponsor/subrecipient		SRO/Studio/0 bdrm	1 bdrm	2 bdrm	3 bdrm	4 bdrm	5+bdrm
a.	Single room occupancy dwelling		,				
b.	Community residence	10					
c.	Project-based rental assistance units or leased units						
d.	Other housing facility Specify:						

4. Households and Housing Expenditures

Н	ousing Assistance Category: Facility Based Housing	Output: Number of Households	Output: Total HOPWA Funds Expended during Operating Year by Project Sponsor/subrecipient
a.	Leasing Costs		
b.	Operating Costs	10	\$159,014
c.	Project-Based Rental Assistance (PBRA) or other leased units		
d.	Other Activity (if approved in grant agreement) Specify: Rehab		
e.	Adjustment to eliminate duplication (subtract)		
f.	TOTAL Facility-Based Housing Assistance (Sum Rows a. through d. minus Row e.)	10	\$159,014

	•	Overview of Gran Housing Assistan		ities				
1. Pr	oject Sponsor	:/Subrecipient Age	ency Na	me (Required)				
	kin Street You		•	•				
	apital Develop						_	
Deve			HOPWA Operating Costs Non-HOPWA funds Expended		Name of Facility: Assisted Care Facility			
	year	year	(ij	applicable)				
□N	lew construction	(if applicable)	\$		Type of Eggility [Cheek only one hav]			
□R	ehabilitation	\$	\$		Type of Facility [Check only one box.] □ Permanent housing □ Short-term Shelter or Transitional housing			
☐ A	cquisition	\$	\$ \$180,562		☐ Supportive services only facility			
⊠ o	perating	\$58,934						
a.	a. Purchase/lease of property:				Date (mm/dd/yy): 199	6		
b.	Rehabilitation/C	onstruction Dates:			Date started:	tarted: Date Completed:		
c.	Operation dates:				Date residents began to occupy: 1997 Not yet occupied			
d.	Date supportive	services began:			Date started: 1997 ☐ Not yet providing services			
e.	Number of units	in the facility:			HOPWA-funded units = 12 beds Total Units = 12 bed			
f.	Is a waiting list r	maintained for the facility	?		☐ Yes ☐ No If yes, # of participants on the list at the end of operating year 2			
g.	What is the addre	ess of the facility (if differ	ent from bu	usiness address)?	129 Hyde Street, San Francisco, CA 94102			
h.	Is the address of	the project site confidenti	al?		☐ Yes, protect information; do not publish list ☐ No, can be made available to the public			
Deve	elopment Proj	Γype of HOPWA ects that receive F ve in 2a. please list the	IOPWA	Operating Costs	this Reporting Y			
		Number Desi for the Chro Homele	nically	Number Designated to Assist the Homeless	Number Energy- Star Compliant	Number 504 Accessible		
(new	tal units constructors) and/or acquired or without rehab							
	tal units rehabbed							
	neownership units structed (if approv							

3a.	Check one only
\boxtimes	Permanent Supportive Housing Facility/Units
	Short-term Shelter or Transitional Supportive Housing Facility/Units

3b. Type of Facility

Complete the following Chart for all facilities leased, master leased, project-based, or operated with HOPWA funds during the reporting year.

Name of Project Sponsor/Agency Operating the Facility/Leased Units: Larkin Street Youth Services

Т	ype of housing facility operated by the	Total Number of <u>Units</u> in use during the Operating Year Categorized by the Number of Bedrooms per Units					
project sponsor/subrecipient		SRO/Studio/0 bdrm	1 bdrm	2 bdrm	3 bdrm	4 bdrm	5+bdrm
a.	Single room occupancy dwelling						******
b.	Community residence	12					
c.	Project-based rental assistance units or leased units						
d.	Other housing facility Specify:						

4. Households and Housing Expenditures

Н	ousing Assistance Category: Facility Based Housing	Output: Number of Households	Output: Total HOPWA Funds Expended during Operating Year by Project Sponsor/subrecipient
a.	Leasing Costs		
b.	Operating Costs	31	\$58,934
c.	Project-Based Rental Assistance (PBRA) or other leased units		
d.	Other Activity (if approved in grant agreement) Specify: Rehab		
e.	Adjustment to eliminate duplication (subtract)		
f.	TOTAL Facility-Based Housing Assistance (Sum Rows a. through d. minus Row e.)	31	\$58,934

		Overview of Gran		ities			
1. Pro	oject Sponsor	/Subrecipient Age	ency Na	me (Required)			
Mai			· ·				
2a. P		formation for HO				or Current or Past Capita	ıl
this operating year this operation		HOPWA Funds Expended this operating	Non-HOPWA funds Expended (if applicable)		Name of Facility:		
	ew construction	\$	\$		Permanent housin	[Check only one box.]	
Rehabilitation \$			\$		Short-term Shelter Supportive service	or Transitional housing es only facility	
		\$					
⊠ O _I	perating	\$128,126	\$88,190			(vv): 1905	
a.	Purchase/lease of	f property:			Date (mm/dd/yy): 199	95	
b. Rehabilitation/Construction Dates:					Date started: 1995 Date Completed: 1997		
c.	c. Operation dates:				Date residents began to occupy: 1997 Not yet occupied		
d.	Date supportive s	services began:			Date started: 1997 ☐ Not yet providing services		
e.	Number of units	in the facility:			HOPWA-funded units = 14 beds Total Units = 15 bed		
f.	Is a waiting list n	naintained for the facility	?		☐ Yes ☐ No If yes, # of participants on the list at the end of operating year 10		
g.	What is the addre	ess of the facility (if differ	ent from bu	usiness address)?	401 Duboce Avenue, San Francisco, CA 94117		
h.	Is the address of	the project site confidenti	al?		☐ Yes, protect information; do not publish list ☑ No, can be made available to the public		
Deve	lopment Proj	Type of HOPWA ects that receive F ve in 2a. please list the second seco	IOPWA	Operating Costs or of HOPWA units	oject Units (For C s this Reporting Y	current or Past Capital	
		Number Desi for the Chro Homele	nically	Number Designated to Assist the Homeless	Number Energy- Star Compliant	Number 504 Accessible	
	al units constructe) and/or acquired						
	or without rehab						
Renta	al units rehabbed						
	eownership units ructed (if approv						

3a.	Check one only
\boxtimes	Permanent Supportive Housing Facility/Units
	Short-term Shelter or Transitional Supportive Housing Facility/Units

3b. Type of Facility

Complete the following Chart for all facilities leased, master leased, project-based, or operated with HOPWA funds during the reporting year.

Name of Project Sponsor/Agency Operating the Facility/Leased Units: Maitri

Т	ype of housing facility operated by the	Total Number of <u>Units</u> in use during the Operating Year Categorized by the Number of Bedrooms per Units					
project sponsor/subrecipient		SRO/Studio/0 bdrm	1 bdrm	2 bdrm	3 bdrm	4 bdrm	5+bdrm
a.	Single room occupancy dwelling					***************	******
b.	Community residence	14					
c.	Project-based rental assistance units or leased units						
d.	Other housing facility Specify:						

4. Households and Housing Expenditures

Н	ousing Assistance Category: Facility Based Housing	Output: Number of Households	Output: Total HOPWA Funds Expended during Operating Year by Project Sponsor/subrecipient
a.	Leasing Costs		
b.	Operating Costs	49	\$128,126
c.	Project-Based Rental Assistance (PBRA) or other leased units		
d.	Other Activity (if approved in grant agreement) Specify: Rehab		
e.	Adjustment to eliminate duplication (subtract)		
f.	TOTAL Facility-Based Housing Assistance (Sum Rows a. through d. minus Row e.)	49	\$128,126

	•	Overview of Gran Housing Assistance		ities				
1 Pr	niect Spansor	/Subrecipient Age	ency Na	me (Required)				
	k Coalition or		chey iva	me (Required)				
2a. P						or Current or Past Capita	al	
De	Type of velopment s operating year	HOPWA Funds Expended this operating year (if applicable)	Non-l	HOPWA funds Expended Capplicable)		Name of Facility: Brandy Moore House		
□ Ne	ew construction	\$	\$			y [Check only one box.]		
⊠ R€	ehabilitation	\$3,437	\$		 ☐ Permanent housing ☐ Short-term Shelter or Transitional housing ☐ Supportive services only facility 			
	equisition	\$	\$		Supportive service	os omy raemty		
⊠ O _I								
a. Purchase/lease of property:				Date (mm/dd/yy): 199	6			
b.	b. Rehabilitation/Construction Dates:				Date started: 02/1/2010 Date Completed: 06/30/2011 (final invoice paid in early 11-12; slightly higher than 6/30/11 accrua			
c.	Operation dates:				Date residents began to occupy: 1996 Not yet occupied (Residents did not leave during Rehab wo			
d.	Date supportive	services began:			Date started: 1996 (Supportive Services provided during Rehab) ☐ Not yet providing services			
e.	Number of units	in the facility:			HOPWA-funded units = 11 beds Total Units = 11 beds			
f.	Is a waiting list r	naintained for the facility?	?		☐ Yes ☐ No If yes, # of participants on the list at the end of operating year 27			
g.	What is the addre	ess of the facility (if differ	ent from bu	isiness address)?	1761 Turk Street, San Francisco, CA 94115			
h.	Is the address of	the project site confidentia	al?		 ✓ Yes, protect information; do not publish list ✓ No, can be made available to the public 			
Proje	cts that receive	pe of HOPWA Cap HOPWA Operating to in 2a. please list the	g Costs	this Reporting Yea	r)	or Past Capital Development	t	
		Number Desi for the Chro Homele	gnated nically	Number Designated to Assist the Homeless	Number Energy- Star Compliant	Number 504 Accessible		
Rental units constructed (new) and/or acquired with or without rehab		ed						
Renta	al units rehabbed							
Homeownership units constructed (if approved)								

3a.	Check one only
	Permanent Supportive Housing Facility/Units
\boxtimes	Short-term Shelter or Transitional Supportive Housing Facility/Units

3b. Type of Facility

Complete the following Chart for all facilities leased, master leased, project-based, or operated with HOPWA funds during the reporting year.

Name of Project Sponsor/Agency Operating the Facility/Leased Units: Black Coalition on AIDS

Т	ype of housing facility operated by the	Total Number of <u>Units</u> in use during the Operating Year Categorized by the Number of Bedrooms per Units					
project sponsor/subrecipient		SRO/Studio/0 bdrm	1 bdrm	2 bdrm	3 bdrm	4 bdrm	5+bdrm
a.	Single room occupancy dwelling						******
b.	Community residence	11					
c.	Project-based rental assistance units or leased units						
d.	Other housing facility Specify:						

4. Households and Housing Expenditures

Н	ousing Assistance Category: Facility Based Housing	Output: Number of Households	Output: Total HOPWA Funds Expended during Operating Year by Project Sponsor/subrecipient
a.	Leasing Costs		
b.	Operating Costs	31	\$55,272
c.	Project-Based Rental Assistance (PBRA) or other leased units		
d.	Other Activity (if approved in grant agreement) Specify: Rehab	31	\$3,437
e.	Adjustment to eliminate duplication (subtract)	(31)	
f.	TOTAL Facility-Based Housing Assistance (Sum Rows a. through d. minus Row e.)	31	\$58,709

	•	Overview of Gran Housing Assistance		ities					
1. Pr	oject Sponsor	:/Subrecipient Age	ency Na	me (Required)					
Bak	er Places, Inc.								
2a. P	•	formation for HO		•	•	or Current or Past Capit	al		
De	Development Projects that receive HOPWA Type of Funds Development Expended this operating year year (if applicable)		Non-HOPWA funds		Name of Facility: Ferguson Place				
□ No	ew construction	\$	\$		Type of Facility [Check only one box.] ☐ Permanent housing ☐ Short-term Shelter or Transitional housing				
⊠ Re	ehabilitation	\$44,863							
Acquisition \$		\$	\$		Supportive services only facility				
□ O ₁	Operating \$								
a.	Purchase/lease or	f property:			Date (mm/dd/yy): 199	94			
b.	b. Rehabilitation/Construction Dates:				Date started: 02/2011 Date Completed: 12/2011				
c.	:. Operation dates:				Date residents began to occupy: 1994 Not yet occupied (Residents did not leave during Rehab work				
d.	Date supportive	services began:			Date started: 1994 (Supportive Services provided during Rehab) ☐ Not yet providing services				
e.	Number of units	in the facility:			HOPWA-funded units = 12 beds Total Units = 12 beds				
f.	Is a waiting list r	maintained for the facility?	?		☐ Yes ☐ No If yes, # of participants on the list at the end of operating year 3				
g.	What is the addre	ess of the facility (if differ	ent from bu	usiness address)?	1249 Scott Street, San Francisco, CA 94115				
h.	Is the address of	the project site confidenti	al?						
Deve	lopment Proj	Type of HOPWA (ects that receive Five in 2a. please list the	IOPWA	Operating Costs	s this Reporting Y				
		Number Desi for the Chro Homele	nically	Number Designated to Assist the Homeless	Number Energy- Star Compliant	Number 504 Accessible			
(new	al units constructed and/or acquired or without rehab								
Renta	al units rehabbed								
	eownership units tructed (if approv								

3a.	Check one only
	Permanent Supportive Housing Facility/Units
\boxtimes	Short-term Shelter or Transitional Supportive Housing Facility/Units

3b. Type of Facility

Complete the following Chart for all facilities leased, master leased, project-based, or operated with HOPWA funds during the reporting year.

Name of Project Sponsor/Agency Operating the Facility/Leased Units: Baker Places, Inc.

Т	ype of housing facility operated by the	Total Number of <u>Units</u> in use during the Operating Year Categorized by the Number of Bedrooms per Units					
project sponsor/subrecipient		SRO/Studio/0 bdrm	1 bdrm	2 bdrm	3 bdrm	4 bdrm	5+bdrm
a.	Single room occupancy dwelling					*************	******
b.	Community residence	12					
c.	Project-based rental assistance units or leased units						
d.	Other housing facility Specify:						

4. Households and Housing Expenditures

Н	ousing Assistance Category: Facility Based Housing	Output: Number of Households	Output: Total HOPWA Funds Expended during Operating Year by Project Sponsor/subrecipient
a.	Leasing Costs		
b.	Operating Costs		
c.	Project-Based Rental Assistance (PBRA) or other leased units		
d.	Other Activity (if approved in grant agreement) Specify: rehab	75	\$44,863
e.	Adjustment to eliminate duplication (subtract)		
f.	TOTAL Facility-Based Housing Assistance (Sum Rows a. through d. minus Row e.)	75	\$44,863

B. F	Sacility-Based	Housing Assistan	ce				
		r/Subrecipient Ag					
Cor	nmunity Awai	reness & Treatment	Service	s, Inc.			
2. Ca	apital Develop	oment					
2a. F	Project Site In	formation for HO	PWA C	apital Developm	ent of Projects (F	or Current or Past Capital	
Deve	elopment Proj	ects that receive I	HOPWA	Operating Cost		-	
	Type of	HOPWA Funds	Funds		Name of Facility: A Woman's Place		
De	evelopment		Expended Expended Expended				
	s operating	this operating					
	year	year	(if	applicable)			
	_	(if applicable)					
	New construction	\$	\$			y [Check <u>only one</u> box.]	
R	Rehabilitation	\$	\$		 ☐ Permanent housing ☐ Short-term Shelter or Transitional housing ☐ Supportive services only facility 		
A	acquisition	\$	\$				
⊠ C	Operating	\$4,624	\$943		_		
a.	Purchase/lease of	of property:			Date (mm/dd/yy): 199	95	
b.	Rehabilitation/Construction Dates:				Date started: Date Completed:		
c.	Operation dates:			Date residents began to occupy: 1995 Not yet occupied			
d.	Date supportive services began:			Date started: 1995 ☐ Not yet providing services			
e.	Number of units	in the facility:			HOPWA-funded units = 11 beds Total Units = 54 bed		
f.	Number of units in the facility: Is a waiting list maintained for the facility?				☐ Yes ☐ No If yes, # of participants on the list at the end of operating year		
g.	What is the addr	ress of the facility (if differ	ent from bu	usiness address)?	1049 Howard Street,	San Francisco, CA 94103	
h.	Is the address of the project site confidential?		Yes, protect information; do not publish list				
					No, can be made	available to the public	
		Type of HOPWA jects that receive I				Current or Past Capital Year)	
		ve in 2a. please list t		er of HOPWA units			
		Number Desi for the Chro Homele	nically	Number Designated to Assist the Homeless	Number Energy- Star Compliant	Number 504 Accessible	
	tal units construct						
	v) and/or acquired or without rehab						
	tal units rehabbed						
	neownership units						

3a.	Check one only
	Permanent Supportive Housing Facility/Units
\boxtimes	Short-term Shelter or Transitional Supportive Housing Facility/Units

3b. Type of Facility

Complete the following Chart for all facilities leased, master leased, project-based, or operated with HOPWA funds during the reporting year.

Name of Project Sponsor/Agency Operating the Facility/Leased Units: Community Awareness and Treatment Services, Inc.

Type of housing facility operated by the project sponsor/subrecipient		Total Number of <u>Units</u> in use during the Operating Year Categorized by the Number of Bedrooms per Units						
		SRO/Studio/0 bdrm	1 bdrm	2 bdrm	3 bdrm	4 bdrm	5+bdrm	
a.	Single room occupancy dwelling						******	
b.	Community residence	11						
c.	Project-based rental assistance units or leased units							
d.	Other housing facility Specify:							

4. Households and Housing Expenditures

Housing Assistance Category: Facility Based Housing		Output: Number of Households	Output: Total HOPWA Funds Expended during Operating Year by Project Sponsor/subrecipient		
a.	Leasing Costs				
b.	Operating Costs	17	\$4,624		
c.	Project-Based Rental Assistance (PBRA) or other leased units				
d.	Other Activity (if approved in grant agreement) Specify: Rehab				
e.	Adjustment to eliminate duplication (subtract)				
f.	TOTAL Facility-Based Housing Assistance (Sum Rows a. through d. minus Row e.)	17	\$4,624		

		Overview of Gran Housing Assistan		ities				
		<u> </u>		(D : 1)				
		<u>c/Subrecipient Ago</u> mmunity Housing						
2. Ca	pital Develop	oment			ent of Projects (F	or Current or Past Capita		
	•	ects that receive H		-	•	=	11	
Type of Development this operating year		HOPWA Funds Expended this operating year (if applicable)	Non-HOPWA funds Expended (if applicable)		Name of Facility: Rene Cazenave Apartments			
⊠ N∈	ew construction	\$ 950,000	\$8,273,39	95		y [Check only one box.]		
Re	ehabilitation	\$	\$		 ☐ Permanent housing ☐ Short-term Shelter or Transitional housing ☐ Supportive services only facility 			
☐ Ac	equisition	\$	\$					
Op	perating	\$	\$		_			
a.	a. Purchase/lease of property:				Date (mm/dd/yy): 12/19/11			
b.	Rehabilitation/Construction Dates:			Date started: 12/19/11 Date Completed: Not Yet Complete				
c.	Operation dates:				Date residents began to occupy: ☑ Not yet occupied			
d.	Date supportive	services began:			Date started:			
					☑ Not yet providing services			
e.	Number of units	<u> </u>			HOPWA-funded units = 9 Total Units = 120			
f. Is a waiting list maintained for the facility.			?		If yes, # of participants on the list at the end of operating year			
g.	What is the addr	ess of the facility (if differ	ent from bu	usiness address)?	25 Essex, San Francis	co, CA		
h.	Is the address of	the project site confidenti	al?		Yes, protect information; do not publish list			
Deve	lopment Proj	Type of HOPWA ects that receive I ve in 2a. please list the Number Desifor the Chro	HOPWA he numbe	Operating Cost er of HOPWA units Number Designated to	oject Units (For C s this Reporting Y that fulfill the follow Number Energy-			
		Homele		Assist the Homeless	Star Compliant	14umber 504 Accessible	í	
	al units construct) and/or acquired						i	
	or without rehab						ı	
Renta	al units rehabbed						i	
	eownership units ructed (if approv						Ī	
	· · · · · · · · · · · · · · · · · · ·	· ·		1				

3a. Check one only Permanent Supportive Housing Facility/Units Short-term Shelter or Transitional Supportive Housing Facility/Units 3b. Type of Facility Complete the following Chart for all facilities leased, master leased, project-based, or operated with HOPWA funds during the reporting year. Name of Project Sponsor/Agency Operating the Facility/Leased Units: Total Number of Units in use during the Operating Year Categorized by the Number of Bedrooms per Units

3. Units Assisted in Types of Housing Facility/Units Leased by Project Sponsor or Subrecipient

Type of housing facility operated by the		Total Number of <u>Units</u> in use during the Operating Year Categorized by the Number of Bedrooms per Units					
	project sponsor/subrecipient	SRO/Studio/0 bdrm	1 bdrm	2 bdrm	3 bdrm	4 bdrm	5+bdrm
a.	Single room occupancy dwelling					(* * * * * * * * * * * * * * * * * * *	******
b.	Community residence						
c.	Project-based rental assistance units or leased units						
d.	Other housing facility Specify:						

4. Households and Housing Expenditures

Enter the total number of households served and the amount of HOPWA funds expended by the project sponsor/subrecipient on subsidies for housing involving the use of facilities, master leased units, project based or other scattered site units leased by the organization.

Н	ousing Assistance Category: Facility Based Housing	Output: Number of Households	Output: Total HOPWA Funds Expended during Operating Year by Project Sponsor/subrecipient
a.	Leasing Costs		
b.	Operating Costs		
c.	Project-Based Rental Assistance (PBRA) or other leased units		
d.	Other Activity (if approved in grant agreement) Specify: Rehab		
e.	Adjustment to eliminate duplication (subtract)		
f.	TOTAL Facility-Based Housing Assistance (Sum Rows a. through d. minus Row e.)		

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

Grantees that used HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten (10) years. If non-substantial rehabilitation funds were used they are required to operate for at least three (3) years. Stewardship begins once the facility is put into operation.

Operating Year for this report From (mm/dd/yy) To (mm/dd/yy) Final Yr Yr 1; Yr 2; Yr 3; Yr 4; Yr 5; Yr 6; Yr 7; Yr 8; Yr 9;	Note: See definition of Stewardship Units.				
HUD Grant Number(s) From (mm/dd/yy) To (mm/dd/yy) Frinal Yr Yr 1; Yr 2; Yr 3; Yr 4; Yr 5; Yr 6; Yr 7; Yr 8; Yr 9; Xr 10; Yr 7; Yr 8; Yr 9; Xr 10; Date Facility Name: Number of Units and Non-HOPWA Expenditures Facility Name:	1. General information				
Grantec Name Vr.7; Vr.8; Vr.9; Vr.10; Date Facility Began Operations (mm/dd/yy)	HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)		
Date Facility Began Operations (mm/dd/yy)	,		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr 4; ☐ Yr 5; ☐ Yr 6;		
2. Number of Units and Non-HOPWA Expenditures Facility Name: Number of Stewardship Units Developed with HOPWA funds Stewardship Units St					
Facility Name: Number of Stewardship Units Developed with HOPWA funds Stewardship Units Stewardsh	Grantee Name		Date Facility Began Operations (min/dd/yy)		
Total Stewardship Units (subject to 3- or 10- year use periods) 3. Details of Project Site Project Sites: Name of HOPWA-funded project Site Information: Project Zip Code(s) 94115 Site Information: Congressional District(s) Is the address of the project site confidential? If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is different from facility address I certify that the facility that received assistance for acquisition, rehabilitation, or new construction from the Housing Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied. I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Name & Title of Authorized Official of the organization that continues to operate the facility: Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)	2. Number of Units and Non-HOPWA	Expenditures			
Subject to 3- or 10- year use periods) 3. Details of Project Site Project Sites: Name of HOPWA-funded project	Facility Name:	Developed with HOPWA			
3. Details of Project Site Project Sites: Name of HOPWA-funded project Eddy Street Apartments Site Information: Project Zip Code(s) 94115 Site Information: Congressional District(s) 8 Is the address of the project site confidential? Yes, protect Information; do not list Not confidential; information can be made available to the public If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is different from facility address I certify that the facility that received assistance for acquisition, rehabilitation, or new construction from the Housing Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied. I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Name & Title of Authorized Official of the organization that continues to operate the facility: Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)	Total Stewardship Units	7			
3. Details of Project Site Project Sites: Name of HOPWA-funded project Site Information: Project Zip Code(s) 94115 Site Information: Congressional District(s) 8 Is the address of the project site confidential? Yes, protect Information; do not list Not confidential; information can be made available to the public If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is different from facility address I certify that the facility that received assistance for acquisition, rehabilitation, or new construction from the Housing Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied. I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Name & Title of Authorized Official of the organization that continues to operate the facility: Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)	(subject to 3- or 10- year use periods)	·	\$192,140		
Site Information: Project Zip Code(s) Site Information: Congressional District(s) Is the address of the project site confidential? Yes, protect information; do not list Not confidential: Not confidential: Not confidential: Not confidential: Information can be made available to the public I certify that the facility that received assistance for acquisition, rehabilitation, or new construction from the Housing Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied. I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Name & Title of Authorized Official of the organization that continues to operate the facility: Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)	3. Details of Project Site				
Is the address of the project site confidential? Stes. protect information; do not list	Project Sites: Name of HOPWA-funded project	Eddy Street Apartments			
Is the address of the project site confidential? Not confidential: Not confidenti	Site Information: Project Zip Code(s)	94115			
If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is different from facility that received assistance for acquisition, rehabilitation, or new construction from the Housing Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied. I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Name & Title of Authorized Official of the organization that continues to operate the facility: Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)	Site Information: Congressional District(s)	8			
If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is different from facility address I certify that the facility that received assistance for acquisition, rehabilitation, or new construction from the Housing Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied. I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Name & Title of Authorized Official of the organization that continues to operate the facility: Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)	Is the address of the project site confidential?	Yes, protect information; do i	not list		
Please provide the contact information, phone, email address/location, if business address is different from facility address I certify that the facility that received assistance for acquisition, rehabilitation, or new construction from the Housing Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied. I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Name & Title of Authorized Official of the organization that continues to operate the facility: Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)		☐ Not confidential; information	can be made available to the public		
Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied. I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Name & Title of Authorized Official of the organization that continues to operate the facility: Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)	Please provide the contact information, phone, email address/location, if business address is				
Name & Title of Authorized Official of the organization that continues to operate the facility: Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Signature & Date (mm/dd/yy) Contact Phone (with area code)	Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through				
to operate the facility: Rachel Ebora, Executive Director Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)	I hereby certify that all the information stated here	in, as well as any information prov	ided in the accompaniment herewith, is true and accurate.		
Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)	to operate the facility:	inization that continues Signa			
(person who can answer questions about the report and program)		Cont			
Sumi Imamoto, Director of Asset Management 415-206-2140, ext. 136					
	Sumi Imamoto, Director of Asset Management	415-2	06-2140, ext. 136		

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

into operation. Note: See definition of Stewardship Uni	<u>its</u> .			
1. General information	• 15 ₈₅			
HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy) Final Yr		
		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr 4; ☐ Yr 5; ☐ Yr 6;		
		☐ Yr 7; ☐ Yr 8; ☐ Yr 9; ☒ Yr I0;		
Grantee Name		Date Facility Began Operations (mm/dd/yy)		
Church Street Housing Associates		April 10, 2002		
2. Number of Units and Non-HOPW	A Expenditures			
Facility Name:	Number of Stewardship Uni Developed with HOPWA funds	Amount of Non-HOPWA Funds Expended in Support of the Stewardship Units during the Operating Year		
Total Stewardship Units	12	4122		
(subject to 3- or 10- year use periods)		\$192,817		
3. Details of Project Site	T			
Project Sites: Name of HOPWA-funded project	One Church Street Apartmer	nts		
Site Information: Project Zip Code(s)	94114			
Site Information: Congressional District(s)	8, 12			
ls the address of the project site confidential?	Yes, protect information; d	o not list		
	■ Not confidential; informatt	on can be made available to the public		
If the site is not confidential: Please provide the contact information, phone,	Contact Name: Susan M. Joh	nson Phone: (415) 989-1111		
email address/location, if business address is	Email: sjohnson@bridgehous	ing.com Physical Address: One Church Street		
different from facility address	1	San Francisco, CA 94114		
above. I also certify that the grant is still ser leveraged resources and all other requiremen	on has operated as a facility to ving the planned number of H ats of the grant agreement are	assist HOPWA-eligible persons from the date shown OPWA-eligible households at this facility through being satisfied.		
I hereby certify that all the information stated here	ein, as well as any information pro	ovided in the accompaniment herewith, is true and accurate.		
Name & Title of Authorized Official of the organization that continues to operate the facility:		nature & Date (mm/dd/yy) 08/20/2012		
Susan M. Johnson, Vice President Name & Title of Contact at Grantee Agency	Col	ntact-Phone (with area-code)		
(person who can answer questions about the repo	rt and program)			
Susan M. Johnson, Vice President	415	-989-1111		

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

into operation. Note: See definition of Stewardship Uni	<u>ts</u> .		
1. General information			
HUD Grant Number(s)	X3	Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)	
5		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr 4; ☐ Yr 5; ☐ Yr 6;	
	• 10	☐ Yr 7; ☐ Yr 8; ☐ Yr 9; ☒ Yr 10;	
Grantee Name		Date Facility Began Operations (mm/dd/yy)	
		3/1/2002	
2. Number of Units and Non-HOPWA	A Expenditures		
Facility Name:	Number of Stewardship Units Developed with HOPWA funds	Amount of Non-HOPWA Funds Expended in Support of the Stewardship Units during the Operating Year	
Total Stewardship Units	5 v		
(subject to 3- or 10- year use periods)	9	\$103,355	
3. Details of Project Site			
Project Sites: Name of HOPWA-funded project	CANON BARCUS COMMUNIT	TY HOUSE	
Site Information: Project Zip Code(s)	94103		
Site Information: Congressional District(s)	8	<u> </u>	
Is the address of the project site confidential?	Yes, protect information; do n	ot list	
= = =	Not confidential; information	can be made avatlable to the public	
If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is	Contact name: Liz Pocock	Phone: (415)487-3789	
different from facility address	Email: lpocock@ecs-sf.org	Address: 670 Natoma St., SF, CA 94103	
above. I also certify that the grant is still ser leveraged resources and all other requirement	m has operated as a facility to as ving the planned number of HOI ats of the grant agreement are be	sist HOPWA-eligible persons from the date shown PWA-eligible households at this facility through ing satisfied.	
		ded in the accompaniment herewith, is true and accurate.	
Name & Title of Authorized Official of the org to operate the facility:	anization that continues Signa	ture & Date (mm/dd/yy) 8/17/12	
Liz Pocock, Director of Housing Development and Asset	Management		
Name & Title of Contact at Grantee Agency (person who can answer questions about the repo Liz Pocock, Director of Housing Development and Asset	rt and program) Management	ect Phone (with area code)	
	(415)4	87-3789	

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

Note: See definition of Stewardship Uni	i <u>ts</u> .	
1. General information		
HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy) □ Yr 1; □ Yr 2; □ Yr 3; □ Yr 4; □ Yr 5; □ Yr 6; □ Yr 7; □ Yr 8; □ Yr 9; □ Yr 10;
Grantee Name		Date Facility Began Operations (mm/dd/yy) 2004
2. Number of Units and Non-HOPW	A Expenditures	
Facility Name: Derek Silva Community	Number of Stewardship Units Developed with HOPWA funds	Amount of Non-HOPWA Funds Expended in Support of the Stewardship Units during the Operating Year
Total Stewardship Units	68	\$1,067,787.44
(subject to 3- or 10- year use periods)		
3. Details of Project Site	1	
Project Sites: Name of HOPWA-funded project	Derek Silva Community	
Site Information: Project Zip Code(s)	94102	
Site Information: Congressional District(s)	8	
Is the address of the project site confidential?	☐ Yes, protect information; do	not list a can be made available to the public
If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is different from facility address		
I certify that the facility that received assista Opportunities for Persons with AIDS Progra above. I also certify that the grant is still ser leveraged resources and all other requirement	im has operated as a facility to a ving the planned number of HC	ssist HOPWA-eligible persons from the date shown PWA-eligible households at this facility through
		ided in the accompaniment herewith, is true and accurate.
Name & Title of Authorized Official of the org to operate the facility:	anization that continues Sign	ature & Date (mm/dd/yy)
Valerie Agostino – Vice President	4	eue Bastina 8/14/2012
Name & Title of Contact at Grantee Agency		act Phone (with area code)
(person who can answer questions about the repo	rı ana program)	\mathcal{U}
Kim Duran-Portello – Sr. Asset Manager		743-5824

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

Grantees that used HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to

operate their facilities for HOPWA eligifunds were used they are required to operation. Note: See definition of Stewardship Unit	erate for at least three (3) year			
	<u></u>			
1. General information HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)		
		\square Yr 1; \square Yr 2; \square Yr 3; \square Yr 4; \square Yr 5; \square Yr 6;		
		☐ Yr 7; ☐ Yr 8; ☐ Yr 9; ☐ Yr	10;	
Grantee Name		Date Facility Began Operations (mm/d	a yyy	
		01/01/2004		
2. Number of Units and Non-HOPWA	Expenditures			
Facility Name: The Dudley Apartments	Number of Stewardship Units Developed with HOPWA funds	Amount of Non-HOPWA Funds E Stewardship Units during t		
Total Stewardship Units	8			
(subject to 3- or 10- year use periods)		\$66,706		
3. Details of Project Site	<u></u>			
Project Sites: Name of HOPWA-funded project	The Dudley Apartments			
Site Information: Project Zip Code(s)	94103			
Site Information: Congressional District(s)	8			
Is the address of the project site confidential?	Yes, protect information; do	not list		
		can be made available to the public		
If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is different from facility address	Mercy Housing California 1360 Mission Street, #300 San Francisco, CA 94103 Ph: (415) 355-7100			
I certify that the facility that received assista Opportunities for Persons with AIDS Progra above. I also certify that the grant is still ser leveraged resources and all other requirement	nce for acquisition, rehabilitation mhas operated as a facility to a ving the planned number of HO its of the grant agreement are be	ssist HOPWA-eligible persons from t PWA-eligible households at this faci- ing satisfied.	he date shown lity through	
I hereby certify that all the information stated here Name & Title of Authorized Official of the orga		ided in the accompaniment herewith, is tr ture & Date (mm/dd/yy)	ue and accurate.	
to operate the facility:	anization that continues Signs	Marie & Date (min/du/yy)	8/14/2012	
Valerie Agostino – Vice President Name & Title of Contact at Grantee Agency (person who can answer questions about the repo		act Phone (with area code)	9,11,201	
Lauren Maddock – Sr. Asset Manager		355-7126		

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

into operation. Note: See definition of <u>Stewardship Units</u> .					
1. General information					
HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)			
1.02 Grant Famou(c)		\square Yr 1; \square Yr 2; \square Yr 3; \square Yr 4; \square Yr 5; \square Yr 6;			
Grantee Name		Date Facility Began Operations (mm/dd/yy)			
		03/28/2006			
2. Number of Units and Non-HOPWA	Expenditures				
Facility Name: Mission Creek Senior Community	Number of Stewardship Units Developed with HOPWA funds	Amount of Non-HOPWA Funds Expended in Support of the Stewardship Units during the Operating Year			
Total Stewardship Units	10	4350 334			
(subject to 3- or 10- year use periods)		\$150,114			
3. Details of Project Site					
Project Sites: Name of HOPWA-funded project	Mission Creek Senior Commun	ity			
Site Information: Project Zip Code(s)	94158				
Site Information: Congressional District(s)	08				
Is the address of the project site confidential?	Yes, protect information; do r	not list			
0	Not confidential, information	can be made available to the public			
If the site is not confidential: Please provide the contact information, phone,	Mercy Housing California 1360 Mission Street, #300	5			
email address/location, if business address is	San Francisco, CA 94103	÷ 190			
different from facility address	Ph: (415) 355-7100				
I certify that the facility that received assistar Opportunities for Persons with AIDS Program	m has operated as a facility to a	ssist HOPWA-eligible persons from the date shown			
leveraged resources and all other requiremen	ving the planned number of HO ts of the grant agreement are be	PWA-eligible households at this facility through ing satisfied.			
		ided in the accompaniment herewith, is true and accurate.			
Name & Title of Authorized Official of the orga	nization that continues Signa	ture & Date (mm/dd/yy)			
to operate the facility:	1/2	leve Gastian 8/14/2012			
Valerie Agostino – Vice President		act Phone (with area code)			
Name & Title of Contact at Grantee Agency (person who can answer questions about the repor		Her E Hone (MITH Area code)			
		414-4445			
Wendy Saca-Mertens - Asset Manager		117777			

Grantees that use HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten years. If non-substantial rehabilitation funds were used they are required to operate for at least three years. Stewardship begins once the facility is put into operation. This Annual Certification of Continued HOPWA Project Operations is to be used in place of other sections of the APR, in the case that no additional HOPWA funds were expended in this operating year at this facility that had been acquired, rehabilitated or constructed and developed in part with HOPWA funds.

1. General information			7 C Al-:-		
HUD Grant Number(s)			ear for this report dd/yy) To (mm/dd/yy)	☐ Final Yr	
		☐ Yr 1; [☐ Yr 2; ☐ Yr 3; ☐	Yr 4; Yr 5; Yr 6;	
]Yr8; ☐ Yr9; 🛛		
Grantee Name		Date Facilit	y Began Operations (m	m/dd/yy)	
0		October 21	, 2002 (Final Certific	ate of Occupancy Issue Date)	
2. Number of Units and Leveraging				1	
Housing Assistance	Number of Units Receiv Housing Assistance with HOPWA funds	th Other So	of Leveraging from ources Used during Operating Year		
Stewardship units (developed with HOPWA funds but no current operations or other HOPWA costs) subject to 3 or 10 year use periods	10	Ş	3241,294		
3. Details of Project Site					
Name of HOPWA-funded project site	Rich Sorro Commons				
Project Zip Code(s) and Congressional District(s)	Project Zip Code: 94107	Cong	ressional District: 110		
is the address of the project site confidential?	Yes, protect information	n; do not list.			
	Not confidential; infor	rmation can be made	e available to the publi	c	
If the site address is not confidential, please	Contact Name: Sam Mos		Phone: 415-864-		
provide the contact name, phone, email, and			Dhyeical Address	474 Valencia St, #280	
physical address, if different from business address.	Email: smoss@missionhou	ising.org	rhysical Address.	San Francisco CA, 94103	
I certify that the facility that received assists for Persons with AIDS Program has operate certify that the grant is still serving the plan and all other requirements of the grant agre	ed as a facility to assist HOI med number of HOPWA-el ement are being satisfied.	PWA-eligible pers igible households	ons from the date she at this facility throug	own above. I also th leveraged resources	
I hereby cerify that all the information stated hi	erein, as well as any informati	on provided in the a	ccompaniment herewit	h, is true and accurate.	
Name & Title of Authorized Official Signature & Date (mm/db/yy)					
Sam Moss - Asset Manager				8/17/2012	
Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program) Contact Phone (with area code)					
Sam Moss - Asset Manager		415-864-6432 (x301)			
	End of	PART 6			

Page

Previous editions are obsolete

form HUD-40110-D (Expiration Date: 12/31/2010)

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

Note: See definition of <u>Stewardship Units</u> .					
1. General information					
HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)			
Grantee Name		☐ Yr 7; ☐ Yr 8; ☐ Yr 9; ☑ Yr 10; Date Facility Began Operations (mm/dd/yy)			
Cianto Ivano		Date Facility Began Operations (mmvau/yy)			
		11/2002			
2. Number of Units and Non-HOPWA	Expenditures				
Facility Name: Housing Assistance	Number of Stewardship Units Developed with HOPWA funds	Amount of Non-HOPWA Funds Expended in Support of the Stewardship Units during the Operating Year			
Total Stewardship Units	1446				
(subject to 3- or 10- year use periods)	8	\$140,796			
		72-27-2			
3. Details of Project Site					
Project Sites: Name of HOPWA-funded project	Bayview Commons	Apartments			
Site Information: Project Zip Code(s)	94124				
Site Information: Congressional District(s)	10				
Is the address of the project site confidential?	Yes, protect information; do no				
If the site is not confidential:	Not confidential; information c				
Please provide the contact information, phone, email address/location, if business address is	Contact: Steph	en Maduli-Williams 415-822-1022			
different from facility address	Stephen@sfhdc.or	g /4445 3rd Street			
I certify that the facility that received assistance for acquisition, rehabilitation, or new construction from the Housing Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied.					
I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Name & Title of Authorized Official of the organization that continues Signature & Date (mm/dd/yy)					
to operate the facility: Stephen W	laduli-Williams	este Madrit WV 8/10/12			
Name & Title of Contact at Grantee Agency (person who can answer questions about the repor	Contac	Contact Phone (with area code)			
MARIENE RHARE	US RSC 415	415-822-1022 X141			
/		MA TO THE RESIDENCE OF THE PARTY OF THE PART			

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

into operation. Note: See definition of <u>Stewardship Unit</u>		,
1. General information		
HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)
d e		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr 4; ☐ Yr 5; ☐ Yr 6;
		☐ Yr 7; ☒ Yr 8; ☐ Yr 9; ☐ Yr 10;
Grantee Name	,	Date Facility Began Operations (mm/dd/yy)
_		2004
2. Number of Units and Non-HOPWA	Expenditures	
Facility Name: Alexander Residence	Number of Stewardship U Developed with HOPWA funds	
Total Stewardship Units	18	\$ 178,314
(subject to 3- or 10- year use periods)		
3. Details of Project Site		
Project Sites: Name of HOPWA-funded project	Alexander Residence	
Site Information: Project Zip Code(s)	94102	
Site Information: Congressional District(s)	8th	
Is the address of the project site confidential?	Yes, protect information;	do not list
	Not confidential; inform	ation can be made available to the public
If the site is not confidential: Please provide the contact information, phone,	Contact Name: Todd LeFui	ge Phone: 415.358.3901
email address/location, if business address is different from facility address	Email: tlefurge@tndc.org	Physical Address: 230 Eddy Street
I certify that the facility that received assistant Opportunities for Persons with AIDS Programabove. I also certify that the grant is still ser leveraged resources and all other requirement	m has operated as a facility to ving the planned number of its of the grant agreement are	to assist HOPWA-eligible persons from the date shown HOPWA-eligible households at this facility through the being satisfied.
		provided in the accompaniment herewith, is true and accurate.
Name & Title of Authorized Official of the organization that continues to operate the facility:		Took Codings 8/18/12
Todd LeFurge, Asset Manager Name & Title of Contact at Grantee Agency		ontact Phone (with area code)
(person who can answer questions about the repo		
Todd LeFurge, Asset Manager	4	15.358.3901

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one

Grantees that used HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to

	erate for at least three (3		(10) years. It non-substantial renabilitation Stewardship begins once the facility is put
General information HUD Grant Number(s)			Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)
Grantee Name	2		Date Facility Began Operations (mm/dd/yy) 2003
2. Number of Units and Non-HOPWA Facility Name: Ambassador Hotel	Number of Stewardship Developed with HOPV funds		Amount of Non-HOPWA Funds Expended in Support of the Stewardship Units during the Operating Year
Total Stewardship Units (subject to 3- or 10- year use periods)	23		\$ 372,972
3. Details of Project Site Project Sites: Name of HOPWA-funded project	Ambassador Hotel	æ	
Site Information: Project Zip Code(s) Site Information: Congressional District(s)	94102 8th		
ls the address of the project site confidential?	Yes, protect information Not confidential; info		t list can be made available to the public
If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is different from facility address	Contact Name: Todd LeFurge Phone: 415.358.3901 Email: tlefurge@tndc.org Physical Address: 55 Mason Street		
above. I also certify that the grant is still ser leveraged resources and all other requiremen	m has operated as a facility ving the planned number ats of the grant agreement	ty to ass of HOP are beir	ist HOPWA-eligible persons from the date shown WA-eligible households at this facility through g satisfied.
I hereby certify that all the information stated herein, as well as any information Name & Title of Authorized Official of the organization that continues to operate the facility: Todd LeFurge, Asset Manager Name & Title of Contact at Grantee Agency		Signati	red in the accompaniment herewith, is true and accurate. The accompaniment herewith, is true and accurate. The accompaniment herewith, is true and accurate. The accompaniment herewith, is true and accurate.
(person who can answer questions about the repo Todd LeFurge, Asset Manager	rt and program)	415.3	58.3901

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

Grantees that used HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten (10) years. If non-substantial rehabilitation funds were used they are required to operate for at least three (3) years. Stewardship begins once the facility is put into operation.

1. General information		
HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)
		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr 4; ☐ Yr 5; ☐ Yr 6;
27		☐ Yr 7; ☐ Yr 8; ☐ Yr 9; ☒ Yr 10;
Grantee Name		Date Facility Began Operations (mm/dd/yy)
	9	2002
2. Number of Units and Non-HOPWA	Expenditures	
Facility Name: Ellis Street Apartments	Number of Stewardship l Developed with HOPW funds	Units Amount of Non-HOPWA Funds Expended in Support of the Stewardship Units during the Operating Year
Total Stewardship Units	6	\$ 134,073
(subject to 3- or 10- year use periods)		
3. Details of Project Site		
Project Sites: Name of HOPWA-funded project	864 Ellis Street	
Site Information: Project Zip Code(s)	94102	
Site Information: Congressional District(s)	8th	
Is the address of the project site confidential?	Yes, protect information	on; do not list
	Not confidential; infor	rmation can be made available to the public
If the site is not confidential: Please provide the contact information, phone,	Contact Name: Todd LeFurge Phone: 415 358 3901	
email address/location, if business address is different from facility address	Email: 1lefurge@tndc.org	g Physical Address: 864 Ellis
Opportunities for Persons with AIDS Progra above. I also certify that the grant is still ser leveraged resources and all other requirement	m has operated as a facility ving the planned number of its of the grant agreement a	ilitation, or new construction from the Housing ty to assist HOPWA-eligible persons from the date shown of HOPWA-eligible households at this facility through are being satisfied.
I hereby certify that all the information stated her	ein, as well as any information	on provided in the accompaniment herewith, is true and accurate. Signature & Date (mm/dd/yy)
Name & Title of Authorized Official of the organization that continues to operate the facility:		Tool Le June 9/18/12
Todd LeFurge, Asset Manager Name & Title of Contact at Grantee Agency		Contact Phone (with area code)
(person who can answer questions about the repo	rt and program)	Contract v mone fatter stess count
		415.358.3901
Todd LeFurge, Asset Manager	End of P	

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

Note: See definition of <u>Stewardship Units</u> .		
1. General information		
HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy) ☐ Final Yr ☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr 4; ☐ Yr 5; ☐ Yr 6; ☐ Yr 7; ☐ Yr 8; ☒ Yr 9; ☐ Yr 10;
Grantee Name		Date Facility Began Operations (mm/dd/yy)
5		2002
2. Number of Units and Non-HOPWA	Expenditures	
Facility Name: 8th & Howard Studios	Number of Stewardship Un Developed with HOPWA funds	
Total Stewardship Units	10	\$ 82,310
(subject to 3- or 10- year use periods)	10	
3. Details of Project Site		
Project Sites: Name of HOPWA-funded project	8th & Howard St Apartments	
Site Information: Project Zip Code(s)	94103	
Site Information: Congressional District(s)	8th	
Is the address of the project site confidential?	Yes, protect information; do not list	
	☑ Not confidential; information can be made available to the public	
If the site is not confidential: Please provide the contact information, phone,	Contact Name: Todd LeFurge Phone: 415.358.3901	
email address/location, if business address is different from facility address	Email: tefurge@tndc.org Physical Address: 1166 Howard Street	
I certify that the facility that received assistance for acquisition, rehabilitation, or new construction from the Housing Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied.		
I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Name & Title of Authorized Official of the organization that continues Signature & Date (mm/dd/yy)		
Name & Title of Authorized Official of the organization that continues to operate the facility:		To 00 70 Dugo 8/18/12
Todd LeFurge, Asset Manager Name & Title of Contact at Grantee Agency	c	ontact Phone (with area code)
(person who can answer questions about the repo	rt and program)	
Todd LeFurge, Asset Manager	P	hone: 415.358.3901

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

Grantees that used HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten (10) years. If non-substantial rehabilitation funds were used they are required to operate for at least three (3) years. Stewardship begins once the facility is put into operation.

1. General information			
HUD Grant Number(s)		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)	
		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr 4; ☐ Yr 5; ☐ Yr 6;	
		☐ Yr 7: ☒ Yr 8; ☐ Yr 9: ☐ Yr 10;	
Grantee Name	· · · · · · · · · · · · · · · · · · ·	Date Facility Began Operations (mm/dd/yy)	
		2004	
<u> </u>			
2. Number of Units and Non-HOPWA	Expenditures		
Facility Name: West Hotel	Number of Stewardship U Developed with HOPWA funds		
Total Stewardship Units	10	\$ 98,556	
(subject to 3- or 10- year use periods)	10		
3. Details of Project Site			
Project Sites: Name of HOPWA-funded project	West Hotel		
Site Information: Project Zip Code(s)	94102		
Site Information: Congressional District(s)	8th		
Is the address of the project site confidential?	Yes, protect information; do not list		
	Not confidential; information can be made available to the public		
If the site is not confidential: Please provide the contact information, phone,	Contact Name: Todd LeFurge Phone: 415.358.3901		
email address/location, if business address is	Email: tlefurge@tndc.org	Physical Address: 141 Eddy Street	
different from facility address	Dittail. deruige@ditter.org	I Byotha Addition 171 May Direct	
I certify that the facility that received assistance for acquisition, rehabilitation, or new construction from the Housing Opportunities for Persons with AIDS Program has operated as a facility to assist HOPWA-eligible persons from the date shown above. I also certify that the grant is still serving the planned number of HOPWA-eligible households at this facility through leveraged resources and all other requirements of the grant agreement are being satisfied.			
I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate.			
Name & Title of Authorized Official of the organization that continues to operate the facility:		Ignature & Date (mm/dd/yy)	
Todd Lefurge, Asset Manager		Tode/ 70 Juge 8/18/12	
Name & Title of Contact at Grantee Agency (person who can answer questions about the report and program)		Contact Phone (with area code)	
(person who can answer questions about the report and program)			
Todd Lefurge, Asset Manager	4	15.398.3901	

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The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

into operation. Note: See definition of Stewardship Units	E		
1. General information		O called Very Continue and	
		Operating Year for this report From (mm/dd/yy) To (mm/dd/yy)	
HUD Grant Number(s)		□ Yr 1; □ Yr 2; ⊠ Yr 3; □ Yr 4; □ Yr 5; □ Yr 6;	
		□ Yr 7; □ Yr 8; □ Yr 9; □ Yr 10;	
Grantce Name		Date Facility Began Operations (mm/dd/yy)	
		11/24/09	
2. Number of Units and Non-HOPWA	Expenditures		
Facility Name: Drake's Way	Number of Stewardship Units Developed with HOPWA funds	Amount of Non-HOPWA Funds Expended in Support of the Seewardship Units during the Operating Year	
Total Stewardship Units	3	24,884.04	
(subject to 3- or 10- year use periods)			
3. Details of Project Site			
Project Siles: Name of HOPWA-funded project	Drake's Way		
Site Information: Project Zip Code(s)	94939		
Site Information: Congressional District(s)	6		
Is the address of the project site confidential?	Yes, protect information; do n	ľ	
	Not confidential; information	can be made available to the public	
If the site is not confidential: Please provide the contact information, phone, cmail address/location, if business address is different from facility address			
above. I also certify that the grant is still ser	m has operated as a facility to as ving the planned number of HO ats of the grant agreement are be	PWA-eligible households at this facility through ing satisfied.	
I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate,			
Name & Title of Authorized Official of the orgi	-thy 5-parts Signa	3 2 13/12	
Name & Title of Contact at Grantee Agency	Cont	net Phone (with area code)	
(person who can answer appetions about the repo	rt and program)	415 295-8885	
Leuchite Director . A - 1 2-12			

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

Grantees that used HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten (10) years. If non-substantial rehabilitation funds were used they are required to operate for at least three (3) years. Stewardship begins once the facility is put into operation.

1. General information		
		Operating Year for this report From (01/01/2012) To (08/09/12)
HUD Grant Number(s)		☐ Yr 1; ☐ Yr 2; ☐ Yr 3; ☐ Yr 4; ☐ Yr 5; ☐ Yr 6;
7.		☐ Yr 7; ☑ Yr 8; ☐ Yr 9; ☐ Yr 10,
Grantee Name		Date Facility Regan Operations (mm dd/yy)
		08/10/04
2. Number of Units and Non-HOPWA	Expenditures	
Facility Name: HAMILTON CONTINUUM PARTNERS AKA HAMILTON TRANSITIONAL HOUSING PHASE I	Number of Stewardship Units Developed with HOPWA funds	Amount of Non-HOPWA Funds Expended in Support of the Stewardship Units during the Operaling Year
Total Stewardship Units - One 2-bedroom Family unit	One 2-BEDROOM FAM. UNIT	\$6,628.98
(subject to 3- or 10- year use periods)		
3. Details of Project Site		
Project Sites: Name of HOPWA-funded project	HAMILTON CONTINUUM P. PHASE 1	ARTNERS AKA HAMILTON TRANSITIONAL HOUSING
Site Information Project Zip Code(s)	94949	
Site Information: Congressional District(s)	6th Congressional District	
is the address of the project site confidential?	Yes, protect information, do	
	Not confidential; information	can be made available to the public
If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is different from facility address	1455 N. Hamiiton Parkway, Novato, CA 94949. (415) 884-0696. tkoppman@eahhousing.org	
I certify that the facility that received assista Opportunities for Persons with AIDS Progra	- has appeared as a tacility in a	icelet He is M W-Gilbibic Delacity from the gare and
above. I also certify that the grant is still ser leveraged resources and all other requirement	ving the planned number of HC	or MA-cualine nonzenous at any mount, amo-an
leveraged resources and all other requirement	ein, as well as any information pro	vided in the accompaniment herewith, is true and accurate, to the best
of my knowledge.		ature & Date (pph/dd/yy)
Name & Title of Authorized Official of the organization that continues to operate the facility:		8/13/2012
Todd Koppman, Property Supervisor		tact Phone (with area code)
Name & Title of Contact at Grantee Agency (person who can answer questions about the repo		BELL HONG (
	1	.95-8848
Todd Koppman, Property Supervisor	1 413-	

The Annual Certification of Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

Note: See definition of Stewardship Unit	<u>ts</u> .	
1. General information		
HUD Grant Number(s)		Operating Year for this report From (01/01/2012) To (08/09/12)
20		\square Yr 1; \square Yr 2; \square Yr 3; \square Yr 4; \square Yr 5; \square Yr 6;
		□ Yr 7; ☑ Yr 8, □ Yr 9; □ Yr 10;
Grantee Name		Date Facility Began Operations (mm/dd/yy)
	, 41-24-41-11-11-11-11-11-11-11-11-11-11-11-11	08/10/04
2. Number of Units and Non-HOPWA	Expenditures	
Facility Name: HAMILTON CONTINUUM PARTNERS AKA HAMILTON TRANSITIONAL HOUSING PHASE II	Number of Stewardship U Developed with HOPW funds	
Total Stewardship Units - 2 SROs	2 SRO UNITS	\$13,085.51
(subject to 3- or 10- year use periods)		
3. Details of Project Site		
Project Sites: Name of HOPWA-funded project	HAMILTON CONTINUUM PARTNERS AKA HAMILTON TRANSITIONAL HOUSING PHASE II	
Site Information: Project Zip Code(s)	94949	
Site Information: Congressional District(s)	6th Congressional District	
Is the address of the project site confidential?	Yes, protect information	n; do not list
	Not confidential, inform	nation can be made available to the public
If the site is not confidential: Please provide the contact information, phone, email address/location, if business address is different from facility address	1455 N. Hamilton Parkway, Novato, CA 94949. (415)884-0696. tkoppman@eabhousing.org	
I certify that the facility that received assistated Opportunities for Persons with AIDS Progra above. I also certify that the grant is still ser leveraged resources and all other requirement.	m has operated as a facility ving the planned number of its of the grant agreement s	itation, or new construction from the Housing y to assist HOPWA-eligible persons from the date shown of HOPWA-eligible households at this facility through are being satisfied.
I hereby certify that all the information stated here of my knowledge.	em, as well as any information	n provided in the accompaniment herewith, is true and accurate, to the best
Name & Title of Authorized Official of the organization that continues		Signature & Date (mm/dd/yy)
to operate the facility: Todd Koppman, Property Supervisor		8/13/2012
Name & Title of Contact at Grantee Agency (person who can answer questions about the repo	rt and program)	Contact Phone (with area-code)
Todd Koppman, Property Supervisor		415 295 8848